

Yavapai Library Network

July
2019
Monthly
Report



Manager's Lowdown

Greetings!

My name is Valerie Burns, and I am the new Library Network Manager for the Yavapai Library Network. My background includes several positions with Yavapai County dating back to 1992, which include Computer Programming, Help Desk Support, and most recently the Information Technology (IT) Program Manager for Yavapai Superior Court for over 8 years. I have a Computer Science degree from the University of Michigan.

My experience with the YLN at this point is strictly from a usage standpoint. I have a library card at Prescott Public Library and have checked out e-books, audiobooks, and digital magazines since I knew they were available. I have also used services such as Mango Languages while living abroad. I will be interning this month at 4 of our libraries to learn some of the operational procedures. These will be Mayer Public, Prescott Public, Yavapai College, and Camp Verde Unified.

I feel my knowledge of Yavapai County, IT solutions, and love of libraries (and technology) will be a benefit to this position. I am excited about the transformation that our libraries are experiencing and am thrilled to be a part of it.

Although this is my first week on the job, I do have some business to report. We are now capturing circulation, items added, new users, and patron bills on a daily basis. This way the 2019/2020 Annual Report numbers will match all the sum of all the monthly reports.

We also have 4 libraries piloting the new integrated calendar system, which will be called

the Yavapai Event Services (YES). Yavapai County Developmental Services is also adding all of the permitted public events. We have handed all the information over to the company, Library Market, and they are in the process of building our calendar.

Please give me a call if you have any questions, information to pass along, or just to say "Hi." I am looking forward to meeting and working with all of you.

Thank you,

Valerie Burns

928-442-5723

Member News

No member news this month.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 88

Total requests resolved: 80

Total unresolved requests opened this month: 8

Total requests still open: 18

Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar

Project Lead: Chanel Wheeler

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of test libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

Priority Three: End of Life StaffWeb

SirsiDynix will no longer be supporting StaffWeb so the District is going to stop paying for it as of July 1, 2019.

Goal: Move everyone from StaffWeb to WorkFlows

Project Lead: Chanel Wheeler

- Port Billing Notice over to WorkFlows
- Train StaffWeb users on WorkFlows
- Turn off StaffWeb server

Priority Four: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.

Project Lead: Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Eric Petersen

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Priority Six: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY19

Cancelled/Postponed Projects CY19

Statistics

Holds - July 2019					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	2				2
ASH	26	11	1	384	422
BAG	15	18		117	150
BCC	65	15		533	613
BEA	46	12		321	379
BMHS	1				1
CLA	17	11		112	140
CON	37	17		371	425
COR	106	55	2	334	497
CRK	5	14		59	78
CTW	449	272	9	3,740	4,470
CVCL	151	68	7	1,213	1,439
CVHS		2		1	3
CVPL	146	118	3	1,539	1,806
DHL	23	23		250	296
ERU	25	10	1	258	294
JER	11	10		107	128
LES	1				1
MAY	42	22		228	292
MUHS	2				2
PAUL	50	31		444	525
PCL	10	17	1	47	75
PCM				1	1
PMH				1	1
PPL	1,976	928	21	11,780	14,705
PVA2	47	38	1	370	456
PVPL	983	589	16	6,903	8,491
SED	480	224	7	3,046	3,757
SEL	24	56		386	466
SPR	5	8		66	79
TCP				5	5
VOC	311	76	2	1,598	1,987
WIL	29	16		210	255
YAR	29	36	2	466	533
YCFLD	25	2	1	46	74
YCP	78	26	1	327	432
YCV	10	6		117	133
YLN	2			9	11
Total	5,229	2,731	75	35,389	43,424

Statistics

Items Transited - July 2019												
Station Library →												
Item Li- brary ↓	Total	ASH	BAG	BCC	BEA	CLA	CON	COR	CRK	CTW	CVCL	CVPL
Total	26,582	365	116	523	319	106	329	364	51	2,950	1,142	1,402
ASH	312		4	4	2	2	1	7	2	38	11	12
BAG	429	11		23	5	3	12	11	1	34	15	20
BCC	432	11	3		5	5	8	11	1	52	13	25
BEA	229	3	3	7		1		7		22	8	11
CLA	287	5	3	4	3		1	3		40	16	7
CON	200	4		8	4	1		5		23	8	12
COR	213	4	1	6	5		2		1	20	6	5
CRK	109	2		3	3		1	3		8	6	10
CTW	3,234	41	15	57	36	11	48	44	4		164	159
CVCL	752	7	4	14	5	2	8	8		123		51
CVHS	1											
CVPL	1,127	13	3	21	14	5	12	12	2	151	32	
CVUSD	2											
DHL	231	2	1	5	3		1	9	1	30	13	12
ERU	286	4	2	3	1			4		27	12	7
JER	245	2		4	10		1	1	1	20	9	16
MAY	430	7	3	18	3	3	11	9		53	11	20
ORME	1									1		
PAUL	201	3		6			2	4		20	8	10
PCL	288	3		1	4	1	1			41	5	14
PHS	1											
PPL	5,943	78	36	147	84	27	85	98	22	937	306	455
PVPL	3,260	46	13	60	40	20	31	53	4	436	161	202
SED	4,498	57	11	47	49	12	58	34	9	456	152	147
SEL	312	9	4	12	8	2	8	4	1	41	18	18
SPR	149	3	1	3	1	2		4		16	5	7
STX	118	4	1	2			1			3	5	12
TCP	1				1							
WIL	222	3	2	3	2		1	2		27	10	23
YAR	444	16	2	9	6	5	5	17		51	21	25
YCFLD	29	1		4	3		4					
YCP	1,104	10		26	12	2	11	5	1	115	61	48
YCV	1,492	16	4	26	10	2	16	9	1	165	66	74

Statistics

Items Transited - July 2019										
Station Library →										
Item Li- brary ↓	DHL	ERU	JER	LES	MAY	PAUL	PCL	PPL	PVA2	PVPL
Total	293	241	113	2	203	428	48	6,617	6	5,540
ASH	3	4	8		2	11		92		59
BAG	5	2	1		4	12		82		110
BCC	5	6	1		10	10		111		93
BEA	3	1	1			6	1	70		47
CLA	1	1	1		3	14		70		66
CON	1		1		2	4		46		46
COR	10				2	4	1	50		59
CRK	1	2				4	1	23		24
CTW	40	26	13		36	52	4	1,106	1	792
CVCL	8	4	2		5	5	1	219		158
CVHS										
CVPL	9	8	4		7	11	3	376		307
CVUSD								1		
DHL		2			1	12		55		42
ERU			2			4		100		68
JER	1	4			1	4		89		39
MAY	7	2	2			11	1	85		109
ORME										
PAUL	3				4			65		49
PCL	2	5	5			9		93		34
PHS										
PPL	89	92	39	2	53	86	20			1,847
PVPL	35	21	9		25	54	3	1,461	4	
SED	37	28	12		30	37	6	1,290	1	848
SEL	2	4			4	7		76		46
SPR	5	2			2	2		39		34
STX	1					2		33		27
TCP										
WIL	2					9		56		51
YAR	6	3	1		1	11		103		101
YCFLD						6				
YCP	6	10	6		3	13	4	360		193
YCV	11	14	5		8	28	3	466		291

Statistics

Items Transited - July 2019											
Station Library →											
Item Library ↓	SED	SEL	SPR	TCP	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	1,866	282	84	5	2,104	223	406	42	297	90	25
ASH	17	4	2		12	3	7	1	4		
BAG	35	7	5		12	6	4	2	5		2
BCC	21	5	1	1	22	4	3		4	1	
BEA	15	1			6	1	8	6	1		
CLA	17	6			10	1	2	9	4		
CON	14	4	3		9		1		4		
COR	14	3	2		9	2	5	1	1		
CRK	7				7	1	2			1	
CTW	225	29	12		177	29	62		38	9	4
CVCL	61	7	7		39	7	3		2	2	
CVHS					1						
CVPL	48	9	1		42	11	13		8	2	3
CVUSD					1						
DHL	15	4	1		8	3	5	1	4	1	
ERU	27	3			14	2		3	2	1	
JER	21	1			16	4			1		
MAY	31	4	3		14	6	6	2	7	2	
ORME											
PAUL	12	1	1		6	1	2	3	1		
PCL	46	1	1		9	1	5	1	2	4	
PHS					1						
PPL	625	110	14	3	384	63	117	4	87	23	10
PVPL	264	38	10	1	128	30	54	1	45	10	1
SED		18	5		1,005	22	61	2	44	18	2
SEL	23		2		12	1	9		1		
SPR	10	1			5			2	4	1	
STX	20	1			1		1	1	2		1
TCP											
WIL	13	2	1		8		5	1	1		
YAR	25	4	6		17	5			3	1	
YCFLD		2	5				4				
YCP	110	9	1		67	9	6	1		14	1
YCV	150	8	1		62	11	21	1	22		1

Statistics

Discards - July 2019	
ASH	3
BAG	12
BCC	248
BEA	159
CON	109
CRK	10
CTW	721
CVCL	1,078
CVPL	140
ERU	16
PAUL	2
PPL	1,835
PVA2	3
PVPL	1,280
SED	1,239
SEL	4
WIL	22
YAR	4
YCFLD	41
YLN	2
Total	6,928

Items Added - July 2019	
Item Library Code	Total Copies
ASH	38
BAG	60
BCC	94
BEA	203
CLA	18
CON	54
COR	50
CRK	12
CTW	194
CVCL	342
CVHS	3
CVPL	165
DHL	5
ERU	190
JER	21
LES	11
MAY	58
PAUL	21
PCL	246
PPL	1359
PVPL	718
SED	679
SEL	18
SHM	18
SPR	49
STX	15
WIL	39
YAR	57
YCP	19
YCV	5
YLN	4
Grand Total	4765

Total Items - July 2019	
Item Library	Total Copies
AJS	16,047
ASH	8,082
BAG	13,985
BCC	12,907
BEA	11,326
BMHS	41,068
CLA	8,777
CON	6,662
COR	6,725
CRK	3,591
CTW	100,288
CVCL	29,593
CVHS	17,436
CVPL	55,830
CVUSD	29,891
DHL	6,844
ERU	30,477
GMMS	10,542
JER	14,257
LAW	1,784
LES	15,687
MAY	10,252
MES	7,358
MUHS	14,885
ORME	8,780
PAUL	5,907
PCL	34,788
PHS	14,514
PMH	9,796
PPL	140,443
PVPL	91,673
SED	83,787
SEL	7,278
SHM	7,314
SPR	2,667
STX	504
TCP	1,266
THS	11,849
VOC	17
WIL	5,061
YAR	8,105
YAV	4,384
YCC	3,123
YCFLD	96
YCP	61,583
YCV	57,591
YLN	201,726
Total	1,236,546

Statistics

New Users - July 2019	
User Library	Number of Users
ASH	19
BAG	20
BCC	10
BEA	25
CLA	4
CON	11
COR	7
CRK	3
CTW	138
CVCL	58
CVHS	66
CVPL	63
DHL	4
ERU	15
JER	2
LES	69
MAY	9
PAUL	9
PCL	3
PPL	388
PVPL	301
SED	88
SEL	20
SPR	49
WIL	1
YAR	4
YCP	5
YCV	2
AJS	106
BMHS	511
CVUSD	246
GMMS	57
MES	34
MUHS	402
PHS	128
PMH	60
THS	121
VOC	12
YCFLD	1
Grand Total	3071

Total Users - July 2019	
User Library	Number of Users
AJS	685
ASH	941
BAG	765
BCC	1,057
BEA	1,142
BMHS	2,882
CLA	561
CON	570
COR	992
CRK	160
CTW	12,074
CVCL	5,536
CVHS	1,303
CVPL	5,521
CVUSD	2,022
DHL	605
ERU	4,751
GMMS	721
JER	265
LAW	4
LES	459
MAY	930
MES	1,132
MUHS	1,767
ORME	380
PAUL	409
PCL	2,632
PHS	2,496
PMH	746
PPL	25,295
PVA2	1
PVPL	22,101
SED	9,099
SEL	687
SHM	1
SPR	292
STX	3
TCP	24
THS	926
VOC	1,264
WIL	232
YAR	528
YCFLD	10
YCP	1,988
YCV	802
YLN	2
Total	116,763

Statistics

Patron Bills - July 2019			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
ASH	5	\$6.20	\$0.30
BAG	7	\$7.20	\$28.00
BCC	2	\$0.00	\$2.40
BEA	4	\$13.98	\$10.80
CLA	1	\$3.20	\$0.00
CON	8	\$6.70	\$4.80
COR	2	\$0.00	\$8.80
CRK	1	\$1.80	\$0.00
CTW	219	\$277.30	\$430.02
CVCL	98	\$122.70	\$201.90
CVPL	86	\$360.98	\$178.20
DHL	12	\$71.90	\$36.80
MAY	22	\$49.90	\$56.70
PAUL	1	\$0.60	\$0.00
PCL	1	\$20.00	\$0.00
PPL	336	\$1,326.54	\$1,834.76
PVPL	362	\$1,420.00	\$1,272.10
SED	204	\$323.00	\$316.08
SEL	11	\$128.40	\$25.60
TCP	1	\$0.00	\$2.20
VOC	45	\$23.40	\$99.40
YAR	3	\$6.80	\$0.00
YCP	9	\$19.60	\$43.74
YCV	9	\$29.40	\$45.94
Grand Total	1449	\$4,219.60	\$4,598.54

Statistics

Circulation - July 2019				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
ASH	BC Mobile		11	11
	Enterprise		106	106
	None	3		3
	SIP	1002	14	1016
	workFlows	48	30	78
ASH Total		1053	161	1214
BAG	BC Mobile		12	12
	Enterprise		43	43
	SIP	858	18	876
	workFlows	43	80	123
BAG Total		901	153	1054
BCC	BC Mobile		1	1
	Enterprise		95	95
	SIP	1148	8	1156
	workFlows	348	336	684
BCC Total		1496	440	1936
BEA	BC Mobile		3	3
	Enterprise		69	69
	None	111		111
	SIP	20		20
	workFlows	591	144	735
BEA Total		722	216	938
BMHS	workFlows	1289	2	1291
BMHS Total		1289	2	1291
CLA	BC Mobile		6	6
	Enterprise		119	119
	SIP	344	14	358
	workFlows	33	1	34
CLA Total		377	140	517
CON	BC Mobile		5	5
	Enterprise		33	33
	None	14		14
	SIP	788	20	808
	workFlows	31	9	40
CON Total		833	67	900
COR	BC Mobile		4	4
	Enterprise		109	109
	workFlows	1512	295	1807
COR Total		1512	408	1920
CRK	None	104		104
	workFlows	127	108	235
CRK Total		231	108	339
CTW	BC Mobile		305	305
	Enterprise		1640	1640
	None	1		1
	SIP	12794	865	13659
	workFlows	247	346	593
CTW Total		13042	3156	16198
CVCL	BC Mobile		35	35
	Enterprise		499	499
	SIP	1211	10	1221
	workFlows	3682	257	3939
CVCL Total		4893	801	5694
CVHS	workFlows	668	2	670
CVHS Total		668	2	670
CVPL	BC Mobile		20	20

	Enterprise		1025	1025
	SIP	1329	16	1345
	workFlows	3854	435	4289
CVPL Total		5183	1496	6679
DHL	BC Mobile		3	3
	Enterprise		41	41
	None	1		1
	SIP	439	8	447
	workFlows	107	84	191
DHL Total		547	136	683
ERU	BC Mobile		22	22
	Enterprise		83	83
	SIP	75	2	77
	workFlows	475	34	509
ERU Total		550	141	691
JER	BC Mobile		15	15
	Enterprise		76	76
	workFlows	229	37	266
JER Total		229	128	357
LES	workFlows	12		12
LES Total		12		12
MAY	BC Mobile		1	1
	Enterprise		55	55
	SIP	802	75	877
	workFlows	254	129	383
MAY Total		1056	260	1316
PAUL	BC Mobile		26	26
	Enterprise		88	88
	SIP	974	38	1012
	workFlows	3	40	43
PAUL Total		977	192	1169
PCL	Enterprise		75	75
	workFlows	121	30	151
PCL Total		121	105	226
PMH	workFlows			
PMH Total				
PPL	BC Mobile		609	609
	Enterprise		7270	7270
	None	7		7
	SIP	39215	2182	41397
	workFlows	1844	1373	3217
PPL Total		41066	11434	52500
PVA2	workFlows	19	8	27
PVA2 Total		19	8	27
PVPL	BC Mobile		551	551
	Enterprise		4630	4630
	None	1		1
	SIP	23806	1387	25193
	workFlows	381	530	911
PVPL Total		24188	7098	31286
SED	BC Mobile		91	91
	Enterprise		1931	1931
	None	5		5
	SIP	11040	232	11272
	workFlows	409	202	611
SED Total		11454	2456	13910
SEL	Enterprise		2	2
	None	130		130
	SIP	465	18	483
	workFlows	849	40	889

Statistics

SEL Total		1444	60	1504
SPR	Enterprise		9	9
	SIP	104	11	115
	workFlows	62	4	66
SPR Total		166	24	190
STX	workFlows	2		2
STX Total		2		2
TCP	BC Mobile			
	Enterprise		1	1
	workFlows	5		5
TCP Total		5	1	6
THS	workFlows	2		2
THS Total		2		2
VOC	BC Mobile		46	46
	Enterprise		472	472
	workFlows	1713	28	1741
VOC Total		1713	546	2259
WIL	BC Mobile		34	34
	Enterprise		82	82
	SIP	552	7	559
	workFlows	2	10	12
WIL Total		554	133	687
YAR	Enterprise		206	206
	SIP	886	2	888
	workFlows	228	62	290
YAR Total		1114	270	1384
YCFLD	workFlows	44	5	49
YCFLD Total		44	5	49
YCP	BC Mobile		22	22
	Enterprise		209	209
	SIP	715	64	779
	workFlows	175	67	242
YCP Total		890	362	1252
YCV	Enterprise		53	53
	SIP	230	10	240
	workFlows	211	178	389
YCV Total		441	241	682
YLN	SIP		608	608
	workFlows	22		22
YLN Total		22	608	630
Grand Total		118816	31358	150174

Checkins - July 2019	
AJS	164
ASH	1,296
BAG	1,031
BCC	1,956
BEA	930
BMHS	907
CLA	479
CON	959
COR	2,022
CRK	318
CTW	16,968
CVCL	5,670
CVHS	209
CVPL	6,686
CVUSD	3
DHL	672
ERU	614
GMMS	3
JER	350
LES	14
MAY	1,509
MES	5
ORME	4
PAUL	1,163
PCL	137
PHS	3
PMH	11
PPL	50,266
PVA2	7
PVPL	30,170
SED	13,740
SEL	1,799
SPR	221
STX	4
TCP	7
THS	395
VOC	2,700
WIL	670
YAR	1,612
YCFLD	430
YCP	1,591
YCV	782
YLN	438
Total	148,915

Circulation Use Item - July 2019	
Station Library	Use Item Transactions
BEA	1
CTW	372
ERU	7
PCL	19
SED	287
SPR	319
YCP	220
YCV	209

Statistics

OPAC Searches

Library	Total
AJS	732
ASH	734
BAG	1253
BCC	1346
BEA	23
CLA	637
CON	758
COR	1336
CRK	291
CTW	148281
CVHS	266
CVCL	962
CVPL	4004
CVUSD	946
DHL	735
ERU	1517
GMMS	277
JER	1582
LAW	0
LES	366
MAY	687
MES	165
MHS	201
MUHS	292
ORME	274
PAUL	328
PCL	1754
PHS	450
PMH	224
PPL	51585
PVPL	21366
SED	23505
SEL	584
SPR	232
THS	315
VBC	655
VER	3998
WIL	852
YAR	1563
YCP	10245
DEFAULT	15540
Total	300861

Statistics - Databases

Ebook Central

Month of: 7/2019					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	369	260	157	247	Business/Management, Psychology, Fine Arts, Medicine, Social Science

Overdrive

Month of: 7/2019					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 3819					
Checkouts			Holds Total: 6457		
Audiobook	8065				
eBook	11633				

Branch	Checkouts
Spring Valley Library	6
Crown King Public Library	13
Cordes Lakes Public Library	30
Jerome Public Library	32
Ash Fork Public Library	33
Seligman Public Library	35
Mayer Public Library	49
Yarnell Public Library	56
Beaver Creek Public Library	77
Bagdad Public Library	84
Wilhoit Public Library	97
Congress Public Library	102
Black Canyon City Community Library	126
Paulden Public Library	138
Clark Memorial Library	139
Dewey-Humboldt Town Library	143
Sedona Public Library - Village of Oak Creek	484
Camp Verde Community Library	762
Chino Valley Public Library	798
Sedona Public Library	1855
Cottonwood Public Library	2137
Prescott Valley Public Library	4011
Prescott Public Library	8491

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
July	11	237	26	189

rbDigital Magazines

Month	Checkouts	Turnaways
July	7208	0

Mobile App

Month of: 7/2019		
Usage by Platform		
Platform Type	Devices	Launches
Android	385	2494
iPad	176	641
iPhone	639	3632
iPod Touch	6	89
TOTAL	1206	6856

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
7/1/2019	26		27	25	
7/2/2019	113	5	131	109	
7/3/2019	135	8	160	129	
7/4/2019	106	2	131	104	
7/5/2019	4		4	4	
7/6/2019	184	10	222	177	
7/7/2019	42		42	36	
7/8/2019	23		31	19	
7/9/2019	133		163	122	
7/10/2019	140	3	171	132	
7/11/2019	135	8	157	124	
7/12/2019	125	4	145	122	
7/13/2019	106	12	116	101	
7/14/2019	50	4	50	44	
7/15/2019	19		23	17	
7/16/2019	117	4	145	113	
7/17/2019	144	5	170	134	
7/18/2019	124	1	146	116	
7/19/2019	118	8	150	110	
7/20/2019	91	1	106	84	
7/21/2019	45	6	45	35	
7/22/2019	29		40	26	
7/23/2019	114	1	151	97	
7/24/2019	130	5	150	120	
7/25/2019	114	12	143	108	
7/26/2019	95	5	118	84	
7/27/2019	115	3	148	98	
7/28/2019	44	1	44	39	
7/29/2019	24		27	23	
7/30/2019	110	2	135	103	
7/31/2019	137	5	153	133	
Grand Total:	2892	115	3444	2688	

I-Tiva Month To Date MESSAGE Report used