

# Yavapai Library Network

Monthly Report  
June 2013



Book sale outside the Yarnell Public Library

# Library Network Manager's Lowdown

The residents of the Yarnell and Peoples Valley area are dealing with so much right now we don't want to add to their tribulations. Working with the Library District, the YLN has made several changes geared towards helping those affected by the Yarnell Hill Fire.

The due dates for all items checked out by Yarnell and Peoples Valley's residents and due back between June 30th and August 1st will have had their due dates adjusted to August 15th. This will give everyone more time to return items at their convenience. If necessary this time can be extended further.

The 50 item limit is being waived for people from the Yarnell/Peoples Valley area. This will allow the usage of other libraries without being blocked for having too many items checked out.

Fines associated with overdue items will be waived for the people from the affected communities. If insurance requires it, the value of checked out items can be provided.

Replacement costs for items lost in the fire will be waived. The last thing we want those that have lost everything to worry about is what happened to their library books. If a Yarnell area patron checked out another YLN member's item, the YCFLD may reimburse the owning library for that item.

The YLN also decided to switch Online Public Access Catalogs from our current product of eLibrary. After evaluating both VuFind 2 and Enterprise the determination was made to use Enterprise and eResource Central (eRC). While the two catalogs themselves are similar in many ways, Enterprise clearly has a team of developers working on improving it. VuFind 2 had only Chanel developing it for our needs. Continuation of the VuFind project was dependent on the ability of the YLN to hire another staff member.

Since that request was denied the decision had to be made to cut the VuFind project since 2/5 of Chanel's time was spent developing it.

The Network Steering Committee voted to approve the Enterprise product as a replacement OPAC for eLibrary. The software has been purchased with our SirsiDynix credit and the server is being ordered. The target "go live" date is September 20th.

The new OPAC should be considerably easier to administrate than VuFind and should be more flexible than eLibrary. The best part is that patrons will be able to conduct a search and get valid results.

The YCFLD also purchased NoveList Select as a replacement for the Syndetics enriched content package we were using. The NoveList Select product is an upgrade to the existing NoveList subscription provided by the State Library. This saves us money and greatly expands the amount of content available. If you wish to see an example of Enterprise with NoveList Select check out the San Diego Public Library's catalog (<http://sddp.ent.sirsi.net>). Unlike SDPL our Enterprise installation will be locally hosted.

Respectfully Submitted,



Corey Christians

Library Network Manager



## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone than a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted: 28**

**Total requests closed: 36**

**Total unresolved requests opened this month: 3**

**Total requests still open: 29**

## Priority Two: Implement Enterprise OPAC

Enterprise has been selected by the Network Steering Committee to replace eLibrary. The implementation of the new OPAC will take some time. We are shooting for a go live date of 9/20/2013.

**Goal:** Order, receive, install, configure, test and go live with the Enterprise OPAC with eResource Central.

**Project Lead:** Chanel Wheeler

### Progress:

- Approve and send the Enterprise quote (6/28/13)
- Order the Enterprise server
- SirsiDynix stages the server
- Hold meetings explaining the config options
- Decide on the overall OPAC configuration
- Configure the system
- Tweak the configuration options
- Advertise the new OPAC
- Go live with the new OPAC (9/20/2013)

## Priority Three: Add Additional Libraries

SirsiDynix has significantly reduced the cost of adding a library. The reduction in cost allows the YLN to add additional libraries. An LSTA grant will be pursued to add those libraries which desire YLN membership.

**Goal:** Pursue an LSTA grant to cover startup costs for libraries joining the YLN.

**Project Lead:** Corey Christians

### Progress:

- Attend the LSTA workshop. (1/16/13)
- Reach out to new potential members.
- Get a letter from potential members.
- Fill out the appropriate LSTA grant information.
- Receive grant for adding the new members.
- Add new libraries.
- Get Network Steering Committee approval.
- Configure new libraries.
- Receive grant funds
- Convert MUSD collections.

## Priority Four: Replace Blue Sockets for YCFLD libraries

Replace all existing networking controllers with a new network controller running over a virtual network. This will reduce network and support costs for the YCFLD libraries.

**Goal:** Simplify the network of the YCFLD libraries.

**Project Lead:** Jim Lowman

### Progress:

- Determine if the new solution will work in our networking environment.
- Purchase the new device
- Set up a test network
- Install Access Points at YCFLD libraries
- Remove each existing networking device

Note concerning prioritization: The priority of projects may shift as individual portions are completed.





## Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

**Goal:** Develop a strategic plan that will bring the YLN to the year 2020.

**Project Lead:** Corey Christians

### Progress:

- Develop a survey to send out to the membership.
- Use the results to make a list of discussion areas
- Start brainstorming about strategy/mission/vision
- Develop a final strategic plan
- Get approval of the plan

## Priority Six: SIS Integration

School and academic institutions have a student information system (SIS) that contains all the information about their students. Importing this information into Symphony will save time for library staff.

**Goal:** Automate the export/import of student data from academic and school institutions.

**Project Lead:** Chanel Wheeler

### Progress:

- Determine the data needs of the K-12 libraries
- Develop a plan to import student data
- Train K-12 library staff on the new plan
- Determine the needs of academic libraries
- Observe use of student IDs/library cards at academic library circulation desks
- Resolve card disparity between library types
- Design a viable SIS import automation solution
- Get academic libraries' feedback on the solution
- Work with academic IT departments for data format
- Create data mapping script
- Test data import
- Automate the process

## Priority Seven: OPAC Evaluation

The eLibrary problems that have been plaguing the Network for the last couple of years need to be resolved. An evaluation of Enterprise and VuFind2 needs to take place so we can eliminate eLibrary.

- Create a demonstration script
- Set up a demo date/time
- Create an evaluation form
- Compile evaluation results
- Determine which OPAC we will switch to

## Priority Eight: Separate Policies and Procedures

Currently policies and procedures are integrated in the circulation and cataloging manuals. The combination has led to some confusion regarding the purpose of the manuals.

**Goal:** Create two distinct documents that detail policies and procedures.

**Project Lead:** Corey Christians

### Progress:

- Create a joint subcommittee with representatives from circulation, cataloging, and public services.
- Have the committee determine what are policies and what are procedures
- Draft a policy document
- Create a final version of the policy document
- Get approval for the document from each user group and the network steering committee
- Have the circulation and cataloging committees edit their existing manuals so they policies are removed



## Priority Nine: Value of Services for YLN

The YLN annual report was the first step in making the decision makers for our governing authorities aware of all the YLN does for them. The second step is showing them what an incredible value the YLN is. The YLN in conjunction with the YCFLD will create a comprehensive Return on Investment (ROI) study to show how valuable the YLN is to our members. It will be submitted with the next annual report. Work will start on it now.

- Determine which factors are most beneficial
- Research the actual cost of these factors
- Research the individual cost of each service
- Compare the results
- Draft an analysis

## Priority Ten: Implement SMS features into the ILS

Cell phone texting features need to be added to Symphony. This will allow library users to get messages regarding their library account via their mobile phone.

**Goal:** Implement SMS functionality in Symphony.

**Project Lead:** Corey Christians

### Progress:

- Purchase an SMS bundle from SirsiDynix
- Create documentation
- Have VER test the new feature
- Have PCL test the new feature
- Send out documentation to libraries (5/6/13)
- Enable SMS features in Symphony (5/7/2013)
- All YLN libraries can start testing (5/7/2013)
- Train staff on how to use the new feature (6/12/13)
- Allow public to start using (6/14/2013)
- Publicize the new feature (6/17/2013)

## Completed Projects CY13

- Created the YLN data retention, privacy, and ethics policy
- Took an initial look at ILS vendors
- Created the YLN Technology Plan
- Upgraded Telemessage software to the latest version
- Billing sent out
- Expansion of Telemessage access

## Discontinued Projects CY13

- VuFind (Replaced with Enterprise)
- eLibrary (Replaced with Enterprise)



# Statistics



Holds - June 2013				
Pickup Library	All	CANCELLED	FILLED	EXP_ONSHELF
All	29781	3388	24535	1858
AJS	1	1		
ASH	232	36	194	2
BAG	121	12	104	5
BCC	433	28	395	10
BMHS	3	3		
CLA	205	24	168	13
CON	380	60	314	6
COR	361	25	311	25
CRK	21	1	19	1
CTW	2897	359	2377	161
CVHS	6	5	1	
CVPL	1786	149	1540	97
DHL	436	26	395	15
DIAL	1		1	
ERU	196	33	143	20
JER	118	2	108	8
MAY	363	23	303	37
ORME	14	2	12	
PCL	139	24	107	8
PCM	3	2	1	
PCT	24		20	4
PHS	4	4		
PPL	10027	1264	8103	660
PPLA	398	43	355	
PVPL	5431	642	4336	453
SED	2468	245	2049	174
SEL	433	7	385	41
VBC	288	35	249	4
VER	833	114	669	50
VOC	1275	164	1089	22
WIL	80	5	70	5
YAR	390	19	355	16
YCP	343	27	296	20
YCV	60	3	56	1
YFL	11	1	10	



# Statistics



Items Transited by Library for June 2013														
Station Library →														
Item Library ↓	All	ASH	BAG	BCC	CLA	CON	COR	CRK	CTW	CVHS	CVPL	DHL	DIAL	ERU
All	19594	183	106	379	134	294	314	17	1983	1	1427	384	1	144
AJS	0													
ASH	198		1	2		4	4		17		18	1	1	1
BAG	247	3		7	1	3	4		35		23	8		2
BCC	279	1			5	1	6		30		25	7		1
CLA	341	3	1	4		7	4		33		21	8		2
CON	154			3	1		3		16		10	4		1
COR	197	3	1	8	0	5			19		20	2		1
CRK	231	1		5	1	2	6		8		7	4		
CTW	1991	15	16	38	16	19	32				151	29		20
CVHS	40	4		1					4		3	3		1
CVPL	622	5	3	10	1	9	9		88			11		1
CVUSD	1													
DHL	230	1	1	1	2	2	6		21		18			1
DIAL	0													
ERU	178	1	1	5	1	2	2	3	15		6	2		
GMMS	0													
JER	128	2	3	2	1	2			18		6	2		2
LES	0													
MAY	327		2	8	1	4	5		42		26	6		
MVS	0													
ORME	2													
PCL	292	2		3	1		1	2	29		9	5		6
PCT	0													
PPL	4695	51	35	112	45	97	96	6	666		494	126		46
PPLX	20													
PVPL	2647	40	24	56	18	53	52	2	310		230	69		12
SED	3336	30	3	48	23	44	27	2	311	1	139	45		17
SEL	333	4	2	10	2	11	7		31		31	3		2
UNDEFINED	1										0			
VBC	172			2	2	1			15		10	2		4
VER	503	2	5	11	1	5	18		68		45	7		4
VOC	0													
WIL	162	1		3		1	1		15		10	6		
YAR	335	5	2	8	4	6	12	1	19		33	7		3
YAV	0													
YCP	1048	5	1	20	5	6	6	1	96		49	15		12
YCV	884	4	5	12	3	10	13		77		43	12		5



# Statistics



Items Transited by Library for June 2013											
Station Library →											
Item Library ↓	ALL	JER	MAY	ORME	PCL	PCT	PPL	PPLA	PVPL	SED	SEL
ALL	19594	118	318	14	79	20	4728	328	3337	1437	350
AJS	0										
ASH	198		3		1		74	1	35	11	1
BAG	247	2	4	1	1		50	3	56	21	3
BCC	279	1	3				82	3	46	21	7
CLA	341		6				83	7	77	28	2
CON	154		3		2		46	2	26	7	2
COR	197	2	2				58	1	34	9	3
CRK	231	1	1				36	2	25	5	106
CTW	1991	17	36	4	4		679	47	429	168	27
CVHS	40		1				10		6	1	
CVPL	622	3	15		1		187	9	137	40	4
CVUSD	1										
DHL	230		15		1		64	3	52	15	6
DIAL	0										
ERU	178				3		54	4	26	21	3
GMMS	0										
JER	128		2				36	2	16	13	2
LES	0									0	
MAY	327				1		98	3	70	18	3
MVS	0										
ORME	2			1			0				
PCL	292	2	2			18	110	1	17	43	1
PCT	0										
PPL	4695	35	103	1	25	1		103	1239	505	81
PPLX	20						19			1	
PVPL	2647	13	48	6	7		1053	48		210	40
SED	3336	22	30		11		891	33	467		26
SEL	333	2	5		1		81	1	69	28	
UNDEFINED	1								0		
VBC	172		6				58	1	33	12	1
VER	503		10		2		167	4	78	27	9
VOC	0										
WIL	162	4	1				51	2	24	14	4
YAR	335	1	2		1		94	6	73	25	5
YAV	0										
YCP	1048	2	10		13	1	365	24	163	109	9
YCV	884	11	10	1	5		282	18	139	85	5





# Statistics



Items Transited by Library for June 2013											
Station Library →											
Item Library ↓	All	VBC	VER	VOC	WIL	YAR	YAV	YCP	YCV	YFL	YLN
All	19594	256	618	1878	74	352	0	246	54	10	10
AJS	0										0
ASH	198	4	2	9	1	3		4			
BAG	247	4	2	8	1	3		2			0
BCC	279	7	14	14	1	2		2			0
CLA	341	3	10	18	3	6		5			10
CON	154	1	11	6		7		2	1		
COR	197	1	10	12		4		2			0
CRK	231		6	5	2	7			1	0	
CTW	1991	26	58	97	8	31		21	3		0
CVHS	40		2	3		1					
CVPL	622	10	22	31	3	13		7	3		0
CVUSD	1	1									0
DHL	230	2	7	5	1			5	1		0
DIAL	0										0
ERU	178	8	5	6		4		5	1		0
GMMS	0										0
JER	128	1	5	11		1			1		0
LES	0										
MAY	327	4	8	17	1	8		1	1		
MVS	0										0
ORME	2			1							
PCL	292		9	20	2	7			2		0
PCT	0										0
PPL	4695	68	202	312	26	117		82	15	6	0
PPLX	20										
PVPL	2647	44	86	143	8	41		26	5	3	0
SED	3336	34	71	950	9	42		49	11		0
SEL	333	4	9	21		5		4			
UNDEFINED	1							1			
VBC	172		8	11		2		3	1		
VER	503	4		23	1	5		3	3	1	
VOC	0										
WIL	162	2	4	10		6		3			
YAR	335	3	8	15	1			1			
YAV	0						0				
YCP	1048	14	28	69	3	17			5		
YCV	884	11	31	61	3	20		18			0



# Statistics



Discards June 2013	
Library	Items
All	3228
ASH	1
BAG	19
BCC	11
CLA	47
CON	2
COR	11
CRK	20
CTW	32
CVPL	60
JER	14
MAY	32
ORME	1
PCL	7
PPL	947
PVPL	462
SED	315
VBC	199
VER	123
WIL	1
YAR	19
YAV	25
YCP	152
YCV	728

Items Added - June 2013	
Library	Copies
All	6734
ASH	4
BAG	11
BCC	54
CLA	100
CON	26
COR	192
CRK	48
CTW	499
CVHS	102
CVPL	288
CVUSD	5
DHL	8
ERU	11
JER	71
MAY	60
ORME	6
PCL	99
PPL	1764
PVPL	402
SED	753
SEL	32
SHM	62
VBC	58
VER	205
WIL	17
YAR	70
YAV	260
YCP	469
YCV	1058



# Statistics



New Users - June 2013		Patron Bills - June 2013							
User Li-brary	Patrons	Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Pa-trons with Bills
All	1456	All	8329	24434.22	23752.56	2329	610	137	33
ASH	7	ASH	5	22.45	22.45	3	1	0	0
BAG	17	BAG	42	493.7	493.7	8	2	1	0
BCC	16	BCC	47	641.99	641.99	10	1	5	0
CLA	14	BMHS	2	1.3	1.3	1	0	0	0
CON	16	CLA	4	38.15	38.15	2	1	0	0
COR	28	CON	16	70.45	70.45	9	4	1	0
CRK	1	COR	116	982.4	982.4	8	2	1	0
CTW	185	CRK	3	15.3	15.3	2	0	0	0
CVPL	60	CTW	1489	2253.75	2159.05	426	110	19	2
DHL	17	CVHS	5	118.2	118.2	1	0	1	0
ERU	7	CVPL	308	629.93	614.53	115	28	7	0
JER	2	CVUSD	3	45.98	41.18	1	1	0	0
MAY	4	DHL	13	131.55	126.6	8	3	0	0
MES	1	ERU	60	673.25	673.25	22	0	1	0
MHS	1	JER	75	750.3	750.3	17	3	3	1
ORME	2	MAY	21	113.8	104.8	9	1	1	0
PCL	1	ORME	2	29.99	29.99	0	0	0	0
PPL	448	PCL	17	131.25	131.25	5	0	2	0
PVPL	361	PHS	3	25.8	15.8	3	0	1	0
SED	105	PMH	1	1	1	1	0	0	0
SEL	10	PPL	2095	6391.54	6050.29	606	164	44	12
VBC	14	PPLA	16	19.1	19.1	6	3	0	0
VER	87	PPLG	4	7.5	7.5	1	0	0	0
VOC	11	PVPL	1590	5191.03	5096.46	368	114	32	8
WIL	1	SED	1543	2308.03	2239.86	526	149	9	6
YAR	13	SEL	46	434.02	434.02	13	2	3	0
YCP	25	VBC	7	60.97	60.97	4	2	0	0
YCV	2	VER	298	583.9	564.81	101	23	6	1
		VOC	163	274.4	272.8	72	17	2	2
		WIL	13	110.6	110.6	6	0	2	0
		WTS	2	3	3	1	0	0	0
		YAR	4	24.5	24.5	3	1	0	0
		YCP	233	1288.57	1272.47	67	13	8	4
		YCV	60	120.97	118.94	11	1	1	0
		YFL	13	305.55	305.55	1	0	0	0
		YLN	10	140	140	9	0	0	0



# Statistics



Circulation - June 2013						
Library	Checkouts	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	146254	8941	19698	4326	9058	179276
AJS			13		0	13
ASH	912	13	21		17	946
BAG	808	69	18		35	895
BCC	1836	124	81		55	2041
CLA	773	58	74		132	905
CON	1165	47	171		13	1383
COR	1869	53	14		18	1936
CRK	462	50	6		69	518
CTW	16377	1352	2141	627	309	20497
CVHS	2				0	2
CVPL	7292	596	978		180	8866
CVUSD		4			0	4
DHL	1512	68	212		23	1792
DIAL	1				0	1
ERU	405	109	67	8	40	609
JER	609	62	37		97	708
MAY	1685	53	84		145	1822
ORME	14	1	2		1	17
PCL	311	96	32	30	52	469
PCT	20				0	20
PPL	49543	2861	8773		2869	61177
PPLA	328	1	19		0	348
PVPL	32370	967	3506	2858	1596	39701
SED	16504	777	1957	397	1352	19635
SEL	1710	55	11		13	1776
VBC	712	18	101		212	831
VER	3325	179	387		290	3891
VER2			1		0	1
VOC	1883	79	261		25	2223
WIL	455	29	62		13	546
WTS		20			0	20
YAR	1653	163	73		56	1889
YAV	0				26	
YCP	1109	128	436	218	545	1923
YCV	589	167	28	188	730	977
YFL	10	14			2	24
YLN	10	728	132		143	870



# Statistics



Checkins for June 2013		
Library	Total	Change Vs. Previous Year FY July June
All	148465	-4%
AJS	1	-75%
ASH	1135	50%
BAG	742	-9%
BCC	1759	-26%
BMHS	1	-98%
CLA	948	-14%
CON	1109	3%
COR	2034	-12%
CRK	476	21%
CTW	15901	-6%
CVHS	300	-67%
CVPL	7804	-9%
CVUSD	4	
DHL	1434	18%
DIAL	1	
ERU	502	3%
GMMS	53	
JER	575	0%
MAY	2072	7%
MVS	5	
ORME	35	94%
PCL	365	-8%
PCT	1	-91%
PHS	6	
PMH	5	
PPL	49284	0%
PPLA	1	
PVPL	32350	-8%
SED	16559	-7%
SEL	1818	10%
THS	1	
VBC	647	-15%
VER	3543	-7%
VOC	2714	0%
WIL	454	-33%
YAR	1695	-2%
YAV	97	
YCP	1430	5%
YCV	557	3613%
YFL	39	34%
YLN	8	





# Statistics



OPAC Searches by Library for June 2013							
Library	Number of Searches	Number of Hits	Average Hits Per Search	Sessions with Searches	% of Total-YLN Searches	Add'l Extrap. Searches	Est. Tot. Searches
All	98333	33494641	340.6246225	36803			
AJS	5	156	31.2	1	0.01%	3	8
ASH	278	201390	724.4244604	63	0.48%	193	471
BAG	92	11510	125.1086957	24	0.16%	64	156
BCC	459	64665	140.8823529	97	0.79%	319	778
CLA	484	72131	149.0309917	123	0.83%	337	821
CON	539	112991	209.6307978	103	0.93%	375	914
COR	186	85303	458.6182796	56	0.32%	129	315
CRK	29	609	21	18	0.05%	20	49
CTW	5255	2511542	477.9337774	1577	9.06%	3655	8910
CVPL	3753	773152	206.0090594	1034	6.47%	2610	6363
DHL	483	388086	803.4906832	115	0.83%	336	819
ERU	163	5160	31.65644172	46	0.28%	113	276
JER	156	7928	50.82051282	56	0.27%	109	265
MAY	243	40865	168.1687243	89	0.42%	169	412
ORME	11	3744	340.3636364	6	0.02%	8	19
PCL	70	4755	67.92857143	24	0.12%	49	119
PHS	6	1565	260.8333333	1	0.01%	4	10
PPL	20712	6723557	324.6213306	6418	35.71%	14407	35119
PPLA	193	6001	31.09326425	59	0.33%	134	327
PVPL	12246	2990411	244.1949208	3501	21.12%	8518	20764
SED	7213	3252832	450.9679745	2342	12.44%	5017	12230
SEL	218	49452	226.8440367	54	0.38%	152	370
VBC	284	379519	1336.334507	77	0.49%	198	482
VER	2022	323396	159.9386746	503	3.49%	1406	3428
VOC	1510	265664	175.9364238	468	2.60%	1050	2560
WIL	134	109210	815	37	0.23%	93	227
WTS	5	12	2.4	1	0.01%	3	8
YAR	282	52070	184.6453901	89	0.49%	196	478
YCP	855	406750	475.7309942	293	1.47%	595	1450
YCV	108	9840	91.11111111	49	0.19%	75	183
YLN	40339	14640375	362.9335135	19623			
Total-YLN	57994						



# Statistics - Ebrary



Month of: **06/2013**

Detailed by: **Entire Period**

For: **Yavapai Free Library District ( yln )**

Category: **All Categories**

Usage Type: **All Documents Selected**

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
<a href="#">Entire Period</a>	<a href="#">All Categories</a>	3,348	.	31	268	343	0		53	72
<b>TOTAL</b>		<b>3,348</b>	<b>0</b>	<b>31</b>	<b>268</b>	<b>343</b>	<b>0</b>		<b>53</b>	<b>72</b>

## Statistics - Overdrive

### Collection

From inception through 6/30/2013

### One Copy/One User

Adv. = Advantage, across all Advantage accounts

Cons. = Consortium

Format	Adv. titles	Adv. copies	Cons. titles	Cons. copies
Audiobook	69	96	3,005	3,230
eBook	188	292	3,607	3,917
<b>Total</b>	<b>257</b>	<b>388</b>	<b>6,612</b>	<b>7,147</b>

### Metered Access

Format	Adv. titles	Adv. licenses purchased	Cons. titles	Cons. licenses purchased
eBook	38	1,768	124	4,056
<b>Total</b>	<b>38</b>	<b>1,768</b>	<b>124</b>	<b>4,056</b>

### Checkouts

Format	Count
Audiobook	2,507
eBook	4,704
<b>Total</b>	<b>7,211</b>

### Holds

Format	Count
Audiobook	534
eBook	1,730
<b>Total</b>	<b>2,264</b>



# Statistics - I-Tiva (TM3)



Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
6/1/2013	95	10	124	86	
6/2/2013	101	2	101	84	
6/3/2013	20		26	19	
6/4/2013	116	3	150	105	
6/5/2013	176	8	252	163	
6/6/2013	120	26	164	104	
6/7/2013	147	24	200	128	
6/8/2013	117	10	144	110	
6/9/2013	82	8	82	66	
6/10/2013	46	3	52	43	
6/11/2013	110	12	169	91	
6/12/2013	201	11	270	186	
6/13/2013	206	5	271	185	
6/14/2013	195	10	265	169	
6/15/2013	157	3	205	140	
6/16/2013	98	16	98	85	
6/17/2013	23	2	33	18	
6/18/2013	103	7	131	95	
6/19/2013	198	11	277	180	
6/20/2013	196	10	265	169	
6/21/2013	198	12	250	179	
6/22/2013	140	3	200	119	
6/23/2013	106	2	106	87	
6/24/2013	21	3	27	19	
6/25/2013	133	9	169	125	
6/26/2013	209	17	300	180	
6/27/2013	218	20	284	191	
6/28/2013	193	8	250	170	
6/29/2013	153	5	192	139	
6/30/2013	104	4	104	86	
<b>Grand Total:</b>	3982	264	5161	3521	

I-Tiva Month To Date MESSAGE Report used