

# Yavapai Library Network

January  
2017  
Monthly  
Report



## Manager's Lowdown

No manager's news to be reported at this time.

## Member News

No member news to be reported at this time.

# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted:** 46

**Total requests resolved:** 44

**Total unresolved requests opened this month:** 2

**Total requests still open:** 17

## Priority Two: Draft an RFP for an RFID and AMH System

The time is here to start looking into the possibility of purchasing a new Radio-Frequency Identification (RFID) and/or Automated Materials Handling (AMH) system. Stage one is drafting the RFP.

**Goal:** Create a request for proposal for an RFID/AMH system.

**Project Lead:** Corey Christians

### Progress:

- Explore RFID RFP options
- Install a wiki that can be used to gather information about what we want in an RFID System
- Test the wiki to make sure it works
- Form an RFP committee
- Survey the current RFID market
- Have an initial RFP meeting
- Update the wiki with the results
- Start work on the RFP
- Create a draft RFP
- Send the RFP out to the membership for comment
- Create the final draft
- Seek steering committee approval
- Distribute to all interested vendors

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

## Priority Three: Negotiate ILS Contract

Now that an ILS vendor has been selected the contract needs to be negotiated.

**Goal:** Establish a new contract with an ILS vendor

**Project Lead:** Corey Christians

- Create post-RFP Exhibits
- Negotiate a contract with SirsiDynix
- Draft a final version of the contract
- Bring the contract to the YCFLD BoD for approval
- Get appropriate signatures from the YLN membership if appropriate
- Submit to SirsiDynix for their signature
- Submit to YCFLDBoD for their signature

## Priority Four: Install BlueCloud Analytics

Currently the YLN uses Director's Station for all web-based statistical reporting. BlueCloud Analytics is meant to be a replacement for Director's Station. However, the products differ greatly. Because of this we have been holding off migrating to the new product until its functionality matches Director's Station.

**Goal:** Complete the transition to BlueCloud Analytics

**Project Lead:** Chanel Wheeler

### Progress:

- Upgrade our BlueCloud framework to accommodate analytics
- Install BlueCloud Analytics.
- Create several test reports to verify functionality
- Create templates to match DS reporting
- Train member libraries once transitioned to BCA

# Prioritization

## Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

**Goal:** Develop a strategic plan that will bring the YLN to the year 2025.

**Project Lead:** Corey Christians

### Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

## Priority Six: Create the Annual Report

The YLN annual report needs to be completed utilizing data from the last fiscal year.

**Goal:** Create, publish, and distribute the FY15-16 YLN Annual Report

**Project Lead:** Corey Christians

### Progress:

- Come up with a concept for the AR
- Gather appropriate statistics
- Write the text for the report
- Add pictures and statistics
- Get approval of the draft report
- Make necessary changes
- Get approval of the final report
- Publish the report
- Distribute the report to YLN stakeholders

## Priority Seven: SirsiDynix Supported Servers End-of-Life

After a certain amount of time vendors will no longer support hardware because it is considered outmoded. In other words parts become hard to find because they are no longer manufactured. Our servers will have this problem as of May 31st, 2016.

**Goal:** Have a solution in place to deal with outmoded hardware.

**Project Lead:** Corey Christians

### Progress:

- Determine differing solutions to the problem considering we may be on a new ILS in two years.
- Present the solutions to the Executive Committee
- Present the solutions to the Steering Committee
- Analyze which option is superior based on cost and stability
- Purchase any equipment that is required
- Migrate data and go into production
- Install Veeam
- Migrate Enterprise

## Priority Eight: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

**Goal:** Implement BC Visibility

**Project Lead:** Chanel Wheeler

### Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

# Prioritization

## Priority Nine: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

## Priority Ten: Transfer Mailing lists

Currently we use Google Groups for our mailing lists. We have had limited success with this implementation and are looking to transfer to something better.

**Goal:** Implement new mailing list software

**Project Lead:** Chanel Wheeler

- Research to find a viable solution
- Test the new solution
- Receive approval from the Steering Committee for the new solution including funding from the reserve account
- Transfer lists
- Create documentation on how to use the new services
- Go live with the new service

## Completed Projects CY16

Draft an RFP for a new Integrated Library System

Migrate vhosts from VMWare ESXi to Microsoft HyperV

Select ILS Vendor

Network-wide electronic resources best practices document

## Cancelled/Postponed Projects CY16

# Statistics

Holds - January 2017					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	37671	3978	89	31286	2318
AJS	31	3		28	
ASH	470	24		404	42
BAG	153	13	1	139	
BCC	440	46	12	379	3
BMHS	12	2		3	7
CLA	257	25	1	215	16
CON	431	28	1	371	31
COR	493	58	1	422	12
CRK	31	3		27	1
CTW	4008	372	5	3377	254
CVHS	23	1		22	
CVPL	2020	139	5	1782	94
CVUSD	139	6	3	103	27
DHL	285	13	1	260	11
DIAL	4	1		3	
ERU	318	39	2	253	24
GMMS	10	2		8	
JER	137	11		124	2
LES	6			5	1
MAY	365	13	1	323	28
MES	43	1		39	3
MUHS	6	2		4	
PAUL	245	31		205	9
PCL	116	15		94	7
PCM	10	2		8	
PHS	67	13		52	2
PMH	23	12		11	
PPL	11760	1459	20	9589	692
PVA2	343	40		280	23
PVPL	6922	792	16	5619	495
SED	3781	354	7	3130	290
SEL	405	11	4	356	34
THS	7			6	1
VBC	424	39		370	15
VER	1035	142	1	823	69
VOC	1760	198	4	1518	40
WIL	100	9		89	2
YAR	431	19	2	397	13
YCP	380	36	1	297	46
YCV	155	4	1	126	24
YFL	25			25	

# Statistics

Items Transited -January 2017

Station Library →

Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All	24269	29	326	120	327	7	159	313	431	30	2657	23	1639	127	237	3	266
AJS	47							1	3		6		8	2	1		
ASH	243			1	12	1	5	3	9		38		10				1
BAG	351	1	3		11		4	1	9		46		24		2		5
BCC	353		11	1		1	4	1	1	1	51		32	1			
BMHS	51								1		3		5	1			
CLA	558		6	2	15			16	14		70		22		6		8
CON	152		5	1	2		2		3		14		13	3	3		2
COR	227		1	3	7	1	3	3		1	21		8	9	4		1
CRK	136		1		2		2	1			12		5		3		2
CTW	2660	5	42	10	27	1	11	32	48	4		5	196	30	25		20
CVHS	26			1							2		4				
CVPL	951		17	2	12	1	2	16	14		119			9	9		3
CVUSD	88		1	1				1	2		12		11				1
DHL	228	2	4		3		1	4	5		20		20	1			6
DIAL	6										1						
ERU	278		5	3			1	4	3		36		21		2		
GMMS	10			1								0	5				
JER	259		2	1			2	2			26		11	1	3		2
LES	68	1			1		1		2		2		16				
MAY	298		6	2	7		1	6	2	5	35	1	22	1	2		3
MES	38		1		2						3		5	3			
MUHS	60	1						1			6		5		2		1
ORME	25		1						2	1	4		1				
PAUL	143				1		1	2	2		9		9		1	1	
PCL	367	1	5					2	2		36		18				3
PHS	57				2						6		3	2	1		4
PMH	63										1		7	1			
PPL	5214	7	88	39	96	1	49	83	137	8	824	7	516	15	76	1	88
PVPL	2874	5	35	26	40	1	14	49	68	4	383	8	232	17	31	1	28
SED	4274	2	29	10	38		31	43	46	4	406	0	178	13	33		36
SEL	390	2	13	3	4			9	15		47		28	1	2		4
THS	45				1						3		7	2			
UNDEFINED	2										0		0	1			
VBC	157		3	1	1			3	2		17		14	1			2
VER	681		9	3	13		3	3	5	1	88	1	32	7	7		12
WIL	187		6	2	1		2		3		23		13		1		1
YAR	366		6		5		3	5	5		44		21	2	8		6
YCP	1132	1	8	2	6		7	10	6	1	122		56	3	8		13
YCV	1204	1	18	5	18		10	12	22		121	1	61	1	7		14



# Statistics

Items Transited -January 2017

Station Library →

Item Library ↓	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL	PVA2	PVPL
All	54	127	3	287	46	5	0	225	65	67	16	5813	1	4442
AJS												10		7
ASH		2		3				4				73		42
BAG				9	1			10	1			92		67
BCC		2		2	1			2		1		77		73
BMHS		1										17		11
CLA		1		6				3				129		125
CON		1		2				3		2		39		30
COR		3		4	3			4			1	63		44
CRK		2						4	1			40		21
CTW	4	8		47	3	1		22	4	10	3	926		581
CVHS		1										11		3
CVPL		3	1	13	5			13		1		297		231
CVUSD		1		1	1				1			18		20
DHL				3	2						1	48		70
DIAL												2		1
ERU		1							8			86		57
GMMS												1		2
JER					1			9				93		35
LES	1			2				1		1		15		16
MAY								2				84		69
MES												4		11
MUHS								2				15		11
ORME		1			1					1		5		3
PAUL												56		26
PCL		5			2			4				126		50
PHS				1							1	11		12
PMH	38			1				1				6		4
PPL	4	35	1	100	11	1		31	18	16	4			1378
PVPL	4	20		38	6			23	4	21	2	1131	1	
SED		21		23	2	1		32	9	3	3	1135		573
SEL		1		4	1			9		2		91		86
THS	1				1			2		4		11		10
UNDEFINED			1											0
VBC	1	1		2				5				39		45
VER		2		7	2	2		3	1	2		206		149
WIL		3						1		3		46		44
YAR	1			9				9				83		85
YCP		8		6	2			17	10			353		213
YCV		4		4	1			9	8		1	374		237

# Statistics

Items Transited -January 2017												
Station Library →												
Item Library ↓	SED	SEL	THS	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	1809	273	7	383	771	2322	87	380	259	106	27	0
AJS	3	1				4	1					0
ASH	7	3		2	13	8	1	3	2		0	
BAG	19	5		5	15	16		4	1		0	
BCC	38	2		4	20	13		6	4	2	2	0
BMHS	5				4	2			1			0
CLA	57	6		5	22	18	1	6	12	7	1	0
CON	4			4	6	7		5	1			0
COR	17	5		1	5	11		2	1	1		0
CRK	13	5		2	4	8	1	4	1	1	1	
CTW	194	31	1	56	91	119	6	57	26	13	1	0
CVHS	1			1		2						0
CVPL	73	12	1	10	24	35	5	15	3	5		0
CVUSD	7	1			4	5						
DHL	14	4		4	6	7			3			
DIAL	1					1						0
ERU	19	3		2	2	13		4	4	4		0
GMMS						1						
JER	24	7		7	8	8	1	8	5	1	2	0
LES	3			1	3			1		1		0
MAY	16	5		2	6	12	1	5	3			0
MES	2		1	1	4	1						0
MUHS	8			1	2	3				2		
ORME	4	1										0
PAUL	13	1		2	6	7			5		1	
PCL	69	1		4	9	20		2	7	1		
PHS	5	1			2	5			1			0
PMH	1			1	1	1						
PPL	583	77	3	113	228	304	28	123	85	33	3	0
PVPL	243	42		51	96	138	16	53	28	11	4	0
SED		26	1	51	94	1331	13	31	38	13	5	0
SEL	24			9	10	13		6	3	3		
THS	3											0
UNDEFINED												
VBC	10	2			5	1		2				
VER	50	5		8		40	4	10	6			0
WIL	16	2			5	14					1	0
YAR	25	3		7	12	23	1		1	1	1	
YCP	140	9		19	23	63	4	13		7	2	
YCV	98	13		10	41	68	4	20	18		3	0

# Statistics

Discards - January 2017	
Checkout Library	Library Use Transactions
All	4563
AJS	3
ASH	17
BAG	1
BCC	195
BMHS	17
CON	140
COR	14
CRK	34
CTW	377
CVPL	74
CVUSD	5
DHL	3
ERU	19
GMMS	100
JER	30
LES	5
MAY	60
PAUL	1
PCL	164
PHS	2
PMH	2
PPL	868
PVPL	350
SED	314
SEL	5
THS	218
VBC	11
VER	550
WIL	31
YAR	619
YCP	200
YCV	133
YFL	1

Items Added - January 2017	
Item Library	Total Copies
All	5527
AJS	120
ASH	37
BAG	131
BCC	103
BMHS	29
CLA	45
CON	37
COR	51
CRK	25
CTW	655
CVHS	4
CVPL	198
CVUSD	46
DHL	46
DIAL	5
ERU	40
JER	18
LES	24
MAY	176
MES	6
MUHS	64
PAUL	68
PCL	63
PHS	11
PMH	3
PPL	1225
PVPL	559
SED	556
SEL	51
SHM	50
THS	56
VBC	68
VER	211
WIL	23
YAR	52
YAV	198
YCP	222
YCV	149
YFL	21
YLN	81

Total Items - January 2017	
Item Library	Total Copies
All	1331440
AJS	18377
ASH	9159
BAG	13189
BCC	16670
BMHS	40526
CLA	10058
CON	8331
COR	9552
CRK	4328
CTW	112401
CVHS	19199
CVPL	56313
CVUSD	28731
DHL	7715
DIAL	1279
ERU	32900
GMMS	12629
JER	15940
LES	16879
MAY	13885
MES	9493
MHS	4593
MUHS	14918
ORME	8091
PAUL	3845
PCL	35924
PHS	15050
PMH	10776
PPL	164538
PVPL	103777
SED	84568
SEL	9612
SHM	6652
THS	17176
UNDEFINED	1
VBC	10680
VER	32036
VOC	4
WIL	5173
YAR	10120
YAV	16421
YCC	2276
YCP	74967
YCV	55793
YFL	421
YLN	186474

# Statistics

New Users - January 2017	
User Library	Patrons
All	1722
AJS	15
ASH	12
BAG	17
BCC	13
BMHS	18
CLA	4
CON	9
COR	7
CRK	5
CTW	183
CVHS	16
CVPL	93
CVUSD	28
DHL	12
ERU	87
GMMS	12
JER	2
LES	9
MAY	10
MES	9
MHS	3
MUHS	9
ORME	1
PAUL	6
PCL	32
PHS	25
PMH	13
PPL	379
PVPL	291
SED	131
SEL	5
THS	5
VBC	11
VER	173
VOC	21
WIL	5
YAR	5
YCP	34
YCV	11

Total Users - January 2017	
User Library	Patrons
All	122134
AJS	588
ASH	933
BAG	717
BCC	920
BME	2
BMHS	2757
CHV2	1
CLA	804
CON	681
COR	804
CRK	189
CTW	14919
CVHS	1205
CVPL	7483
CVUSD	1896
DHL	669
DIAL	28
ERU	4159
GMMS	657
JER	400
LES	358
MAY	980
MES	820
MHS	295
MUHS	1713
MVS	2
ORME	206
PAUL	83
PCL	2472
PCM	1
PCT	3
PHS	2274
PMH	727
PPL	26439
PPLA	2
PPLG	2
PPLX	3
PVA2	2
PVPL	22163
SED	10917
SEL	681
SHM	4
TES	2
THS	749
VBC	1002
VER	4401
VER2	2
VOC	1209
WIL	310
WTS	2
YAR	528
YAV	3
YCC	3
YCP	2583
YCV	1363
YFL	10
YLN	8

# Statistics

Patron Bills - January 2017							
Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	17541	116039.98	115135.31	5061	825	629	175
AJS	7	53	53	5	1	0	0
ASH	73	1190.12	1190.12	24	3	4	0
BAG	44	617.13	617.13	22	3	2	0
BCC	100	2197.94	2197.94	10	1	4	0
BMHS	420	4576.38	4563.08	201	0	64	0
CLA	30	239.93	238.83	17	5	1	2
CON	49	857.12	857.12	16	7	2	1
COR	61	588	588	23	7	2	1
CRK	4	25.6	25.6	2	1	0	0
CTW	3041	23503.53	23351.29	903	127	92	52
CVHS	24	1021.34	1021.34	13	0	4	0
CVPL	1134	7231.55	7194.5	335	57	30	11
CVUSD	80	1456.75	1456.75	34	0	8	0
DHL	13	148.95	145.5	6	1	0	0
ERU	75	462.33	462.33	30	5	2	1
GMMS	153	622.62	619.82	88	10	15	0
JER	114	1522.6	1522.6	19	1	4	1
LES	129	1669.04	1669.04	84	23	8	0
MAY	118	1622.63	1616.63	35	4	1	0
MES	46	333.46	333.46	21	0	5	0
MUHS	33	91.6	91.6	16	0	5	0
MVS	1	5	5	0	0	0	0
PAUL	7	14.7	14.7	3	1	0	0
PCL	70	541.1	525.35	22	3	0	1
PHS	14	46.49	46.49	9	0	0	0
PMH	71	399.74	399.44	49	0	12	0
PPL	3986	28327.82	28043.26	989	112	168	26
PPLA	1	0.6	0.6	1	0	0	0
PPLG	25	243.94	243.94	9	2	5	0
PVA2	2	15	15	1	0	1	0
PVPL	3207	15247.18	14999.51	735	161	101	49
SED	2389	8129.5	8036.82	744	183	39	7
SEL	32	424.9	424.9	14	3	0	0
THS	299	3834.7	3834.7	208	54	17	0
VBC	33	151.84	151.84	14	1	2	1
VER	802	3528.6	3503.98	244	52	32	6
VOC	198	214	213.9	92	16	2	0
WIL	32	396.6	396.6	10	3	0	0
YAR	24	214.9	214.9	14	2	0	4
YCP	334	1118.41	1107.56	91	12	13	10
YCV	131	447.49	435.29	46	9	2	3
YFL	117	2470.85	2470.85	54	1	5	9
YLN	18	235	235	16	0	1	0

# Statistics

Circulation - January 2017								
Station Library	Checkout Item	Checkout Reserve	Reserve Renewals	Staff Renewals	Use Item	Library Use Transactions	Total Circulation	First and Renewal
All	151364	157	2	32141	2477	9286	186141	183664
AJS	3294			222		4	3516	3516
ASH	1543			121		55	1664	1664
BAG	768			140		62	908	908
BCC	2400			228		219	2628	2628
BMHS	1278			58		23	1336	1336
CLA	1179			179		5	1358	1358
CON	1012			109		172	1121	1121
COR	1676			176		24	1852	1852
CRK	344			26		48	370	370
CTW	15157			2824	226	646	18207	17981
CVHS	139			1		30	140	140
CVPL	7793			1786		217	9579	9579
CVUSD	2638			296		11	2934	2934
DHL	592			236		48	828	828
DIAL	4			1		0	5	5
ERU	1245	131	2	191	18	28	1587	1569
GMMS	601			0	46	173	647	601
JER	432			93		48	525	525
LES	1823			233		6	2056	2056
MAY	1558			142		210	1700	1700
MES	486			39		5	525	525
MUHS	92			12		3	104	104
ORME	1					0	1	1
PAUL	518			61		1	579	579
PCL	359			150		173	509	509
PHS	256			16		11	272	272
PMH	346			106		7	452	452
PPL	45854			11570		1782	57424	57424
PVA2	1					13	1	1
PVPL	25155			5990	1401	1381	32546	31145
SED	15962			3217	305	1357	19484	19179
SEL	1673			114		11	1787	1787
THS	1074			79		225	1153	1153
VBC	2113			194		127	2307	2307
VER	5751			710		725	6461	6461
VOC	2322			599		50	2921	2921
WIL	414			82		46	496	496
YAR	1459			266		634	1725	1725
YCP	1197	26		619	198	462	2040	1842
YCV	828			536	283	136	1647	1364
YFL	27			5		3	32	32
YLN	0			714		105	714	714

# Statistics

Checkins - January 2017		
Station Library	Total Checkins	Change Vs. Previous Year FY July June
All	155296	1.22%
AJS	3001	-1.64%
ASH	1601	9.96%
BAG	900	21.13%
BCC	2534	26.76%
BMHS	773	6.77%
CLA	1145	0.44%
CON	930	-36.69%
COR	1772	14.69%
CRK	506	167.72%
CTW	15415	-4.10%
CVHS	130	-26.97%
CVPL	7762	0.87%
CVUSD	2498	-3.92%
DHL	682	-27.14%
DIAL	15	50.00%
ERU	1244	-14.74%
GMMS	599	-21.60%
JER	841	79.70%
LES	1666	-16.28%
MAY	1581	-3.60%
MES	439	-20.61%
MUHS	84	33.33%
ORME	2	-77.78%
PAUL	542	
PCL	226	-39.41%
PHS	255	35.64%
PMH	319	-8.60%
PPL	46023	1.85%
PVA2	2	0.00%
PVPL	26648	7.96%
SED	16284	-3.12%
SEL	1673	-31.15%
THS	1199	1.01%
VBC	2235	7.45%
VER	5853	28.72%
VOC	3186	14.11%
WIL	500	23.15%
YAR	1601	-19.06%
YCP	1611	-15.03%
YCV	741	-47.96%
YFL	207	223.44%
YLN	71	-73.99%

# Statistics

## OPAC Searches

Library	Total
AJS	536
ASH	1026
BAG	1265
BCC	2028
CLA	1048
CON	902
COR	1312
CRK	338
CTW	61010
CVHS	382
CVPL	21374
CVUSD	1011
DHL	921
ERU	3261
GMMS	363
JER	1260
LES	389
MAY	795
MES	235
MHS	107
MUHS	441
ORME	393
PCL	2762
PHS	533
PMH	323
PPL	78590
PVPL	36667
SED	965154
SEL	785
THS	334
VBC	987
VER	7992
WIL	449
YAR	1742
YCP	20462
DEFAULT	138358
Total	1355535



# Statistics - Databases

## Ebrary

Month of: 1/2017								
Category: All Categories								
Usage Type: All Documents Selected								
Library	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter / Range DLS	Full Title DLS	Turnaways
PCL	2541	27	1642	144	228	0	37	0
PPL	231	18	580	71	76	0	51	0
YCP	3830	45	102	108	193	0	12	0
YLN	6284	19	2323	235	387	0	99	0
TOTAL								

## Overdrive

Month of: 1/2017					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2,621					
Checkouts			Holds		
Audiobook	4,242		Audiobook		1,116
eBook	7,850		eBook		2,963
Total	12,092		Total		4,079

## Tutor.com

January 2017																	
1-to-1 sessions			Type										Time		skillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
60	7	67	0	0	0	25	0	6	0	0	1	24	28.26	29.75	0	0	0

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
Jan.	26	1203	61	893

## Zinio

Month	Checkouts	Turnaways
Jan.	4898	0

## Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
1/1/2017	49	4			
1/2/2017	10		87	45	
1/3/2017	72	1	93	65	
1/4/2017	143	2	189	127	
1/5/2017	133	5	162	118	
1/6/2017	126	1	155	115	
1/7/2017	116	5	143	101	
1/8/2017	61	6	61	49	
1/9/2017	13		17	11	
1/10/2017	118	3	152	102	
1/11/2017	138	3	173	125	
1/12/2017	143		186	133	
1/13/2017	105	1	129	95	
1/14/2017	124	1	160	109	
1/15/2017	29		29	23	
1/16/2017	1		3		
1/17/2017	61		76	53	
1/18/2017	160		214	141	
1/19/2017	126	1	164	110	
1/20/2017	117		162	98	
1/21/2017	124	1	167	110	
1/22/2017	52	1	52	39	
1/23/2017	7	1	9	6	
1/24/2017	103	3	127	96	
1/25/2017	148	1	196	136	
1/26/2017	147	3	190	125	
1/27/2017	113	1	145	97	
1/28/2017	118	5	147	112	
1/29/2017	62		62	50	
1/30/2017	8		10	8	
1/31/2017	147		192	127	
<b>Grand Total:</b>	2874	49	3652	2526	

I-Tiva Month To Date MESSAGE Report used