

FY 2013-2014



Yavapai  
Library  
Network

Annual  
Statistical  
Report

# Statistics

Holds FY14							
Pickup Library	All	NONE	CAN-CELLED	EXPIRED	FILLED	BL_NONEED	EXP_ONSHELF
All	382156	25299	37218	56	298202	24	21357
AJS	1054		206		846		2
ASH	2750	143	193		2294	24	96
BAG	1681	99	201		1253		128
BCC	4593	229	225		4014		125
BMHS	351	15	77		243		16
CLA	2226	175	219		1757		75
CON	5395	403	436		4418		138
COR	5010	384	248		4167		211
CRK	312	32	15		246		19
CTW	39469	2614	3613	8	31000		2234
CVHS	332	3	40	2	282		5
CVPL	20834	1249	1682	3	16836		1064
CVUSD	1585	28	122	3	1034		398
DHL	5017	396	303	2	4206		110
DIAL	68	0	2		65		1
ERU	2717	219	258	1	2060		179
GMMS	396	1	110		226		59
JER	1379	85	66	1	1160		67
LES	89	2	54		31		2
MAY	4567	294	467		3619		187
MES	30	2	0		15		13
MVS	139	1	14	1	121		2
ORME	479	9	71		358		41
PCL	1908	56	213		1500		139
PCM	185	1	33		149		2
PCT	39		4		27		8
PHS	669	14	357		265		33
PMH	303	4	40		224		35
PPL	122877	8126	13294	14	94189		7254
PPLA	4338	273	382		3682		1
PVPL	67277	4508	6637	11	51634		4487
SED	35162	2311	3280	4	27343		2224
SEL	5830	551	194		4547		538
THS	156	4	29		109		14
VBC	3705	266	403		2945		91
VER	9651	729	834		7551		537
VOC	16173	1336	1762	4	12883		188
WIL	1464	72	85		1205		102
WTS	357	1	48		283		25
YAR	5410	266	341		4715		88
YCP	4803	313	487	2	3663		338
YCV	1132	75	128		858		71
YFL	237	9	39		179		10
YLN	7	1	6				

# Statistics

Items Transited by Library FY14																
Station Library →																
Item Library	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL
All	255018	851	2157	1283	3896	390	1376	4105	4422	228	26093	287	16833	1306	4325	67
AJS	446		2	10	5	1	1	5	2	1	63	3	51	18	15	
ASH	2713	2		11	53	7	19	64	46	1	258		154	8	54	
BAG	3087	12	34		39	11	12	64	69	3	319	5	230	23	41	1
BCC	3510	15	33	19		6	16	58	64	2	390	1	271	9	57	
BMHS	666	24		2	4			4	16		59	8	47	13	13	1
CLA	4429	3	43	25	55	2		75	73	2	386	1	325	14	67	
CON	1702	5	16	13	45	3	11		43	2	186		127	10	28	
COR	2456	8	20	19	42	7	12	53			273	1	229	12	40	1
CRK	4074	1	14	8	40	1	10	44	33		171		87	8	47	1
CTW	25799	93	192	122	356	47	162	424	453	12		20	1688	122	395	9
CVHS	339	4	1	2	2	2	2	3	6	1	26		18	4	13	1
CVPL	8863	23	81	44	140	12	51	161	204	4	1014	30		58	159	2
CVUSD	789	32	2	11	14	4	2	9	8	4	75	6	54		23	
DHL	2528	5	28	13	50	5	18	48	50	4	247	5	175	18		1
DIAL	45				5				1		4		2		6	
ERU	2134	5	10	6	43	4	12	7	20		193	5	110	5	44	1
GMMS	373	8	1	2	3	4	2	6	5		39	6	21	25	5	
JER	1947	3	33	10	39	1	11	27	39	1	227	3	112	4	31	
LES	436	18	3	3	7			3	5		53		57	20	9	
MAY	3169	7	30	20	69	5	19	53	87	5	360	6	193	13	62	2
MES	146	10			1			2			12		6	6	3	
MVS	91	3	1	2					4		11		8		4	
ORME	408		4	1	8	2	2	6	6		37		15	49	4	
PCL	3593	1	12	5	37	3	18	30	19		380	3	129	5	23	3
PCT	40										6		1			
PHS	888	3	4		10	8	1	7	3	1	76	2	46	8	11	1
PMH	180	10	1		6	1	2	3	2		15		16	3	5	
PPL	61661	266	587	385	1250	92	444	1349	1287	83	8950	81	5680	332	1535	23
PPLX	59					1		1			1		1	2		
PVPL	32719	146	359	210	640	56	173	509	677	25	3967	24	2764	239	649	7
SED	42006	61	303	141	391	43	171	482	543	40	3789	22	1717	101	419	7
SEL	3563	3	67	15	52	4	15	95	108		367	3	260	16	71	
SHM	0															
THS	133	12	1	3	7			3	1		14		13	1	2	
UNDEFINED	23	1				4					0		6			
VBC	2287	14	10	18	35	5	22	36	35	7	288	2	148	14	36	
VER	7253	23	51	52	94	14	34	112	110	6	880	15	484	84	110	
VOC	0															
WIL	2137	2	17	12	28	4	7	41	34	1	220		135	2	33	1
WTS	243	7	1	5	1	0		4			31		36	14	3	
YAR	4048	6	48	15	53	5	27	87	79	6	444	3	241	14	71	1
YAV	4								1				2			
YCC	1															
YCP	13274	7	63	50	143	18	54	102	122	10	1242	24	600	22	119	2
YCV	10738	7	85	29	128	8	46	128	167	7	1019	8	571	10	118	2
YFL	18	1			1		0				1		3			
YLN	0															

# Statistics

## Items Transited by Library FY14

Station Library →

Item Library	All	ERU	GMMS	JER	LES	MAY	MES	MVS	ORME	PCL	PCM	PCT	PHS	PMH	PPL	PPLA	PVPL
All	255018	2394	363	1337	97	3979	61	126	421	1299	167	33	749	340	57749	3866	43226
AJS	446	2	1		5	5		1					4		100	13	79
ASH	2713	26	4	10	3	59		1	1	8			7	2	729	27	518
BAG	3087	30	6	12		54		1	3	3			6	5	808	33	656
BCC	3510	40	3	12	2	71	42	1	2	6			5	2	968	39	615
BMHS	666	5	6			9	1	1	3	9			4	8	178	5	137
CLA	4429	48	1	24		61		1	5	6			2	4	1103	46	913
CON	1702	15	3	5	1	34				4			5	3	484	9	337
COR	2456	31	2	11		54		3	1	2			8	5	677	36	479
CRK	4074	18	1	10		27			1	8			2	1	467	18	306
CTW	25799	232	32	175	8	426	1	12	33	88	1	1	64	31	8809	381	5556
CVHS	339	6	3			5			1	2			10	2	97	6	48
CVPL	8863	71	9	29	5	164	2	1	11	28	2		16	10	2701	113	1701
CVUSD	789	6			2	5		3		6		1	3	5	211	7	136
DHL	2528	42	14	13		43		3	3	6	1		3	1	690	31	494
DIAL	45														17		4
ERU	2134		4	13		9			6	33		1	18	2	632	28	413
GMMS	373	3			1	2	2		3	2			7	8	84	6	78
JER	1947	19	1			26		5	3	7			3		554	25	295
LES	436	2	2			2		1					1	8	94	4	86
MAY	3169	33	8	12	4		3	2	6	7			6	1	796	22	637
MES	146	1	7			0			1					2	32	2	37
MVS	91	2			4								1		21	2	20
ORME	408	3	7	3		4				3			6		107	4	66
PCL	3593	28	2	32	1	15			9		112	16	11		1169	34	414
PCT	40									7	1				12		2
PHS	888	7	7		3	10		1	9	15		1		7	278	14	172
PMH	180	1	3	2	1	2	1			4			1		39	3	36
PPL	61661	828	106	420	26	1330	4	45	139	386	11	4	237	115		1445	15629
PPLX	59														37		10
PVPL	32719	301	56	136	12	636	1	19	69	158	5	1	83	51	12316	570	
SED	42006	226	30	187	6	374	2	13	49	172	9	1	81	29	10370	450	5613
SEL	3563	38	3	11		59			3	4					846	30	711
SHM	0																
THS	133		1		1	1									38	3	13
UNDEFINED	23	3								3							1
VBC	2287	25	4	10	1	35		2	1	12			4	3	599	30	442
VER	7253	61	11	26	4	156	1	1	6	37	2		24	6	2045	87	1427
VOC	0																
WIL	2137	21	2	14	1	34			4	5			1	3	572	30	389
WTS	243	3	5		3	2			2	1			2	4	43	4	47
YAR	4048	39	6	16	2	65	1	3	2	9			8	4	1117	40	830
YAV	4														1		
YCC	1																
YCP	13274	91	9	85	1	97		1	29	163	16	5	91	11	4575	164	2155
YCV	10738	87	4	69		103		5	16	95	7	2	25	7	3330	105	1724
YFL	18														3		0
YLN	0																0

# Statistics

Items Transited by Library FY14																
Station Library →																
Item Library	All	SED	SEL	SHM	THS	VBC	VER	VOC	WIL	WTS	YAR	YAV	YCP	YCV	YFL	YLN
All	255018	19780	5396	0	202	3452	7609	23841	1308	307	4818	0	3435	802	215	27
AJS	446	19	3		8	1	10	5	1	7			4	1		0
ASH	2713	177	28		3	36	80	149	20		93		42	11	2	0
BAG	3087	178	53		4	41	112	117	9	4	44		32	9	4	0
BCC	3510	228	69			53	110	153	20	8	71		36	11	2	0
BMHS	666	35	3		2	24	15	12	2	1	10		4	1		0
CLA	4429	452	45			74	101	287	13	4	64		86	13	5	0
CON	1702	70	22		3	18	67	58	4	1	40		27	2	1	0
COR	2456	122	36			34	61	94	12		50		18	3	0	0
CRK	4074	111	2378			21	52	105	17		33		26	2	5	0
CTW	25799	2106	298		26	387	860	1162	108	20	546		271	57	12	1
CVHS	339	28	1			10	12	13	2		3		5			0
CVPL	8863	762	95		11	118	260	437	50	10	159		96	17	1	1
CVUSD	789	45	3			16	27	25	2	1	9		9	2		21
DHL	2528	159	48			32	79	92	20	1	44		31	10	1	0
DIAL	45	2	1					2					1			0
ERU	2134	166	16			34	60	121	4		41		53	13	2	0
GMMS	373	14	2			2	11	8	1	3	3		3	3		0
JER	1947	185	22			20	61	96	10		36		30	7	1	0
LES	436	12	4		4	1	16	4	2	4	2		7	1	1	0
MAY	3169	196	49		3	51	133	122	15	3	83		35	11	0	0
MES	146	7	1		1		8	2		1			2	2	0	0
MVS	91	1	1		1		1			1	2		1			0
ORME	408	21	4			9	8	18	2		3		4	2		0
PCL	3593	594	12			35	73	179	25		45		80	34	5	0
PCT	40	8						2					1			0
PHS	888	71	6		1	24	18	34	4	2	11		6	5	1	0
PMH	180	5			3		1	6	1		5		2			0
PPL	61661	6776	1065		63	1016	2473	3657	394	133	1673		1090	196	55	1
PPLX	59	4	1						1		0					0
PVPL	32719	2968	509		37	436	1049	1443	227	53	560		435	107	33	3
SED	42006		243		16	441	852	13284	167	29	503		475	129	25	0
SEL	3563	272			1	55	108	197	24	1	48		63	11	2	0
SHM	0	0		0												
THS	133	2	4			1	9	3								0
UNDEFINED	23	0					0						5			
VBC	2287	168	25		4		66	104	11	6	36		18	6	5	0
VER	7253	533	78		7	103		309	19	5	135		82	13	6	0
VOC	0															
WIL	2137	182	47		1	43	72	93		1	48		32	3	2	0
WTS	243	5	2		2	2	9	2					3			
YAR	4048	297	44			68	103	202	24	2			51	11	4	0
YAV	4											0				0
YCC	1												1			
YCP	13274	1617	67			129	340	656	38	5	220			109	22	0
YCV	10738	1182	107		1	115	291	586	59	1	198		268		18	0
YFL	18		4			2	1	2								0
YLN	0															

# Statistics

Items Added FY14	
Item Library	Total Copies
All	86466
AJS	240
ASH	273
BAG	391
BCC	572
BMHS	105
CLA	577
CON	244
COR	426
CRK	186
CTW	2836
CVHS	1
CVPL	1254
CVUSD	62
DHL	281
DIAL	7
ERU	328
GMMS	70
JER	219
LES	188
MAY	477
MES	2205
MHS	1214
MVS	131
ORME	97
PCL	713
PCT	7
PHS	133
PMH	35
PPL	12784
PVPL	4064
SED	4522
SEL	435
SHM	32
THS	50
VBC	349
VER	1161
WIL	196
WTS	60
YAR	525
YAV	1476
YCC	2206
YCP	2380
YCV	1275
YFL	28
YLN	41651

Total Items - FY14	
Item Library	Total Copies
All	1263085
AJS	13691
ASH	7587
BAG	10458
BCC	15919
BMHS	39267
CLA	9181
CON	7949
COR	8914
CRK	4418
CTW	104676
CVHS	19724
CVPL	51953
CVUSD	27227
DHL	7441
DIAL	1258
ERU	37665
GMMS	14190
JER	16016
LES	15444
MAY	12661
MES	8837
MHS	3810
MVS	9102
ORME	8143
PCL	36104
PCT	493
PHS	15553
PMH	11498
PPL	174466
PPLX	1408
PVPL	100126
SED	81280
SEL	8546
SHM	6332
THS	18434
UNDEFINED	1
VBC	10256
VER	31039
VOC	5
WIL	4560
WTS	11185
YAR	10799
YAV	12993
YCC	2215
YCP	77968
YCV	54887
YFL	280
YLN	137126

# Statistics

Users by Library FY14					
User Library	Patrons	Library Use Users	Delinquent Patrons	Blocked Patrons	Barred Patrons
All	121944	13448	20464	20170	3105
AJS	659	10	0	2	0
ASH	1028	102	96	246	4
BAG	765	110	52	101	7
BCC	1161	139	49	136	5
BME	2	6	0	0	0
BMHS	1545	192	14	521	8
CHV2	1	1	0	0	0
CLA	678	57	183	88	21
CON	862	70	42	117	8
COR	923	155	84	171	33
CRK	149	16	6	18	5
CTW	15223	1660	4465	3366	211
CVHS	1139	793	3	182	0
CVPL	7700	461	1711	1908	136
CVUSD	1542	75	34	131	0
DHL	783	109	74	50	29
DIAL	4	4	1	0	0
ERU	2137	177	24	25	8
GMMS	755	18	2	131	1
JER	433	32	61	185	8
LES	406	8	11	24	0
MAY	1087	125	103	184	27
MES	458	7	21	40	0
MHS	213	6	0	0	0
MVS	500	8	3	24	0
ORME	161	31	5	4	0
PCL	1986	210	188	52	7
PCM	0	5	0	0	0
PCT	2	7	0	0	0
PHS	1339	34	4	69	20
PMH	720	33	0	254	3
PPL	28998	3753	3443	5424	711
PPLA	18	8	3	2	0
PPLG	2	8	0	0	0
PPLX	2	6	0	0	0
PVA2	1	4	0	0	0
PVPL	22465	2860	4397	3141	983
SED	11369	673	3469	1472	178
SEL	749	59	50	143	2
SHM	3	6	0	0	0
TES	2	5	0	0	0
THS	702	12	7	15	2
VBC	1030	50	86	76	5
VER	3611	265	656	532	420
VER2	1	5	0	0	0
VOC	851	48	162	25	5
WIL	366	47	38	104	8
WTS	413	24	5	10	0
YAR	687	100	41	44	51
YAV	2	5	0	0	0
YCC	2	8	0	0	0
YCP	4110	689	449	583	161
YCV	2188	103	422	570	38
YFL	6	13	0	0	0
YLN	5	36	0	0	0

New Users - FY14	
User Library	Patrons
All	19571
AJS	175
ASH	150
BAG	131
BCC	165
BMHS	562
CLA	84
CON	122
COR	169
CRK	23
CTW	1878
CVHS	626
CVPL	926
CVUSD	348
DHL	115
DIAL	2
ERU	1147
GMMS	115
JER	29
LES	94
MAY	164
MES	457
MHS	212
MVS	119
ORME	48
PCL	537
PHS	181
PMH	103
PPL	4459
PPLA	0
PVPL	3250
SED	1162
SEL	121
THS	137
VBC	212
VER	627
VOC	183
WIL	53
WTS	96
YAR	106
YCC	0
YCP	380
YCV	102
YFL	1

# Statistics

Patron Bills by Library for FY14							
Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	126492	495285.75	491102.54	20694	4785	3013	464
AJS	199	1973.82	1973.82	86	0	3	0
ASH	152	891.93	889.93	48	7	4	2
BAG	373	2917.3	2917.3	64	7	10	0
BCC	200	2102.8	2102.8	62	5	7	1
BME	1	0.6	0.6				
BMHS	2350	47182.23	47091.33	471	6	206	0
CLA	88	545.92	539.52	39	14	2	0
CON	479	2654.97	2654.97	90	16	9	0
COR	349	3268.66	3257.76	85	22	18	2
CRK	45	387.95	387.95	12	1	1	0
CTW	17894	27977.74	27584.77	2729	786	288	24
CVHS	485	19491.2	19482.2	87	2	37	1
CVPL	5059	10734.31	10603.96	1017	273	104	22
CVUSD	625	5433.28	5420.28	208	11	29	0
DHL	89	561.54	545.54	46	6	1	1
DIAL	47	111.1	111.1	10	2	2	0
ERU	1484	9980.62	9960.22	407	20	13	1
GMMS	668	2512.4	2478.63	297	2	71	0
JER	545	5564.54	5564.54	76	14	25	1
LES	399	5170.94	5170.94	182	9	15	0
MAY	368	2869.29	2869.29	83	23	11	3
MES	210	1716	1716	86	1	6	0
MVS	358	5072.14	5072.14	167	0	9	0
ORME	256	2838.14	2838.14	59	5	3	0
PCL	1153	9717.34	9613	220	53	23	3
PCM	28	266.42	266.42	6	2	1	0
PCT	34	51.25	51.25	3	1	0	0
PHS	1133	3610.26	3566.41	262	4	25	1
PMH	504	2082.56	2059.46	250	1	108	1
PPL	26302	84291.81	82580.09	4560	1194	579	127
PPLA	110	188.69	188.69	24	8	0	0
PPLG	83	186.3	185.05	7	4	0	0
PVPL	28919	139456.59	138624.79	5063	1340	1009	205
SED	21341	27229.41	26769.21	2841	1021	225	25
SEL	386	4267.69	4267.69	76	8	23	0
THS	577	6733.52	6726.62	243	2	14	0
VBC	444	3325.74	3325.74	135	20	17	0
VER	5663	14618.03	14542.93	721	154	88	49
VOC	1715	1525.32	1505.33	326	86	8	0
WIL	192	1282.54	1282.54	48	10	3	1
WTS	275	4465.12	4455.67	122	1	5	0
YAR	377	3494.69	3494.54	65	13	6	5
YCP	3351	9844.71	9716.8	622	160	58	21
YCV	872	3132.89	3105.74	168	49	27	3
YFL	46	9744.45	9729.95	12	1	0	1
YLN	264	3811	3810.89	254	18	159	2



# Statistics

Circulation by Library FY14						
Station Library	Checkout Item	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	1852939	252792	113119	51061	160105	2218850
AJS	26276	66	38		6313	26380
ASH	13880	870	251		971	15001
BAG	6067	710	318		1665	7095
BCC	19628	1950	351		2250	21929
BMHS	13158	552	24		173	13734
CLA	9035	1342	535		1519	10912
CON	13986	1488	483		407	15957
COR	21964	1038	102		838	23104
CRK	5039	407	26		748	5472
CTW	188065	28718	12087	5621	9464	228870
CVHS	2895	124	4		1033	3023
CVPL	92314	16247	5610		3296	114171
CVUSD	21315	2222	63		420	23600
DHL	14404	1478	1080		586	16962
DIAL	91	9			1	100
ERU	13715	1429	408	646	709	15552
GMMS	5249	0	33	632	1327	5282
JER	6394	959	151		800	7504
LES	13244	106		1988	2359	13350
MAY	17977	1817	397		1586	20191
MES	1623	42			23	1665
MVS	9511	586	6	5	279	10103
ORME	826	267	33		8334	1126
PCL	6003	3202	610	928	3356	9815
PCM	167	6			13	173
PCT	33	17			0	50
PHS	3738	674	4	565	124	4416
PMH	2763	165		1107	1036	2928
PPL	585382	89864	48826	1	33205	724072
PPLA	3866	171	73		21	4110
PVPL	333149	32861	20672	23236	20793	386682
SED	209000	24561	12336	3939	17981	245897
SEL	27591	604	62		268	28257
SHM	0				1	0
THS	16051	3478		680	368	19529
VBC	20357	864	526		1415	21747
VER	44154	5918	2559	1	9759	52631
VER2			7		0	7
VOC	23859	2661	1792		597	28312
WIL	5755	540	245		512	6540
WTS	8337	598	5	603	1016	8940
YAR	18320	2667	369		2335	21356
YAV	0				5	0
YCP	17581	6034	2431	6096	15228	26046
YCV	9916	4074	194	5009	1469	14184
YFL	230	84		4	353	314
YLN	31	11322	408		5149	11761

# Statistics

Checkins - FY14		
Library	Total Checkins	Change Vs. Previous Year FY July June
All	1979870	-1%
AJS	26666	1%
ASH	15035	0%
BAG	7429	-38%
BCC	22043	-27%
BMHS	13430	-9%
CLA	10947	-19%
CON	14318	-5%
COR	24388	1%
CRK	5822	-3%
CTW	197734	5%
CVHS	3523	-26%
CVPL	101545	2%
CVUSD	21466	-7%
DHL	15396	-12%
DIAL	70	106%
ERU	15520	2%
GMMS	5629	2%
JER	7191	-26%
LES	13773	-28%
MAY	20124	-31%
MES	1608	
MVS	9797	5%
ORME	2295	24%
PCL	8282	-21%
PCM	47	4600%
PCT	166	22%
PHS	3963	-34%
PMH	2968	-36%
PPL	600357	2%
PPLA	18	-36%
PPLG	9	-91%
PPLX	1	-67%
PVPL	359054	-7%
SED	213242	2%
SEL	27526	28%
SHM		-100%
THS	16340	0%
VBC	21635	-17%
VER	52669	8%
VOC	34248	9%
WIL	6531	-24%
WTS	8310	-23%
YAR	20042	-21%
YAV	477	372%
YCP	30098	14%
YCV	11568	56%
YFL	1476	-11%
YLN	5094	494%

# Statistics - Databases

## Ebrary

Report Name	Site Activity Report							
Channels	Prescott College Library (prescott); Yavapai College Library (yavapai); Yavapai Free Library District (yln); Prescott Public Library (prescottpl)							
Document Collection	All							
Summarization	Entire Period							
Time Period	2013-07-01 to 2014-06-30							
Channel Used	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter / Range Downloads	Full Title Downloads	Online Turnaways
Prescott College Library	98614	1033	1170	4459	7730	1293	348	9
Prescott Public Library	8112	47	17	1481	1850	89	682	1
Yavapai College Library	86901	688	1445	3930	6502	320	224	0
Yavapai Free Library District	65400	514	1611	3628	5191	1119	1154	0
Grand Totals:	259027	2282	4243	13498	21273	2821	2408	10

## Overdrive

FY 2013-14				
One Copy/One User				
Usage Type: All Documents Selected				
Format	Advantage Titles	Consortium Titles	Advantage Copies	Consortium Copies
Audiobook	96	3,274	123	3,530
eBook	247	4,496	375	4,923
Total	343	7,770	498	8,453
Metered Access, Expiring Content				
Audiobook	1	7	1	7
eBook	14	189	18	273
Total	15	196	19	280
Metered Access, Licensed Content				
eBook	53	339	2,288	12,402
User Activity				
Unique Users with titles checked out: 5,246				
Checkouts			Hold	
Audiobook	30,031		Audiobook	7,950
eBook	60,923		eBook	21,899
Total	90,954		Total	29,849

## Statistics - I-Tiva (TM3)

Month	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
July '13	4,413	381	5,619	3,910	
August '13	4,537	328	5,749	4,034	
September '13	4,228	367	5,478	3,660	
October '13	4,254	424	5,870	3,629	
November '13	3,591	188	4,522	3,191	
December '13	3,706	198	4,415	3,173	
January '14	3,961	212	5,124	3,625	
February '14	3,427	182	4,254	3,100	
March '14	3,755	182	4,547	3,380	
April '14	3,627	181	4,554	3,264	
May '14	3,365	222	4,171	3,049	
June '14	3,358	149	4,094	3,032	
Total	46,222	3,014	58,397	41,047	