

Yavapai Library Network

December
2018
Monthly
Report



Manager's Lowdown

Hello All,

This month we'd like to welcome the Yavapai County Law Library (LAW) to the YLN fold.

While the Law Library was previously one of our sponsored libraries, they have now joined the YLN under the Yavapai County Free Library District banner. Their materials aren't available for transit—materials must be used in house—but they do show up in the catalog (thank you, Eric!).

December saw a nice increase in our YLN app downloads—the app has been live for just two months and has been downloaded 276 times on iPhones and 273 on Android devices, with an additional 104 on iPads. We've heard lots of positive reviews, and launches continue to be good: 1943 from iPhones, 1628 from Androids, and 480 from iPads. And, don't forget that there are tri-fold brochures on the Portal to download and print.

Also this month, Chanel and I demoed both Baker & Taylor's eMaterials platform Axis 360 and a library calendar named, aptly, Library Calendar. We were impressed by both and think they look like good options for the YLN. The eMaterials committee has a web demonstration set up with Axis 360 on January 15. If you'd like to join in, email Chanel for an invite. Chanel will also be setting up a Library Calendar demo, so please let her know if you'd like to be involved in that as well.

I want to take this opportunity to thank you all for your support over the last year and a half. It has been challenging, fun, and a wonderful learning experience working with you. I have a great respect for you and your wonderful staffs, and I wish you all the best in the years to come. Yavapai County is

lucky to have such an amazing group of libraries! I am honored to have played even a small part.

Many thanks,

Judy

Member News

No member news this month.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 81

Total requests resolved: 68

Total unresolved requests opened this month: 13

Total requests still open: 34

Priority Two: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Completed Projects CY18

TechLogic contract and purchase of AMH
YLN Strategic Planning
Testing SimplyE

Cancelled/Postponed Projects CY18

Implement BC Visibility

Statistics

Holds - December 2018					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	2			31	33
ASH	24	15		294	333
BAG	6	14		187	207
BCC	36	27	2	491	556
BEA	43	46		343	432
BMHS		2		6	8
CLA	5	27		108	140
CON	21	46	2	337	406
COR	25	25	1	321	372
CRK	1			42	43
CTW	349	246	8	2,968	3,571
CVCL	123	71		943	1,137
CVHS		2		5	7
CVPL	167	81	1	1,213	1,462
CVUSD	14	36		76	126
DHL	13	6		254	273
ERU	18	14		195	227
GMMS		2		15	17
JER	4	10		127	141
LES	5	1		45	51
MAY	64	18	1	282	365
MES				1	1
MUHS	2			11	13
PAUL	31	14	1	252	298
PCL	3	5		21	29
PCM	1				1
PHS	5	1		17	23
PMH	2	1		9	12
PPL	1,584	942	20	10,041	12,587
PVA2	40	35	1	273	349
PVPL	606	524	8	5,603	6,741
SED	400	248	5	3,128	3,781
SEL	60	89		347	496
SPR	19	9		122	150
STX				1	1
TCP	2	2	1	27	32
THS				1	1
VOC	159	79	4	1,356	1,598
WIL	3	7	1	132	143
YAR	30	17		503	550
YCFLD	14	8	2	95	119
YCP	35	18		243	296
YCV	15	14		58	87
YLN				3	3
Total	3,931	2,702	58	30,527	37,218

Statistics

Items Transited - December 2018																
Station Library →																
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL	CVUSD
Total	22,797	24	250	91	408	375	6	88	279	354	33	2,314	842	9	1,059	98
AJS	84				1				2			5			5	4
ASH	259				6	7			7	6		31	11		18	4
BAG	387		9		15	6		3	4	12		35	12		22	3
BCC	319		5	2		8		2	1	6	1	41	11		14	1
BEA	176		2	4	1			1	1	1		21	6	1	8	1
BMHS	49		1		1	1		2	1			3	1		3	2
CLA	283		9	1	5	5			4	3		39	6		16	
CON	167		5	3	1	4			1	3		14	5		12	2
COR	208		3	2	6	6		2	3			13	7		8	2
CRK	104		3		2	2			2	1		7	6		5	
CTW	2,554	2	27	9	32	38		11	50	38	2		108		118	9
CVCL	576		2		11	5		1	10	8		64			27	7
CVHS	21				1			1				1			2	
CVPL	1,084	1	13	4	21	16	1	2	10	10		133	46	1		1
CVUSD	97				3	1				1		8	6	1	11	
DHL	277		2	3	12	10		6	2	4		27	4		11	2
ERU	139		1	1	1				2	1		14	4		6	
JER	223		1		2	2			2	4		25	8		12	
LES	48				1							1	1		6	1
MAY	316		5		1	3		2	7	9		28	12		18	
MES	7					1									1	1
MUHS	31											3	1		1	
ORME	10											1	1			
PAUL	169		3	1		5		1	1	1		17	4		13	1
PCL	197		4		5					4		24	7		7	
PHS	20								2			1	1		1	
PMH	31	2	1		1					1					2	4
PPL	5,041	3	60	22	121	104		19	82	108	17	768	244		304	20
PVPL	2,884	13	34	21	47	46	3	10	23	55	5	307	114	2	138	21
SED	3,781		22	4	34	57	1	8	29	31	5	382	114	1	153	9
SEL	304		6	3	12	7		2	6	6		27	6		10	1
SPR	156	1	6	2	6	1	1	4		1		12	5		4	
STX	134	1			1	9			7		1	7	3		2	
TCP	1												1			
THS	18												2			
WIL	180		3	1	7	1		1	1	1		18	6		5	1
YAR	362		4	2	7	6		2	11	5		43	13	1	10	1
YCFLD	11				2					1						
YCP	884		4	1	14	11		1	4	12		78	20	1	41	
YCV	1,205	1	15	5	28	13		6	5	21	2	116	46	1	45	

Statistics

Items Transited - December 2018														
Station Library →														
Item Library ↓	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	PAUL	PCL	PHS	PMH	PPL	PVA2
Total	253	196	14	132	47	252	2	11	223	29	27	8	5,791	10
AJS	2				1	1	1				2		21	
ASH	7	2		2		3			4		1		49	
BAG	4	1		1		3			7	1	1		112	
BCC	4	3	1		1	4			6				82	
BEA	1	1				3		1	7				43	
BMHS									2	1			11	
CLA	7	1				3			7				72	
CON	3	1			1	4			2		1		43	
COR	3	1	1	1	1	1			1		1		49	
CRK		1		1		1			1				36	
CTW	38	15	3	23	1	25		1	17	2	1	1	888	
CVCL	5	6		6		9			5	1			192	
CVHS													8	
CVPL	15	9		6	7	11			8				324	1
CVUSD		1		1									27	
DHL		4	1		2	3			3	1			53	
ERU				1		1							54	
JER		3				1		1	1				80	
LES	1												10	
MAY	2	1			1				10		1		81	
MES														
MUHS					1								13	
ORME													3	
PAUL	4			2		3		1					52	
PCL	1	1		2					4				75	
PHS										1			6	
PMH					3								5	
PPL	54	62	4	33	15	81	1	5	39	11	11	5		5
PVPL	34	24	3	25	8	42		1	22	2	3	2	1,240	3
SED	37	32		14	4	26		1	19	4	5		1,127	
SEL	4	2				2			9				80	
SPR	1					3			3				40	
STX	2					2							39	
TCP														
THS	1				1								4	1
WIL	4	2	1	3		3			8				51	
YAR	6	2		2		3			11	1			110	
YCFLD									4					
YCP	3	11		6		7			16	2			316	
YCV	10	10		3		7			7	2			395	

Statistics

Items Transited - December 2018													
Station Library ->													
Item Library ↓	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	4,353	1,964	291	135	27	2	1,860	139	441	89	198	45	28
AJS	25	10		1			2				1		
ASH	46	17	8				15	1	7	4	3		
BAG	78	27	5	7			9	1	4	2	1	1	1
BCC	67	21	4	6	1		11	2	9	2	3		
BEA	32	25	2	2			4	1	4	1	2		
BMHS	16	1					1				1	1	
CLA	50	17	4	3			8	2	8	6	3	3	1
CON	34	8		2			8		6	3	1		
COR	56	16	1	2			7	2	5	3	5		
CRK	14	6					11		2	2	1		
CTW	585	232	35	13	1		125	20	49	4	24	7	
CVCL	120	41	9				27	4	7		8		1
CVHS	5	2					1						
CVPL	242	73	14	22	1		58	10	8	1	9	6	
CVUSD	18	7		2			8		1			1	
DHL	58	22	2	3			23		5	6	7		1
ERU	24	13			1		7	1	6				1
JER	34	24	3				15	2	1	2			
LES	16	10									1		
MAY	69	22	8	5			11	2	9	5	3	1	
MES	2					1	1						
MUHS	8	1					2					1	
ORME	2	1					2						
PAUL	31	15	3	1			1		7	2			
PCL	31	19			1		7		2		2	1	
PHS	5	1		1			1						
PMH	9			1			1	1					
PPL	1,442	718	81	24	9	1	316	39	136	7	57	3	10
PVPL		303	47	16	3		130	23	68	6	27	6	7
SED	639		32	11	2		889	8	38	9	23	9	2
SEL	75	21		1			10	2	8	1	3		
SPR	44	5	5		1		3	1	3	3	1		
STX	20	21	1				6	1	1	10			
TCP													
THS	7	1										1	
WIL	27	20	1	1			7		3	2	1	1	
YAR	69	23	8	2			9	2		4	2		3
YCFLD				3					1				
YCP	129	106	4	3	6		61	4	19			3	1
YCV	224	115	14	3	1		63	10	24	4	9		

Statistics

Discards - December 2018	
Station Library	Library Use Transactions
AJS	1
ASH	3
BCC	65
CLA	85
CON	58
COR	11
CTW	109
CVCL	22
CVHS	7
CVPL	432
ERU	49
JER	1
MAY	133
MES	2,328
MUHS	7
PCL	5
PHS	1
PMH	1
PPL	1,800
PVA2	5
PVPL	392
SED	350
SEL	17
WIL	5
YAR	53
YCFLD	50
YCP	8
YCV	159
YLN	23
Total	6,180

Items Added - December 2018	
Item Library Code	Total Copies
AJS	20
ASH	48
BAG	62
BCC	81
BEA	73
BMHS	1
CLA	18
CON	48
COR	63
CRK	5
CTW	617
CVCL	197
CVHS	54
CVPL	182
CVUSD	56
DHL	52
ERU	6
GMMS	114
JER	63
LAW	68
LES	31
MAY	39
MES	136
ORME	1
PAUL	25
PCL	18
PHS	3
PMH	1
PPL	1,318
PVPL	499
SED	546
SEL	69
SHM	55
SPR	61
STX	45
THS	52
WIL	26
YAR	103
YCC	966
YCFLD	8
YCP	165
YCV	105
Total	6,100

Total Items - December 2018	
Item Library	Total Copies
AJS	17,811
ASH	7,837
BAG	13,818
BCC	13,741
BEA	11,544
BMHS	40,761
CLA	9,345
CON	6,780
COR	7,320
CRK	3,790
CTW	101,023
CVCL	30,075
CVHS	16,768
CVPL	55,264
CVUSD	28,828
DHL	7,008
ERU	33,479
GMMS	12,528
JER	14,168
LAW	1,765
LES	15,695
MAY	10,662
MES	7,032
MUHS	14,906
ORME	8,706
PAUL	5,574
PCL	34,329
PHS	14,559
PMH	11,532
PPL	146,152
PVPL	92,604
SED	83,137
SEL	7,107
SHM	7,250
SPR	2,423
STX	384
TCP	1,271
THS	15,204
VOC	17
WIL	5,000
YAR	8,231
YAV	18,348
YCC	3,123
YCFLD	112
YCP	63,291
YCV	57,265
YLN	205,610
Total	1,273,177

Statistics

New Users - December 2018	
User Library	Number of Users
AJS	6
ASH	14
BAG	8
BCC	13
BEA	8
BMHS	5
CLA	8
CON	10
COR	7
CRK	1
CTW	75
CVCL	46
CVHS	4
CVPL	26
CVUSD	14
DHL	5
ERU	6
GMMS	4
JER	2
LAW	2
LES	5
MAY	6
MES	3
MUHS	2
ORME	2
PAUL	12
PCL	1
PHS	2
PMH	3
PPL	218
PVPL	182
SED	70
SEL	11
SHM	1
SPR	1
VOC	11
YAR	4
YCP	18
YCV	4

Total Users - December 2018	
User Library	Number of Users
AJS	596
ASH	987
BAG	867
BCC	1,086
BEA	1,066
BMHS	2,910
CLA	649
CON	606
COR	999
CRK	188
CTW	13,443
CVCL	5,773
CVHS	1,355
CVPL	6,092
CVUSD	1,977
DHL	659
ERU	5,959
GMMS	668
JER	309
LAW	4
LES	430
MAY	970
MES	1,064
MHS	1
MUHS	1,820
ORME	373
PAUL	362
PCL	3,131
PHS	2,500
PMH	644
PPL	26,923
PVA2	5
PVPL	23,463
SED	9,935
SEL	711
SHM	1
SPR	290
STX	3
TCP	24
THS	873
VOC	1,318
WIL	264
YAR	577
YCC	1
YCFLD	11
YCP	2,384
YCV	867
YLN	2
Total	125,140

Statistics

Patron Bills - December 2018			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	2,652	\$11,620.56	\$9,930.19
AJS	4	\$50.00	\$50.00
ASH	6	\$10.50	\$30.60
BAG	9	\$25.80	\$17.00
BCC	2	\$2.50	\$2.00
BEA	21	\$120.98	\$211.28
BMHS	13	\$46.00	\$24.00
CON	31	\$252.50	\$268.80
COR	10	\$91.76	\$65.98
CRK	2	\$1.50	\$3.20
CTW	321	\$981.40	\$597.60
CVCL	143	\$233.30	\$254.20
CVHS	2	\$249.60	\$0.00
CVPL	112	\$95.70	\$139.10
CVUSD	115	\$1,016.50	\$920.00
DHL	5	\$3.70	\$4.40
ERU	26	\$587.28	\$371.40
GMMS	62	\$109.00	\$97.18
JER	15	\$19.00	\$21.20
LES	13	\$187.80	\$323.90
MAY	16	\$69.30	\$54.00
MUHS	7	\$9.60	\$0.90
ORME	2	\$110.00	\$0.00
PAUL	1	\$0.00	\$2.40
PCL	11	\$26.50	\$35.50
PHS	7	\$10.00	\$5.20
PMH	23	\$122.34	\$310.42
PPL	709	\$4,060.94	\$2,637.07
PVPL	341	\$1,546.16	\$1,859.10
SED	425	\$492.14	\$562.90
SEL	27	\$278.10	\$418.10
SPR	8	\$82.94	\$142.00
TCP	1	\$4.00	\$0.00
THS	13	\$216.00	\$152.86
VOC	80	\$29.10	\$69.12
WIL	8	\$153.98	\$80.00
YAR	6	\$14.20	\$4.00
YCP	44	\$287.24	\$88.00
YCV	11	\$23.20	\$76.78
YLN	1	\$0.00	\$30.00

Statistics

Circulation - December 2018				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	WorkFlows	1,448	71	1,519
	Enterprise		8	8
	None	1		1
ASH	workFlows	103	31	134
	SIP	1,044	14	1,058
	Enterprise		113	113
	None	1		1
BAG	workFlows	59	131	190
	SIP	702	13	715
	Enterprise		33	33
BCC	WorkFlows	291	289	580
	SIP	1,472	13	1,485
	Enterprise		137	137
BEA	workFlows	1,284	175	1,459
	SIP	186	1	187
	Enterprise		84	84
	None	175		175
BMHS	workFlows	72	16	88
CLA	workFlows	76	4	80
	SIP	226	2	228
	Enterprise		112	112
CON	workFlows	117	51	168
	SIP	881	7	888
	Enterprise		33	33
	None	6		6
COR	workFlows	1,308	266	1,574
	Enterprise		89	89
CRK	workFlows	189	84	273
	Enterprise		2	2
	None	111		111
CTW	workFlows	315	529	844
	SIP	11,193	526	11,719
	Enterprise		2,106	2,106
	None	1		1
CVCL	workFlows	4,493	319	4,812
	SIP	1	1	2
	Enterprise		499	499
CVHS	workFlows	41	2	43
CVPL	workFlows	3,502	613	4,115
	SIP	959	14	973
	Enterprise		965	965
CVUSD	workFlows	294	135	429
	SIP	792	34	826
DHL	workFlows	75	68	143
	SIP	624	23	647
	Enterprise		124	124
ERU	workFlows	1,726	60	1,786
	SIP	44	1	45
	Enterprise		91	91
GMMS	StaffWeb	313	84	397
JER	workFlows	394	67	461
	Enterprise		65	65
LES	workFlows	1,473	114	1,587
	None	1		1

MAY	workFlows	62	100	162
	SIP	918	66	984
	Enterprise		55	55
MES	workFlows	35	24	59
MUHS	workFlows	28	11	39
ORME	workFlows	9		9
	Enterprise		12	12
PAUL	workFlows	10	24	34
	SIP	941	10	951
	Enterprise		48	48
PCL	workFlows	166	27	193
	Enterprise		154	154
PHS	workFlows	53	8	61
PMH	workFlows	132	340	472
PPL	workFlows	2,028	1,694	3,722
	SIP	38,751	2,180	40,931
	Enterprise		8,986	8,986
	None	10		10
PVA2	workFlows	58	1	59
	Enterprise		12	12
PVPL	workFlows	427	542	969
	SIP	20,486	1,000	21,486
	Enterprise		4,531	4,531
	None	1		1
SED	workFlows	363	316	679
	SIP	12,303	261	12,564
	Enterprise		2,384	2,384
	None	2		2
SEL	workFlows	519	121	640
	SIP	712	9	721
	Enterprise		2	2
	None	68		68
SPR	workFlows	92	15	107
	SIP	444	8	452
TCP	workFlows	31		31
THS	workFlows	768	18	786
VOC	workFlows	1,860	69	1,929
	Enterprise		534	534
WIL	workFlows	12	11	23
	SIP	600	12	612
	Enterprise		118	118
YAR	workFlows	349	47	396
	SIP	1,174	23	1,197
	Enterprise		149	149
YCFLD	workFlows	90	5	95
YCP	workFlows	200	59	259
	SIP	637	36	673
	Enterprise		234	234
	None	1		1
YCV	workFlows	317	193	510
	SIP	142	18	160
	Enterprise		37	37
YLN	workFlows	29	10	39
	SIP		630	630

Statistics

Circulation Use Item - December 2018	
Station Library	Use Item Transactions
CLA	1
CTW	148
CVUSD	169
ERU	19
GMMS	14
PCL	7
PPL	1
PVPL	180
SED	255
YCP	197
YCV	191

Checkins - December 2018	
Station Library	Total Checkins
AJS	1,996
ASH	1,232
BAG	909
BCC	1,865
BEA	1,831
BMHS	128
CLA	338
CON	1,028
COR	1,540
CRK	328
CTW	14,365
CVCL	4,899
CVHS	52
CVPL	5,181
CVUSD	2,249
DHL	661
ERU	1,848
GMMS	483
JER	432
LES	1,481
MAY	1,856
MES	263
MUHS	33
ORME	13
PAUL	964
PCL	245
PHS	102
PMH	589
PPL	43,273
PVA2	11
PVPL	23,414
SED	13,110
SEL	1,345
SPR	545
STX	2
TCP	18
THS	830
VOC	2,406
WIL	719
YAR	1,495
YCFLD	213
YCP	2,944
YCV	496
YLN	1,407
Total	139,139

Statistics

OPAC Searches

Library	Total
AJS	1343
ASH	939
BAG	4417
BCC	1270
BEA	77
CLA	887
CON	1182
COR	2694
CRK	296
CTW	16258
CVHS	262
CVCL	353
CVPL	7322
CVUSD	800
DIAL	0
DHL	1588
ERU	944
GMMS	702
JER	2211
LAW	10
LES	730
MAY	1380
MES	613
MHS	324
MUHS	547
ORME	410
PAUL	201
PCL	1716
PHS	418
PMH	143
PPL	43828
PVPL	20311
SED	17953
SEL	621
SPR	182
TCP	0
THS	758
VBC	1498
VER	2988
WIL	676
YAR	1581
YCP	12032
DEFAULT	90961
Total	243426

December 2018

Statistics - Databases

Ebook Central

Month of: 12/2018					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	422	311	163	109	Education; Medicine; Social Science; History; Religion

Overdrive

Month of: 12/2018					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 3280					
Checkouts			Holds		
Audiobook	5920		Audiobook		2118
eBook	9735		eBook		3860
Total	15655		Total		5978

Branch	Checkouts
Spring Valley Library	7
Cordes Lakes Public Library	17
Crown King Public Library	17
Jerome Public Library	19
Ash Fork Public Library	26
Seligman Public Library	34
Mayer Public Library	46
Beaver Creek Public Library	49
Wilhoit Public Library	67
Yarnell Public Library	69
Bagdad Public Library	74
Black Canyon City Community Library	95
Congress Public Library	101
Paulden Public Library	103
Dewey-Humboldt Town Library	106
Clark Memorial Library	171
Sedona Public Library - Village of Oak Creek	412
Camp Verde Community Library	478
Chino Valley Public Library	569
Sedona Public Library	1390
Cottonwood Public Library	1747
Prescott Valley Public Library	3003
Prescott Public Library	7055

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
December	32	1579	123	668

rbDigital Magazines

Month	Checkouts	Turnaways
December	5888	0

Mobile App

Month of: 12/2018		
Usage by Platform		
Platform Type	Devices	Launches
Android	181	877
iPad	71	281
iPhone	186	986
TOTAL	438	2144

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
12/1/2018	111	3	124	104	
12/2/2018	53		53	40	
12/3/2018	20	3	22	19	
12/4/2018	105	10	124	102	
12/5/2018	157	4	193	146	
12/6/2018	118	4	143	111	
12/7/2018	148	6	175	138	
12/8/2018	102	11	119	100	
12/9/2018	51		51	39	
12/10/2018	21	3	21	22	
12/11/2018	115	2	138	107	
12/12/2018	117	16	137	114	
12/13/2018	156	6	183	146	
12/14/2018	94	2	108	90	
12/15/2018	91	5	119	82	
12/16/2018	48	7	48	42	
12/17/2018	28		33	27	
12/18/2018	127	5	154	121	
12/19/2018	140	16	164	132	
12/20/2018	121	1	157	114	
12/21/2018	133	15	161	122	
12/22/2018	106	5	127	99	
12/23/2018	51		51	47	
12/24/2018	20	1	22	20	
12/25/2018	46	9	58	46	
12/26/2018					
12/27/2018	165	8	200	154	
12/28/2018	107	2	125	100	
12/29/2018	114	9	126	109	
12/30/2018	58	3	58	55	
12/31/2018	16	1	19	15	
Grand Total:	2739	157	3213	2563	

I-Tiva Month To Date MESSAGE Report used