

Yavapai Library Network Monthly Report



June 2025

YLN REPORT

Dear Yavapai Library Network Members,

June has been a busy month! Not just because it is the last month of the fiscal year but also because Karie has been hard at work resolving some of the kinks in our Koha system. You may have noticed some discrepancies on how Koha is collecting and reporting on stats versus how Symphony did. This has caused some large discrepancies on the number of check-ins, the number of items added to the catalog, and new users for some libraries. Karie has been digging into the root causes of these issues while also working with Bywater and Sherryl to migrate our system over to a new cloud infrastructure protected by Cloudflare. This migration should resolve slowness issues and hopefully you have already noticed a marked improvement.

Danielle Navarro and Karie also worked on resolving some acquisitions issues. In Koha the brief records that we have imported did not always match existing records in the catalog. They had worked with vendors and tried numerous things to fix the problem. Through persistence, they solved the problem in two ways. Karie created a matching rule to include UPC, ISBN, 028, and OCLC. The second part of this problem was ordering from outside vendors and using our order sheet. Danielle re-coded the sheet to include the UPC and OCLC numbers into the incoming brief record. Due to the first fix, we can now import the records created from our ordering sheet to match up with existing records. These two fixes have saved us countless hours in clean-up work and will make the catalog much cleaner.

Problems also existed with Baker and Taylor not working properly. The invoices sent using EDI had the information in the wrong place. Karie, Danielle, and Nam Nguyen exchanged many tickets with Bywater and Baker and Taylor to try and fix the problem. After months of trial and error, they figured out that many fields in the EDIFACT messages were coming in wrong. They told Bywater precisely what the problem was and how it needed to be fixed. Now imports from Baker and Taylor work properly!

Lastly, we've received several applications for the YLN Administrator position. I did extend it beyond the initial month to allow for additional applications. I have closed the posting and have started evaluating the applications. Once I have initially vetted the applications, the Executive Committee will interview the remaining applicants. The Steering Committee will also do a meet and greet with potential candidates. I look forward to making recommendations to the Executive Committee in the very near future. This position will help to coordinate YLN activities, supervise IT services, and provide an additional for communication with the membership and their governing authorities.



Corey Christians
Library Director and County Librarian



Virtual Training Opportunity for Yavapai County Public Librarians **Thursday, August 28, 2025, 9am – 10am**

I'm excited to share an opportunity for free virtual training on cybersecurity, specifically designed for public librarians in Yavapai County. This training will be presented by Paul Wagner and Robert Honomichl from the University of Arizona. They are eager to share their expertise in a way that will enhance our interactions with patrons and support their learning. If you're unable to attend, a recording of the meeting will be shared with all invitees. Have questions? Call Kristi King at 928-771-3191 x5388 or email: kristi.king@yavapaiaz.gov.

MEMBER NEWS

EVENTS

CHINO VALLEY PUBLIC LIBRARY

We have been having a blast at Color Our World Summer Reading Program at Chino Valley Public Library – Shown here are Unicorn Races with 2 lucky members of the audience for Cody Williams of QT Entertainment’s balloon show, sample recycled materials Yard Art with Shari Keith “The Junk Lady” and Anime Your Way budding artists showing Carlos Nieto III the results of the Manga Workshop! Just a few of the many fun events we have offered this past month, more to come.-Rebecca Laurence



BLACK CANYON CITY COMMUNITY LIBRARY



Help Desk

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 83

Total requests resolved: 76

Total unresolved requests opened this month: 7

Total requests still open: 14



STATISTICS: HOLDS

HOLDS - JUNE 2025				
Pickup Library	Cancelled	Expired Onshelf	Filled	Total
ASH	15	0	167	182
BAG	1	0	34	35
BCC	26	0	411	437
BEA	10	1	135	146
CLA	12	1	118	131
CON	16	0	235	251
COR	47	5	261	313
CRK	1	0	17	18
CTW	170	40	1,856	2,066
CVCL	71	28	632	731
CVPL	87	29	773	889
DHL	4	0	130	134
ERAU	2	1	17	20
JER	1	0	20	21
MAY	7	0	57	64
PAUL	12	12	383	407
PCL	1	0	18	19
PCM	0	0	2	2
PPL	762	405	5,717	6,884
PVA2	133	9	707	849
PVPL	407	165	3,325	3,897
SED	122	53	1,397	1,572
SEL	15	0	205	220
SPR	3	0	115	118
VOC	38	7	818	863
WIL	1	0	96	97
YAR	47	7	278	332
YCFLD	11	0	23	34
YCP	2	0	24	26
YCV	2	0	12	14
YCV2	0	0	1	1
Total	2,026	763	17,984	20,773

STATISTICS: TRANSITS

ITEMS TRANSITED - JUNE 2025

CKO Lib → ↓ Item Lib	AFSD	AJS	ASH	BAG	BCC	BEA	BMHS	BMMS	CANON	CJES	CLA	CON	COR	CRK	CSES	CTW	CVCL
ASH	0	0	0	0	5	3	0	0	0	0	5	2	7	0	0	26	9
BAG	0	0	7	0	8	2	0	0	0	0	2	8	4	0	0	23	7
BCC	0	0	6	1	0	7	0	0	0	0	3	7	8	0	0	30	10
BEA	0	0	5	0	9	0	0	0	0	0	3	3	5	0	0	18	5
BMHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CLA	0	0	4	1	2	1	0	0	0	0	0	6	4	0	0	16	9
CON	0	0	7	0	1	1	0	0	0	0	0	0	6	0	0	22	6
COR	0	0	5	1	7	0	0	0	0	0	3	3	0	1	0	26	14
CRK	0	0	1	0	6	0	0	0	0	0	1	0	1	0	0	6	2
CTW	0	0	24	4	78	30	0	0	0	0	27	32	31	0	0	0	102
CVCL	0	0	4	1	17	7	0	0	0	0	5	10	8	3	0	52	0
CVHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CVPL	0	0	8	5	32	5	0	0	0	0	9	14	14	0	0	139	57
DHL	0	0	0	1	5	1	0	0	0	0	0	2	0	0	0	6	4
ERAU	0	0	0	0	4	4	0	0	0	0	2	0	6	0	0	18	5
HES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
JER	0	0	0	0	1	2	0	0	0	0	0	5	1	0	0	13	5
LTS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MAY	0	0	6	0	8	2	0	0	0	0	3	0	5	0	0	36	11
PAUL	0	0	2	0	2	5	0	0	0	0	0	9	3	1	0	21	4
PCL	0	0	0	0	2	8	0	0	0	0	0	2	1	0	0	26	1
PHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PPL	0	0	73	16	171	64	0	0	0	0	40	94	90	19	0	670	254
PVPL	0	0	30	6	70	27	0	0	0	0	15	44	53	4	0	295	110
SED	0	0	21	1	26	12	0	0	0	0	14	18	23	3	0	263	64
SEL	0	0	4	2	8	2	0	0	0	0	3	2	3	2	0	9	8
SPR	0	0	4	0	6	3	0	0	0	0	3	4	9	1	0	24	7
STX	0	0	15	0	0	0	0	0	0	0	0	1	0	0	0	9	2
VOC	0	0	2	1	1	4	0	0	0	0	3	5	6	3	0	34	10
WIL	0	0	2	0	3	1	0	0	0	0	2	3	4	0	0	10	8
YAR	0	0	4	3	8	2	0	0	0	0	0	4	4	1	0	42	14
YCFLD	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
YCP	0	0	0	1	4	1	0	0	0	0	1	0	0	0	0	15	2
YCV	0	0	0	1	1	3	0	0	0	0	0	0	0	0	0	6	1
YLN	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	234	45	486	197	0	0	0	0	144	278	297	38	0	1,855	733
					</												

STATISTICS: TRANSITS

ITEMS TRANSITED - JUNE 2025

[illegible]

STATISTICS: TRANSITS

ITEMS TRANSITED - JUNE 2025																
CKO Lib → ↓ Item Lib	MUHS	MVES	ORME	PAUL	PCL	PCM	PHS	PMH	PPL	PRMS	PVPL	PVA2	SED	SEL	SPR	STX
ASH	0	0	0	4	0	0	0	0	62	0	36	0	4	2	0	0
BAG	0	0	0	11	0	0	0	0	51	0	56	0	10	4	1	0
BCC	0	0	0	3	0	0	0	0	91	0	73	0	20	3	1	0
BEA	0	0	0	2	0	0	0	0	67	0	47	0	13	3	2	1
BMHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CLA	0	0	0	7	0	0	0	0	33	0	25	0	14	0	0	0
CON	0	0	0	1	0	0	0	0	66	0	34	0	17	2	0	0
COR	0	0	0	4	0	0	0	0	72	0	42	0	17	1	3	0
CRK	0	0	0	0	0	0	0	0	23	0	11	0	5	0	0	0
CTW	0	0	0	38	1	0	0	0	820	0	639	0	188	32	27	0
CVCL	0	0	0	10	3	0	0	0	214	0	134	0	44	5	10	0
CVHS	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
CVPL	0	0	0	25	0	0	0	0	360	0	314	1	78	9	11	0
DHL	0	0	0	4	0	0	0	0	39	0	34	0	17	0	2	1
ERAU	0	0	0	2	1	0	0	0	70	0	36	0	13	2	1	0
HES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
JER	0	0	0	4	0	0	0	0	68	0	35	0	17	4	1	0
LTS	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
MAY	0	0	0	15	0	0	0	0	70	0	55	0	13	4	5	1
PAUL	0	0	0	0	0	0	0	0	49	0	34	2	11	2	2	0
PCL	0	0	0	2	0	0	0	0	76	0	42	0	29	2	1	0
PHS	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
PPL	0	0	0	142	11	0	0	0	0	0	1,412	0	435	67	85	1
PVPL	0	0	0	73	6	0	0	0	1,220	0	0	2	200	40	16	1
SED	0	0	0	24	0	0	0	0	679	0	419	0	0	20	8	0
SEL	0	0	0	9	0	0	0	0	37	0	38	0	12	0	4	1
SPR	0	0	0	6	0	0	0	0	72	0	49	0	13	6	0	2
STX	0	0	0	0	0	0	0	0	45	0	25	0	5	2	1	0
VOC	0	0	0	2	0	0	0	0	110	0	63	0	33	3	0	0
WIL	0	0	0	9	0	0	0	0	43	0	30	0	14	4	0	2
YAR	0	0	0	9	0	0	0	0	94	0	63	0	15	2	9	0
YCFLD	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
YCP	0	0	0	6	0	0	0	0	36	0	24	0	5	1	1	0
YCV	0	0	0	4	1	0	0	0	21	0	17	0	10	0	0	0
YLN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	417	23	0	0	0	4,588	0</						

STATISTICS: TRANSITS

[illegible]

STATISTICS: DISCARDED & ADDED

Items added and discarded
reflect their home library at
the time the report ran.

DISCARDS - JUNE 2025[illegible]

ITEMS ADDED - JUNE 2025

Items Added	Total Copies
AJS	27
ASH	92
BAG	5
BCC	25
BEA	92
BMHS	53
BMMS	48
CANON	9
CJES	204
CLA	39
CON	8
COR	63
CRK	4
CSES	19
CTW	535
CVCL	98
CVPL	322
CVUSD	7
DEL	186
DHL	6
ERAU	121
GMMS	39
HES	58
HMS	2
JER	11
LES	2
LTS	133
LVES	2
MAY	71
MES	14
MVES	7
PAUL	64
PCL	6
PHS	19
PMH	6
PPL	1,912
PVPL	637
SED	561
SEL	98
SHM	5
SPR	13
STX	2
SUSD	34
SVES	12
THS	45
VOC	18
WIL	19
YAR	22
YCFLD	5
YCV	6
YLN	17
Total	5,803

TOTAL ITEMS - JUNE 2025

Item Library	Total Copies
AFSD	4,624
AJS	12,508
ASH	5,932
BAG	13,812
BCC	12,187
BEA	10,933
BMHS	29,030
BMMS	7,188
CANON	4,490
CJES	11,839
CLA	8,618
CON	6,592
COR	7,145
CRK	3,139
CSES	5,122
CTW	82,188
CVCL	27,437
CVHS	14,122
CVLAB	4,749
CVPL	55,243
CVUSD	11,127
DEL	10,152
DHL	4,748
ERAU	22,301
GES	12,877
GMMS	8,960
HES	6,956
HMS	13,109
JER	14,248
LAW	1,784
LES	12,458
LTS	14,186
LVES	9,045
MAY	11,254
MES	5,075
MUHS	5,475
MVES	10,365
ORME	7,688
PAUL	7,639
PCL	33,911
PHS	11,081
PMH	8,536
PPL	127,867
PRMS	5,933
PVPL	86,940
SED	52,476
SEL	7,096
SHM	8,125
SPR	5,273
STX	1,068
SVES	6,606
THS	11,393
VOC	4,895
VVAC	3,348
WIL	5,556
YAR	8,431
YAV	4,201
YCC	2,157
YCFLD	18
YCP	6,080
YCV	2,866
YLN	19

STATISTICS: USERS

NEW USERS - JUNE 2025

User Library	Number of Users
AFSD	16
AJS	26
ASH	16
BAG	12
BCC	16
BEA	9
BUSD	2
CJES	2
CLA	10
CON	12
COR	13
CRK	2
CTW	228
CVCL	66
CVPL	71
DEL	1
DHL	20
ERAU	23
GMMS	9
LES	40
MAY	9
MUHS	3
PAUL	11
PCL	5
PHS	92
PPL	410
PVPL	339
SED	112
SEL	9
SPR	1
SVES	7
THS	46
VOC	10
WIL	3
YAR	7
Total	1658

TOTAL USERS - JUNE 2025

User Library	Number of Users
AFSD	378
AJS	446
ASH	759
BAG	605
BCC	811
BEA	814
BMHS	1,846
BMMS	505
BUSD	2
CANON	159
CJES	507
CLA	470
CON	588
COR	811
CRK	102
CSES	544
CTW	9,979
CVCL	4,151
CVHS	970
CVLAB	20
CVPL	4,869
CVUSD	1,831
DEL	537
DHL	545
ERAU	5,906
GES	513
GMMS	567
HES	376
HMS	592
JER	146
LAW	4
LES	331
LTS	850
LVES	367
MAY	544
MES	454
MUHS	1,288
MVES	421
ORME	89
PAUL	767
PCL	2,174
PCM	2
PHS	1,998
PMH	547
PPL	23,347
PRMS	575
PVA2	3
PVPL	17,385
SED	6,552
SEL	609
SHM	3
SPR	330
STX	2
SVES	51
THS	422
VOC	1,441
VVAC	3
WIL	197
YAR	541
YAV	2

YCC	3
YCFLD	17
YCP	934
YCP2	3
YCV	344
YCV2	3
YLN	14
Total	102,966

STATISTICS: BILLS

PATRON BILLS - JUNE 2025

Bill Library	Number of Bills	Billed Amount	Amount Paid	Number of Payments
AFSD	0	\$0.00	\$0.00	0
AJS	0	\$0.00	\$0.00	0
ASH	0	\$0.00	\$21.00	3
BAG	0	\$0.00	\$30.00	1
BCC	3	\$53.00	\$0.00	0
BEA	0	\$0.00	\$10.00	2
BMHS	0	\$0.00	\$0.00	0
BMMS	0	\$0.00	\$0.00	0
BUSD	0	\$0.00	\$0.00	0
CANON	0	\$0.00	\$0.00	0
CJES	0	\$0.00	\$0.00	0
CLA	0	\$0.00	\$5.00	1
CON	0	\$0.00	\$0.00	0
COR	0	\$0.00	\$6.00	1
CRK	0	\$0.00	\$0.00	0
CSES	0	\$0.00	\$0.00	0
CTW	39	\$315.89	\$98.89	26
CVCL	5	\$76.00	\$106.00	9
CVHS	0	\$0.00	\$0.00	0
CVLAB	0	\$0.00	\$0.00	0
CVPL	6	\$25.00	\$120.70	62
CVUSD	0	\$0.00	\$0.00	0
DEL	0	\$0.00	\$0.00	0
DHL	0	\$0.00	\$0.00	0
ERAU	0	\$0.00	\$1550.00	3
GES	0	\$0.00	\$0.00	0
GMMS	0	\$0.00	\$0.00	0
HES	0	\$0.00	\$0.00	0
HMS	0	\$0.00	\$0.00	0
JER	0	\$0.00	\$0.00	0
LAW	0	\$0.00	\$0.00	0
LES	0	\$0.00	\$0.00	0
LTS	0	\$0.00	\$0.00	0
LVES	0	\$0.00	\$0.00	0
MAY	0	\$0.00	\$0.00	0
MES	0	\$0.00	\$0.00	0
MUHS	0	\$0.00	\$0.00	0
MVES	0	\$0.00	\$0.00	0
ORME	0	\$0.00	\$0.00	0
PAUL	0	\$0.00	\$34.20	7
PCL	0	\$0.00	\$0.00	0
PCM	0	\$0.00	\$0.00	0
PHS	0	\$0.00	\$0.00	0
PMH	0	\$0.00	\$0.00	0
PPL	35	\$628.87	\$895.22	63
PRMS	0	\$0.00	\$0.00	0
PVA2	0	\$0.00	\$0.00	0
PVCV	0	\$0.00	\$0.00	0
PVPL	14	\$244.39	\$563.88	38
SED	24	\$605.00	\$557.00	27
SEL	0	\$0.00	\$0.00	0
SHM	0	\$0.00	\$0.00	0
SPR	0	\$0.00	\$0.00	0
STX	0	\$0.00	\$0.00	0
SUSD	0	\$0.00	\$0.00	0

SVES	0	\$0.00	\$0.00	0
TECC	0	\$0.00	\$0.00	0
THS	0	\$0.00	\$0.00	0
VOC	6	\$94.99	\$50.00	2
VVAC	0	\$0.00	\$0.00	0
WIL	0	\$0.00	\$0.00	0
YAR	8	\$147.00	\$35.00	2
YAV	0	\$0.00	\$0.00	0
YCC	0	\$0.00	\$0.00	0
YCFLD	2	\$27.65	\$0.00	0
YCP	1	\$23.00	\$0.00	0
YCP2	0	\$0.00	\$0.00	0
YCV	0	\$0.00	\$1.80	2
YCV2	0	\$0.00	\$0.00	0
YLN	0	\$0.00	\$0.00	0

STATISTICS: CIRCULATION

CIRCULATION - JUNE 2025

Station Library	Check Outs	Renewals	In House Use	Check Ins
ASH	785	369	0	850
BAG	246	328	0	271
BCC	1,309	277	7	1,187
BEA	667	372	0	663
CANON	0	0	0	11
CLA	301	140	0	264
CON	691	281	12	626
COR	1,266	399	0	1,194
CRK	102	40	55	110
CTW	9,988	4,216	0	9,468
CVCL	3,528	1,467	0	3,445
CVPL	4,782	2,643	0	4,717
DEL	1	0	0	1
DHL	472	186	0	447
ERAU	291	108	0	301
HMS	0	0	0	10
JER	65	73	0	59
MAY	504	262	0	450
MES	0	0	0	6
PAUL	998	550	0	1,002
PCL	47	36	0	41
PMH	0	0	0	1
PPL	30,563	14,750	596	29,631
PVA2	5	2	0	2
PVPL	21,114	11,017	947	20,666
SED	6,390	3,116	165	6,267
SEL	1,100	258	12	1,183
SPR	424	97	0	331
STX	10	1	0	4
SVES	0	0	0	0
VOC	1,642	569	0	1,695
WIL	332	123	0	324
YAR	1,004	294	21	910
YCFLD	12	6	0	11
YCP	48	97	0	74
YCV	48	109	0	79
YLN	17	5	0	87
Total	88,752	42,191	1,815	86,388

Library	Total
Default	10,978
CTW	10,743
CVCL	4,009
CVPL	2,124
Elementary	366
ERAU	831
High	0
JER	116
Middle	13
PCL	182
PPL	49,071
PVPL	33,302
SED	19,190
YCFLD	5,633
YCP	888

STATISTICS: OVERDRIVE

TOTAL UNIQUE USERS: 7,534			
TOTAL CHECKOUTS: 35,856			
TOTAL HOLDS: 12,944			
CHECKOUTS BY ITEM TYPE		HOLDS BY ITEM TYPE	
Audiobook	15,882	Audiobook	7,050
Ebook	13,897	Ebook	5,894
Magazine	6,077		

BRANCH	CHECKOUTS
YLN-Prescott	14122
YLN-Prescott Valley	7031
YLN-Cottonwood	3401
YLN-Sedona	3254
YLN-Camp Verde	1407
YLN-Chino Valley	1211
YLN-Sedona - Village of Oak Creek	1078
YLN-Clark Memorial	270
YLN-Dewey-Humboldt Town	259
YLN-Embry-Riddle	228
YLN-Congress	219
YLN-Yarnell	216
YLN-Black Canyon City	214
YLN-Yavapai College	214
YLN-Mayer	160
YLN-Cordes Lakes	151
YLN-Bagdad	139
YLN-Paulden	131
YLN-Beaver Creek	117
YLN-Seligman	90
YLN-Ash Fork	71
YLN-Wilhoit	65
YLN-Prescott College	41
YLN-Jerome	26
YLN-Spring Valley	20
YLN-Crown King	13
YLN-Yavapai Schools	6
YLN-Yavapai County Free District	2

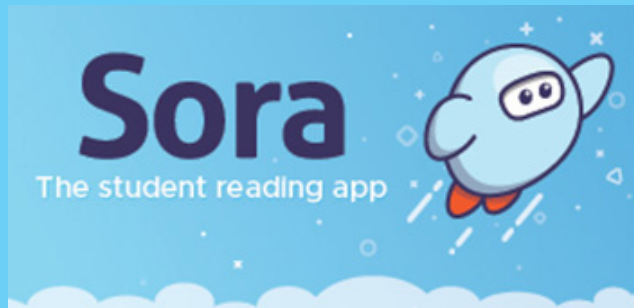
STATISTICS: OVERDRIVE RLA

CONSORTIUM (CHECKOUTS FROM YLN COLLECTION)	Total	Audiobook	eBook
Apache County Library District	63	34	29
Cochise County Library District	107	67	40
Flagstaff City-Coconino County Public Library	242	155	87
Gila County Library District	39	31	8
Little Libraries That Could	20	8	12
Navajo County Library District	128	60	68
Pima County Public Library	753	363	390
Southwest Valley Library Consortium	79	37	42
Tempe Public Library	237	53	184
Yuma County Library District	32	19	13
Grand Total	1,700	827	873

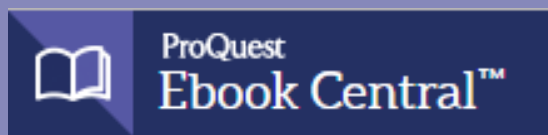
Yavapai Patron Checkouts from other RLA Systems: 3359



STATISTICS: ONLINE USAGE



Books Opened	115
Time Read (hours)	35.57
Avg Time per Book (min)	36.51
Avg Time per Session (min)	10.92
Avg Time per User (min)	27.57
Unique Users	32



Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	70	46	15	12	Religion, Psychology, Medicine; Psychology, Business/Management, Psychology; Medicine



Logins	1,322
Holds Placed	4,521

(loginToLiDA/placeHold)

STATISTICS: ONLINE USAGE



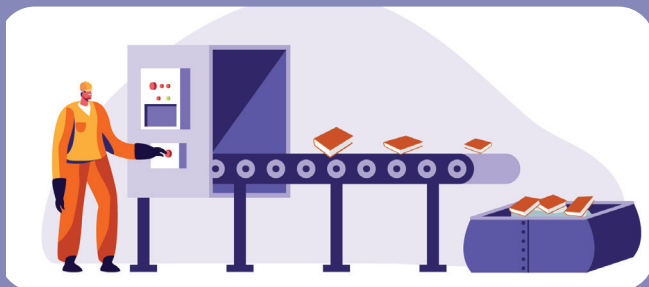
*Events for Everyone...
in Yavapai County!*

Month	# Programs Happening	# of Users Visiting
June	621	3700



**MANGO
LANGUAGES**

TOTAL SESSIONS	379
Mobile Sessions	205
Web Sessions	174
Average Learning Time	11:03
Total Learning Time	71:18:49
Most Uses: Spanish	149
Most Time Spent: Spanish	29:51:57



AMH Sorter [Ethel]	
Items/Month	48,567

STATISTICS - SMS NOTICES

[illegible]

STATISTICS - SMS NOTICES

[illegible]

STATISTICS - SMS NOTICES

[illegible]

STATISTICS - PHONE NOTICES

1st Overdue	Sent	Successful	Failed
6/1/2025	10	9	0
6/3/2025	7	7	0
6/5/2025	7	7	0
6/6/2025	5	5	0
6/7/2025	3	3	0
6/8/2025	3	2	1
6/9/2025	8	8	0
6/10/2025	5	5	0
6/11/2025	7	7	0
6/12/2025	6	6	0
6/13/2025	6	5	1
6/14/2025	3	3	0
6/15/2025	4	4	0
6/16/2025	2	2	0
6/18/2025	10	9	1
6/19/2025	6	6	0
6/21/2025	10	9	1
6/22/2025	4	3	1
6/23/2025	2	2	0
6/24/2025	4	3	0
6/25/2025	1	1	0
6/26/2025	5	4	1
6/27/2025	7	6	0
6/28/2025	9	9	0
6/29/2025	2	2	0
6/30/2025	6	5	1
Total	142	132	7
Hold Pickups	Sent	Successful	Failed
6/1/2025	11	10	1
6/3/2025	127	117	10
6/5/2025	87	84	3
6/6/2025	43	42	1
6/7/2025	9	9	0
6/8/2025	12	12	0
6/9/2025	50	46	4
6/10/2025	76	73	2
6/11/2025	1	1	0



STATISTICS - PHONE NOTICES

6/12/2025	59	55	4
6/13/2025	54	51	3
6/14/2025	16	13	3
6/16/2025	47	45	2
6/17/2025	55	52	3
6/18/2025	84	77	7
6/19/2025	4	3	1
6/20/2025	50	48	2
6/21/2025	56	50	6
6/23/2025	33	31	2
6/24/2025	71	68	3
6/25/2025	51	48	3
6/26/2025	3	3	0
6/27/2025	90	82	7
6/28/2025	8	7	1
6/29/2025	3	3	0
6/30/2025	52	45	6
Total	1152	1075	74
Final Overdue	Sent	Successful	Failed
6/1/2025	1	1	0
6/6/2025	2	2	0
6/7/2025	1	1	0
6/9/2025	1	1	0
6/10/2025	1	1	0
6/11/2025	1	1	0
6/12/2025	1	1	0
6/15/2025	1	1	0
6/16/2025	1	1	0
6/17/2025	1	1	0
6/18/2025	1	1	0
6/21/2025	1	1	0
6/24/2025	1	1	0
6/25/2025	1	1	0
6/28/2025	2	2	0
6/29/2025	2	2	0
6/30/2025	1	1	0
Total	20	20	0