Yavapai Library Network

May 2020 Monthly Report

YLN

Manager's Lowdown

Hi All –

I am writing this from the YLN offices, after having returned yesterday. It is interesting how easily my old work environment came back to me. I now have my dining room free again, and I'm sure my dog misses me, but she didn't say anything. Most of our libraries are open now (at least to curbside), with the Courier running at full schedule. Be sure to turn in any tickets for status changes within your library, and notify me of any changes that need to be made to the status page: http://www.yln.info/library-status

• The Overdrive– Reciprocal Lending Agreement is live. Patrons are now able to check out available titles from other participating libraries within Arizona using the Overdrive or Libby app. You should have received the copy of the press release and the instructional tri-fold and poster. If you'd like the original graphics for your own publication, please email me. The instructions are also available here: http://www.yln.info/overdriverla. The RLA statistics for May are reported in this month's statistics. Check them out.

• We are now live with Sora, which is also an Overdrive product. Sora is an app for the K12s, and is much like Libby. When our schools receive it, they will be able to purchase their own content, and also access age appropriate e-books and audio-books from our public libraries. We are just about to send the instructional brochures and a press release regarding this product.

• Automatic Renewals – Automatic Renewals began on June 1st. Items that are due will be renewed in the early morning on the due date. Participating libraries will have a three-day grace period. This gives patrons a fine-free opportunity to return items that can't be renewed. Please see the Q & A link for more information: http://www.yln.info/autorenew

• The new YCFLD website is nearing completion, after which we will redesign the YLN website. We are just in the idea phase but stay tuned as it progresses.

• We are including COVID-19 stories from Camp Verde Community in this month's report, and already have information from Prescott Public for June's report. Keep the information coming!

• This month we will be converting our internet services from Century Link to Sparklight for a significant cost savings. The Sparklight line has been installed in the past few days. Now we just need to start transferring our equipment over to the new line. We will minimize down-time as the process continues. We will be sure to let you know in advance if there is any necessity to have down time during open hours.

• CVLAB is a new YLN site this month. Camp Verde Unified School District has made an Accelerated Reader lab for their Elementary school.

• We received an LSTA grant to bring on the 8 remaining schools of Humboldt Unified School District. We will be bringing them on one-by-one over the summer months. I will let you know as each one becomes live.

• We are beginning to investigate the BC Commerce module that SirsiDynix offers in order to accept credit card and online payments. We will keep you posted as developments happen.

See you next month.

Thanks,

Valerie Burns

Yavapai Library Network

Camp Verde Community Library has partnered with YCCHS to distribute Teen Care Packages. The packs are filled with snacks, sunshades, a yoyo donated by the Youth Advisory Council, and other goodies! So far, we have distributed 12 bags and are on our second round.

please **MASK-UP** when you visit the library this summer

Prioritization

Priority One:
Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 104
Total requests resolved: 96
Total unresolved requests opened this month: 8
Total requests still open: 31

Priority Two:
IP Address Change

SparkLight will give us a tremendously better deal on Internet connections than CenturyLink, but CenturyLink won't let us take our IP addresses with us. So that a net company can't hold us hostage in the future, we are purchasing our own range of IPs.

Goal: Update IP addresses on YLN servers to our own IP range
Project Lead: Valerie Burns

- ☑ Purchase IPs
- ☐ Test IP change
- ☐ Roll out all new IPs

Priority Three:
Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar
Project Lead: Charles Matheus

- ☑ Evaluate available calendaring products
- ☑ Get quote
- ☑ Apply for LSTA grant
- ☑ Sign contract for product (if needed)
- ☑ Implement calendar
- ☑ Go live with a subset of pilot libraries
- ☐ Roll it out to the Network
- ☑ Test with a community organization
- ☑ Open it up to all organizations that would like to participate

Priority Four:
Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works
Project Lead: Chanel Wheeler

- ☑ Watch LinkedIn Learning classes on VMWare
- ☐ Update vCenter
- ☐ Update ESXI hosts
- ☐ Test failover

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Yavapai Library Network

Prioritization

Priority Five:
Redesign/upgrade YCFLD website

The YCFLD website is in need of a face lift. Additionally, it is on Drupal 7 which will be end-of-lifed in 2021.

Goal: Redesign and upgrade the YCFLD website.
Project Lead: Chanel Wheeler

- ☑ Install Drupal 8
- ☑ Install Drupal 8 third-party modules
- ☑ Rewrite YCFLD custom modules for new API
- ☐ Work with Kelly on implementing new design
- ☐ Release the new website

Priority Six:
Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.
Project Lead: Chanel Wheeler

- ☑ Purchase RHEL licenses
- ☑ Move portal server to RHEL
- ☑ Move ylntest server to RHEL
- ☐ Move help desk server to RHEL
- ☐ Move helptest server to RHEL
- ☐ Move optio server to RHEL
- ☐ Move district server to RHEL
- ☐ Move districttest server to RHEL
- ☐ Move authentication server to RHEL

Priority Seven:
Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience
Project Lead: Eric Petersen

- ☑ Correct structurally invalid bibliographic records in Symphony
- ☑ Complete cataloging and descriptions of Adult Books
- ☐ Add Subject Headings and Genre Headings to bibliographic records that lack them
- ☐ Complete cataloging and description of Youth Books
- ☐ Complete cataloging and descriptions of Adult non-book materials
- ☐ Complete cataloging and description of Youth non-book materials
- ☐ Clean-up genre headings to conform to current standards

Priority Eight:
Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)
Project Lead: Eric Petersen

- ☑ Upgrade Web Services so we can use BCC
- ☑ Configure Web Services for the new service
- ☑ Test BCC to see how it works
- ☐ Create documentation
- ☑ Activate it for a test library to see how it works in a production environment
- ☐ Conduct a training session for all YLN users
- ☐ Activate it for the remaining libraries

Completed Projects CY20

Cancelled/Postponed Projects CY20

Holds – May 2020					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	4			1	5
ASH	12			163	175
BAG	46			205	251
BCC	21			367	388
BEA	36			215	251
CLA	15			87	102
CON	33		2	193	228
COR	20			233	253
CRK				44	44
CTW	319		8	1,946	2,273
CVCL	96		2	899	997
CVHS	23				23
CVPL	157	29	3	890	1,079
CVUSD	1				1
DHL	49		2	127	178
ERU	14		13	20	47
JER	2			3	5
LES				1	1
MAY	32			110	142
PAUL	58		1	368	427
PCL	6			6	12
PCM	1				1
PHS	4				4
PMH	1				1
PPL	1,597		20	12,390	14,007
PVA2	317	301	3	2,364	2,985
PVPL	686	574	17	4,504	5,781
SED	403		5	2,063	2,471
SEL	34		1	221	256
SPR	4			121	125
TCP	1			3	4
THS	10				10
VOC	207		4	1,254	1,465
WIL	5		1	74	80
YAR	22			352	374
YCFLD	9		1	17	27
YCP	34		1	354	389
YCV	21			101	122
YLN	2		1		3
Total	4,302	904	85	29,696	34,987

Items Transited - May 2020													
Station Library →													
Item Library ↓	Total	AJS	ASH	BAG	BCC	BEA	CLA	CON	COR	CRK	CTW	CVCL	CVPL
Total	19,384	1	157	134	325	221	78	171	202	34	1,527	714	777
ASH	293				6		3	6	3		25	5	13
BAG	421		3		9	8	1	6	5	1	45	8	16
BCC	493		3	1		8	4	8	5		35	12	19
BEA	242		1	6	2		2	2	6		12	9	5
CLA	352		3		3	3		5	5		29	6	10
CON	166		1	1		3	2		5		11	7	5
COR	226			1	8	3	2				20	10	13
CRK	133			1		2	2	4	1		13	2	3
CTW	1,079		15	9	33	12	3	13	19			40	46
CVCL	1,004		5	2	11	10	1	6	12		92		32
CVHS	2												
CVPL	1,246		5	17	10	4	3	5	5	2	85	47	
CVUSD	216			3	3	2		1			16	3	10
DHL	179		1	2	4	4	2	2	5		19	4	4
ERU	246		2	2	7	3			3		16	6	10
GMMS	1										1		
JER	6		1										1
LES	1											1	
MAY	328		6	1	6	2	1	4	3	3	19	8	14
MES	5				1								
PAUL	193		1	2	1			1	1		18	5	3
PCL	225		1	1	2	3	1				11	4	11
PHS	1										1		
PMH	1												
PPL	4,331	1	51	31	96	74	17	49	60	13	529	257	295
PVPL	2,929		16	35	44	33	17	26	30	2	253	111	109
SED	1,815		9	9	15	19	5	6	11	3	93	55	46
SEL	200		2	2	3	1		7	5		12	8	5
SPR	249		2		11	4	1	3			16	9	14
STX	65		2	1	1			2	1	10	2	2	
TCP	9			1	1	1							
VOC	5					1							
WIL	198		6	1	6	2		1	3		10	5	7
YAR	396		5	1	10	4	4	4	2		29	10	14
YCFLD	1								1				
YCP	861		5		8	5	4	6	6		53	31	29
YCV	1,264		11	4	24	10	3	4	5		62	48	43
YLN	2											1	

Statistics

Items Transited – May 2020								
Station Library →								
Item Library ↓	DHL	ERU	JER	LES	MAY	PAUL	PCL	PPL
Total	99	22	3	1	100	368	4	6,161
ASH	2					15		106
BAG	1				3	22		133
BCC		1		1	2	8		164
BEA						4		91
CLA		1			1	12		101
CON						3		57
COR					1	7		76
CRK					1	10	1	49
CTW	8	3			9	21		460
CVCL	8	1			4	16		394
CVHS						1		
CVPL	7				4	24		523
CVUSD					3	4		86
DHL		1			1	6		59
ERU						13		101
GMMS								
JER								1
LES								
MAY	2					7		117
MES						1		
PAUL	1				2			60
PCL						3		80
PHS								
PMH								
PPL	36	9	1		29	79	1	
PVPL	8	3			27	28		1,558
SED	10	1	1		4	33	1	714
SEL					1	6		62
SPR			1			6	1	73
STX	1				1			20
TCP								1
VOC								2
WIL	1				3	9		70
YAR	1					6		143
YCFLD								
YCP	5				3	15		348
YCV	8	2			1	9		512
YLN								

Items Transited – May 2020												
Station Library →												
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	VOC	WIL	YAR	YC-FLD	YCP	YCV	YLN
Total	495	4,124	1,322	154	115	3	1,277	67	222	12	300	48	146
ASH		68	14		6		12	1	4		4		
BAG	9	109	10	3	7		16		2		2	2	
BCC	5	77	22	5	3		18	1	2		2		87
BEA	5	54	23	1			8		1		9	1	
CLA	6	89	18		6		14		1		10		29
CON	3	39	9	1	4		2	2	3		2	4	2
COR	1	55	11	3	1		6		3		5		
CRK	2	26	5		1		6		3		1		
CTW	9	161	77	16	4		76	11	24		7	3	
CVCL	28	253	43	9	3		45	3	4	2	16	4	
CVHS							1						
CVPL	29	341	59	4	3		43	4	2		18	2	
CVUSD	5	58	13				5				4		
DHL	2	40	10	2			7		2	1	1		
ERU	5	50	7				13		3		5		
GMMS													
JER		1	1				1						
LES													
MAY	5	75	25				13		4	1	12		
MES		2					1						
PAUL	3	46	14				7		1	1	3	2	21
PCL	5	32	36	1	1		13	4			12	4	
PHS													
PMH							1						
PPL	105	1,488	495	51	20	3	325	18	71	1	107	13	6
PVPL	200		186	24	14		131	6	26	4	31	6	1
SED	16	353		17	10		331	6	34		11	2	
SEL	3	42	11		4		19	1	4		2		
SPR	4	76	11	3			7	2	1	1	2	1	
STX		11	7				2				2		
TCP	1	2	1	1									
VOC		1	1										
WIL	4	37	15	1	4		8		2		3		
YAR	10	90	25	4	8		16	1			7	2	
YCFLD													
YCP	7	170	92	2	4		54	2	9	1		2	
YCV	23	278	80	6	12		76	5	16		22		
YLN			1										

Statistics

Discards – May 2020	
Station Library	Library Use Transactions
AJS	9
ASH	446
BAG	4
BCC	5
BEA	22
CON	7
COR	264
CTW	625
CVCL	16
CVPL	96
CVUSD	2
LES	46
MAY	276
PAUL	2
PPL	1,115
PVPL	303
SED	123
SEL	8
WIL	14
YCFLD	1
YCP	68
YCV	222
YLN	9
Total	3,683

Items Added – May 2020	
Item Library	Total Copies
AJS	1
ASH	8
BAG	142
BCC	23
BEA	39
CLA	37
CON	10
COR	87
CRK	13
CTW	4
CVCL	311
CVHS	86
CVPL	74
CVUSD	514
DHL	127
ERU	15
MAY	43
MES	54
PAUL	6
PCL	54
PPL	782
PVPL	258
SED	385
SPR	1095
STX	120
TCP	2
THS	41
WIL	21
YAR	94
YCFLD	1
YCP	245
YCV	109
YLN	442
Grand Total	5243

Total Items – May 2020	
Item Library	Total Copies
AJS	14,969
ASH	6,343
BAG	14,277
BCC	11,249
BEA	11,531
BMHS	32,516
CLA	8,959
CON	6,281
COR	6,331
CRK	3,422
CTW	98,099
CVCL	30,411
CVHS	15,070
CVLAB	171
CVPL	54,575
CVUSD	31,583
DHL	4,921
ERU	30,688
GMMS	10,078
JER	14,262
LAW	1,784
LES	14,961
MAY	9,816
MES	6,346
MUHS	14,864
ORME	9,277
PAUL	6,089
PCL	35,140
PHS	11,229
PMH	9,673
PPL	138,222
PVPL	87,685
SED	82,449
SEL	6,390
SHM	7,365
SPR	5,787
STX	716
TCP	1,263
THS	12,120
VOC	20
WIL	4,509
YAR	7,882
YAV	4,421
YCC	3,123
YCFLD	93
YCP	60,627
YCV	56,980
YLN	229,705
Total	1,234,272

Statistics

New Users - May 2020	
User Library	Sum of Number of Users
ASH	2
BCC	2
CLA	5
CTW	22
CVCL	27
CVLAB	7
CVPL	19
DHL	4
ERU	8
MAY	2
PCL	2
PPL	129
PVPL	85
SED	24
VOC	6
YCV	1
Grand Total	345

Total Users - May 2020	
User Library	Number of Users
AJS	728
ASH	967
BAG	750
BCC	1,125
BEA	1,095
BMHS	2,293
CLA	567
CON	631
COR	1,037
CRK	152
CTW	12,266
CVCL	5,745
CVHS	1,468
CVLAB	4
CVPL	5,638
CVUSD	2,107
DHL	652
ERU	5,754
GMMS	674
JER	255
LAW	4
LES	510
MAY	960
MES	1,212
MHS	1
MUHS	1,847
ORME	439
PAUL	502
PCL	3,273
PHS	2,441
PMH	796
PPL	26,028
PVA2	4
PVPL	23,111
SED	9,307
SEL	743
SHM	1
SPR	334
STX	3
TCP	25
THS	965
VOC	1,297
WIL	240
YAR	546
YCFLD	13
YCP	2,043
YCV	839
YLN	2
Total	121,394

Statistics

Patron Bills - May 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	144	$1,362.95	$694.38
BMHS	5	$30.50	$15.50
CVCL	7	$210.00	$60.00
CVPL	1	$10.00	$10.00
JER	4	$58.54	$0.00
MAY	2	$31.27	$0.00
MUHS	4	$12.00	$12.00
PHS	11	$31.30	$28.30
PMH	2	$6.00	$6.00
PPL	16	$158.28	$133.28
PVPL	53	$562.30	$365.30
SED	22	$66.00	$54.00
TCP	2	$26.24	$0.00
WIL	6	$38.99	$10.00
YCV	4	$61.53	$0.00
YLN	5	$60.00	$0.00

Yavapai Library Network

Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
Circulation – May 2020				
AJS	WorkFlows	1		1
AJS Total		1		1
ASH	Enterprise		1	1
	WorkFlows	208	1	209
ASH Total		208	2	210
BAG	SIP	259		259
	WorkFlows	55		55
BAG Total		314		314
BCC	SIP	206		206
	WorkFlows	210	8	218
BCC Total		416	8	424
BEA	Enterprise		3	3
	SIP	18		18
	WorkFlows	238	11	249
BEA Total		256	14	270
CLA	Enterprise		12	12
	SIP	36		36
	WorkFlows	61		61
CLA Total		97	12	109
CON	Enterprise		3	3
	SIP	189		189
	WorkFlows	11	5	16
CON Total		200	8	208
COR	Enterprise		6	6
	None	1		1
	SIP	239		239
	WorkFlows	9		9
COR Total		249	6	255
CRK	None	51		51
	WorkFlows	54		54
CRK Total		105		105
CTW	BC Mobile		18	18
	Enterprise		63	63
	SIP	1860	24	1884
	WorkFlows	251		251
CTW Total		2111	105	2216
CVCL	BC Mobile		7	7
	Enterprise		31	31
	SIP	544	3	547
	WorkFlows	1442	41	1483
CVCL Total		1986	82	2068
CVHS	WorkFlows	138	36	174
CVHS Total		138	36	174
CVPL	Enterprise		9	9
	None	1		1
	SIP	518	6	524
	WorkFlows	1620	32	1652
CVPL Total		2139	47	2186
CVUSD	WorkFlows	1		1
CVUSD Total		1		1
DHL	BC Mobile		6	6
	SIP	1		1
	WorkFlows	189		189
DHL Total		190	6	196
ERU	WorkFlows	24	177	201
ERU Total		24	177	201

Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
JER	BC Mobile		1	1
	WorkFlows	60		60
JER Total		60	1	61
LES	WorkFlows	1		1
LES Total		1		1
MAY	None	1		1
	WorkFlows	195		195
MAY Total		196		196
MES	WorkFlows	2		2
MES Total		2		2
PAUL	BC Mobile		3	3
	Enterprise		17	17
	SIP	378	2	380
	WorkFlows	11	1	12
PAUL Total		389	23	412
PCL	WorkFlows	38		38
PCL Total		38		38
PPL	BC Mobile		13	13
	Enterprise		283	283
	None	4		4
	SIP	15656	178	15834
	WorkFlows	1356	33	1389
PPL Total		17016	507	17523
PVA2	WorkFlows	492	11	503
PVA2 Total		492	11	503
PVPL	BC Mobile		22	22
	Enterprise		297	297
	SIP	11815	190	12005
	WorkFlows	486	15	501
PVPL Total		12301	524	12825
SED	BC Mobile		4	4
	Enterprise		88	88
	SIP	2096	21	2117
	WorkFlows	150	1	151
SED Total		2246	114	2360
SEL	WorkFlows	243		243
SEL Total		243		243
SPR	None	1		1
	SIP	18		18
	WorkFlows	247	6	253
SPR Total		266	6	272
TCP	WorkFlows	3		3
TCP Total		3		3
VOC	Enterprise		14	14
	WorkFlows	1275	5	1280
VOC Total		1275	19	1294
WIL	Enterprise		2	2
	SIP	84		84
	WorkFlows		1	1
WIL Total		84	3	87
YAR	SIP	38		38
	WorkFlows	348		348
YAR Total		386		386
YCFLD	WorkFlows	12		12
YCFLD Total		12		12
YCP	BC Mobile		3	3
	Enterprise		4	4
	SIP	8		8
	WorkFlows	440	23	463

YCP Total		448	30	478
YCV	None	1		1
	SIP	1	8	9
	WorkFlows	171	28	199
YCV Total		173	36	209
YLN	None	139		139
	SIP		136	136
	WorkFlows	10	6	16
YLN Total		149	142	291
Grand Total		44215	1919	46134

Checkins - May 2020	
Station Library	Total Checkins
AJS	1,019
ASH	1,026
BAG	390
BCC	755
BEA	438
BMHS	2,298
CLA	144
CON	265
COR	193
CRK	200
CTW	3,752
CVCL	2,130
CVHS	946
CVPL	2,458
CVUSD	101
DHL	219
ERU	140
GMMS	18
JER	138
LES	463
MAY	611
MES	26
MUHS	41
ORME	452
PAUL	256
PCL	49
PHS	196
PMH	91
PPL	15,258
PVA2	9
PVPL	11,556
SED	4,804
SEL	757
SPR	230
TCP	4
THS	702
VOC	1,290
WIL	88
YAR	450
YCFLD	51
YCP	823
YCV	579
YLN	138
Total	55,554

Circulation Use Item - May 2020	
Station Library	Use Item Transactions
CTW	16
CVUSD	56
SED	6
SEL	4
YCP	26
YCV	8

Yavapai Library Network

Statistics

Library	Total
AJS	5404
ASH	922
BAG	1102
BCC	1083
BEA	142
CLA	883
CON	811
COR	1132
CRK	481
CTW	17923
CVHS	276
CVCL	1215
CVLAB	0
CVPL	3441
CVUSD	739
DHL	1451
ERU	1677
GMMS	376
JER	1454
LAW	0
LES	496
MAY	872
MES	253
MHS	66
MUHS	412
ORME	300
PAUL	223
PCL	1308
PHS	496
PMH	226
PPL	40445
PVPL	28805
SED	58694
SEL	560
SPR	267
THS	364
VBC	524
VER	2333
WIL	644
YAR	907
YCP	5636
DEFAULT	30349
Total	214692

Statistics - Databases

Ebook Central

	Month of: 5/2020				
	Category: All Categories				
	Usage Type: All Documents Selected				
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	5702	3933	1874	2003	Social Science, Literature, History, Business/Management, Fine Arts

Overdrive

Month of: 5/2020				
Usage Type: All Documents Selected				
User Activity				
Unique Users: 4498				
Checkouts		Holds		
Audiobook	8785	Audiobook	3590	
eBook	14976	eBook	6546	

Branch	Checkouts
YLN-Spring Valley	8
YLN-Crown King	10
YLN-Beaver Creek	30
YLN-Jerome	33
YLN-Ash Fork	37
YLN-Cordes Lakes	42
YLN-Seligman	45
YLN-Mayer	65
YLN-Wilhoit	74
YLN-Yarnell	96
YLN-Bagdad	127
YLN-Dewey-Humboldt Town	131
YLN-Black Canyon City	151
YLN-Paulden	165
YLN-Congress	186
YLN-Clark Memorial	235
YLN-Sedona - Village of Oak Creek	670
YLN-Camp Verde	845
YLN-Chino Valley	1056
YLN-Cottonwood	2395
YLN-Sedona	2707
YLN-Prescott Valley	4954
YLN-Prescott	10519

Yavapai Library Network

Overdrive RLA

Month of: 5/2020

Branch	Checkouts
CCLD - Bisbee - Adult	1
CCLD - Sierravist - Adult Internet	9
LLTC-Desert Foothills	4
SVLC-Buckeye	23
SVLC-Quartzsite	2
TPL - Tempe	101
YCLD-Yuma County	49
Total Visitor Checkouts	189

Yavapai Patron Checkouts from other RLA Systems: 1,183

Statistics - Databases

rbDigital Audiobooks

Month of: 5/2020	
Libraries	Checkouts
Black Canyon City Community Library	2
Camp Verde Community Library	6
Chino Valley Public Library	14
Congress Public Library	2
Cordes Lakes Public Library	1
Cottonwood Public Library	38
Paulden Public Library	1
Prescott College Library	4
Prescott High School Library	1
Prescott Public Library	157
Prescott Valley Public Library	15
Sedona Public Library	24
Village of Oak Creek Library	2
Yarnell Public Library	16
Yavapai College Library - Prescott	8
Grand Total	291

rbDigital Magazines

Month	Checkouts	Turnaways
May	241	0

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting (Last 28 Days)
May	3319	339

Yavapai Library Network

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
May	18	222	34	133

Mango Languages

Month of: 5/2020	
Total Sessions	316
Mobile Sessions	140
Avg Learning Time (min)	20.13

Mobile App

Month of: 5/2020		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	3	6
Android	453	2547
iPad	214	1455
iPhone	635	3906
iPod Touch	4	15
TOTAL	1309	7929

SMS

Month of: 5/2020	
Hold Notice	4182
Manual Text	31
Overdue Notice	0

AMH

Month of: 5/2020	
Items/Month	42839

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
5/1/2020	194	17	220	186	
5/2/2020	24		28	22	
5/3/2020	37		37	32	
5/4/2020					
5/5/2020	4		5	4	
5/6/2020	64	4	71	61	
5/7/2020	81	3	93	77	
5/8/2020	48	1	54	48	
5/9/2020	61	1	76	54	
5/10/2020	63	3	63	55	
5/11/2020					
5/12/2020	21		28	19	
5/13/2020	90		106	81	
5/14/2020	87	4	111	78	
5/15/2020	77	1	93	70	
5/16/2020	82	8	96	77	
5/17/2020	42	2	42	42	
5/18/2020					
5/19/2020	19	4	20	19	
5/20/2020	116	3	135	108	
5/21/2020	92		107	90	
5/22/2020	107	6	119	104	
5/23/2020	64		76	60	
5/24/2020	32		32	27	
5/25/2020					
5/26/2020	2		2	2	
5/27/2020	76	2	87	72	
5/28/2020	73	1	89	69	
5/29/2020	78		87	71	
5/30/2020	71	10	77	69	
5/31/2020	56		56	55	
Grand Total:	1761	70	2010	1652	

I-Tiva Month To Date MESSAGE Report used