

# Yavapai Library Network

## Monthly Report September 2014



# Library Network Manager's Lowdown

I have good news! I was able to negotiate paying nothing for Bookmyne+ with SirsiDynix. Bookmyne+ is an app that allows library users to use the online catalog from an iOS device (such as the iPhone). We used a combination of our Blue Cloud Rewards and some remaining credit to purchase the software.

The best part is that not only will this cost us nothing in the present it will continue to cost us nothing in the future. As long as we continue to use Bookmyne+ our Bluecloud Rewards will continue to be used year after year.

I would like to thank Martha Baden and Roger Saft at PPL for their extensive help with the e-materials vendor search. They have called libraries, asked questions, compiled results and were sure to keep YLN involved as they investigated. I am very grateful for all of their efforts. The results of that research have been very interesting. Several conclusions were made and some of them are as follows:

- 1) Only Overdrive supports the Kindle format. While the new Kindle Fire devices can download an app that will play non-Kindle e-books, the older Kindle devices cannot. Currently, 47% of the overall Overdrive eBook circulation is to library users utilizing the Kindle format.
- 2) Overdrive is the only vendor to allow library users to read their books in the browser. Other vendors have plans for this but it has not happened yet.
- 3) Many libraries that have 3M, Baker and Taylor, and/or Recorded Books also have Overdrive. At this point they seemed unable to support the idea of using any of the aforementioned vendors as a replacement for Overdrive.

4) The materials included with the Recorded Books platform fee appeared to be material that library users would be unlikely to checkout. The titles offered appear to not be popular or high interest titles. If that is true, then the YLN would just end up paying a larger amount for a platform fee than with Overdrive.

5) Vendors were unable or unwilling to provide examples of multitype consortia that were currently using their platform. This could simply be a result of the "newness" of their platforms but it is true nonetheless.

6) Uncertainty still exists around the ability for the YLN to transfer its Overdrive collection to a competing vendor. While we do know some items will not transfer (depending on licensing) we do not know for sure that the other items will transfer.

7) A possibility exists that the State Library may purchase a contract with B&T, 3M, or RB statewide. If this plan comes to fruition we could use that service as a supplement to Overdrive.

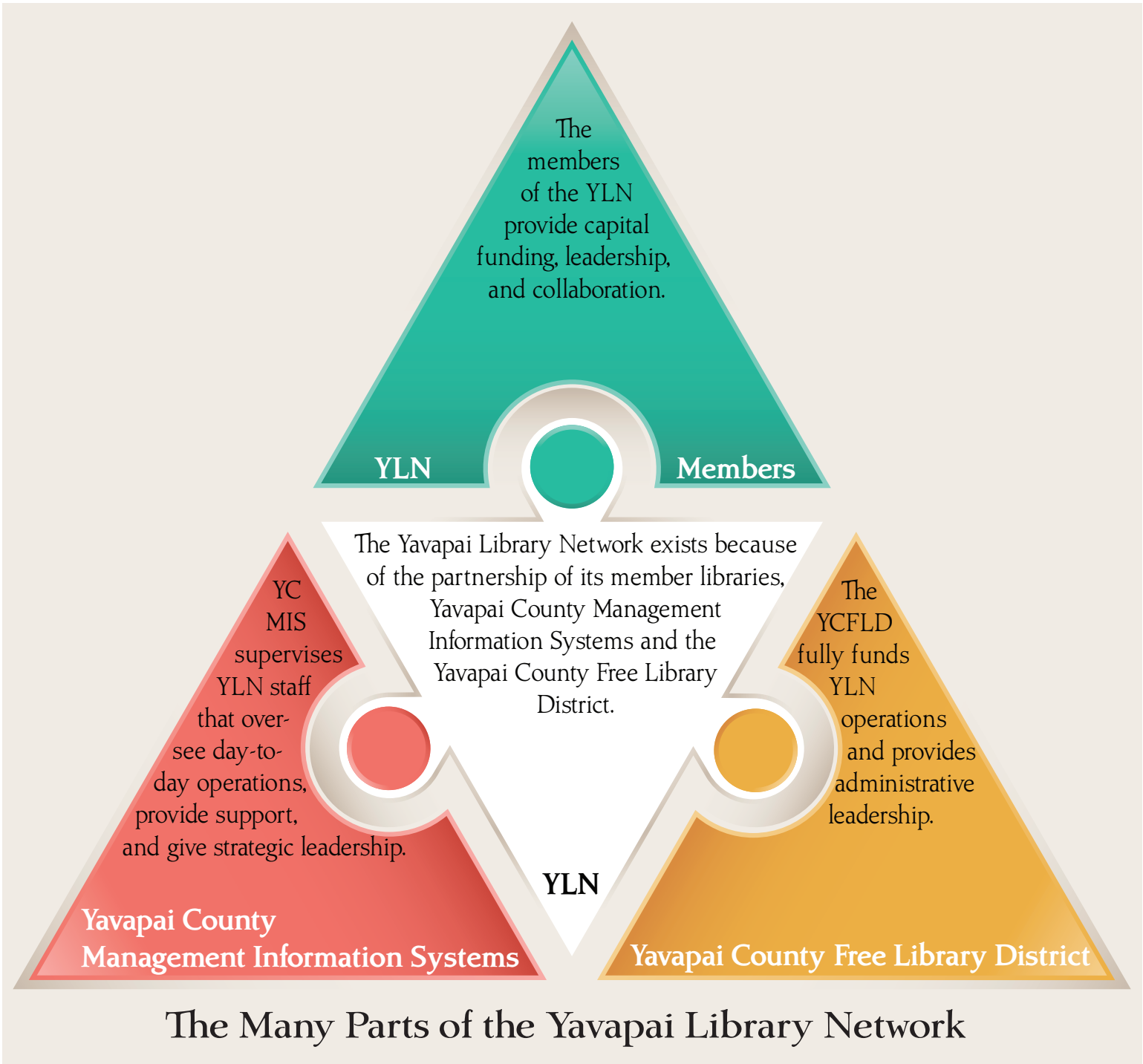
If you have any questions about this please call or email me.

Respectfully Submitted,



Corey Christians

Library Network Manager





## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted: 92**

**Total requests resolved: 91**

**Total unresolved requests opened this month: 2**

**Total requests still open: 37**

## Priority Two: Implement a Learning Management System (LMS)

Moodle has been selected for our LMS. The Learning Management System is necessary to track individual training progress, provide training materials, create assessment tools, and supplement in-person training.

**Goal:** Install, configure, test and go live with the Moodle Learning Management System.

**Project Lead:** Unassigned

### Progress:

- Install the virtual machine using the Linux OS
- Create a new hostname in DNS
- Install the Moodle software
- Customize Moodle to better fit YLN needs
- Begin adding content to the system
- Add users or determine if existing user databases can be utilized to interface with Moodle
- Have a basic amount of content in the LMS
- Give the YLN membership access to the new LMS

## Priority Three: Migrate vhosts from VMWare ESXi to Microsoft HyperV

Currently several servers are running virtually on a VMWare ESXi virtual host. Some of them include the YLN website, RPA, EZproxy, DNS, and many many more. The YLN will be switching to Microsoft HyperV in order to increase data redundancy and to increase support availability. The MIS Operations team also uses HyperV which will allow deep support with this product. This will require purchasing a new server, migrating current virtual servers and converting existing virtual hosts to HyperV.

- Determine if HyperV will work in our Linux/Windows environment
- Spec out a new server that can house all existing virtual servers as well as any future servers.
- Receive approval to purchase the new server
- Order new server
- Receive the new server
- Migrate existing ESXi virtual servers to HyperV
- Wipe ESXi servers and install HyperV
- Set up the new server to back up to the old servers

## Priority Four: Install the BookMyne Mobile App

There has been repeated demand for a mobile application for the OPAC. SirsiDynix has a product called BookMyne that serves this purpose.

**Goal:** Install the BookMyne mobile app

**Project Lead:** Chanel Wheeler

### Progress:

- Determine if BC rewards can be applied
- Request a quote from SirsiDynix
- Get approval for the purchase
- Fill out implementation form
- Configure the software
- Install a test instance
- Find a library to run a beta test
- Configure for the remaining libraries
- Put into production

Note concerning prioritization: The priority of projects may shift as individual portions are completed.





## Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

**Goal:** Develop a strategic plan that will bring the YLN to the year 2025.

**Project Lead:** Corey Christians

### Progress:

- Develop a survey to send out to the membership.
- Use the results to make a list of discussion areas
- Start brainstorming about strategy/mission/vision
- Develop a final strategic plan
- Get approval of the plan

## Priority Six: Move Servers from PPL to County Admin Building

The YLN servers have been housed at PPL since Yavapai County took over administration of the YLN in 2011. The servers need to be moved to the County data center.

**Goal:** Transfer all YLN equipment from the Prescott Public Library to the County Administration building.

**Project Lead:** Corey Christians

### Progress:

- Ensure e-rate applies to the new line
- Get YCFLD BoD approval to purchase the line
- Work with Century Link to set a date to install an Internet line at Fair St.
- Make YLN members aware of the transfer date
- Let the media know we will be down that day
- Coordinate with facilities to move the equipment
- Coordinate with MIS Networking to reconfigure networking equipment
- Bring the systems back online

## Priority Seven: Potential Overdrive Replacement

Overdrive has refused to modify our contract to accomodate all of our library types, This has forced us to start looking for alternatives to the Overdrive service.

**Goal:** Determine if there is a superior alternative to Overdrive. If there is see what it will take to switch to it.

**Project Lead:** Corey Christians

### Progress:

- Determine if Overdrive is willing to modify our existing contract
- Contact vendors to see if they will allow all members of the YLN to participate.
- Draft a questionnaire to send to potential vendors
- Have demonstrations
- Select a new e-content vendor
- Notify the public of the change
- Migrate twelve months after new contract

## Priority Eight: OPAC Enhancements

The new OPAC has solved several problems that eLibrary had; however, problems still exist which need to be ironed out. The list of these issues is below.

**Goal:** Improve the catalog experience for library users.

**Project Lead:** Chanel Wheeler

### Progress:

- Make it so the UPC retrieves cover art
- Make it so ICat1 displays item format
- Remove GMD from the catalog
- Make it so second UPC shows cover art
- Make it so the book river shows cover art
- Determine if online registration is feasible
- Fix reserve item searching for YCV
- Add icons for ICat1s that don't have them
- Add (item) details button to search results
- Add the ability to add local cover art
- Always have location listings expand



## Priority Nine: Value of Services for YLN

The YLN annual report was the first step in making the decision makers for our governing authorities aware of all the YLN does for them. The second step is demonstrating the incredible value of the YLN. The YLN, in conjunction with the YCFLD, will create a comprehensive Return on Investment (ROI) study to show how valuable the YLN is to our members. It will be submitted with the next annual report. Work will start on it now.

**Goal:** Determine the value of some or all library services for Yavapai County

**Project Lead:** Corey Christians

- Receive proposal from BERK
- Present proposal to Management Committee
- Sign contract
- Have kickoff meeting
- Gather statistics
- Analyze compiled results from BERK
- Approve final study

## Priority Ten: Add MUHS

Mingus Union High School is the latest member of the YLN. Their migration is funded by an LSTA grant.

**Goal:** Add MUHS as a full member of the YLN.

**Project Lead:** Corey Christians

**Progress:**

- Pursue an LSTA grant
- Have initial profiling session with MUHS staff
- Receive the funds from the LSTA grant
- Order the agency from SirsiDynix
- Add agency parameters and rules in Symphony
- Begin cataloging the collection
- Add students
- Train MUHS staff
- Begin circulating

## Completed Projects CY14

- YLN FY13-14 Annual Billing
- Install PURL server
- Complete the Annual Report
- New Helpdesk Ticketing System
- Replace Blue Sockets in YCFLD Libraries

## Cancelled/Postponed Projects CY14

- Install Blue Cloud Analytics (Will reconsider in CY15, the product is currently in beta)



# Statistics



Holds - September 2014					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	35761	4230	1	29387	2143
AJS	133	13		118	2
ASH	249	26		213	10
BAG	184	18		150	16
BCC	327	50		267	10
BMHS	7	7			
CLA	150	20		123	7
CON	501	35		458	8
COR	413	56		320	37
CRK	35	3		27	5
CTW	4004	374		3408	222
CVHS	17	1		16	
CVPL	2097	177		1828	92
CVUSD	121	3		103	15
DHL	345	24		307	14
DIAL	13	1		12	
ERU	263	22		214	27
GMMS	13	3		7	3
JER	86	5		77	4
LES	16	4		12	
MAY	476	64		395	17
MES	8	1		4	3
MVS	13	1		12	
ORME	52	7		45	
PCL	211	15		184	12
PCM	27	7		19	1
PHS	78	46		31	1
PMH	50	7		36	7
PPL	11278	1497		9095	686
PPLA	364	30		334	
PVPL	6570	886		5175	509
SED	3193	316		2685	192
SEL	499	27		444	28
THS	38			36	2
VBC	279	45		224	10
VER	1035	116		857	62
VOC	1427	198		1158	71
WIL	97	11		80	6
WTS	26	2		24	
YAR	462	37		409	16
YCP	496	61		394	41
YCV	100	12		81	7
YFL	7	2		5	
YLN	1		1		



# Statistics



## Items Transited by Library for September 2014

Station Library →

Item Library	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All	23176	98	175	144	249	0	80	404	359	24	2723	15	1678	118	306	12	216
AJS	70							3	1		9		10	2			1
ASH	287			1	2		1	4	4	1	30		13	1	8		1
BAG	228	3	2		1			6	5		36		26	4	1		1
BCC	325	1	3	2			1	7	6		42		12	4	7	1	3
BMHS	0																
CLA	398		6	3	2			8	8	2	36		28		4		1
CON	141		2		1		1		8		18		7	1	4		
COR	224	1	6					4			38		13	1	3		2
CRK	388		1	1	2			2	8		19		7		7		1
CTW	2506	3	14	21	21		10	46	41	1		1	181	5	25	3	35
CVHS	38		2						1		3		3	1		1	1
CVPL	788	5	6	5	16		2	12	9		95	1		7	14		6
CVUSD	127				1		1	1			20		10		5		2
DHL	251		5		4		2	5	6		38		17				1
DIAL	3																
ERU	230	1	1	4	3			3	3		33		14	2	2		
GMMS	61	1	1		2					1	4		3	1			
JER	318			1	2			3	7		37		11		2		3
LES	91	4									22	1	12	2	1		1
MAY	286	2	5	1	2			8	10		41		27	1	4		2
MES	14				1						2		5				
MVS	21	1					1				3			1			
ORME	80	1	1	1	1						9		5	13	1		
PCL	324	1	1	1	7			1	2		35		16		4		4
PCT	1																
PHS	111	1		1	1						11		3	1	3	2	2
PMH	26										2			1	2		
PPL	5477	28	50	47	77		27	139	90	9	890	6	565	31	93	3	65
PVPL	2875	25	24	22	26		13	55	41	2	428	3	261	19	36	1	19
SED	3708	7	23	15	40		9	45	49	5	371	1	199	11	40	1	24
SEL	332		3	2	4		1	8	5	1	36		21	2	3		2
SHM	0																
THS	23						1	1			1		3				
UNDEFINED	1										0		0				
VBC	173	1	3		1		2	3	6		17		15	1	5		2
VER	710	7	5	12	4		4	10	8		80	1	49	5	9		4
WIL	174		1				1	5	5		28		8		2		
WTS	24	1							1		2		2				
YAR	353		2	1	5			6	8		46		24	1	6		2
YCP	990	3	2	2	8		1	6	8	1	119	1	39		4		13
YCV	997	1	6	1	15		2	12	19	1	122		69		11		18
YFL	1							1									
YLN	1																





# Statistics



Items Transited by Library for September 2014																	
Station Library →																	
Item Library	All	GMMS	JER	LES	MAY	MES	MVS	ORME	PCL	PCM	PHS	PMH	PPL	PPLA	PVPL	SED	SEL
All	23176	12	93	12	380	7	12	58	150	29	64	29	5345	349	4032	1771	481
AJS	70												19	4	11	7	
ASH	287		2		8				2				73		77	23	5
BAG	228		1		6			1					50	4	46	5	4
BCC	325			1	5			1					105	5	59	17	4
BMHS	0												0				
CLA	398		4		2		1				1		100	9	88	25	17
CON	141												38		31	10	
COR	224		1		5	1					1		56	3	41	20	4
CRK	388		1		4								66		23	11	215
CTW	2506	1	22	1	51			1	21		6	2	884	23	574	189	30
CVHS	38				1			2					7		9	3	
CVPL	788	1	3		12			1	3		1		227	12	167	63	7
CVUSD	127				4					2	1		35	6	18	6	1
DHL	251		1		6						2		69	6	46	11	4
DIAL	3												1	1	1		
ERU	230		2		3			10			1		58	1	34	19	2
GMMS	61			1	1							1	16	1	19	3	
JER	318				5		1		2	1			110	2	53	32	6
LES	91								1				14	1	19	2	
MAY	286		2	1			1				1		82	1	47	10	3
MES	14												2		2		
MVS	21							2					8		3		
ORME	80		1		1								18		9	4	
PCL	324		2		1					20	1		84	1	29	78	1
PCT	1								1								
PHS	111								2				35	4	25	8	
PMH	26							1			1		11		2	2	
PPL	5477	4	19	5	121	2	4	13	46	1	33	12		143	1410	576	70
PVPL	2875	5	6	3	57	1	1	3	20	3	6	7	1065	45		250	46
SED	3708		12		40	1	3	4	13		6	2	954	43	535		27
SEL	332		2		9		1	1	2		1		92	3	58	25	
SHM	0																
THS	23											1	5		7	1	
UNDEFINED	1								1						0		
VBC	173	1	2		2				1				43	1	29	18	3
VER	710		1		5	1		3	3		1	3	222	7	140	63	9
WIL	174		1		1								60	1	28	14	2
WTS	24												11	1	4		
YAR	353				3				1		1		99	7	63	40	7
YCP	990		4		11			12	15	1			329	11	164	132	6
YCV	997		4		16	1		3	16	1		1	297	3	161	104	8
YFL	1																
YLN	1																



# Statistics



Items Transited by Library for September 2014													
Station Library →													
Item Library	All	SHM	THS	VBC	VER	VOC	WIL	WTS	YAR	YCP	YCV	YFL	YLN
All	23176	0	39	262	792	1710	80	33	451	319	54	11	0
AJS	70		1					2					
ASH	287			2	8	9	2		6	4			
BAG	228		1	3	9	7	1		1	3	1		0
BCC	325		1	5	9	8	1		9	6			
BMHS	0												0
CLA	398		1	5	18	16	3		7	3			0
CON	141		1	1	5	8			4	1			
COR	224			1	8	10			4	1			
CRK	388			2	2	8			5	3		0	0
CTW	2506		1	25	88	81	11	3	60	19	6		0
CVHS	38			1		3							
CVPL	788			11	31	38	1	4	14	11	3		0
CVUSD	127			1	6	1		4	1	1			0
DHL	251			1	5	6	1	1	5	9			
DIAL	3												
ERU	230				9	9	2	0	3	9	1	1	0
GMMS	61				2	2			1		1		
JER	318			5	8	17	1		6	2	1		0
LES	91		3		3	3		1		1			0
MAY	286		1	1	14	9			8	2			0
MES	14							1		1			
MVS	21		1					1					
ORME	80		1		4	6			2	2			
PCL	324			2	6	13			3	9	2		
PCT	1												
PHS	111				5	2			2	1	2		
PMH	26		1		1	1		1					
PPL	5477		12	79	240	281	17	11	152	87	18	1	0
PVPL	2875		10	48	93	120	12	1	50	41	2	5	0
SED	3708		1	34	129	937	15	1	51	49	9	2	0
SEL	332			8	16	15	3		4	4		0	
SHM	0												
THS	23			2	1								0
UNDEFINED	1				0				0				
VBC	173		1		6	4			3	3			0
VER	710			6		26	2	2	6	11	1		0
WIL	174			3	6	6			2				0
WTS	24				1					1			
YAR	353		1	5	9	7	2			6	1		0
YCP	990			7	25	29	5		25		6	1	
YCV	997		1	4	25	28	1		17	29			
YFL	1												
YLN	1											1	



# Statistics



Discards - Sept. 2014	
Library	Items
All	4987
ASH	75
BAG	2
BCC	700
BMHS	601
CLA	11
CON	41
COR	32
CRK	79
CTW	207
CVHS	17
CVPL	49
CVUSD	5
DHL	1
ERU	2
JER	43
LES	74
MAY	2
MES	73
MVS	16
PCL	5
PHS	235
PMH	3
PPL	1052
PVPL	353
SED	353
SEL	2
THS	51
VBC	22
VER	155
WIL	4
YAR	121
YCP	309
YCV	291
YFL	1

Items Added - September 2014	
Item Library	Total Copies
All	9563
AJS	17
ASH	65
BAG	66
BCC	79
BMHS	176
CLA	78
CON	12
COR	45
CRK	24
CTW	730
CVPL	164
CVUSD	51
DHL	59
DIAL	6
ERU	199
GMMS	44
JER	67
LES	56
MAY	78
MES	13
MVS	7
ORME	125
PCL	163
PHS	2
PMH	37
PPL	1321
PVPL	562
SED	858
SEL	42
SHM	4
THS	91
VBC	33
VER	297
WIL	36
YAR	42
YAV	101
YCP	323
YCV	190
YFL	32
YLN	3268

New Users - September 2014	
User Library	Patrons
All	1605
AJS	9
ASH	13
BAG	12
BCC	13
BMHS	21
CLA	8
CON	13
COR	16
CRK	3
CTW	167
CVHS	8
CVPL	86
CVUSD	53
DHL	15
ERU	71
GMMS	5
LES	8
MAY	6
MES	13
MHS	6
MUHS	0
MVS	3
ORME	4
PCL	16
PHS	12
PMH	4
PPL	371
PVPL	327
SED	117
SEL	7
THS	3
VBC	33
VER	46
VOC	21
WIL	1
WTS	5
YAR	9
YCP	56
YCV	24



# Statistics



Patron Bills by Library for September 2014							
Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	8567	35711.14	34950.57	2553	655	169	33
ASH	16	93.55	92.55	5	2	0	0
BAG	14	34.25	33.25	7	2	0	0
BCC	13	102.05	102.05	8	0	1	0
BMHS	189	9648	9645	58	0	17	0
CLA	133	1188.67	1188.67	9	5	0	0
CON	42	235.15	235.15	19	7	1	0
COR	18	172.67	172.67	6	0	2	0
CTW	955	2639.12	2566.57	307	94	15	4
CVHS	9	891.07	891.07	5	0	0	0
CVPL	406	718.38	699.9	144	42	9	4
CVUSD	40	316.07	314.07	17	3	1	0
DHL	10	76.4	76.4	5	0	0	0
ERU	174	1505.81	1505.81	100	14	0	0
GMMS	18	44.85	44.85	14	0	2	0
JER	38	396.89	396.89	8	2	1	0
LES	33	354.68	354.68	23	5	1	0
MAY	26	139.55	139.55	9	1	1	0
MES	18	165	165	9	2	1	0
MVS	20	337.33	337.33	17	5	2	0
ORME	1	1.6	1.6	0	0	0	0
PCL	95	956.03	956.03	25	3	3	0
PCM	6	30.69	30.69	3	1	0	0
PHS	40	41.39	41.39	23	0	5	0
PMH	54	67.29	60.19	41	0	15	0
PPL	1919	6337.74	6017.72	608	154	28	11
PPLA	11	13.6	13.6	6	2	0	0
PPLG	3	18.6	18.6	2	0	1	0
PVPL	1602	3807.47	3709.11	395	106	38	6
SED	1828	2521.99	2342.15	518	188	17	7
SEL	54	602.95	602.95	10	1	0	0
THS	16	164.92	164.92	12	1	1	0
VBC	22	158	158	9	0	1	0
VER	319	682.6	672.18	104	23	4	4
VOC	124	113.35	111.5	56	13	0	0
WIL	20	203.75	202.75	8	4	1	0
WTS	6	74.94	65.69	3	0	0	0
YAR	5	4.1	4.1	3	1	0	0
YCP	199	475.19	462.34	57	13	5	0
YCV	48	64.45	56	21	6	2	0
YFL	1	16	16	1	0	0	0
YLN	22	295	281.6	21	1	3	0



# Statistics



Circulation - September 2014					
Station Library	Checkout Item	Staff Renewals	Use Item	Library Use Transactions	Total Circulation
All	160461	31259	4404	14251	196632
AJS	3380	366		418	3746
ASH	1493	128		159	1621
BAG	521	107		44	628
BCC	1396	180		743	1576
BMHS	953	65		611	1018
CLA	868	167		61	1035
CON	1037	224		56	1261
COR	1667	106		66	1773
CRK	435	78		114	513
CTW	15968	3391	380	735	19739
CVHS	130	4		33	134
CVPL	7746	1658		189	9404
CVUSD	2491	317		5	2808
DHL	1019	163		96	1182
DIAL	13			0	13
ERU	2224	137	117	192	2952
GMMS	450	0	103	179	553
JER	532	69		105	601
LES	2115	2	158	277	2275
MAY	1791	185		65	1976
MES	222	1		74	223
MVS	1029	36	7	19	1072
ORME	90	14		14	104
PCL	557	319	9	46	885
PCM	29	7		0	36
PHS	312	127		237	439
PMH	443	248		3	691
PPL	47622	10975		2706	58597
PPLA	349	11		0	360
PVPL	27855	5112	2026	2350	34993
SED	16913	3358	383	1535	20654
SEL	2151	82		22	2233
SHM	0			1	
THS	2080	221	103	228	2404
VBC	2336	104		157	2440
VER	4361	764		580	5125
VOC	1710	353		34	2063
WIL	518	39		34	557
WTS	1288	33	196	135	1517
YAR	1691	191		207	1882
YCP	1590	675	770	1173	3064
YCV	1072	449	152	295	1678
YFL	11	5		4	16
YLN	3	788		249	791





# Statistics



Checkins - September 2014		
Station Library	Total Checkins	Change Vs. Previous Year FY July June
All	172740	5%
AJS	3287	-1%
ASH	1567	40%
BAG	712	19%
BCC	1498	-7%
BMHS	822	-19%
CLA	976	31%
CON	1089	16%
COR	1724	14%
CRK	484	26%
CTW	16809	4%
CVHS	303	315%
CVPL	8126	-4%
CVUSD	2567	-12%
DHL	1104	-12%
DIAL	8	100%
ERU	2706	63%
GMMS	478	-25%
JER	561	-7%
LES	2118	20%
MAY	1998	18%
MES	165	284%
MVS	1009	-13%
ORME	85	23%
PCL	1036	60%
PCM	10	
PCT	1	-88%
PHS	349	-14%
PMH	471	3%
PPL	49096	0%
PPLA	1	-50%
PVPL	30826	5%
SED	17848	1%
SEL	2344	2%
THS	2166	5%
VBC	2372	20%
VER	4901	41%
VOC	2228	-7%
WIL	641	66%
WTS	1284	29%
YAR	2358	48%
YAV		-100%
YCP	3084	25%
YCV	1137	-24%
YFL	114	39%
YLN	277	



# Statistics



Sept. 2014 OPAC Searches	
Library	Total
AJS	1979
ASH	286
BAG	420
BCC	574
BMHS	3
CLA	500
CON	1521
COR	647
CRK	61
CTW	196869
CVHS	23
CVPL	8918
CVUSD	577
DHL	669
ERU	2959
GMMS	122
JER	495
LES	149
MAY	719
MES	9
MVS	1
ORME	74
PCL	2475
PHS	534
PMH	216
PPL	118320
PVPL	43881
SED	78572
SEL	947
THS	139
VBC	651
VER	5347
WIL	320
WTS	280
YAR	1280
YCP	7444
YCV	0
YFL	0
YLN	0
DEFAULT	41385
Total	519366



# Statistics - Ebrary



Month of: 9/2014							
Category: All Categories							
Usage Type: All Documents Selected							
Library	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter/Range Downloads	Full Title Downloads
PCL	8866	52	200	301	555	74	65
PPL	256	0	0	100	102	0	80
YCP	9591	39	164	512	759	99	19
YLN	9156	36	229	282	499	59	101
<b>TOTAL</b>	<b>27869</b>	<b>127</b>	<b>593</b>	<b>1195</b>	<b>1915</b>	<b>232</b>	<b>265</b>

## Statistics - Overdrive

Month of: 9/2014				
One Copy/One User				
Usage Type: All Documents Selected				
Format	Advantage Titles	Consortium Titles	Advantage Copies	Consortium Copies
Audiobook	103	3,291	130	3,549
eBook	253	4,562	385	5,015
<b>Total</b>	<b>356</b>	<b>7,853</b>	<b>515</b>	<b>8,564</b>
Metered Access, Expiring Content				
Audiobook	1	7	1	7
eBook	25	210	33	305
<b>Total</b>	<b>26</b>	<b>217</b>	<b>34</b>	<b>312</b>
Metered Access, Licensed Content				
eBook	58	370	2,496	14,482
User Activity				
Unique Users with titles checked out: 1,990				
Checkouts		Holds		
Audiobook	2,860		Audiobook	668
eBook	6,066		eBook	1,933
<b>Total</b>	<b>8,926</b>		<b>Total</b>	<b>2,601</b>

## Statistics - Tutor.com

Month	Live One-to-one sessions			Type							Time		Skillscenter		
	Regular	Mobile	Total	AP	English	Job Help	Math	Science	Social Studies	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
Sept.	46	1	47	1	14	3	24	2	1	1	15.78	20.58	2	0	2

## Statistics - UniversalClass

Month	Registered Users	Login Sessions	Courses Enrolled	Lessons Completed
Sept.	9	220	17	105

## Statistics - Zinio

Month	Checkouts	Turnaways
Sept.	3458	0



# Statistics - I-Tiva (TM3)



Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
9/1/2014	20	1	22	20	
9/2/2014	90	1	128	79	
9/3/2014	172	22	220	164	
9/4/2014	161	5	211	141	
9/5/2014	157	2	186	149	
9/6/2014	151	7	190	136	
9/7/2014	104	1	104	93	
9/8/2014	36		46	34	
9/9/2014	137	7	172	122	
9/10/2014	182	2	238	158	
9/11/2014	156	4	200	141	
9/12/2014	139	6	178	127	
9/13/2014	138	14	168	130	
9/14/2014	92	3	92	77	
9/15/2014	43		68	38	
9/16/2014	135	5	183	124	
9/17/2014	172	6	220	154	
9/18/2014	171	14	216	151	
9/19/2014	138	4	172	128	
9/20/2014	153	3	192	136	
9/21/2014	86	6	86	77	
9/22/2014	48	1	56	47	
9/23/2014	78		104	72	
9/24/2014	189	15	240	170	
9/25/2014	164	5	197	145	
9/26/2014	132	2	153	124	
9/27/2014	131	7	160	116	
9/28/2014	86	13	86	66	
9/29/2014	23		30	21	
9/30/2014	141	22	186	128	
Grand Total:	3625	178	4504	3268	

I-Tiva Month To Date MESSAGE Report used