

Yavapai Library Network

February
2017
Monthly
Report



Manager's Lowdown

No manager's news to be reported at this time.

Member News

No member news to be reported at this time.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 37

Total requests resolved: 48

Total unresolved requests opened this month: 1

Total requests still open: 21

Priority Two: Draft an RFP for an RFID and AMH System

The time is here to start looking into the possibility of purchasing a new Radio-Frequency Identification (RFID) and/or Automated Materials Handling (AMH) system. Stage one is drafting the RFP.

Goal: Create a request for proposal for an RFID/AMH system.

Project Lead: Corey Christians

Progress:

- Explore RFID RFP options
- Install a wiki that can be used to gather information about what we want in an RFID System
- Test the wiki to make sure it works
- Form an RFP committee
- Survey the current RFID market
- Have an initial RFP meeting
- Update the wiki with the results
- Start work on the RFP
- Create a draft RFP
- Send the RFP out to the membership for comment
- Create the final draft
- Seek steering committee approval
- Distribute to all interested vendors

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Priority Three: Negotiate ILS Contract

Now that an ILS vendor has been selected the contract needs to be negotiated.

Goal: Establish a new contract with an ILS vendor

Project Lead: Corey Christians

- Create post-RFP Exhibits
- Negotiate a contract with SirsiDynix
- Draft a final version of the contract
- Bring the contract to the YCFLD BoD for approval
- Get appropriate signatures from the YLN membership if appropriate
- Submit to SirsiDynix for their signature
- Submit to YCFLDBoD for their signature

Priority Four: Install BlueCloud Analytics

Currently the YLN uses Director's Station for all web-based statistical reporting. BlueCloud Analytics is meant to be a replacement for Director's Station. However, the products differ greatly. Because of this we have been holding off migrating to the new product until its functionality matches Director's Station.

Goal: Complete the transition to BlueCloud Analytics

Project Lead: Chanel Wheeler

Progress:

- Upgrade our BlueCloud framework to accommodate analytics
- Install BlueCloud Analytics.
- Create several test reports to verify functionality
- Create templates to match DS reporting
- Train member libraries once transitioned to BCA

Prioritization

Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2025.

Project Lead: Corey Christians

Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

Priority Six: Create the Annual Report

The YLN annual report needs to be completed utilizing data from the last fiscal year.

Goal: Create, publish, and distribute the FY15-16 YLN Annual Report

Project Lead: Corey Christians

Progress:

- Come up with a concept for the AR
- Gather appropriate statistics
- Write the text for the report
- Add pictures and statistics
- Get approval of the draft report
- Make necessary changes
- Get approval of the final report
- Publish the report
- Distribute the report to YLN stakeholders

Priority Seven: SirsiDynix Supported Servers End-of-Life

After a certain amount of time vendors will no longer support hardware because it is considered outmoded. In other words parts become hard to find because they are no longer manufactured. Our servers will have this problem as of May 31st, 2016.

Goal: Have a solution in place to deal with outmoded hardware.

Project Lead: Chanel Wheeler

Progress:

- Determine differing solutions to the problem considering we may be on a new ILS in two years.
- Present the solutions to the Executive Committee
- Present the solutions to the Steering Committee
- Analyze which option is superior based on cost and stability
- Purchase any equipment that is required
- Migrate data and go into production
- Install Veeam
- Migrate Enterprise

Priority Eight: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

Goal: Implement BC Visibility

Project Lead: Chanel Wheeler

Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

Prioritization

Priority Nine: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Priority Ten: Transfer Mailing lists

Currently we use Google Groups for our mailing lists. We have had limited success with this implementation and are looking to transfer to something better.

Goal: Implement new mailing list software

Project Lead: Chanel Wheeler

- Research to find a viable solution
- Test the new solution
- Receive approval from the Steering Committee for the new solution including funding from the reserve account
- Transfer lists
- Create documentation on how to use the new services
- Go live with the new service

Completed Projects CY16

Draft an RFP for a new Integrated Library System

Migrate vhosts from VMWare ESXi to Microsoft HyperV

Select ILS Vendor

Network-wide electronic resources best practices document

Cancelled/Postponed Projects CY16

Statistics

Holds - February 2017					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	34321	3365	67	28679	2210
AJS	49	5		42	2
ASH	434	13		390	31
BAG	86	6		79	1
BCC	519	13	1	498	7
BMHS	8	5		1	2
CLA	206	40		137	29
CON	364	25		302	37
COR	525	38		473	14
CRK	14	2		11	1
CTW	3569	326	7	2976	260
CVHS	13	1		12	
CVPL	1689	141	1	1469	78
CVUSD	143			113	30
DHL	291	18		266	7
DIAL	1			1	
ERU	292	51	2	229	10
GMMS	22	3		18	1
JER	99	2		87	10
LES	8			6	2
MAY	424	29	1	355	39
MES	68	13		38	17
MUHS	7			7	
ORME	41				41
PAUL	248	15		226	7
PCL	93	6		83	4
PCM	4			4	
PHS	63	11	1	47	4
PMH	31	6		23	2
PPL	10814	1235	21	8926	632
PVA2	279	24	1	241	13
PVPL	6268	566	10	5215	477
SED	3522	363	7	2915	237
SEL	502	38	1	437	26
THS	6			5	1
VBC	282	31	1	240	10
VER	930	135		713	82
VOC	1424	134	9	1242	39
WIL	85	3		77	5
YAR	421	26		384	11
YCP	325	32	1	258	34
YCV	119	8	2	102	7
YFL	33	1	1	31	

Statistics

Items Transited -February 2017

Station Library →

Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All	22093	42	324	65	414	4	97	278	491	11	2307	17	1354	125	245	1	229
AJS	15										1		4	1	1		
ASH	223				4		1	4	6		33		13	2	2		2
BAG	273		2		6			4	6	1	36		14	2	4		2
BCC	301	1	9	1				2	5		35		20		4		2
BMHS	48		1								4		4	3			2
CLA	450	1	8		3			13	11		46		18	3	6		3
CON	123		3		1		2	2			8		13	2	1		3
COR	197	1	5		3		2	1			26		11	3	3		1
CRK	133	1	4		1			1	3		15		1		0		1
CTW	2374	4	39	3	50		15	32	67	2		1	131	13	25		17
CVHS	18				1				1		2		1				1
CVPL	880	3	10	1	30		3	13	13	1	94	2		7	11	1	7
CVUSD	86			1	1			2	3		9		10		1		
DHL	209		5		4		3	3	3		21		18	3			3
DIAL	8										1	1	1		2		
ERU	215		3		2		1	2	3		24		12	1	4		
GMMS	26	2									2		2				
JER	232	1	4	1	4			1	5		24		11		2		4
LES	55	2	1						4		5		4	1	1		
MAY	262		3		3			1	5		28	1	13	1	4		1
MES	33				4			1	1		2		2	2			
MUHS	55		3		2				1		9		4	1			
ORME	52		2	2			1		1		7		1		2		
PAUL	119			1	2			3	1		14		5		1		1
PCL	288		1					3	1		47		20		3		4
PHS	53	1	1					1	1		4		2				2
PMH	130				1				1		1						
PPL	4911	13	83	20	128	3	25	79	164	4	718	2	424	23	61		80
PVPL	2738	7	55	12	61	1	16	41	70		313	3	213	22	44		21
SED	3850	1	36	7	53		13	31	54	1	368	2	146	13	23		36
SEL	352		13	3	14			9	7		36	1	16		4		
THS	37	2							1		2		3	3			
UNDEFINED	1										0		0	1			
VBC	170		1						1		17		13	2	2		1
VER	552	2	6	2	1		1	1	8	1	63	2	35	9	14		3
WIL	150		1	2	3		1	6	3	1	19		7		1		
YAR	350		3	1	10		2	8	9		42		16	3	4		2
YCP	1002		9	3	8		3	3	8		108	1	76	2	6		12
YCV	1121		13	5	14		8	13	22		123	1	70	2	9		18
YFL	1																
YLN	0																

Statistics

Items Transited -February 2017

Station Library →

Item Library ↓	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL	PVA2	PVPL
ALL	121	87	7	346	50	8	0	223	61	46	25	5284	14	4030
AJS				1								2		4
ASH				3	1			2				64		37
BAG				6	3			5				66		64
BCC		3		3	1			2				79		68
BMHS												14		13
CLA		1		7	1			9	1	1		100		95
CON				5				2	2	1	1	25		36
COR	1			4	1			6		2	1	56		36
CRK												49		18
CTW	4	8	1	43	6	1		24	3	5	1	816	2	553
CVHS								1				6		3
CVPL		5	1	15	7			9	1		1	257		188
CVUSD				6				3				21		21
DHL		1	1	2	5			1			1	57		39
DIAL												1		1
ERU		1		1	1	1		1	5	1	1	73		39
GMMS											1	6		9
JER				3	1			5	1			79		25
LES				1								9		19
MAY								6	2	1		77		68
MES											1	5		13
MUHS		2						1				18		6
ORME				1					1	1		17		7
PAUL				0						1		38		28
PCL		3		1				2				103		37
PHS				1				1				18		10
PMH	101				1			2				10		5
PPL	10	28	2	115	4	2		54	13	14	6		3	1305
PVPL	1	10		63	10	1		24	3	6	9	1087	8	
SED	3	15	1	30	4			27	6	5	1	988	0	547
SEL		1		5		1		9	1	1		104		59
THS	1			2		1						8		7
UNDEFINED														0
VBC		1		4				5		1		48		55
VER			1	4	3			4	1	1		141		137
WIL								2	0			45	1	29
YAR		1		5	1	1		3		3		96		81
YCP		5		5				8	16	1	1	350		163
YCV		2		10				5	5	1		351		204
YFL												0		1
YLN														

Statistics

Items Transited -February 2017												
Station Library →												
Item Library ↓	SED	SEL	THS	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	1737	330	5	243	655	2007	82	372	230	91	35	0
AJS					1							0
ASH	9	9		1	10	8	2	7	3			
BAG	19	5		1	13	6		3	5		0	
BCC	19	5		4	11	13		8	4	2		
BMHS	3			2	1	1						0
CLA	66	8		5	13	16	1	5	5	2	2	0
CON	5	2				2		3	2	2		
COR	8	9		1	6	4		4	1	1		0
CRK	11	4		6	1	3	5	5	1	1	2	
CTW	194	34		12	78	102	4	50	20	9	5	0
CVHS	2											0
CVPL	83	12	1	7	23	46	2	14	11		1	0
CVUSD	3				2	2		1				0
DHL	11	5		5	6	4	1	3	3	1	0	
DIAL						1						
ERU	16	2		1	6	6		6	1	1		
GMMS	3					1					0	
JER	16			3	9	22	2	4	3	2		0
LES	4				3	1						
MAY	16	8		3	6	10		5			0	0
MES	2											0
MUHS	4				1	2				1		0
ORME	3	1			3	2						0
PAUL	10	2			3	6			3			0
PCL	36	2		3	5	11		1	4	1		0
PHS	2	1			5	2		1				0
PMH	5				1	1				1		0
PPL	585	99	2	77	206	291	34	134	72	21	7	0
PVPL	252	50	1	30	88	100	7	50	39	12	8	0
SED		41	1	38	73	1210	9	28	23	11	5	0
SEL	31			4	8	14	2	5	1	3		
THS	2			1	1	1				2		
UNDEFINED												
VBC	10	1			2	3			2		1	0
VER	52	4		8		26	3	8	5	6		0
WIL	17			2	3	2		2	1	2		
YAR	25	3		5	12	11	1		2			
YCP	110	9		11	22	37	4	10		10	1	
YCV	103	14		13	33	40	5	15	19		3	0
YFL												
YLN												

Statistics

Discards - February 2017	
Checkout Library	Library Use Transactions
All	4664
ASH	2
BAG	2
BCC	150
BMHS	2
CLA	1
CON	78
COR	292
CRK	29
CTW	58
CVPL	28
CVUSD	3
ERU	3
GMMS	332
JER	73
LES	76
MAY	128
PCL	53
PHS	1
PPL	1005
PVPL	123
SED	406
SEL	70
THS	85
VBC	5
VER	208
WIL	43
YAR	998
YCP	241
YCV	162
YFL	6
YLN	1

Items Added - February 2017	
Item Library	Total Copies
All	5351
AJS	8
ASH	34
BAG	67
BCC	51
BMHS	38
CLA	49
CON	52
COR	83
CRK	17
CTW	527
CVHS	6
CVPL	333
CVUSD	78
DHL	58
ERU	37
GMMS	60
JER	24
LES	22
MAY	124
MES	4
MUHS	18
PAUL	62
PCL	122
PHS	24
PPL	1186
PVPL	563
SED	605
SEL	70
SHM	11
THS	62
VBC	79
VER	210
WIL	36
YAR	43
YAV	153
YCC	24
YCP	164
YCV	121
YFL	13
YLN	113

Total Items - February 2017	
Item Library	Total Copies
All	1331017
AJS	18385
ASH	9172
BAG	13254
BCC	16635
BMHS	40550
CLA	10108
CON	8317
COR	9627
CRK	4287
CTW	112291
CVHS	19173
CVPL	56303
CVUSD	28801
DHL	7773
DIAL	1278
ERU	32928
GMMS	12682
JER	15915
LES	16873
MAY	13998
MES	9457
MHS	4587
MUHS	14940
ORME	8087
PAUL	3907
PCL	36039
PHS	15072
PMH	10758
PPL	163832
PVPL	103994
SED	84940
SEL	9611
SHM	6663
THS	17108
UNDEFINED	1
VBC	10723
VER	30948
VOC	5
WIL	5182
YAR	10140
YAV	16574
YCC	2300
YCP	74922
YCV	55901
YFL	411
YLN	186565

Statistics

New Users - February 2017	
User Library	Patrons
All	1216
AJS	6
ASH	7
BAG	9
BCC	11
BMHS	4
CLA	1
CON	9
COR	10
CTW	128
CVHS	3
CVPL	56
CVUSD	3
DHL	9
ERU	0
GMMS	6
JER	2
LES	6
MAY	4
MES	6
MHS	1
MUHS	8
ORME	1
PAUL	3
PCL	1
PHS	12
PMH	9
PPL	343
PVPL	241
SED	86
SEL	3
THS	6
VBC	12
VER	161
VOC	14
WIL	3
YAR	3
YCP	26
YCV	3
YLN	1

Total Users - February 2017	
User Library	Patrons
All	123208
AJS	595
ASH	939
BAG	726
BCC	931
BME	2
BMHS	2761
CHV2	1
CLA	808
CON	689
COR	812
CRK	189
CTW	15039
CVHS	1207
CVPL	7538
CVUSD	1891
DHL	677
DIAL	28
ERU	4155
GMMS	654
JER	402
LES	362
MAY	984
MES	819
MHS	296
MUHS	1722
MVS	2
ORME	207
PAUL	88
PCL	2473
PCM	1
PCT	3
PHS	2286
PMH	737
PPL	26712
PPLA	2
PPLG	2
PPLX	3
PVA2	2
PVPL	22381
SED	10991
SEL	686
SHM	4
TES	2
THS	755
VBC	1012
VER	4568
VER2	2
VOC	1224
WIL	313
WTS	2
YAR	529
YAV	3
YCC	3
YCP	2609
YCV	1362
YFL	9
YLN	8

Statistics

Patron Bills - February 2017							
Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	6989	43678.29	43094.25	2164	454	246	21
AJS	13	138.87	138.87	8	3	2	0
ASH	36	474.59	474.59	13	2	1	0
BAG	12	31.35	31.35	5	1	0	0
BCC	6	37.9	37.9	4	1	0	0
BMHS	492	7853.55	7843.85	180	0	64	0
CLA	9	111.09	111.09	5	2	0	0
CON	15	81.65	81.65	7	4	1	0
COR	35	310	310	7	2	1	0
CRK	4	35	35	2	0	0	0
CTW	463	1141.6	1091.96	184	42	10	3
CVHS	27	1743.93	1743.93	6	0	2	0
CVPL	408	797.31	768.77	122	28	6	4
CVUSD	66	562.15	562.15	31	1	8	0
DHL	6	45.75	41.81	3	1	0	0
ERU	146	3126.3	3126.3	57	5	4	0
GMMS	128	643.12	636.62	77	19	11	0
JER	51	646.8	646.8	13	3	0	0
LES	48	688.36	688.36	33	13	5	0
MAY	8	18.9	18.9	4	1	0	0
MES	88	673.83	673.83	25	5	5	0
MUHS	42	290.28	290.28	20	0	11	0
PAUL	3	4.1	4.1	2	0	0	0
PCL	63	708.23	692.98	17	3	3	0
PHS	34	8197.29	8197.29	14	0	4	0
PMH	43	104.47	94.53	33	0	15	0
PPL	1191	4951.74	4807.4	379	87	27	7
PVPL	1070	4083.32	3900.87	254	57	32	5
SED	1647	1857.29	1793.15	400	137	15	0
SEL	15	100.74	100.74	10	2	1	0
THS	65	923.99	923.99	55	16	7	0
VBC	18	167.95	167.95	8	1	0	1
VER	403	1393.05	1385.91	132	18	10	0
VOC	136	66.8	66.2	64	15	0	0
WIL	5	22.8	22.8	3	1	1	0
YAR	3	5.1	5.1	3	1	0	0
YCP	128	583.5	549.99	37	9	2	3
YCV	35	65.59	55.04	16	5	0	1
YFL	3	675	675	1	0	0	0
YLN	24	315	297.2	24	1	4	0

Statistics

Circulation - February 2017								
Station Library	Checkout Item	Checkout Reserve	Reserve Renewals	Staff Renewals	Use Item	Library Use Transactions	Total Circulation	First and Renewal
All	136213	186	11	32169	2527	9813	171106	168579
AJS	2630			164		0	2794	2794
ASH	1500			199		47	1699	1699
BAG	557			155		53	712	712
BCC	2200			271		196	2471	2471
BMHS	478			120		8	598	598
CLA	916			142		8	1058	1058
CON	939			92		87	1031	1031
COR	1527			192		309	1719	1719
CRK	319			43		52	362	362
CTW	13576			2839	170	508	16585	16415
CVHS	63			1		19	64	64
CVPL	6424			1868		182	8292	8292
CVUSD	2646			349		6	2995	2995
DHL	683			235		85	918	918
DIAL	2			1		0	3	3
ERU	2249	156	11	239	26	20	2681	2655
GMMS	764			0	56	551	820	764
JER	288			128		96	416	416
LES	1459			173		76	1632	1632
MAY	1323			156		276	1479	1479
MES	500			42		9	542	542
MUHS	113			17		2	130	130
ORME	8					0	8	8
PAUL	438			59		1	497	497
PCL	361			230		63	591	591
PHS	186			7	1	4	194	193
PMH	309			136		3	445	445
PPL	41116			11358		2295	52474	52474
PVA2	14			7		20	21	21
PVPL	22813			5925	1321	1146	30059	28738
SED	14230			2911	295	1141	17436	17141
SEL	1799			110		78	1909	1909
THS	1144			94		100	1238	1238
VBC	1899			208		106	2107	2107
VER	4759			736		363	5495	5495
VOC	2007			503		66	2510	2510
WIL	354			64		47	418	418
YAR	1241			260		1080	1501	1501
YCP	1438	29		666	263	449	2396	2133
YCV	903	1		652	395	165	1951	1556
YFL	38			3		7	41	41
YLN	0			814		89	814	814

Statistics

Checkins - February 2017		
Station Library	Total Checkins	Change Vs. Previous Year FY July June
All	144276	-6.09%
AJS	2926	17.56%
ASH	1484	4.43%
BAG	611	-17.54%
BCC	2160	10.94%
BMHS	776	1.57%
CLA	897	-28.81%
CON	1032	-9.39%
COR	1575	0.19%
CRK	390	-26.14%
CTW	14237	-11.13%
CVHS	85	11.84%
CVPL	7000	-18.08%
CVUSD	2762	83.52%
DHL	698	-16.51%
DIAL	7	-30.00%
ERU	2267	-0.92%
GMMS	722	-10.75%
JER	438	-3.31%
LES	1571	-0.06%
MAY	1582	-6.94%
MES	516	-27.32%
MUHS	119	41.67%
MVS		-100.00%
ORME	4	-55.56%
PAUL	555	
PCL	380	-14.41%
PHS	215	27.98%
PMH	273	-59.25%
PPL	42116	-5.59%
PVA2	5	66.67%
PVPL	24280	-6.21%
SED	14431	-12.90%
SEL	1875	-19.01%
THS	1267	-24.54%
VBC	2066	-7.15%
VER	5635	28.98%
VOC	2773	3.94%
WIL	471	32.30%
WTS		-100.00%
YAR	1428	-16.88%
YCP	1753	-18.65%
YCV	727	-31.80%
YFL	89	20.27%
YLN	78	-17.89%

Statistics

OPAC Searches

Library	Total
AJS	416
ASH	477
BAG	2218
BCC	3727
CLA	753
CON	318
COR	430
CRK	95
CTW	89509
CVHS	263
CVPL	28077
CVUSD	1057
DHL	502
ERU	4212
GMMS	184
JER	550
LES	161
MAY	397
MES	115
MHS	28
MUHS	193
ORME	414
PCL	3096
PHS	369
PMH	186
PPL	94746
PVPL	27321
SED	745788
SEL	541
THS	177
VBC	1310
VER	10550
WIL	297
YAR	1941
YCP	23485
DEFAULT	171223
Total	1215126

Statistics - Databases

Ebrary

Month of: 2/2017								
Category: All Categories								
Usage Type: All Documents Selected								
Library	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter / Range DLS	Full Title DLS	Turnaways
PCL	3093	77	616	102	212	0	28	0
PPL	69	0	0	6	9	0	0	0
YCP	7510	36	104	335	515	0	29	0
YLN	4082	11	823	203	271	0	78	0
TOTAL	14754	124	1543	646	1007	0	135	0

Overdrive

Month of: 2/2017					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2,575					
Checkouts			Holds		
Audiobook	4217		Audiobook		1171
eBook	7336		eBook		2472
Total	11553		Total		3643

Tutor.com

February 2017																	
1-to-1 sessions			Type										Time		skillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
60	18	78	0	0	0	12	1	27	4	0	0	14	27.92	27.92	5	3	8

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
Feb.	27	1211	62	1130

Zinio

Month	Checkouts	Turnaways
Feb.	3919	0

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
2/1/2017	153	2	193	141	
2/2/2017	140	3	191	118	
2/3/2017	114	4	152	98	
2/4/2017	119	2	147	108	
2/5/2017	55		55	42	
2/6/2017	10		16	7	
2/7/2017	104		143	89	
2/8/2017	160	2	206	144	
2/9/2017	162	3	215	139	
2/10/2017	117	1	135	116	
2/11/2017	116	3	160	106	
2/12/2017	51	1	51	39	
2/13/2017	9		11	8	
2/14/2017	139	1	181	121	
2/15/2017	149	2	188	136	
2/16/2017	142	6	168	132	
2/17/2017	122	1	156	110	
2/18/2017	110	2	135	97	
2/19/2017	69		69	60	
2/20/2017	8		12	6	
2/21/2017	71		92	64	
2/22/2017	143	2	187	131	
2/23/2017	173	6	236	154	
2/24/2017	128	11	149	122	
2/25/2017	133	8	181	118	
2/26/2017	59		59	48	
2/27/2017	12	1	19	10	
2/28/2017	130	6	165	119	
Grand Total:	2898	67	3672	2583	

I-Tiva Month To Date MESSAGE Report used