

# Yavapai Library Network

April  
2018  
Monthly  
Report



## Manager's Lowdown

Greetings YLN Members,

It's hard to believe April is already behind us but here we are, already headed into May. Time flies! As you know, we had our quarterly Steering Committee meeting on April 26th, meaning much of this information may be a repeat for some of you, but for those who couldn't attend, here is a rundown.

Our DPLA pilot is in a holding pattern as we continue to wait for LYRASIS to make some fixes in Circ Manager. We'll complete the second phase of testing as soon as the fix is in place.

With regard to our SSL certificates, the Executive Committee authorized Sirsi Dynix to do the install after Chanel's numerous and valiant but in the end fruitless attempts at installation. I'm waiting for them to schedule the work and will let you know when it is complete.

In other news, Chanel has rebalanced the holds list pull order via the membership formula. A few small changes in the pull order were made, but nothing of significance. YCFLD's Stacks (STX) collection of popular titles is first on the list and will help with any long DVD holds lists.

We have a new version of CircIT from Tech Logic. Jim Lowman mailed out the information needed to make the update. (If you need that information again, just ask). This new version reads our newer Stingrays properly. Jim is on vacation until May 19, so if you need any assistance you may want to wait until his return. In addition, we have made our first two payments on the AMH. Tech Logic is moving ahead on production, although it looks like it may be installed a little later than we were originally thinking—it could, perhaps, be 90 days out.

The YCFLD Library Board has looked at our courier plan and requested that we cover our bases and put out an RFP for a courier. I'll keep you posted on our progress.

Our new Dell servers have been deployed and several

of our virtual machines have already been transferred. In the near future, one of these servers will be moved to a second location, ensuring that our backup is a true failsafe.

Also, we are interviewing for our Network Cataloger position this week. Our Cataloging Procedure Manual is in place and it shouldn't be too long before we are off and running once we make a hire.

Finally, the Steering Committee voted on two policy changes during the April meeting. Previously, elementary school libraries were able to designate 1.5% of their collection as "unholdable." That percentage has now been changed to 7.5%, effective immediately (See YLN Policy Sections 703.a.i, 703.a.i.2, and 703.a.i.3 for the changes). In addition, the Steering Committee voted to add "(g) A hold belonging to another library's patron may not be cancelled with that library's permission, except when moving the hold to a different bibliographic record" to Section 704 Holds. If you any questions about any of these changes, please give me a call.

Until next month,

Judy

## Member News

### At **Paulden Public Library:**

The Friends of the Paulden Library are holding a huge book sale.

April 11 & 12 - 9 am - 3 pm at 25985 N. Hooty Lane

For more information contact [carol.hanby@yavapai.us](mailto:carol.hanby@yavapai.us).

### At **Yavapai College Prescott:**

Bean bag chairs!

Student workers will begin contributing books reviews to the library's blog.

# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted: 79**

**Total requests resolved: 72**

**Total unresolved requests opened this month: 7**

**Total requests still open: 31**

## Priority Two: TechLogic Contract and Purchase of AMH

Create new TechLogic contract and order an AMH for central sorting facility.

**Goal:** Create a contract for an RFID/AMH system.

**Project Lead:** Judy Poe

### Progress:

- Review contract
- Negotiate CircIT unlimited site license
- Negotiate AMH service programs/preventative maintenance contract
- Work with County attorney to draft master contract
- Combine contracts into one master contract
- Have Executive Committee review contract
- Have Steering Committee approve contract
- Negotiate with TechLogic over final contract
- Upon contract approval by both parties, order AMH
- Install AMH
- Put AMH into production

## Priority Three: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

**Goal:** Develop a strategic plan that will bring the YLN to the year 2025.

**Project Lead:** Judy Poe

### Progress:

- Review strategic plan
- Incorporate feedback into the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

## Priority Four: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

**Goal:** Implement BC Visibility

**Project Lead:** Chanel Wheeler

### Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

# Prioritization

## Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

## Completed Projects CY17

## Cancelled/Postponed Projects CY17

## Priority Six: Testing SimplyE

Partnering with the Digital Public Library of America (DPLA), the YLN will be testing SimplyE which allows patrons to view all our e-materials at one site.

**Goal:** Fully implement SimplyE at several pilot libraries

**Project Lead:** Chanel Wheeler

- Choose libraries to be the pilots
- Have pilot libraries test the DPLA Exchange
- Have pilot libraries test Circ Manager
- Have pilot libraries test SimplyE
- Give feedback to DPLA
- Roll out to all YLN libraries

# Statistics

Holds - April 2018					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS				2	2
ASH	26	26	2	388	442
BAG	28	5		72	105
BCC	24	21		457	502
BEA	86	26	4	393	509
BMHS				1	1
CLA	12	15		97	124
CON	50	16	1	308	375
COR	96	29		310	435
CRK	3			52	55
CTW	389	267	9	3,140	3,805
CVCL	125	87	4	982	1,198
CVHS	5	4	1	11	21
CVPL	140	99	9	1,474	1,722
CVUSD	17	50		85	152
DHL	19	17	1	329	366
ERU	23	10	3	255	291
GMMS	10	11		28	49
JER	6	6	1	95	108
MAY	44	45		473	562
MES	4	7		8	19
MUHS	1			8	9
ORME				3	3
PAUL	53	14	1	172	240
PCL	8	7		43	58
PCM				12	12
PHS	3	3	1	39	46
PMH	5	1		15	21
PPL	1,656	897	56	10,146	12,755
PVA2	29	11	1	290	331
PVPL	737	457	29	5,589	6,812
SED	362	279	18	2,911	3,570
SEL	21	49	4	436	510
SPR	2	2		23	27
TCP	2	2		23	27
VOC	200	41	10	1,561	1,812
WIL	15	14		115	144
YAR	19	17	4	478	518
YCFLD	32	24		80	136
YCP	54	30	1	354	439
YCV	5	11		58	74
Total	4,311	2,600	160	31,316	38,387

# Statistics

Items Transited - April 2018

Station Library →

Item Li- brary ↓	All	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL	CVUSD	DHL
All	24050	5	333	63	457	424	1	90	238	318	31	2,463	898	22	1,345	120	327
AJS	58					1			1	2		5	1		6		
ASH	279			4	11	9		3	15	4	1	19	6		19		2
BAG	394		3		11	16		3	10	14		34	15		29	3	8
BCC	404		10	4		8		4	3	12		40	7		21	1	6
BEA	153				4			2	1	2		14	7		6	2	6
BMHS	46				1					1		3	2		2	1	
CHV2	1														1		
CLA	241		9	1	6					3		24	9		16		8
CON	182		1	1	5	4		3		2	1	21	1		12	1	6
COR	237		7	2	9	2		3	4			23	6		15		10
CRK	74		3	1						5		4	1		2		
CTW	2852	2	26	2	54	23		9	21	33	1		120		161	18	34
CVCL	658		8	1	6	7		3	7	9	6	69			52	3	3
CVHS	27				3	1						1	1		1	1	
CVPL	1045		14	1	24	20		1	6	16		104	39			10	9
CVUSD	80				1				1			10	6		7		1
DHL	204		5		4	8			1	5		26	6		11	1	
ERU	220				3			4	1	4		18	2		8	1	3
GMMS	3	3															
JER	225		6		6	1			6	1		13	9		11		3
LES	31											1	5		11	1	
MAY	346		7		7	4			3	10		47	11		20	1	8
MES	55					2						6	4			4	
MUHS	32								3	1			2		4	1	
ORME	16								1			2	1				
PAUL	147				1	3			1			15	8		7	1	1
PCL	256			1	2	2			1	1		31	4	1	7	1	
PHS	39				1			1		1		3			2		
PMH	6											1					
PPL	5150		74	16	143	110		20	67	77	12	768	278	10	402	20	89
PVPL	3000		50	6	50	67	1	10	25	46	2	336	137	10	248	23	35
SED	4028		44	8	57	66		16	30	31	3	393	113		122	18	34
SEL	298		13	2	6	6		1	9	3		35	7		12		7
SPR	159		6	2	6	6			3	3	1	16	4		10		10
STX	97			1	1	2					1	12	4		3		
TCP	8											1			1		
THS	54			1	1	3				1		6	6		4	2	
VOC	1																
WIL	193		7	1	2	8			2		1	23	4		8	5	1
YAR	331		4	2	7	7		2	4	8	1	31	10		17		7
YCFLD	27		1		2	1		1	1								7
YCP	1080		14	2	9	17		2	2	4		133	31	1	46		6
YCV	1313		21	4	14	20		2	9	19	1	175	31		41	1	23

# Statistics

Items Transited - April 2018														
Station Library →														
Item Li- brary ↓	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL
All	327	234	42	99	0	525	10	8	2	200	40	41	12	5,891
AJS		1	8											13
ASH	2	2	1	1		5				6				58
BAG	8	4	1			12				5				77
BCC	6	1		2		8	1			5				102
BEA	6			1		2				5			1	42
BMHS		1	2			1				2				18
CHV2														
CLA	8	3		1		6				5	2	1		69
CON	6	3	1	1		1								43
COR	10	3		3		7				3				47
CRK						1				1				20
CTW	34	17	7	18		88	1			18	6	6		956
CVCL	3	6	1	6		23				3				192
CVHS										1		1		11
CVPL	9	9	2	4		29				14		1		358
CVUSD	1		1	2		1				2				28
DHL						7		1		5		1		50
ERU	3			1		20				3		3		71
GMMS														
JER	3	3				1				3	1			76
LES			1							2				3
MAY	8	2	1	1						4				95
MES			1							1				18
MUHS										2				8
ORME														5
PAUL	1	1		1		1						1	1	46
PCL		3		2						3				74
PHS				1		1				6				12
PMH												1		3
PPL	89	72	7	21		128	2	3	1	36	12	11	7	
PVPL	35	23	3	14		65	3	3	1	22	2	6	1	1,253
SED	34	38	2	9		44	1			12	8	5	2	1,107
SEL	7	12	1			4				3				84
SPR	10	5				5				1	1			25
STX		1				3								22
TCP														
THS						2	2	1		2	1			6
VOC														
WIL	1	2				15				2	1	1		45
YAR	7	3	2			8				4		2		84
YCFLD	7					4				5				2
YCP	6	7		6		10				6	5	1		371
YCV	23	12		4		23				8	1			397



# Statistics

Items Transited - April 2018														
Station Library →														
Item Li- brary ↓	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
All	5	4,424	1,681	403	26	24	0	2,184	121	422	80	282	39	120
AJS		12	7	1										
ASH	1	58	15	12				8	6	9		3	1	
BAG		73	24	14	2			16	4	11	2	3		
BCC		75	40	13	4	1		16	2	8	7	3		
BEA		27	13	3		1		6	2	4	1	1		
BMHS		8	1	1				2						
CHV2														
CLA		50	15	2				5	2	1	3			
CON		32	13	10	1			7	4	3	1	4		
COR		44	18	9	3			3	2	9	4	1		
CRK		17	8	3				4		3		1		
CTW		624	175	28	1	1		206	16	40	5	31	5	99
CVCL		131	43	6		1		53	2	9		7		1
CVHS		3	1					2						
CVPL		230	65	14	1	2		40	4	15	1	10	1	1
CVUSD		12	7							1				
DHL		33	12	7				10	1	5	1	3	1	
ERU		38	21					12		6		1		
GMMS														
JER		37	20	5				13		5		4	1	
LES		6	1											
MAY		66	18	8	1			7	3	16	3	3		
MES		15	4											
MUHS		3	6					1				1		
ORME		4	2					1						
PAUL		28	11	1				7	4	2	2	3	1	
PCL		42	48			2		20		2		8		1
PHS		6	1			1		1			1	1		
PMH		1												
PPL		1,445	576	106	3	7		363	29	99	13	100	12	11
PVPL	3		222	67	3	4		125	15	69	5	37	5	3
SED		657		39	2	2		1,065	11	46	3	29	10	1
SEL		50	16		1			10	4	10	1	1		
SPR		31	5	7				3			4	5		
STX	1	14	6	2				3		2	17	2		
TCP		2	3			1								
THS		4	7					4		1				
VOC														1
WIL		35	14	4				4		3	2	3		
YAR		69	22	7				17	1		2	10		
YCFLD			1		1					1				
YCP		190	102	10	1			79	3	18	1		2	1
YCV		252	118	24	2	1		71	6	24	1	7		1

# Statistics

Discards - April 2018	
Station Library	Library Use Transactions
AJS	32
ASH	50
BAG	13
BCC	38
BEA	7
BMHS	104
CON	27
COR	174
CRK	131
CTW	197
CVCL	26
CVPL	50
CVUSD	4
ERU	12
GMMS	1
JER	49
LES	238
MAY	4
MES	1
PCL	5
PHS	1
PMH	1
PPL	1,466
PVPL	408
SED	585
SEL	168
WIL	25
YAR	6
YCFLD	41
YCP	483
YCV	85
YLN	4
<b>Total</b>	<b>4,436</b>

Items Added - April 2018	
Item Library Code	Total Copies
AJS	93
ASH	56
BAG	93
BCC	108
BEA	127
BMHS	16
CLA	47
CON	48
COR	73
CRK	26
CTW	423
CVCL	156
CVHS	11
CVPL	262
CVUSD	72
DHL	59
ERU	82
GMMS	31
JER	34
LES	6
MAY	122
MES	5
ORME	28
PAUL	18
PCL	91
PHS	12
PMH	5
PPL	1,486
PVPL	738
SED	583
SEL	101
SHM	34
SPR	24
STX	72
WIL	64
YAR	71
YAV	212
YCFLD	6
YCP	383
YCV	267
YLN	49
<b>Total</b>	<b>6,194</b>

Total Items - April 2018	
Item Library	Total Copies
AJS	17,464
ASH	8,593
BAG	13,662
BCC	14,276
BEA	11,059
BMHS	40,491
CHV2	1
CLA	9,362
CON	6,910
COR	7,564
CRK	3,799
CTW	108,045
CVCL	28,509
CVHS	17,469
CVPL	54,173
CVUSD	28,492
DHL	7,292
ERU	33,405
GMMS	12,192
JER	13,899
LES	15,566
MAY	13,583
MES	9,494
MUHS	14,920
ORME	8,409
PAUL	5,224
PCL	34,236
PHS	14,622
PMH	11,053
PPL	148,649
PVPL	93,202
SED	82,654
SEL	7,291
SHM	6,858
SPR	2,110
STX	223
TCP	1,269
THS	15,361
VOC	15
WIL	4,841
YAR	8,099
YAV	17,950
YCC	2,345
YCFLD	98
YCP	71,091
YCV	56,517
YLN	196,262
<b>Total</b>	<b>1,278,599</b>

# Statistics

New Users - April 2018	
User Library	Number of Users
AJS	1
ASH	18
BAG	17
BCC	17
BEA	22
BMHS	2
CLA	6
CON	5
COR	20
CRK	2
CTW	84
CVCL	76
CVHS	1
CVPL	46
CVUSD	14
DHL	2
ERU	10
GMMS	2
JER	2
LES	1
MAY	9
MES	3
MUHS	6
ORME	3
PAUL	8
PCL	1
PHS	5
PMH	3
PPL	327
PVPL	258
SED	66
SEL	13
SPR	3
THS	4
VOC	19
WIL	4
YAR	7
YCP	32
YCV	15

Total Users - April 2018	
User Library	Number of Users
AJS	582
ASH	919
BAG	793
BCC	1,009
BEA	925
BMHS	2,928
CLA	645
CON	628
COR	921
CRK	183
CTW	13,658
CVCL	5,428
CVHS	1,251
CVPL	6,763
CVUSD	1,953
DHL	660
ERU	5,030
GMMS	688
JER	311
LES	364
MAY	958
MES	947
MUHS	1,785
ORME	312
PAUL	257
PCL	2,779
PHS	2,434
PMH	688
PPL	26,287
PVA2	3
PVPL	22,989
SED	10,244
SEL	686
SHM	1
SPR	301
STX	5
TCP	24
THS	850
VOC	1,270
WIL	274
YAR	563
YCC	1
YCFLD	10
YCP	2,385
YCV	877
YLN	1

# Statistics

Patron Bills - April 2018			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	2,977	\$9,697.27	\$10,295.60
AJS	6	\$32.00	\$120.00
ASH	2	\$0.00	\$1.20
BAG	21	\$42.80	\$58.80
BCC	3	\$2.50	\$2.10
BEA	19	\$152.60	\$42.10
BMHS	70	\$263.24	\$150.80
CON	18	\$144.76	\$54.90
COR	24	\$166.00	\$82.30
CRK	1	\$3.90	\$0.00
CTW	290	\$806.30	\$655.30
CVCL	154	\$183.60	\$290.70
CVHS	2	\$0.00	\$41.52
CVPL	162	\$150.20	\$259.90
CVUSD	44	\$248.00	\$1,044.32
DHL	14	\$23.90	\$39.70
ERU	36	\$100.00	\$181.36
GMMS	73	\$129.48	\$92.00
JER	2	\$3.00	\$3.60
LES	44	\$567.18	\$668.44
MAY	12	\$111.60	\$94.60
MES	4	\$80.00	\$0.00
MUHS	2	\$1.50	\$1.50
PAUL	3	\$20.00	\$1.00
PCL	26	\$284.00	\$392.00
PHS	17	\$48.20	\$48.40
PMH	37	\$217.94	\$201.94
PPL	632	\$2,190.47	\$2,008.22
PVPL	433	\$1,486.80	\$1,515.76
SED	551	\$630.30	\$694.10
SEL	29	\$193.50	\$353.40
STX	2	\$80.00	\$0.00
TCP	1	\$0.40	\$0.00
THS	69	\$795.16	\$763.74
VOC	83	\$44.40	\$56.30
WIL	2	\$10.00	\$0.30
YAR	23	\$199.20	\$146.30
YCFLD	2	\$0.00	\$100.00
YCP	50	\$265.64	\$117.00
YCV	12	\$16.20	\$10.80
YLN	2	\$2.50	\$1.20

# Statistics

Circulation - April 2018				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	3,582	352	3,934
	SIP	30		30
ASH	workFlows	1,443	29	1,472
	SIP	1		1
	Enterprise		96	96
BAG	workFlows	652	122	774
	Enterprise		12	12
BCC	workFlows	1,646	187	1,833
	Enterprise		180	180
BEA	workFlows	2,637	384	3,021
	SIP	191	1	192
	Enterprise		125	125
BMHS	workFlows	513	45	558
CLA	workFlows	417	8	425
	SIP	5		5
	Enterprise		81	81
CON	workFlows	745	40	785
	Enterprise		51	51
COR	workFlows	1,416	246	1,662
	SIP	23		23
	Enterprise		215	215
CRK	workFlows	185	93	278
	Enterprise		3	3
CTW	workFlows	878	417	1,295
	SIP	11,951	620	12,571
	Enterprise		2,080	2,080
CVCL	workFlows	4,476	254	4,730
	Enterprise		585	585
CVHS	workFlows	52	1	53
	Enterprise		2	2
CVPL	workFlows	4,692	686	5,378
	SIP	1,334	31	1,365
	Enterprise		1,131	1,131
CVUSD	workFlows	511	104	615
	SIP	1,642	73	1,715
	Enterprise		1	1
DHL	workFlows	200	59	259
	SIP	507	6	513
	Enterprise		204	204
ERU	workFlows	4,058	88	4,146
	SIP	32		32
	Enterprise		118	118
GMMS	Staffweb	436	210	646
JER	workFlows	298	27	325
	Enterprise		58	58
LES	workFlows	1,455	95	1,550
MAY	workFlows	1,333	164	1,497
	SIP	71		71
	Enterprise		63	63
MES	workFlows	379	35	414
MUHS	workFlows	18	3	21
ORME	workFlows	32		32
PAUL	workFlows	622	35	657
	Enterprise		135	135
PCL	workFlows	270	36	306
	Enterprise		194	194

PHS	workFlows	92	5	97
	Enterprise		1	1
PMH	workFlows	185	46	231
PPL	workFlows	4,084	1,668	5,752
	SIP	39,132	1,938	41,070
	Enterprise		9,216	9,216
PVA2	workFlows	12	2	14
PVPL	workFlows	1,379	699	2,078
	SIP	21,830	1,078	22,908
	Enterprise		5,017	5,017
SED	workFlows	1,044	256	1,300
	SIP	11,806	208	12,014
	Enterprise		2,623	2,623
SEL	workFlows	1,371	98	1,469
	Enterprise		43	43
SPR	workFlows	42	32	74
	SIP	511	4	515
TCP	workFlows	24	1	25
THS	workFlows	1,272	38	1,310
VOC	workFlows	2,189	38	2,227
	Enterprise		555	555
WIL	workFlows	175	38	213
	SIP	251	3	254
	Enterprise		85	85
YAR	workFlows	1,226	376	1,602
	SIP	306	20	326
	Enterprise		134	134
YCFLD	workFlows	74	5	79
	SIP	10	6	16
	Enterprise		3	3
YCP	workFlows	417	136	553
	SIP	1,029	89	1,118
	Enterprise		243	243
YCV	workFlows	488	253	741
	SIP	186	5	191
	Enterprise		48	48

## Circulation Use Item - April 2018

Station Library	Use Item Transactions
CTW	203
CVUSD	137
ERU	40
GMMS	52
PCL	4
PVPL	1,296
SED	172
YCP	240
YCV	316

# Statistics

Checkins - April 2018	
Station Library	Total Checkins
AJS	3,660
ASH	1,688
BAG	602
BCC	1,726
BEA	3,165
BMHS	269
CLA	437
CON	879
COR	1,759
CRK	437
CTW	13,922
CVCL	4,684
CVHS	133
CVPL	6,651
CVUSD	2,365
DHL	700
ERU	4,144
GMS	558
JER	318
LES	1,582
MAY	1,692
MES	434
MUHS	20
ORME	10
PAUL	747
PCL	409
PHS	118
PMH	401
PPL	44,857
PVA2	7
PVPL	25,225
SED	14,390
SEL	1,830
SPR	601
STX	8
TCP	31
THS	1,295
VOC	2,743
WIL	463
YAR	1,680
YCFLD	283
YCP	2,147
YCV	633
YLN	184
Total	149,887

# Statistics

## OPAC Searches

Library	Total
AJS	85
ASH	384
BAG	460
BCC	461
BEA	0
CLA	276
CON	237
COR	807
CRK	28
CTW	12155
CVHS	27
CVCL	0
CVPL	2683
CVUSD	204
DIAL	0
DHL	231
ERU	1203
GMMS	32
JER	358
LES	44
MAY	438
MES	54
MHS	2
MUHS	47
ORME	41
PAUL	128
PCL	887
PHS	64
PMH	26
PPL	36989
PVPL	18123
SED	13661
SEL	628
SPR	108
TCP	0
THS	81
VBC	359
VER	3125
WIL	175
YAR	709
YCP	5777
DEFAULT	11883
Total	112980

# Statistics - Databases

## Ebook Central

Month of: 4/2018					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	559	597	175	193	Philosophy; Medicine, Literature; Religion; Medicine; Psychology

## Overdrive

Month of: 4/2018					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2968					
Checkouts			Holds		
Audiobook	5312		Audiobook		1592
eBook	8594		eBook		2730
Total	13906		Total		4322

## Tutor.com

April 2018																	
1-to-1 sessions			Type										Time		skillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
43	0	43	0	1	0	12	0	16	14	0	0	0	19.22	26.81	0	0	0

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
April	43	1078	88	800

## Zinio

Month	Checkouts	Turnaways
April	3413	0



## Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
4/1/2018	53	1	53	45	
4/2/2018	7		8	6	
4/3/2018	125	1	155	112	
4/4/2018	133	2	178	113	
4/5/2018	141	3	183	122	
4/6/2018	107	2	142	93	
4/7/2018	122	1	169	105	
4/8/2018	41		41	28	
4/9/2018	30		36	24	
4/10/2018	114	2	141	103	
4/11/2018	140	3	180	122	
4/12/2018	128	7	182	116	
4/13/2018	126	1	154	116	
4/14/2018	113	7	135	105	
4/15/2018	47	2	47	35	
4/16/2018	23		30	20	
4/17/2018	133	5	156	125	
4/18/2018	157	3	197	142	
4/19/2018	115	1	153	99	
4/20/2018	123	3	157	106	
4/21/2018	107	2	141	92	
4/22/2018	63	1	63	54	
4/23/2018	17		23	14	
4/24/2018	107	3	159	96	
4/25/2018	127	9	171	109	
4/26/2018	105	1	128	94	
4/27/2018	115	11	143	102	
4/28/2018	99	5	125	88	
4/29/2018	57		57	38	
4/30/2018	32	2	37	30	
Grand Total:	2807	78	3544	2454	
Grand Total:	3290	88	4162	2910	

I-Tiva Month To Date MESSAGE Report used