

Yavapai Library Network

March
2020
Monthly
Report



Manager's Lowdown

Hi All -

March was a month of changes like we've never experienced before. With the COVID-19 pandemic, and the Governor's stay-at-home order, we have seen library buildings close to the public, but in some cases re-open with curbside services. The "Library is never closed" message is being circulated with the 24/7 access to information and e-materials. New e-library cards are being offered online, and our e-books, and other e-materials are being heavily promoted. Creativity and innovation are resulting in YouTube story-time and Ask-a-Librarian using Zoom. In the past two weeks, the YLN has set aside most of our "normal" projects, and have concentrated on ILS changes, press releases, new procedures, and communication in general. As a whole, we have increased our wi-fi strength and the hours it is available to provide internet to our patrons that may not have it. We have started using Zoom and/or Microsoft Teams for our User Group meetings, and we are collaborating on the best services to offer our patrons during this shelter-in-place time. The Governor's order says to "Stay home, Stay healthy, Stay connected". I believe our Libraries are a resource to connect people to reliable information, education, distance learning, and entertainment. We are essential to our communities, and we are displaying our relevance in everything we provide. Hopefully our communities will realize that we are no longer just about books.

- The Executive Committee met virtually on March 26, and voted unanimously to release \$50,000 from our fund for the purchase of e-materials. \$25K was given to the Public Libraries for e-books, \$20K was given to the Academics, and \$5K for the K12 schools
- At the March 12, 2020 Executive Committee meeting, it was decided to move forward with the Overdrive- Reciprocal Lending Agreement. If the Agreement is approved by the Board, it could be in place by Mid-April.
- Automatic Renewals - At the March 12, 2020 Executive Committee meeting, it was decided to move forward with putting a policy and procedure in place to be presented to the Steering Committee for approval. Because the April Steering Committee meeting has been cancelled, it will be presented via email. It is basically suggesting that the items be renewed in the early morning on the due date. Participating libraries will have a

three-day grace period. This gives patrons a fine-free opportunity to return items that can't be renewed.

- Niche Academy - We continue to deploy Niche Academy. We are partnering with Prescott Public Library and documenting the procedure. We will release the instructions to the remaining libraries in the YLN shortly after that is complete. You will then have the capability of creating your own videos and uploading them to either a Staff page or a Public page.

Stay healthy and be creative. Let me know how the YLN can assist you with whatever your endeavors are. Keep the new ideas flowing!

See you next month.

Thanks,

Valerie Burns

Member News

Nothing to share this month.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 85

Total requests resolved: 73

Total unresolved requests opened this month: 12

Total requests still open: 30

Priority Two: IP Address Change

SparkLight will give us a tremendously better deal on Internet connections than CenturyLink, but CenturyLink won't let us take our IP addresses with us. So that a net company can't hold us hostage in the future, we are purchasing our own range of IPs.

Goal: Update IP addresses on YLN servers to our own IP range

Project Lead: Valerie Burns

- Purchase IPs
- Test IP change
- Roll out all new IPs

Priority Three: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar

Project Lead: Charles Matheus

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

Priority Four: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works

Project Lead: Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Update vCenter
- Update ESXI hosts
- Test failover

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Redesign/upgrade YCFLD website

The YCFLD website is in need of a face lift. Additionally, it is on Drupal 7 which will be end-of-lived in 2021.

Goal: Redesign and upgrade the YCFLD website.

Project Lead: Chanel Wheeler

- Install Drupal 8
- Install Drupal 8 third-party modules
- Rewrite YCFLD custom modules for new API
- Work with Kelly on implementing new design
- Release the new website

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Priority Six: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.

Project Lead: Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Priority Seven: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Eric Petersen

Priority Eight: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY20

Cancelled/Postponed Projects CY20

Statistics

Holds - March 2020					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1			5	6
ASH	21	19		349	389
BAG	8	20		157	185
BCC	94	12	1	490	597
BEA	30	30	1	326	387
BMHS				1	1
CLA	15	6	1	74	96
CON	27	16	1	232	276
COR	58	11	2	296	367
CRK	1	3		42	46
CTW	449	201	12	3,000	3,662
CVCL	109	77	1	1,081	1,268
CVHS	8			7	15
CVPL	144	64	2	1,048	1,258
CVUSD	1	23	6	19	49
DHL	7	20	5	191	223
ERU	19	23		149	191
GMMS		1		3	4
JER	3	2	1	78	84
LES		9		15	24
MAY	28	11	1	166	206
MES				2	2
MUHS	2			1	3
ORME	1			1	2
PAUL	46	19	3	268	336
PCL	6	14		8	28
PCM				2	2
PHS	18	1		23	42
PPL	1,801	637	35	10,430	12,903
PVA2	156	15		1,010	1,181
PVPL	904	503	19	5,770	7,196
SED	254	142	7	2,042	2,445
SEL	23	50	1	374	448
SPR	47	18	2	192	259
TCP				6	6
THS	6	12	1	25	44
VOC	165	37	3	1,042	1,247
WIL	19	18		147	184
YAR	30	7	3	298	338
YCFLD	27	4	2	32	65
YCP	47	37	1	105	190
YCV	23	15		70	108
Total	4,598	2,077	111	29,577	36,363

Statistics

Items Transited - March 2020															
Station Library →															
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL
Total	19,716	6	334	118	396	319	1	65	207	285	34	2,053	1,017	7	904
AJS	17		1									1	1		1
ASH	222			1	7	4		1	4	2		20	20		11
BAG	365		19		10	10		2	6	5		27	12		11
BCC	370		13	1		11		1	5	12	1	38	15		12
BEA	167		2		2				2	2		21	2		2
BMHS	13											1			1
CLA	235		10	1	4	4			4	3		28	8		5
CON	137		1	5	2	3		2		6		8	8		5
COR	210		3		6	7			3			26	9		10
CRK	70					1			1			7			1
CTW	2,483		32	19	57	38		6	29	36	2		151	1	99
CVCL	579		7	4	8	3	1	1	6	7		69			29
CVHS	8		1									2			
CVPL	903	1	13	8	15	10		1	8	8		113	37	2	
CVUSD	68		1		3	1						6	10	1	7
DHL	135		2	1	2	4		1	1	5		7	10		6
ERU	209		2		9	2			1	1		27	6		9
GMMS	28				1			1					1		3
JER	172		1	1	1	3				2		13	8		8
LES	25		2							1			3		
MAY	252		7	1	3	3			2	12	1	22	9		6
MES	26														4
MUHS	22				2							1	1		4
PAUL	117		3	1	2	3		2	2	1		12	3		4
PCL	114		3						1			12	4		
PHS	29				1							6	2		1
PMH	10		1		2							1	1		2
PPL	4,470	1	84	35	119	85		21	64	66	15	696	311	2	306
PVPL	2,522	1	47	17	49	35		8	24	36	3	296	157		146
SED	3,072	1	20	5	36	45		6	20	38	7	300	113		113
SEL	209		8	2	2	6		2	4	4	1	15	10		7
SPR	126		5	5	2	2		1		2		14	6		7
STX	107			1	1				1	4	2	4	7		
THS	13	1											2		1
VOC	9					1									
WIL	200		7	1	6	2		2	4	2	2	18	11		11
YAR	348		6	2	10	11		2	6	11		41	15		16
YCFLD	19		1		2	4									
YCP	696	1	8	5	18	6		3	5	5		86	26	1	17
YCV	939		24	2	14	15		2	4	14		115	38		39

Statistics

Items Transited - March 2020															
Station Library →															
Item Li- brary ↓	CVUSD	DHL	ERU	GMMS	JER	LES	MAY	MUHS	ORME	PAUL	PCL	PHS	PPL	PPL	
Total	20	184	136	3	97	15	154	1	2	253	12	24	4,779	6,321	
AJS							1			2			4	6	
ASH					3		1			8			51	64	
BAG	1	3	1				5			3			67	86	
BCC		4	3		1		4			5			81	90	
BEA		1	1		1		1			9			53	35	
BMHS					1					1			5	10	
CLA		3					4			7			47	67	
CON		3	3							1			30	34	
COR		1			1		2			13			52	45	
CRK			1			1	1			1			24	33	
CTW	2	25	15	1	9	1	10	1		25	2	2	864	1,092	
CVCL		10			4	1	3			3			183	217	
CVHS													2	7	
CVPL	2	11	3	1	2	3	12			10		1	272	330	
CVUSD			2		2	1			1	1			12	47	
DHL			1		2					9			25	37	
ERU	1				1				1	3			70	91	
GMMS										1			9	7	
JER		4	1			1	1			2			64	71	
LES													7	7	
MAY		1	3		1					4			70	79	
MES							1						5	15	
MUHS													7	17	
PAUL	1	1					2						29		
PCL			1		1					1			39	29	
PHS										1			2	93	
PMH														19	
PPL	9	64	45		33	3	55			45		9		4	
PVPL	3	20	15	1	9	3	25			34	1	6	1,090		
SED	1	15	16		10	1	12			18	3	4	858	1,383	
SEL		2					3			8		1	55	1,109	
SPR										9			36	63	
STX					1					1		1	24	27	
THS													2	56	
VOC													4	1	
WIL		2	2							9	1		51	11	
YAR		4	4				4			3	1		90	2	
YCFLD		1					1			3				68	
YCP		5	6		6		4			5	3		219	98	
YCV		4	13		9		2			8	1		276		

Statistics

Items Transited - March 2020														
Station Library →														
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	125	4,348	1,281	275	198	6	29	1,452	149	240	35	89	42	21
AJS		5					1							
ASH	2	49	10	10	2	1		8	3	4				
BAG	5	103	21	8	14		1	15	4	7	3		2	
BCC	1	94	27	6	6			14	5	7	1	2		
BEA	1	45	7	2	6			3		1	1	2		
BMHS		2	1	1										
CLA	1	44	19	4	20			12		3	2	1	1	
CON		39	3	2	4			3	3	4	1		1	
COR	2	52	7	1	4			5	1	4				1
CRK		12	7		1			4	1	3	1	1	2	
CTW	10	659	172	39	14			97	19	30		12	3	1
CVCL	1	155	30	7	2		1	31	4	2		1		6
CVHS		3												
CVPL	2	243	50	8	11	2	1	33	6	7		4	3	
CVUSD		15	1				2	2						
DHL	1	36	10	2	2			6		1	1			
ERU		37	21	1	9			7	1					
GMMS		7	3				2							
JER		23	19	3				8	1	6		2		
LES		11	1											
MAY	1	63	20	1	5			10	5	2				
MES		12	3											1
MUHS		3	3					1						
PAUL		32	9		2			3	1	1		2		1
PCL		26	16	1			1	5	2				1	
PHS		12	1					3						
PMH		3												
PPL	10	1,431	454	66	31	1	11	257	39	55	3	24	11	9
PVPL	79		185	49	19	1	5	90	11	32	5	17	3	
SED	1	575		31	14		3	722	16	46	1	9	11	1
SEL	4	38	13		9			7		6	1	1		
SPR		24	3	2				3	3		1		1	
STX	2	29	10	1				2			14	2		
THS		6	1											
VOC		1	3											
WIL	1	44	8	3	3		1	6		1		1		1
YAR		71	15	4	9			16	7					
YCFLD				6						1				
YCP		140	59	9	3			34	11	8			3	
YCV	1	204	69	8	8	1		45	6	9		8		

Statistics

Discards - March 2020	
Station Library	Library Use Transactions
AJS	94
ASH	420
BAG	2
BCC	458
BEA	39
BMHS	6
CON	2
COR	50
CRK	1
CTW	1,345
CVCL	53
CVPL	255
DHL	5
ERU	17
LES	1
MAY	1
MES	1
PHS	18
PPL	1,301
PVA2	3
PVPL	1,748
SED	664
WIL	21
YAR	2
YCP	140
YCV	3
YLN	3
Total	6,653

Items Added - March 2020	
Item Library	Total Copies
AJS	68
ASH	23
BAG	61
BCC	54
BEA	29
BMHS	8
CLA	18
CON	37
COR	64
CRK	6
CTW	1066
CVCL	302
CVPL	86
CVUSD	30
DHL	12
ERU	214
GMMS	25
JER	8
LES	6
MAY	35
MES	167
PAUL	3
PCL	29
PHS	1
PPL	1167
PVPL	715
SED	281
SEL	27
SHM	2
SPR	647
STX	47
THS	62
WIL	13
YAR	13
YCP	69
YCV	84
YLN	3469
Grand Total	8948

Total Items - March 2020	
Item Library	Total Copies
AJS	14,973
ASH	6,756
BAG	14,146
BCC	12,268
BEA	11,720
BMHS	32,428
CLA	8,960
CON	6,607
COR	6,575
CRK	3,544
CTW	98,715
CVCL	29,963
CVHS	14,845
CVPL	54,588
CVUSD	31,151
DHL	4,636
ERU	30,897
GMMS	10,078
JER	14,322
LAW	1,784
LES	14,994
MAY	10,452
MES	6,252
MUHS	14,860
ORME	9,240
PAUL	6,249
PCL	35,063
PHS	11,220
PMH	9,660
PPL	140,118
PVPL	88,199
SED	82,107
SEL	6,532
SHM	7,357
SPR	3,627
STX	603
TCP	1,261
THS	11,927
VOC	58
WIL	4,477
YAR	8,151
YAV	4,421
YCC	3,123
YCFLD	94
YCP	60,267
YCV	57,307
YLN	228,169
Total	1,234,744

Statistics

New Users - March 2020	
User Library	Sum of Number of Users
AJS	3
ASH	6
BAG	3
BCC	10
BEA	4
CLA	2
CON	6
COR	6
CTW	82
CVCL	60
CVHS	60
CVPL	20
CVUSD	6
DHL	12
ERU	19
GMMS	2
LES	2
MAY	3
MES	1
MUHS	3
ORME	1
PAUL	5
PCL	1
PHS	2
PMH	5
PPL	209
PVPL	169
SED	66
SEL	8
SPR	6
THS	2
VOC	4
WIL	1
YAR	1
YCFLD	2
YCV	5
Grand Total	797

Total Users - March 2020	
User Library	Number of Users
AJS	727
ASH	966
BAG	750
BCC	1,121
BEA	1,096
BMHS	2,294
CLA	560
CON	627
COR	1,036
CRK	152
CTW	12,228
CVCL	5,701
CVHS	1,468
CVPL	5,623
CVUSD	2,108
DHL	646
ERU	5,731
GMMS	674
JER	255
LAW	4
LES	510
MAY	958
MES	1,212
MHS	1
MUHS	1,847
ORME	439
PAUL	502
PCL	3,272
PHS	2,441
PMH	796
PPL	25,832
PVA2	1
PVPL	23,005
SED	9,268
SEL	743
SHM	1
SPR	334
STX	3
TCP	25
THS	965
VOC	1,288
WIL	241
YAR	546
YCFLD	12
YCP	2,048
YCV	839
YLN	2
Total	120,898

Statistics

Patron Bills - March 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	3,939	\$18,002.11	\$5,099.89
AJS	3	\$34.00	\$0.00
ASH	9	\$56.00	\$29.75
BAG	5	\$21.85	\$21.85
BCC	31	\$345.81	\$0.00
BEA	24	\$176.99	\$22.00
BMHS	15	\$69.70	\$5.10
CLA	6	\$47.70	\$25.00
CON	5	\$53.30	\$33.30
COR	22	\$199.00	\$23.00
CTW	495	\$1,057.98	\$498.54
CVCL	87	\$795.45	\$513.45
CVHS	8	\$142.01	\$0.00
CVPL	189	\$332.90	\$64.25
CVUSD	6	\$57.99	\$0.00
DHL	3	\$23.14	\$0.15
ERU	20	\$126.68	\$31.73
GMMS	23	\$241.07	\$1.30
LES	36	\$594.95	\$119.89
MAY	37	\$337.74	\$148.34
MUHS	5	\$7.50	\$2.10
ORME	30	\$257.99	\$0.00
PAUL	23	\$199.25	\$2.40
PCL	15	\$68.25	\$0.00
PHS	50	\$691.99	\$60.88
PMH	26	\$378.92	\$0.00
PPL	1,000	\$3,931.29	\$1,359.43
PVPL	844	\$3,170.11	\$1,393.71
SED	572	\$1,118.62	\$284.24
SEL	42	\$380.00	\$22.00
SPR	1	\$0.15	\$0.00
TCP	1	\$0.40	\$0.40
THS	78	\$1,143.70	\$293.00
VOC	43	\$87.05	\$48.30
WIL	15	\$139.55	\$0.30
YAR	66	\$711.86	\$0.00
YCP	37	\$213.86	\$78.68
YCV	19	\$42.36	\$1.80
YLN	48	\$745.00	\$15.00

Statistics

Circulation - March 2020				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	WorkFlows	397	76	473
AJS Total		397	76	473
ASH	BC Mobile		5	5
	Enterprise		28	28
	SIP	844	23	867
	WorkFlows	34	11	45
ASH Total		878	67	945
BAG	Enterprise		37	37
	SIP	621	16	637
	WorkFlows	81	52	133
BAG Total		702	105	807
BCC	BC Mobile		2	2
	Enterprise		52	52
	SIP	763	9	772
	WorkFlows	474	167	641
BCC Total		1237	230	1467
BEA	BC Mobile		1	1
	Enterprise		56	56
	None	49		49
	SIP	3		3
	WorkFlows	1140	126	1266
BEA Total		1192	183	1375
BMHS	WorkFlows	49	8	57
BMHS Total		49	8	57
CLA	BC Mobile		2	2
	Enterprise		36	36
	SIP	217	11	228
	WorkFlows	24	3	27
CLA Total		241	52	293
CON	BC Mobile		7	7
	Enterprise		15	15
	None	16		16
	SIP	561	14	575
	WorkFlows	22	5	27
CON Total		599	41	640
COR	BC Mobile		9	9
	Enterprise		97	97
	None	2		2
	SIP	742	13	755
	WorkFlows	8	40	48
COR Total		752	159	911
CRK	BC Mobile		3	3
	Enterprise		1	1
	WorkFlows	106	71	177
CRK Total		106	75	181
CTW	BC Mobile		202	202
	Enterprise		1138	1138
	SIP	11148	573	11721
	WorkFlows	417	282	699
CTW Total		11565	2195	13760
CVCL	BC Mobile		125	125
	Enterprise		225	225
	SIP	1566	6	1572
	WorkFlows	3459	174	3633
CVCL Total		5025	530	5555
CVHS	Enterprise		12	12
	WorkFlows	9		9

CVHS Total		9	12	21
CVPL	BC Mobile		65	65
	Enterprise		615	615
	None	1		1
	SIP	911	60	971
	WorkFlows	2890	384	3274
CVPL Total		3802	1124	4926
CVUSD	SIP	386	17	403
	WorkFlows	42	4	46
CVUSD Total		428	21	449
DHL	BC Mobile		1	1
	Enterprise		55	55
	SIP	355	56	411
	WorkFlows	102	10	112
DHL Total		457	122	579
ERU	BC Mobile		6	6
	Enterprise		126	126
	WorkFlows	1365	99	1464
ERU Total		1365	231	1596
GMMS	WorkFlows	88	9	97
GMMS Total		88	9	97
JER	BC Mobile		15	15
	Enterprise		12	12
	WorkFlows	205	90	295
JER Total		205	117	322
LES	WorkFlows	497	32	529
LES Total		497	32	529
MAY	BC Mobile		14	14
	Enterprise		22	22
	SIP	392	10	402
	WorkFlows	364	67	431
MAY Total		756	113	869
MES	WorkFlows	81	14	95
MES Total		81	14	95
MUHS	WorkFlows	4	5	9
MUHS Total		4	5	9
ORME	Enterprise		4	4
	WorkFlows	5		5
ORME Total		5	4	9
PAUL	BC Mobile		42	42
	Enterprise		46	46
	SIP	683	28	711
	WorkFlows	299	136	435
PAUL Total		982	252	1234
PCL	Enterprise		36	36
	WorkFlows	69	6	75
PCL Total		69	42	111
PHS	Enterprise		6	6
	WorkFlows	48	8	56
PHS Total		48	14	62
PMH	WorkFlows	33	40	73
PMH Total		33	40	73
PPL	BC Mobile		606	606
	Enterprise		4822	4822
	None	5		5
	SIP	26896	1042	27938
	WorkFlows	1640	745	2385
PPL Total		28541	7215	35756
PVA2	WorkFlows	113	6	119
PVA2 Total		113	6	119
PVPL	BC Mobile		361	361

Statistics

	Enterprise		2764	2764
	None	2		2
	SIP	17697	905	18602
	WorkFlows	588	415	1003
PVPL Total		18287	4445	22732
SED	BC Mobile		174	174
	Enterprise		1226	1226
	SIP	10123	204	10327
	WorkFlows	294	207	501
SED Total		10417	1811	12228
SEL	BC Mobile		1	1
	Enterprise		4	4
	SIP	273	4	277
	WorkFlows	876	105	981
SEL Total		1149	114	1263
SPR	Enterprise		1	1
	None	1		1
	SIP	240	1	241
	WorkFlows	202	32	234
SPR Total		443	34	477
TCP	WorkFlows	6		6
TCP Total		6		6
THS	WorkFlows	376	10	386
THS Total		376	10	386
VOC	BC Mobile		24	24
	Enterprise		276	276
	None	1		1
	WorkFlows	1501	17	1518
VOC Total		1502	317	1819
WIL	BC Mobile		17	17
	Enterprise		63	63
	SIP	440	6	446
	WorkFlows	1	3	4
WIL Total		441	89	530
YAR	BC Mobile		35	35
	Enterprise		35	35
	SIP	722	7	729
	WorkFlows	350	74	424
YAR Total		1072	151	1223
YCFLD	WorkFlows	35	10	45
YCFLD Total		35	10	45
YCP	BC Mobile		32	32
	Enterprise		139	139
	SIP	155	25	180
	WorkFlows	96	68	164
YCP Total		251	264	515
YCV	BC Mobile		3	3
	Enterprise		27	27
	SIP	52	3	55
	WorkFlows	217	52	269
YCV Total		269	85	354
YLN	None	7		7
	SIP		681	681
	WorkFlows	16		16
YLN Total		23	681	704
Grand Total		94497	21105	115602
YLN Total		43	582	625
Grand Total		132417	33133	165550

Checkins - March 2020	
Station Library	Total Checkins
AJS	576
ASH	1,200
BAG	475
BCC	1,282
BEA	1,267
BMHS	359
CLA	229
CON	628
COR	809
CRK	125
CTW	10,811
CVCL	4,682
CVHS	24
CVPL	4,829
CVUSD	540
DHL	897
ERU	1,250
GMMS	111
JER	216
LES	731
MAY	717
MES	233
MUHS	10
ORME	15
PAUL	1,155
PCL	110
PHS	192
PMH	93
PPL	30,071
PVA2	14
PVPL	20,615
SED	8,966
SEL	1,082
SPR	471
STX	2
TCP	4
THS	527
VOC	1,762
WIL	495
YAR	1,211
YCFLD	108
YCP	985
YCV	363
YLN	9,212
Total	109,454

Circulation Use Item - March 2020	
Station Library	Use Item Transactions
CTW	215
CVUSD	223
ERU	3
PCL	4
SED	270
SPR	160
YCP	48
YCV	1

Statistics

OPAC Searches

Library	Total
AJS	1565
ASH	857
BAG	1098
BCC	1025
BEA	116
CLA	961
CON	954
COR	1302
CRK	460
CTW	26223
CVHS	271
CVCL	1438
CVPL	4974
CVUSD	928
DHL	1712
ERU	2569
GMMS	394
JER	1627
LAW	0
LES	617
MAY	903
MES	250
MHS	76
MUHS	447
ORME	336
PAUL	376
PCL	1512
PHS	578
PMH	305
PPL	54802
PVPL	29228
SED	26719
SEL	625
SPR	350
THS	425
VBC	829
VER	5034
WIL	683
YAR	855
YCP	6080
DEFAULT	8734
Total	188238

Statistics - Databases

Ebook Central

Month of: 3/2020					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	4871	3535	1511	1763	Social Science, Literature, Business/Management, History, Psychology

Overdrive

Month of: 3/2020					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 4162					
Checkouts		Holds			
Audiobook	7594	Audiobook	2983		
eBook	11773	eBook	4765		

Branch	Checkouts
Crown King Public Library	4
Spring Valley Library	10
Jerome Public Library	31
Cordes Lakes Public Library	40
Seligman Public Library	42
Ash Fork Public Library	43
Wilhoit Public Library	49
Mayer Public Library	52
Beaver Creek Public Library	67
Bagdad Public Library	77
Yarnell Public Library	78
Black Canyon City Community Library	102
Dewey-Humboldt Town Library	105
Paulden Public Library	125
Congress Public Library	125
Clark Memorial Library	166
Sedona Public Library - village of Oak Creek	474
Camp Verde Community Library	750
Chino Valley Public Library	860
Cottonwood Public Library	1813
Sedona Public Library	1926
Prescott Valley Public Library	4162
Prescott Public Library	8654

Statistics - Databases

rbDigital Audiobooks

Month of: 3/2020	
Libraries	Checkouts
Black Canyon City Community Library	1
Camp Verde Community Library	6
Chino Valley Public Library	6
Congress Public Library	1
Cottonwood Public Library	20
Dewey-Humboldt Town Library	1
Mayer Public Library	1
Paulden Public Library	3
Prescott College Library	4
Prescott Public Library	155
Prescott Valley Public Library	11
Sedona Public Library	13
Wilhoit Public Library	4
Yarnell Public Library	29
Yavapai College Library - Prescott	10
(blank)	5
Grand Total	270

rbDigital Magazines

Month	Checkouts	Turnaways
March	301	0

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting (Last 28 Days)
March	4076	652

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
March	46	947	129	1384

Mobile App

Month of: 3/2020		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	2	3
Android	551	3412
iPad	233	940
iPhone	766	4871
iPod Touch	5	39
TOTAL	1557	9265

SMS

Month of: 3/2020	
Hold Notice	4687
Manual Text	20
Overdue Notice	1929

AMH

Month of: 3/2020	
Items/Month	56507

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
3/1/2020	42		42	36	
3/2/2020	31	12	31	30	
3/3/2020	92	1	118	82	
3/4/2020	109	1	139	97	
3/5/2020	115	9	138	105	
3/6/2020	97	10	117	88	
3/7/2020	96	1	120	85	
3/8/2020	55		55	44	
3/9/2020	13		16	12	
3/10/2020	80	5	89	75	
3/11/2020	131	4	156	123	
3/12/2020	133	7	175	116	
3/13/2020	107	4	136	101	
3/14/2020	119	3	137	114	
3/15/2020	44	1	44	35	
3/16/2020	24		35	22	
3/17/2020	86	5	122	81	
3/18/2020	79	2	112	71	
3/19/2020	46		54	42	
3/20/2020	47	2	54	43	
3/21/2020	56		74	50	
3/22/2020	49		49	41	
3/23/2020	1		1	1	
3/24/2020	25		31	24	
3/25/2020	69	1	88	64	
3/26/2020	48	1	53	47	
3/27/2020	46	2	49	44	
3/28/2020	29	5	37	28	
3/29/2020	52	4	52	48	
3/30/2020	1		3		
3/31/2020	40		57	36	
Grand Total:	1962	80	2384	1785	

I-Tiva Month To Date MESSAGE Report used