

# Yavapai Library Network

January  
2019  
Monthly  
Report



## Manager's Lowdown

No manager's report this month.

## Member News

At the **Yavapai College Library:**

How We (Don't) Talk About Grief

February 6 at noon at the library

For more information, see <https://www.facebook.com/events/2182696645312519/>

Quantum Physics for Dummies

February 21 at noon at the library

For more information, see <https://www.facebook.com/events/276888322998142/>

# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted:** 77

**Total requests resolved:** 74

**Total unresolved requests opened this month:** 3

**Total requests still open:** 30

## Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

**Goal:** Implement a community calendar

**Project Lead:** Chanel Wheeler

- Evaluate available calendaring products
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of test libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

## Priority Three: End of Life StaffWeb

SirsiDynix will no longer be supporting StaffWeb so the District is going to stop paying for it as of July 1, 2019.

**Goal:** Move everyone from StaffWeb to WorkFlows

**Project Lead:** Chanel Wheeler

- Port Billing Notice over to WorkFlows
- Train StaffWeb users on WorkFlows
- Turn off StaffWeb server

## Priority Four: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

# Prioritization

Completed Projects CY19

Cancelled/Postponed Projects CY19

# Statistics

Holds - January 2019					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	5			32	37
ASH	14	19		431	464
BAG	9	14		171	194
BCC	24	21	1	762	808
BEA	25	35	1	317	378
BMHS		1		1	2
CLA	20	11	1	109	141
CON	43	15	1	467	526
COR	44	39		405	488
CRK	3	4		48	55
CTW	313	257	11	3,580	4,161
CVCL	155	73	2	1,091	1,321
CVHS	2	1		15	18
CVPL	116	94	4	1,675	1,889
CVUSD	27	27	1	112	167
DHL	16	18		325	359
ERU	27	13	1	273	314
GMMS		1		27	28
JER	9	2	1	159	171
LES	5	3		56	64
MAY	59	17	2	387	465
MES	1			4	5
MUHS				13	13
ORME				1	1
PAUL	36	6	1	331	374
PCL	3	10	1	28	42
PCM				7	7
PHS	4	2		28	34
PMH	7	3		12	22
PPL	1,643	750	26	12,122	14,541
PVA2	38	33		454	525
PVPL	689	483	15	6,848	8,035
SED	365	282	10	3,734	4,391
SEL	37	62		364	463
SPR	10	3		167	180
TCP	2	1		7	10
THS	25	2		40	67
VOC	199	39	4	1,650	1,892
WIL	28	13		119	160
YAR	43	19		558	620
YCFLD	23	6	4	86	119
YCP	77	42	1	354	474
YCV	11	21		93	125
YLN		4			4
<b>Total</b>	<b>4,157</b>	<b>2,446</b>	<b>88</b>	<b>37,463</b>	<b>44,154</b>

# Statistics

Items Transited - January 2019																
Station Library →																
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL	CVUSD
Total	28,282	33	378	117	669	341	1	113	403	442	36	2,798	1,020	16	1,494	117
AJS	99		1			1			1	2		8	1		7	1
ASH	304			1	14	5		3	2	10		29	12		18	
BAG	473		10		20	11		6	8	12		39	23		19	2
BCC	523	1	6	2		12		3	8	15		46	20		28	3
BEA	252		4	2	6					5		20	9		14	3
BMHS	49		1									6			1	
CLA	312		9	2	8	1			9	2	1	43	9		15	
CON	193		5	1	8	4		3		1		13	4	1	11	1
COR	259		3	3	9	4			8			21	8	1	11	1
CRK	116		2		1	2			2	1		14	4		4	1
CTW	3,203		47	11	67	31	1	12	58	46	4		126	1	166	22
CVCL	861	2	9	2	29	6		4	16	7		97		1	42	
CVHS	33											1	3		1	
CVPL	1,266		17	6	36	7		6	18	8		110	46	2		5
CVUSD	118				3				2			13	5		6	
DHL	343		8	3	8	3			5	11	1	34	17		12	1
ERU	238		3		8	3			4	2		30	3		7	
GMMS	31											2	2		5	1
JER	323		6	1	9	3		3	8	4	2	34	17		12	
LES	57				2	1			1	3		2	3		7	1
MAY	336		8	1	8	7		2	4	6		33	6		30	
MES	13				1	1						3	2		1	
MUHS	47			1	1							3	3		2	
ORME	15		1									2				
PAUL	198		1	2	8	5			4	1		24	3		11	
PCL	318	1	3	1	4	3			4			35	10		5	
PHS	69				2			1	1			8	2		2	
PMH	73	3		1								3	1	1	3	2
PPL	6,030	11	102	28	190	101		27	119	169	16	837	273	5	461	32
PVPL	3,552	6	49	25	81	58		13	42	55	5	406	144	3	234	23
SED	4,512	1	40	12	56	34		12	33	46	4	472	133		164	15
SEL	387		3	2	15	1		2	7	1		46	14		25	1
SPR	208		2	1	3	3		2		4		20	7		11	
STX	134	6	1	1	1	1			1	1		15	4		5	
TCP	4													1		
THS	6	1											2			
WIL	208		1	1	5	4			2	2	1	15	6		5	1
YAR	386		10	1	10	5		3	10	2		36	23		26	
YCFLD	28				2				4		1					
YCP	1,187	1	7	1	24	9		4	9	11	1	114	31		49	1
YCV	1,518		19	5	30	15		7	13	15		164	44		74	

# Statistics

Items Transited - January 2019															
Station Library →															
Item Library ↓	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL	PVA2
Total	330	269	66	160	38	326	4	14	1	308	19	37	15	7,181	8
AJS	1		5	2		1				1				27	
ASH	9	2				7				6		1	1	65	
BAG	9	1		4		8				6				103	1
BCC	17	3		3	1	7				11		1		143	
BEA	2			1		5				8			1	71	
BMHS	2													13	
CLA	2	1				8				12				82	
CON	1	1		3		6				4		2		32	
COR	15	1		1		6				7	1			66	
CRK	1					2				3				34	
CTW	33	21	4	22	5	33		2	1	21	1	3	2	1,126	
CVCL	20	12	3	1	1	9				7		2		258	
CVHS														10	
CVPL	11	7	1	3	2	15	2			15				435	
CVUSD				1			1			2			2	31	
DHL		2		1		5				7	1	3		99	
ERU	2			1		5				1		1		83	
GMMS										1				8	
JER	3	1	2			1		1		3				97	
LES			3											14	
MAY	1	3	4							6				83	
MES														1	
MUHS		1		1	1	1				1				15	
ORME										1				5	
PAUL	2					3						1		55	
PCL	2	6		1	1	1				3		1		104	
PHS				2						2				26	
PMH		1	32	1						1				13	
PPL	94	94	9	49	14	91		4		54	6	8	4		
PVPL	37	28	2	17	8	47		3		38	4	5	1	1,519	7
SED	37	36		16	5	32	1	3		31	2	4	1	1,314	
SEL	5	7		1		11				5	1	1		105	
SPR	2	1				2				1				64	
STX			1			3								35	
TCP														1	
THS														1	
WIL	2	3		6		1				4	1		1	58	
YAR	3	2		2		2				5	1			122	
YCFLD						3				10					
YCP	5	16		11		4		1		16	1	2	1	394	
YCV	12	19		10		7				15		2	1	469	



# Statistics

Items Transited - January 2019													
Station Library ->													
Item Library ↓	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	5,422	2,311	280	177	7	38	2,196	122	486	68	320	76	25
AJS	26	6		2		3	1				1		1
ASH	63	23	3	5			12	3	3	1	6		
BAG	117	37	4				12	2	8	6	2	3	
BCC	90	39	10	4		1	22	4	12	4	6	1	
BEA	57	23	2	4		1	8	2	2	1	1		
BMHS	14	7	1	1			2		1				
CLA	60	21	3	2			7	3	5	4	3		
CON	53	11	2	3			9	2	3	5	3	1	
COR	42	27	5	1			6	2	5	3	1	1	
CRK	22	8	3	4			4		2	2			
CTW	758	250	22	13	3	2	179	12	60	3	30	3	2
CVCL	170	71	15	7		2	40	5	10	2	9	2	
CVHS	8	6	1				2	1					
CVPL	288	107	12	15		1	60	5	12	4	8	2	
CVUSD	31	8	1	4		1	5	1			1		
DHL	65	24	3	3		1	11		4	2	7	1	1
ERU	38	26	1	1			11	1	1		4	1	1
GMMS	4	5					1		1		1		
JER	52	38	1	3	1		13		4	1	2	1	
LES	15	1		1		2	1						
MAY	63	23	2	5		1	10	6	10	6	6		2
MES	4												
MUHS	9	5						1	1				1
ORME	2	2					1	1					
PAUL	43	15	3				8		3	1	5		
PCL	49	50	1	7			19		1		4	2	
PHS	8	7		1			3		3		1		
PMH	5	2		2	1		1						
PPL	1,718	712	87	33	1	13	359	34	147	5	88	25	10
PVPL		353	30	13		6	144	11	65	2	52	11	5
SED	790		39	9	1	3	1,056	12	54	2	33	7	2
SEL	69	27		6			14	4	11	1	1	1	
SPR	49	19	1				1	3	4		8		
STX	30	12		2			10		1	1	3		
TCP		2											
THS			1								1		
WIL	34	24	1	3			12		4	8	3		
YAR	73	26	7	2		1	8	2		3		1	
YCFLD				7					1				
YCP	230	141	7	8			57	1	16	1		13	
YCV	273	153	12	6			87	4	32		30		

# Statistics

Discards - January 2019	
Station Library	Library Use Transactions
AJS	140
ASH	38
BAG	22
BCC	99
BEA	297
CLA	159
CON	47
COR	6
CRK	19
CTW	268
CVCL	22
CVHS	6
CVPL	86
CVUSD	7
ERU	575
GMMS	4
LES	3
MAY	12
MES	11
PMH	465
PPL	2,401
PVA2	2
PVPL	594
SED	352
SEL	38
THS	50
WIL	37
YAR	86
YCFLD	26
YCP	55
YCV	20
YLN	8
<b>Total</b>	<b>5,955</b>

Items Added - January 2019	
Item Library Code	Total Copies
AJS	76
ASH	42
BAG	25
BCC	79
BEA	62
BMHS	21
CLA	16
CON	33
COR	38
CRK	9
CTW	746
CVCL	131
CVHS	70
CVPL	109
CVUSD	183
DHL	61
ERU	22
JER	19
LAW	19
LES	40
MAY	31
MES	181
ORME	69
PAUL	41
PCL	28
PPL	1,398
PVPL	961
SED	465
SEL	149
SHM	1
SPR	87
STX	3
THS	113
WIL	53
YAR	17
YAV	136
YCFLD	2
YCP	214
YCV	146
YLN	3,947
<b>Total</b>	<b>9,843</b>

Total Items - January 2019	
Item Library	Total Copies
AJS	17,700
ASH	7,845
BAG	13,818
BCC	13,686
BEA	11,387
BMHS	40,801
CLA	9,203
CON	6,760
COR	7,314
CRK	3,775
CTW	101,488
CVCL	30,148
CVHS	16,980
CVPL	55,250
CVUSD	29,030
DHL	6,743
ERU	32,918
GMMS	12,531
JER	14,185
LAW	1,784
LES	15,744
MAY	10,648
MES	7,211
MUHS	14,902
ORME	8,774
PAUL	5,627
PCL	34,336
PHS	14,545
PMH	11,008
PPL	144,874
PVPL	92,779
SED	83,199
SEL	7,147
SHM	7,250
SPR	2,511
STX	383
TCP	1,271
THS	15,301
VOC	18
WIL	5,024
YAR	8,147
YAV	18,404
YCC	3,123
YCFLD	108
YCP	63,440
YCV	57,380
YLN	206,924
<b>Total</b>	<b>1,273,424</b>

# Statistics

New Users - January 2019	
User Library	Number of Users
AJS	7
ASH	15
BAG	7
BCC	14
BEA	14
BMHS	19
CLA	10
CON	9
COR	11
CRK	4
CTW	136
CVCL	89
CVHS	12
CVPL	74
CVUSD	20
DHL	11
ERU	82
GMMS	11
JER	1
LES	9
MAY	8
MES	7
MUHS	10
ORME	6
PAUL	15
PCL	130
PHS	10
PMH	12
PPL	380
PVPL	279
SED	110
SEL	15
SPR	30
THS	6
VOC	15
WIL	2
YAR	12
YCFLD	1
YCP	21
YCV	11

Total Users - January 2019	
User Library	Number of Users
AJS	582
ASH	953
BAG	801
BCC	1,054
BEA	1,063
BMHS	2,929
CLA	599
CON	576
COR	955
CRK	177
CTW	12,810
CVCL	5,587
CVHS	1,367
CVPL	5,799
CVUSD	1,987
DHL	634
ERU	6,040
GMMS	675
JER	293
LAW	4
LES	436
MAY	941
MES	1,071
MHS	1
MUHS	1,829
ORME	379
PAUL	361
PCL	3,258
PHS	2,511
PMH	649
PPL	25,504
PVA2	5
PVPL	22,429
SED	9,567
SEL	675
SHM	1
SPR	273
STX	3
TCP	24
THS	880
VOC	1,266
WIL	248
YAR	546
YCC	1
YCFLD	11
YCP	2,216
YCV	841
YLN	2
Total	120,813

# Statistics

Patron Bills - January 2019			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	2,981	\$18,908.66	\$21,056.34
AJS	5	\$20.00	\$92.00
ASH	26	\$250.08	\$357.88
BAG	4	\$5.10	\$12.20
BEA	44	\$296.88	\$361.08
BMHS	79	\$3,831.60	\$3,271.20
CON	39	\$545.16	\$196.60
COR	33	\$128.90	\$171.36
CRK	2	\$3.90	\$2.70
CTW	278	\$539.08	\$573.00
CVCL	196	\$905.80	\$763.60
CVHS	126	\$4,848.00	\$5,392.00
CVPL	147	\$305.70	\$386.40
CVUSD	6	\$53.90	\$66.58
DHL	12	\$4.80	\$41.30
ERU	42	\$425.90	\$242.40
GMMS	55	\$101.66	\$171.78
JER	14	\$9.50	\$23.80
LES	90	\$1,089.74	\$1,198.06
MAY	16	\$25.60	\$19.40
MES	10	\$48.00	\$71.96
MUHS	10	\$98.60	\$20.90
PAUL	15	\$63.30	\$82.28
PCL	6	\$13.00	\$93.00
PHS	8	\$18.00	\$41.20
PMH	61	\$178.78	\$339.68
PPL	659	\$2,767.43	\$3,610.31
PVPL	387	\$1,263.20	\$1,417.30
SED	402	\$406.45	\$618.43
SEL	19	\$88.98	\$35.20
SPR	2	\$0.00	\$130.00
THS	37	\$369.90	\$462.86
VOC	77	\$45.10	\$37.60
YAR	5	\$7.70	\$0.00
YCP	46	\$87.82	\$576.30
YCV	19	\$48.50	\$163.98
YLN	5	\$12.60	\$12.00

# Statistics

Circulation - January 2019				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	2,289	140	2,429
ASH	workFlows	72	16	88
	SIP	1,365	32	1,397
	Enterprise		68	68
	BC Mobile		12	12
	None	3		3
BAG	workFlows	38	123	161
	SIP	1,078	7	1,085
	Enterprise		15	15
	BC Mobile		5	5
BCC	workFlows	432	365	797
	SIP	2,139	13	2,152
	Enterprise		179	179
	None	3		3
BEA	workFlows	1,365	190	1,555
	SIP	210	12	222
	Enterprise		53	53
	BC Mobile		5	5
	None	1,240		1,240
BMHS	workFlows	784	42	826
	None	2		2
CLA	workFlows	102	10	112
	SIP	362	9	371
	Enterprise		115	115
	BC Mobile		2	2
CON	workFlows	95	99	194
	SIP	1,046	13	1,059
	Enterprise		70	70
	BC Mobile		8	8
	None	22		22
COR	workFlows	1,379	288	1,667
	SIP		1	1
	Enterprise		119	119
CRK	workFlows	159	53	212
	BC Mobile		7	7
	None	63		63
CTW	workFlows	301	539	840
	SIP	14,000	606	14,606
	Enterprise		1,964	1,964
	BC Mobile		95	95
	None	1		1
CVCL	workFlows	4,902	291	5,193
	SIP	524	50	574
	Enterprise		474	474
	BC Mobile		23	23
CVHS	workFlows	211	245	456
	Enterprise		7	7
CVPL	workFlows	5,128	516	5,644
	SIP	1,441	20	1,461
	Enterprise		936	936
	BC Mobile		15	15
	None	1		1
CVUSD	workFlows	541	196	737
	SIP	2,217	149	2,366
	Enterprise		2	2

DHL	workFlows	94	68	162
	SIP	919	15	934
	Enterprise		109	109
ERU	workFlows	1,929	66	1,995
	SIP	64	1	65
	Enterprise		73	73
	BC Mobile		2	2
GMMS	Staffweb	699	143	842
JER	workFlows	376	134	510
	Enterprise		49	49
	BC Mobile		13	13
LAW	workFlows	2		2
LES	workFlows	1,753	184	1,937
	None	1		1
MAY	workFlows	69	82	151
	SIP	1,173	64	1,237
	Enterprise		64	64
MES	workFlows	736	57	793
MUHS	workFlows	27	12	39
ORME	workFlows	95		95
PAUL	workFlows	3	43	46
	SIP	1,053	23	1,076
	Enterprise		77	77
	BC Mobile		15	15
PCL	workFlows	245	67	312
	Enterprise		123	123
PHS	workFlows	76	3	79
	Staffweb	1		1
	Enterprise		1	1
	None	1		1
PMH	workFlows	420	42	462
PPL	workFlows	2,430	1,376	3,806
	SIP	45,582	2,414	47,996
	Enterprise		8,887	8,887
	BC Mobile		232	232
	None	12		12
PVA2	workFlows	110	24	134
	Enterprise		7	7
PVPL	workFlows	488	584	1,072
	SIP	25,051	1,414	26,465
	Enterprise		4,238	4,238
	BC Mobile		131	131
SED	workFlows	348	271	619
	SIP	14,707	246	14,953
	Enterprise		2,302	2,302
	BC Mobile		47	47
SEL	workFlows	565	64	629
	SIP	955	4	959
	Enterprise		13	13
	None	226		226
SPR	workFlows	127	11	138
	SIP	514	8	522
	Enterprise		1	1
TCP	workFlows	9		9
THS	workFlows	1,244	26	1,270
VOC	workFlows	2,201	37	2,238
	Enterprise		589	589
	BC Mobile		2	2
WIL	workFlows	11	2	13
	SIP	562	1	563
	Enterprise		118	118

# Statistics

	BC Mobile		2	2
YAR	workFlows	298	108	406
	SIP	1,247	14	1,261
	Enterprise		103	103
	BC Mobile		6	6
YCFLD	workFlows	70		70
YCP	workFlows	292	97	389
	SIP	836	68	904
	Staffweb		1	1
	Enterprise		307	307
	BC Mobile		8	8
YCV	workFlows	307	194	501
	SIP	261	11	272
	Enterprise		35	35
YLN	workFlows	27		27
	SIP		650	650

Checkins - January 2019	
Station Library	Total Checkins
AJS	1,848
ASH	1,589
BAG	1,110
BCC	2,629
BEA	2,863
BMHS	387
CLA	508
CON	1,178
COR	1,591
CRK	256
CTW	15,762
CVCL	5,259
CVHS	1,243
CVPL	6,425
CVUSD	1,861
DHL	865
ERU	1,947
GMMS	496
JER	381
LAW	2
LES	1,648
MAY	1,707
MES	545
MUHS	46
ORME	17
PAUL	1,159
PCL	189
PHS	83
PMH	228
PPL	48,216
PVA2	21
PVPL	26,492
SED	14,757
SEL	1,806
SPR	605
STX	5
TCP	15
THS	1,284
VOC	2,842
WIL	569
YAR	1,646
YCFLD	251
YCP	2,634
YCV	717
YLN	225
Total	155,907

Circulation Use Item - January 2019	
Station Library	Use Item Transactions
CTW	316
CVUSD	323
ERU	21
GMMS	127
PCL	33
PVPL	296
SED	243
YCP	202
YCV	357

# Statistics

## OPAC Searches

Library	Total
AJS	1461
ASH	656
BAG	3849
BCC	1080
BEA	147
CLA	771
CON	1207
COR	2457
CRK	165
CTW	15582
CVHS	191
CVCL	695
CVPL	6643
CVUSD	913
DIAL	0
DHL	1311
ERU	791
GMMS	609
JER	1482
LAW	1
LES	828
MAY	1047
MES	501
MHS	250
MUHS	453
ORME	241
PAUL	308
PCL	1378
PHS	417
PMH	106
PPL	47277
PVPL	23436
SED	18714
SEL	577
SPR	192
TCP	0
THS	731
VBC	1261
VER	3197
WIL	711
YAR	1465
YCP	11121
DEFAULT	81950
Total	236172

January 2019

# Statistics - Databases

## Ebook Central

Month of: 1/2019					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	451	439	219	145	Business/Management, Education, Economics, Religion, Literature

## Overdrive

Month of: 1/2019					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 3483					
Checkouts			Holds		
Audiobook	6474		Audiobook		2360
eBook	10739		eBook		4125
Total	17213		Total		6485

Branch	Checkouts
Crown King Public Library	2
Yavapai County Free Library District	3
Spring Valley Library	4
Jerome Public Library	35
Ash Fork Public Library	36
Cordes Lakes Public Library	38
Mayer Public Library	47
Seligman Public Library	60
Paulden Public Library	73
Bagdad Public Library	73
Wilhoit Public Library	77
Black Canyon City Community Library	78
Beaver Creek Public Library	80
Yarnell Public Library	82
Dewey-Humboldt Town Library	107
Congress Public Library	109
Clark Memorial Library	135
Sedona Public Library - village of Oak Creek	423
Camp Verde Community Library	570
Chino Valley Public Library	768
Sedona Public Library	1713
Cottonwood Public Library	1914
Prescott Valley Public Library	3356
Prescott Public Library	7430



# Statistics - Databases

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
January	55	2682	163	1707

## rbDigital Magazines

Month	Checkouts	Turnaways
January	6747	0

## Mobile App

Month of: 1/2019		
Usage by Platform		
Platform Type	Devices	Launches
Android	221	1132
iPad	89	343
iPhone	248	1402
TOTAL	558	2877

## Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
1/1/2019	137	8	165	125	
1/2/2019	10		11	9	
1/3/2019	167	25	194	161	
1/4/2019	166	5	198	162	
1/5/2019	119	5	145	109	
1/6/2019	50	6	50	38	
1/7/2019	11		15	9	
1/8/2019	135	6	162	129	
1/9/2019	139	7	165	133	
1/10/2019	148	17	170	146	
1/11/2019	137	2	171	125	
1/12/2019	126	4	146	119	
1/13/2019	49	7	49	42	
1/14/2019	19		26	16	
1/15/2019	106	1	135	99	
1/16/2019	128	4	154	116	
1/17/2019	108	7	131	95	
1/18/2019	123	7	162	117	
1/19/2019	121	6	144	115	
1/20/2019	68		68	60	
1/21/2019	16		20	16	
1/22/2019	14		16	13	
1/23/2019	86	7	112	79	
1/24/2019	147	11	182	133	
1/25/2019	154	10	192	144	
1/26/2019	114	24	137	104	
1/27/2019	51	5	51	45	
1/28/2019	16	1	17	16	
1/29/2019	118	4	137	115	
1/30/2019	160	12	200	141	
1/31/2019	159	10	187	150	
<b>Grand Total:</b>	3102	201	3712	2881	

I-Tiva Month To Date MESSAGE Report used