Yavapai Library Network

Monthly Report
August 2013

Gold at the end of the rainbow at Cottonwood Public Library

Library Network Manager's Lowdown

The MobileCirc software has finally arrived. I have been playing around with inventory and I have to say it's much better than before. So far I have only been testing it with a wireless connection. This makes all the difference because an inventory can be accomplished in real time. This also means no more files to upload which was especially painful with the PocketCirc software.

The MobileCirc software told me in real time which items were out of order, which items were not in the system, and which items were fine. However, it was unclear whether it was able to determine that an item from another library was included in the inventory. The post-physical inventory process has not changed that much. Unfortunately a multitude of reports still have to be run after the items have been inventoried.

A patch to the Symphony server was necessary so that we could start beta testing MobileCirc. This patch should not have impacted your operations and did not add any additional features beyond those particular to MobileCirc.

Megan began training library staff and she had a very successful first month. She conducted five different training sessions ranging from RFID programming to cataloging. She is doing a fantastic job and we are very pleased she has been able to fill a sorely needed void in our services.

Jim also patched the Circ-It server because Tech Logic's publisher security certificate had lapsed. Features were not updated or upgraded in any fashion. Of course the security certificate patch did cause a few problems with some of our libraries which were resolved (for the most part) quickly.

The Enterprise server purchase was approved by the Board of Supervisors and is being ordered as I write this. Here is the current schedule for our implementation from the SirsiDynix side:

Sept 30 Server connectivity test
Oct 2-4 Enterprise install
Oct 14-17 Virtual training for YLN staff
Oct 22 Enterprise SureStart consulting call #1
Oct 25 Theme Customization (done by SirsiDynix)
Oct 28 Enterprise SureStart consulting call #2
Oct 30 Enterprise configuration followup (SirsiDynix)

Our activities will be interspersed within the schedule established by SD. So far here is our schedule:

Sep 25: Enterprise brainstorming session (Prescott)
Sep 26: Enterprise brainstorming session (YCV)
Nov 21: Beta testing with the public
Dec 19: Official go live

Additional activities will be added over the next couple of weeks,

Respectfully Submitted,

Corey Christians

Library Network Manager

Prioritization

Priority One:
Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone than a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 58
Total requests closed: 39
Total unresolved requests opened this month: 10
Total requests still open: 36

Priority Two:
Implement Enterprise OPAC

Enterprise has been selected by the Network Steering Committee to replace eLibrary. The implementation of the new OPAC will take some time. We are shooting for a go live date of 12/19/2013.

Goal: Order, receive, install, configure, test and go live with the Enterprise OPAC with eResource Central.

Project Lead: Chanel Wheeler

Progress:
- ☑ Approve and send the Enterprise quote (6/28/13)
- ☐ Order the Enterprise server
- ☐ Brainstorming session(s) with YLN members
- ☐ SirsiDynix stages the server
- ☐ Hold meetings explaining the config options
- ☐ Decide on the overall OPAC configuration
- ☐ Configure the system
- ☐ Tweak the configuration options
- ☐ Advertise the new OPAC
- ☐ Release the OPAC in beta form (11/21/2013)
- ☐ Go live with the new OPAC (12/19/2013)

Priority Three:
Add Additional Libraries

SirsiDynix has significantly reduced the cost of adding a library. The reduction in cost allows the YLN to add additional libraries. An LSTA grant will be pursued to add those libraries which desire YLN membership.

Goal: Pursue an LSTA grant to cover startup costs for libraries joining the YLN.

Project Lead: Corey Christians

Progress:
- ☑ Attend the LSTA workshop. (1/16/13)
- ☑ Reach out to new potential members.
- ☑ Get a letter from potential members.
- ☑ Fill out the appropriate LSTA grant information.
- ☑ Receive grant for adding the new members.
- ☑ Add new libraries.
- ☑ Get Network Steering Committee approval.
- ☑ Configure new libraries.
- ☑ Receive grant funds
- ☑ Convert MUSD collections

Priority Four: Replace Blue Sockets for YCFLD libraries

Replace all existing networking controllers with a new network controller running over a virtual network. This will reduce network and support costs for the YCFLD libraries.

Goal: Simplify the network of the YCFLD libraries.

Project Lead: Jim Lowman

Progress:
- ☑ Determine if the new solution will work in our networking environment.
- ☑ Purchase the new device
- ☑ Set up a test network
- ☐ Install Access Points at YCFLD libraries
- ☐ Remove each existing networking device

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2020.

Project Lead: Corey Christians

Progress:
- ☑ Develop a survey to send out to the membership.
- ☑ Use the results to make a list of discussion areas
- ☑ Start brainstorming about strategy/mission/vision
- ☐ Develop a final strategic plan
- ☐ Get approval of the plan

Priority Six: SIS Integration

School and academic institutions have a student information system (SIS) that contains all the information about their students. Importing this information into Symphony will save time for library staff.

Goal: Automate the export/import of student data from academic and school institutions.

Project Lead: Chanel Wheeler

Progress:
- ☑ Determine the data needs of the K-12 libraries
- ☑ Develop a plan to import student data
- ☑ Train K-12 library staff on the new plan
- ☑ Determine the needs of academic libraries
- ☑ Observe use of student IDs/library cards at academic library circulation desks
- ☑ Resolve card disparity between library types
- ☑ Design a viable SIS import automation solution
- ☑ Get academic libraries' feedback on the solution
- ☑ Work with academic IT departments for data format
- ☐ Create data mapping script
- ☐ Test data import
- ☐ Automate the process

Priority Seven: New Helpdesk Ticketing System

New helpdesk software is being installed. The new software will help us manage tickets better and give us better metrics concerning how tickets are resolved.

- ☑ Determine which helpdesk package will be used
- ☐ Install and Configure the new software
- ☐ Create documentation on how to use the software
- ☐ Conduct training sessions
- ☐ Transfer over existing tickets to the new system
- ☐ Start using the new system

Priority Eight: Separate Policies and Procedures

Currently policies and procedures are integrated in the circulation and cataloging manuals. The combination has led to some confusion regarding the purpose of the manuals.

Goal: Create two distinct documents that detail policies and procedures.

Project Lead: Corey Christians

Progress:
- ☑ Create a joint subcommittee with representatives from circulation, cataloging, and public services.
- ☑ Have the committee determine what are policies and what are procedures
- ☑ Draft a policy document
- ☑ Create a final version of the policy document
- ☐ Get approval for the document from each user group and the network steering committee
- ☐ Have the circulation and cataloging committees edit their existing manuals so the policies are removed

Priority Nine: Value of Services for YLN

The YLN annual report was the first step in making the decision makers for our governing authorities aware of all the YLN does for them. The second step is showing them what an incredible value the YLN is. The YLN in conjunction with the YCFLD will create a comprehensive Return on Investment (ROI) study to show how valuable the YLN is to our members. It will be submitted with the next annual report. Work will start on it now.

Goal: Determine the value of some or all library services for Yavapai County

Project Lead: Corey Christians

- ☐ Determine which factors are most beneficial
- ☐ Research the actual cost of these factors
- ☐ Research the individual cost of each service
- ☐ Compare the results
- ☐ Draft an analysis

Priority Ten: MobileCirc Implementation

MobileCirc is the replacement for PocketCirc. It will use the Internet, Bluetooth technology, and standard mobile devices for inventory and circulation. We are part of a group of libraries that will be beta testing the software.

Goal: Implement MobileCirc as a replacement for PocketCirc.

Project Lead: Corey Christians

Progress:
- ☑ Purchase MobileCirc
- ☑ Purchase hardware for MobileCirc
- ☑ Download and configure the MobileCirc software
- ☑ Test the software with Bluetooth laser and RFID scanners
- ☐ Test in a real environment
- ☐ Start taking reservations for the new equipment

Completed Projects CY13

- Created the YLN data retention, privacy, and ethics policy
- Took an initial look at ILS vendors
- Created the YLN Technology Plan
- Upgraded Telemessage software to the latest version
- Billing sent out
- Expansion of Telemessage access
- OPAC Evaluation
- SMS Implementation

Discontinued Projects CY13

- VuFind (Replaced with Enterprise)
- eLibrary (Replaced with Enterprise)

Holds - August 2013					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	33170	3445	16	27697	2012
AJS	18	2		16	
ASH	232	15		200	17
BAG	112	9		92	11
BCC	351	9		332	10
BMHS	24	7		17	
CLA	151	16		129	6
CON	353	17		331	5
COR	450	24		410	16
CRK	24	1		21	2
CTW	3437	340	2	2884	211
CVHS	7	1		6	
CVPL	1795	146	2	1537	110
CVUSD	19	0		17	2
DHL	497	31	2	455	9
DIAL	4			3	1
ERU	197	23	0	162	12
GMMS	19	4		15	0
JER	135	10		120	5
LES	4	1		3	
MAY	433	35		381	17
MES	0	0			
MVS	9	3		6	
ORME	29	2		27	
PCL	215	30		175	10
PCM	14	6		8	
PCT	1			1	
PHS	100	36		60	4
PMH	16	10		2	4
PPL	10897	1208	4	8919	766
PPLA	387	24		362	1
PVPL	6411	766	2	5203	440
SED	2752	280	1	2293	178
SEL	403	11		327	65
THS	4			4	
VBC	368	55		308	5
VER	824	72	1	697	54
VOC	1454	159	2	1281	12
WIL	100	7		91	2
WTS	42	14		27	1
YAR	418	22		385	11
YCP	395	43		335	17
YCV	53	4		43	6
YFL	16	2		12	2

Items Transited by Library for August 2013																
Station Library →																
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All		13	186	89	310	21	91	269	408	14	2319	6	1427	21	439	3	179
AJS	35			1							9		4		4		
ASH	187				2	1		1			13		9		4		3
BAG	238	1	5		4	1	1	4	6		30		17		2		3
BCC	277		3	2			1	6	3		29		20		5		2
BMHS	55								1		4		3		2	1	
CLA	353		1	2	4			3	1		33		24	1	7		5
CON	138		1	2	4		1		5		20		15		1		
COR	189	1	3		3			5			25		19		4		4
CRK	389		3	1	4		1	4	4		20		4				1
CTW	2307		16	8	22		11	25	32				154	2	40	1	25
CVHS	31				1		1				4		2		1		1
CVPL	754		3	2	16		1	15	31		73			3	14		5
CVUSD	27									1	1		5		2		
DHL	198		2	1	6	1	2	4	9	1	26		13				1
DIAL	6				2						1		1		1		
ERU	210				3	1		2	4		23		9		1		
GMMS	21							1			3		2		1		
JER	147		4	1	1		1	3	1		16		17		1		1
LES	45	2		1							8		1		1		
MAY	300		3	4	8			7	8		31		24		2		2
MES	0																
MVS	5										2				1		
ORME	44		2		2			1			4		1				
PCL	347		1		4		4	1	3		39		15		1		2
PCT	2																
PHS	84										8		4		1		1
PMH	21							2					3				
PPL	5338	4	45	29	95	8	34	74	119	5	789	4	470	7	139		66
PPLX	5																
PVPL	2860	2	39	14	51	3	10	38	72	2	345		236	7	88	1	12
SED	3939	1	24	10	32	2	11	40	55	2	369		171		48		26
SEL	334		5	1	3		2	6	10		39	1	21		7		2
THS	3												1		1		
UNDEFINED	3				2						0		1				
VBC	157						2	2	2	1	26		6		2		1
VER	620		4	4	8	2	2	16	12		67	1	35	1	15		2
VOC	0																
WIL	162		3	1	3			1	1		20		10		3		2
WTS	15	1											9				
YAR	281		4		10		1		7		33		13		9		1
YCP	1165		6	5	11		3	3	9	2	109		33		21		6
YCV	995		9		11		3	4	13		100		55		10		5
YFL	4	1															

Statistics

Items Transited by Library for August 2013																	
Station Library →																	
Item Library ↓	All	GMMS	JER	LES	MAY	MES	MVS	ORME	PCL	PCM	PCT	PHS	PMH	PPL	PPLA	PVPL	SED	SEL
All		16	122	6	393	0	6	26	157	37	1	90	16	5123	353	4019	1660	463
AJS	35													8	4	3		
ASH	187				4				1					57	3	41	16	3
BAG	238	1			6									59	4	55	11	1
BCC	277		1		4				1					97	2	44	13	7
BMHS	55				1									16		22		
CLA	353		2		2				1			1		88	5	88	26	3
CON	138				2				1			1		34	1	29	5	
COR	189		1		4							1		43	3	46	9	2
CRK	389		1		2				1					45	5	28	14	224
CTW	2307	3	15		38		1	2	9	1		11		799	42	561	179	20
CVHS	31				1									12	1	1	4	
CVPL	754			1	10				1			2		264	5	162	70	2
CVUSD	27													10		5	1	
DHL	198	1			5				1					47	2	32	11	3
DIAL	6																	
ERU	210		1		1				1	2		9		55	2	47	17	2
GMMS	21											1		8		4	1	
JER	147				2									38	1	26	13	1
LES	45	1												14		10	1	1
MAY	300	1	1					2						77	1	54	18	6
MES	0																	
MVS	5															2		
ORME	44				1									15		6	4	
PCL	347		8		1					27	1	2		120	2	22	51	1
PCT	2									1						1		
PHS	84				1		2							28		22	8	
PMH	21													7	1	5		
PPL	5338	4	37	3	131		2	12	52	3		28	10		138	1458	602	72
PPLX	5													5				
PVPL	2860	1	19		67		2	2	14	1		6	3	1103	46		259	48
SED	3939		16	2	34		1	3	23			9	3	976	36	569		21
SEL	334		2		7				1					73	5	73	21	
THS	3															1		
UNDEFINED	3															0	0	
VBC	157	2			1				1					42	3	32	9	6
VER	620	1			27			5				2		165	8	123	41	8
VOC	0																	
WIL	162		1		3									44	4	33	7	5
WTS	15													1		3	1	
YAR	281	1			8				1			1		86	1	49	25	3
YCP	1165		13		15		1		26	3		13		390	13	208	102	9
YCV	995		4		15		1		14	2		3		297	15	155	120	14
YFL	4																	1

Statistics

Items Transited by Library for August 2013											
Station Library →											
Item Library ↓	All	THS	VBC	VER	VOC	WIL	WTS	YAR	YCP	YCV	YFL	YLN
All		6	343	655	2135	91	36	387	299	41	15	0
AJS	35			2								
ASH	187		6	5	13	1		2	2			0
BAG	238		3	6	7		1	6	4			
BCC	277		6	10	9	2	1	4	5			
BMHS	55				2			3				
CLA	353		10	10	23	1	2	2	7		1	0
CON	138		3	4	4			2	2	1		
COR	189		2	4	7			1	1	1	0	
CRK	389		3	6	11			5	2			
CTW	2307	1	49	64	97	9	2	29	36	3		0
CVHS	31				2							0
CVPL	754		9	13	31	3	1	11	4	1		0
CVUSD	27		1						1			0
DHL	198		3	9	9	1		4	2	2	0	0
DIAL	6				1							
ERU	210		5	13	11			1				
GMMS	21											
JER	147		1	5	7			6	1			0
LES	45			1			2	1	1			
MAY	300		5	14	14	3		11	4			0
MES	0											
MVS	5											
ORME	44		2		4			1	1			0
PCL	347		5	3	17	4		4	4	5		0
PCT	2											0
PHS	84		3		5					1		
PMH	21				1			2				
PPL	5338	2	92	184	325	31	14	148	89	10	3	0
PPLX	5											0
PVPL	2860	3	38	115	104	16	2	40	47	1	3	0
SED	3939		34	87	1225	8	7	43	45	4	2	0
SEL	334		2	12	28			6	6	1		
THS	3											
UNDEFINED	3											
VBC	157			5	8	2	1		1	1	1	0
VER	620		23		23	1	1	11	9	1	2	
VOC	0											
WIL	162		4	4	5			4	4			0
WTS	15											
YAR	281		5	5	11	1	1		4	1		
YCP	1165		15	42	69	3	1	25		8	1	
YCV	995		14	32	61	5		15	17		1	0
YFL	4				1						1	

Statistics

Discards August 2013	
Library	Items
All	2921
AJS	23
ASH	2
BAG	7
BCC	160
CLA	18
CON	16
COR	16
CRK	63
CTW	40
CVPL	21
ERU	2
JER	2
LES	20
MAY	17
MVS	2
ORME	58
PCL	12
PHS	6
PPL	906
PVPL	373
SED	267
SEL	10
THS	3
VBC	56
VER	494
WIL	6
YAR	5
YCP	144
YCV	170
YFL	1
YLN	1

Items Added – August 2013	
Library	Copies
All	14004
AJS	20
ASH	80
BAG	49
BCC	108
BMHS	184
CLA	73
CON	71
COR	71
CRK	28
CTW	465
CVHS	34
CVPL	258
CVUSD	24
DHL	43
DIAL	6
ERU	65
GMMS	17
JER	76
LES	29
MAY	59
MES	3984
MHS	3810
MVS	45
ORME	29
PCL	126
PHS	90
PMH	7
PPL	2111
PVPL	518
SED	622
SEL	60
SHM	2
THS	157
VBC	108
VER	103
WIL	23
WTS	45
YAR	91
YAV	56
YCP	92
YCV	45
YFL	58
YLN	62

New Users - August 2013

User Library	Patrons
All	3938
AJS	144
ASH	13
BAG	9
BCC	16
BMHS	90
CLA	6
CON	12
COR	17
CRK	3
CTW	197
CVHS	27
CVPL	143
CVUSD	301
DHL	17
ERU	939
GMMS	84
JER	2
LES	61
MAY	16
MES	0
MVS	80
ORME	42
PCL	197
PHS	155
PMH	69
PPL	519
PVPL	300
SED	105
SEL	8
THS	117
VBC	34
VER	59
VOC	15
WIL	3
WTS	68
YAR	11
YCC	0
YCP	35
YCV	24
YFL	0

Patron Bills - August 2013

Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	9686	38433.25	37819.14	2560	697	198	33
AJS	4	38	38	3	0	0	0
ASH	24	94.05	92.05	9	2	1	1
BAG	24	210.35	210.35	6	0	1	0
BCC	26	249.5	249.5	11	2	2	0
BMHS	181	5033.28	5019.18	39	0	14	0
CLA	12	72.45	68.05	6	3	1	0
CON	42	66.75	66.75	14	5	0	0
COR	28	238.22	238.22	9	2	1	0
CRK	5	25.95	25.95	3	0	0	0
CTW	1552	3075.58	2946.22	416	146	23	1
CVHS	45	2250.84	2250.84	24	0	6	1
CVPL	406	864.16	848.41	131	28	7	0
CVUSD	26	190.36	190.36	11	2	1	0
DHL	6	36.8	36.8	4	0	0	1
DIAL	3	15.2	15.2	1	0	0	0
ERU	29	437.07	437.07	20	2	1	0
GMMS	4	28.85	28.85	3	1	0	0
JER	114	1300.05	1300.05	16	5	5	0
LES	16	150.35	150.35	14	4	2	0
MAY	47	210.1	210.1	11	3	0	0
MVS	5	63.34	63.34	5	0	0	0
ORME	11	136.27	136.27	2	1	0	0
PCL	86	863.05	858.75	16	4	2	0
PHS	24	81.84	79.59	19	0	6	0
PMH	27	239.23	239.23	16	1	6	0
PPL	2168	7313.54	7079.04	645	170	48	15
PPLA	1	5.5	5.5	1	0	0	0
PPLG	12	9.5	9.5	0	0	0	0
PVPL	1450	6247.35	6148.92	333	100	32	10
SED	1665	2031.17	1962.24	503	175	21	2
SEL	44	454.1	454.1	8	0	4	0
THS	15	170.92	170.92	10	1	2	0
VBC	84	549.18	549.18	34	5	1	0
VER	987	3270.28	3262.78	167	34	10	2
VOC	120	126.04	123.35	64	25	0	0
WIL	35	338.45	338.45	6	1	0	0
WTS	16	397.09	397.09	14	1	2	0
YAR	26	200.8	200.8	8	0	1	0
YCP	223	574.99	555.24	72	19	5	1
YCV	66	317.83	317.83	16	3	3	0
YFL	11	204.87	195.37	3	1	0	0
YLN	16	250	249.35	14	1	0	0

Circulation – August 2013

Library	Checkouts	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	170417	10186	19817	4754	9812	205240
AJS	3329	0			319	3329
ASH	1082	38	11		77	1131
BAG	418	44	82		33	544
BCC	1733	151	64		200	1948
BMHS	2448	77	2		11	2527
CLA	683	96	99		44	878
CON	1123	74	103		28	1300
COR	1843	49	20		33	1912
CRK	599	11	5		75	615
CTW	17299	1284	2097	417	613	21097
CVHS	684	1			129	685
CVPL	8074	814	861		180	9750
CVUSD	2359	136			36	2495
DHL	1425	79	244		48	1748
DIAL	4	1			0	5
ERU	638	94	70	65	60	902
GMMS	773	0	32	47	23	852
JER	600	64	29		89	693
LES	1572	1		154	168	1727
MAY	1736	95	50		73	1881
MES	4				4	4
MVS	942	41		4	6	987
ORME	52	3	1		65	56
PCL	615	47	62	26	55	750
PCM	37				1	37
PCT	1	1			0	2
PHS	453	5		127	11	585
PMH	649	3		192	36	844
PPL	51867	2961	8546		2358	63374
PPLA	353		11		1	364
PVPL	32170	1092	3868	2413	1624	39543
SED	18610	800	2097	389	1398	21896
SEL	2129	52	9		24	2190
THS	1659	171		38	14	1868
VBC	1564	47	105		108	1716
VER	3736	280	398		759	4414
VOC	2137	58	320		67	2515
WIL	483	27	40		14	550
WTS	797	55		36	51	888
YAR	1608	142	68		42	1818
YCP	1501	178	398	564	618	2671
YCV	613	243	27	282	174	1165
YFL	15	3			4	18
YLN	0	868	98		139	966

Checkins by Library for August 2013		
Library	Checkins	Change Vs. Previous Year FY July June
All	170357	-12%
AJS	2334	35%
ASH	1180	-60%
BAG	602	-82%
BCC	1824	-72%
BMHS	875	3%
CLA	1002	-47%
CON	1127	-41%
COR	2131	-30%
CRK	685	-54%
CTW	17655	7%
CVHS	135	-9%
CVPL	8657	3%
CVUSD	1360	-32%
DHL	1416	-30%
DIAL	2	
ERU	661	-38%
GMMS	618	32%
JER	656	-58%
LES	1123	-47%
MAY	1964	-56%
MES	8	
MVS	594	53%
ORME	50	-84%
PCL	427	-47%
PCM	22	
PCT	3	-81%
PHS	257	-30%
PMH	339	16%
PPL	52172	-4%
PPLA		-100%
PVPL	34287	-3%
SED	18192	2%
SEL	2046	-26%
THS	944	542%
VBC	1323	-15%
VER	4490	5%
VOC	2954	13%
WIL	526	-77%
WTS	483	-14%
YAR	1679	-67%
YAV	2	
YCP	1962	-12%
YCV	1216	424%
YFL	374	-50%
YLN		-100%

OPAC Searches by Library for August 2013						
Library	Number of Searches	Number of Hits	Average Hits Per Search	Sessions with Searches	% of Total-YLN Searches	Add'l Extrap. Searches	Est. Tot. Searches
All	110351	40913733	370.7599659	41415			
(Blank)	2	40	20	2	0.00%	2	4
AJS	54	20886	386.7777778	22	0.09%	42	96
ASH	161	31556	196	34	0.26%	126	287
BAG	74	78703	1063.554054	23	0.12%	58	132
BCC	453	35608	78.60485651	93	0.73%	354	807
BMHS	27	878	32.51851852	9	0.04%	21	48
CLA	487	23860	48.99383984	125	0.79%	381	868
CON	356	68479	192.3567416	83	0.57%	278	634
COR	275	47902	174.1890909	75	0.44%	215	490
CRK	4	122	30.5	4	0.01%	3	7
CTW	5839	2040392	349.4420277	1761	9.43%	4564	10403
CVHS	43	5774	134.2790698	6	0.07%	34	77
CVPL	3785	1030736	272.3212682	1011	6.11%	2959	6744
CVUSD	63	28411	450.968254	9	0.10%	49	112
DHL	610	152156	249.4360656	172	0.98%	477	1087
ERU	174	50817	292.0517241	56	0.28%	136	310
GMMS	10	4604	460.4	4	0.02%	8	18
JER	178	451285	2535.308989	57	0.29%	139	317
LES	12	3590	299.1666667	6	0.02%	9	21
MAY	334	134241	401.9191617	95	0.54%	261	595
MVS	3	2996	998.6666667	2	0.00%	2	5
ORME	31	18364	592.3870968	8	0.05%	24	55
PCL	176	490885	2789.119318	49	0.28%	138	314
PHS	109	13862	127.1743119	45	0.18%	85	194
PMH	1	5	5	1	0.00%	1	2
PPL	20783	6486154	312.0894	6599	33.56%	16247	37030
PPLA	134	3963	29.57462687	52	0.22%	105	239
PVPL	14383	3675880	255.5711604	3852	23.22%	11244	25627
SED	7686	2505484	325.9802238	2485	12.41%	6008	13694
SEL	79	12770	161.6455696	22	0.13%	62	141
VBC	329	242038	735.6778116	78	0.53%	257	586
VER	1799	823893	457.9727626	482	2.90%	1406	3205
VER2	3	82	27.33333333	1	0.00%	2	5
VOC	1674	337962	201.8888889	531	2.70%	1309	2983
WIL	130	113728	874.8307692	48	0.21%	102	232
WTS	17	1430	84.11764706	7	0.03%	13	30
YAR	327	152129	465.2262997	92	0.53%	256	583
YCP	1159	373266	322.0586713	365	1.87%	906	2065
YCV	171	19902	116.3859649	52	0.28%	134	305
YLN	48416	21428900	442.5995539	23159			
Total-YLN	61935						

Statistics - Ebrary

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
Entire Period	All Categories	6,212	1	85	267	413	0		72	88
TOTAL		6,212	1	85	267	413	0		72	88

Channels Prescott College Library for Consortia Prescott College Library
Channel Collection(s):
08/2013

Year Month	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
TOTAL		5,842	226	113	308	0		49	26

For: **Yavapai College Library (yavapai)**

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
TOTAL		6,123	21	139	256	0		19	7

Statistics - Overdrive

Collection
From inception through 8/31/2013

One Copy/One User
Adv. = Advantage, across all Advantage accounts
Cons. = Consortium

Format	Adv. titles	Adv. copies	Cons. titles	Cons. copies
Audiobook	77	104	3,020	3,249
eBook	206	318	3,624	3,946
Total	**283**	**422**	**6,644**	**7,195**

Metered Access

Format	Adv. titles	Adv. licenses purchased	Cons. titles	Cons. licenses purchased
eBook	40	1,846	126	4,290
Total	**40**	**1,846**	**126**	**4,290**

User activity
From 8/1/2013 through 8/31/2013

Unique users with titles checked out: 1,678

Checkouts

Format	Count
Audiobook	2,426
eBook	5,091
Total	**7,517**

Holds

Format	Count
Audiobook	621
eBook	1,720
Total	**2,341**

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
8/1/2013	196	35	247	178	
8/2/2013	207	25	284	183	
8/3/2013	149	2	181	137	
8/4/2013	97	6	97	85	
8/5/2013	38	7	64	28	
8/6/2013	140	12	190	121	
8/7/2013	232	21	314	210	
8/8/2013	176	27	235	154	
8/9/2013	175	13	223	158	
8/10/2013	146	2	174	137	
8/11/2013	102	5	102	85	
8/12/2013	23	1	28	20	
8/13/2013	134	6	168	125	
8/14/2013	218	14	266	201	
8/15/2013	205	19	268	178	
8/16/2013	194	3	255	165	
8/17/2013	137	7	171	127	
8/18/2013	106		106	85	
8/19/2013	59		67	56	
8/20/2013	141	2	178	124	
8/21/2013	229	21	297	210	
8/22/2013	174	26	245	149	
8/23/2013	150	7	201	135	
8/24/2013	124	5	150	119	
8/25/2013	99	2	99	77	
8/26/2013	30		42	25	
8/27/2013	131	17	179	120	
8/28/2013	219	11	283	194	
8/29/2013	190	15	241	161	
8/30/2013	162	12	202	143	
8/31/2013	154	5	192	144	
Grand Total:	4537	328	5749	4034	

I-Tiva Month To Date MESSAGE Report used