

# YLN LIBRARY NETWORK MANAGER'S MONTHLY REPORT

December 2012

## LIBRARY NETWORK MANAGER'S LOWDOWN

A new year is upon us and 2013 is going to be very exciting. This year should see the conclusion of the strategic planning process, the acceptance of a new technology plan, the beginning of a new ILS search, the implementation of new digital services, and the installation of VuFind 2.0. The YLN will also be conducting a membership drive with the remaining K-12 libraries in Yavapai County and attempting to expand our staffing levels to meet a decade-long demand for increased training opportunities.

Existing services will also be expanding. A trial will soon be in place which will give libraries to option to send notices via text message. We are also working on expanding automated telephone notification services to other parts of Yavapai County. We are very excited to see what this year will bring.

December also saw some accomplishments. The help desk was upgraded to a new version which has made ticket management much better. An upgrade to the content management system (CMS) the portal is using was also completed. Other accomplishments will be noted below.

Respectfully Submitted,



Corey Christians

Library Network Manager



## PRIORITIZATION

### PRIORITY: RESOLVE CURRENT HELPDESK REQUESTS

PROGRESS: ONGOING

CURRENT STATUS:

Total Requests opened in December: 54

Total Requests closed in December: 66

Total Unresolved Requests opened in December: 0 (unanswered)/0 (answered or awaiting customer response)

Total Requests still open: 46

Oldest request: 11/04/2010

### PRIORITY: RFID INSTALLATIONS

PROGRESS: WAITING FOR INSTALLATION REQUESTS

CURRENT STATUS:

Camp Verde Community Library will start their RFID project soon.

### PRIORITY: VUFIND IMPLEMENTATION

PROGRESS: NONE

CURRENT STATUS:

Nothing to report.

### PRIORITY: EXPAND TELEMESAGE ACCESS

PROGRESS: INSTALLATION FORM BEING FILLED OUT

CURRENT STATUS:

The purchase of the upgrade is complete. Jim has now begun filling out the installation documents. The upgraded system will be configured to work for PPL, PVPL, SED, VER, CTW, JER, CLA, MAY, DHL, and others.

### PRIORITY: SIF UPLOADS

PROGRESS: ACADEMIC WORK HAS STARTED

CURRENT STATUS:

A meeting was held with the academic libraries to determine their needs. New issues were discovered that are being worked on.

### PRIORITY: MISSION/VISION/STRATEGIC PLAN

PROGRESS: NEW QUESTIONS CREATED

CURRENT STATUS:

A new set of questions was drafted based on the previously compiled answers. The new questions were sent out to the executive committee for approval. The executive committee will go through them at the next meeting.



**PRIORITY: RFID INVENTORY SCANNER**

PROGRESS: NONE

CURRENT STATUS:

We are currently working with TechLogic to see if they can create a scanner to Symphony conversion script.

**PRIORITY: SEPARATE POLICIES FROM PROCEDURES**

PROGRESS: SUBCOMMITTEE BEING FORMED

CURRENT STATUS:

A committee consisting of circ, cat and pub services members is being formed to look at separating these out. A new policies document will be drafted based on their recommendations.

**PRIORITY: DATA RETENTION POLICY**

PROGRESS: APPROVED

CURRENT STATUS:

The policy is approved; however, some tweaking is needed for some of the different library types.

**PRIORITY: BEGIN ANNUAL REPORT**

PROGRESS: ONGOING

CURRENT STATUS:

A format has been selected and content is being written.

**PRIORITY: CREATE THE FY14 BUDGET**

PROGRESS: NONE

CURRENT STATUS:

Nothing to report.

**PRIORITY: SMS INTEGRATION INTO THE ILS**

PROGRESS: WORKING ON PURCHASING

CURRENT STATUS:

A quote was sent for a trial of the product. We are purchasing an initial set of 5000 text messages.

**PRIORITY: TECHNOLOGY PLAN**

PROGRESS: DRAFT COMPLETE

CURRENT STATUS:

The final plan has to be approved by the Network Steering Committee.



PRIORITY: RPA REPLACEMENT

PROGRESS: EXPLORATION

CURRENT STATUS:

Working with OCLC to see if EZProxy will work as a replacement. OCLC may end up hosting our EZProxy installation.



## STATISTICS FOR DECEMBER 2012

## HOLDS

Holds - December 2012					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	26964	3073	25	21787	2079
AJS	66	6		60	
ASH	169	2		165	2
BAG	189	34		148	7
BCC	330	17		288	25
BMHS	37	7	1	29	
CLA	159	14		143	2
CON	369	42		303	24
COR	325	29		283	13
CRK	11			10	1
CTW	2594	329		2090	175
CVHS	17	3		13	1
CVPL	1776	142	1	1515	118
CVUSD	46			36	10
DHL	261	12		239	10
DIAL	3	2		1	
ERU	161	31		121	9
GMMS	15			13	2
JER	123	3		116	4
LES	31	9		19	3
MAY	500	33		456	11
MVS	12			11	1
ORME	39	5		33	1
PCL	124	8		95	21
PHS	125	18		95	12
PMH	51	4	2	43	2
PPL	8924	1131	12	7024	757
PPLA	218	16		202	
PVPL	4527	564	7	3497	459
SED	2446	264	1	2004	177
SEL	320	13		264	43
THS	26			26	
VBC	351	62		276	13
VER	768	87		600	81
VOC	1093	124	1	934	34
WIL	127	5		97	25
WTS	40	8		28	4
YAR	311	18		285	8
YCP	218	19		178	21
YCV	51	9		39	3
YFL	10	2		8	
YLN	1	1			

## TRANSITS

Items Transited by Library for December 2012																	
Station Library →																	
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All		53	170	156	255	32	113	271	287	10	1647	13	1411	38	228	1	133
AJS	57		1							1	5		4		1		1
ASH	151			1	3			3	5		11		14	3	1		
BAG	250	1	3		9		1	2	8		26		33	2	3		2
BCC	328		5	4		1	1	4	8		33		33		5		2
BMHS	81			1	3				2		11		4		2		
CLA	259		5	1	5			8	3		32		30		1		
CON	173	2	2		3	1			3		18		22		9		
COR	186	1			2			3			19		19	2	1		
CRK	171	1	1		2		2	8	3		13		8		2		1
CTW	1586	5	10	17	27	1	13	19	33	2		2	137	2	18		15
CVHS	41						1				2		4		2		1
CVPL	662	1	2	5	17	1	4	17	15		72			6	9		6
CVUSD	90		1	2	2	1		2			6		13		4		1
DHL	267		3	5	3	2	3	7	6		26		29	2			2
DIAL	11										1				1		
ERU	131	1			3		1				11		6		6		
GMMS	44	3				1					3		6	1	3		
JER	165		5	1	2			2	4		20		12		2		3
LES	55	1							1		6		9		2		
MAY	307	1	4	1	4	1		4	8		45	1	39	1	2		5
MVS	1																
ORME	55				1						3		12		1		
PCL	278				2		1		2		25	1	9		3		1
PCT	1																
PHS	91	1			1			1			9		10		2		2
PMH	32	1									2		1		4		
PPL	3530	12	34	46	52	6	37	64	69	5	483	2	354	6	50		28
PPLX	16																
PVPL	2089	14	38	24	36	12	16	36	50	1	236	5	178	7	30	1	11
SED	2908	2	23	15	29		14	35	33		253	2	171	3	18		20
SEL	335		8	5	3	1	3	8	5		33		37	3	5		7
SHM	0																
THS	36	1									2		9				
UNDEFINED	1																
VBC	166	1		1	3	1		2	2		11		10		2		1
VER	614	2	12	11	6		6	15	9	1	57		53		8		4
WIL	170		3		2		1	7	1		18		19		8		3
WTS	37			2				1			5		5		1		1
YAR	376	1	5	5	9	1	1	11	7		29		30		5		1
YAV	0																
YCP	854	1	4	5	14	2	6	7	5		60		47		5	0	9
YCV	612		1	4	12		2	5	5		60		44		12		6
YFL	2										1						
YLN	0																

## TRANSITS – CONT.

Items Transited by Library for December 2012															
Station Library →															
Item Library ↓	All	GMMS	JER	LES	MAY	MVS	ORME	PCL	PHS	PMH	PPL	PPLA	PVPL	SED	SEL
All		13	127	43	464	11	36	87	119	48	3958	197	2589	1370	148
AJS	57		1	5	1				1	2	10		17	3	2
ASH	151		3		4			2			44	1	23	5	1
BAG	250				13				1	1	52	1	54	16	1
BCC	328		2	1	12			1			91	2	58	23	
BMHS	81			2			1		1	1	13		22	3	
CLA	259		1		6			1			76	2	34	21	3
CON	173	1	1		4						40	2	31	7	
COR	186			4	9			2		1	54		30	10	
CRK	171		1		7						54	1	21	15	1
CTW	1586	2	20	1	38	1	4	5	10		518	15	278	149	12
CVHS	41	1			3						14		6	5	
CVPL	662		4	3	29		2	3	6	2	178	9	115	50	5
CVUSD	90				1				2		21		24	1	
DHL	267		2		12	1		2	1		74	1	37	9	5
DIAL	11		1								3		2	2	
ERU	131				1			6			50		12	15	
GMMS	44				3				1	2	7		5	3	
JER	165				7			1	1		39		21	23	2
LES	55	1			1	1			3		11	3	11		
MAY	307						1	1	1		67		61	27	6
MVS	1										1				
ORME	55				5				2		17		6	3	
PCL	278		1		1				2	7	93	3	44	45	1
PCT	1										1				
PHS	91	1			3			1			23	2	11	6	4
PMH	32	2			2						7	1	8	1	1
PPL	3530	3	36	5	103	3	9	25	31	9		93	798	409	37
PPLX	16							2			12		2		
PVPL	2089		13	13	74	2	5	6	18	4	763	23		186	19
SED	2908	2	13	1	52	1	6	10	22	5	664	18	339		21
SEL	335		5		13			2	1		73	3	66	23	
SHM	0														
THS	36								3		10		3	3	
UNDEFINED	1										0		0		
VBC	166				1		1			1	43	1	41	18	2
VER	614		4	4	17			2	5	3	168	6	113	40	8
WIL	170			1	5	1	1				49		20	17	1
WTS	37			1					1		11		1	2	
YAR	376		3		16			2		1	100	2	68	37	9
YAV	0														
YCP	854		7		7		3	11	3	9	311	4	118	120	6
YCV	612		9	2	14	1	1	3	4		196	4	88	73	1
YFL	2												1		
YLN	0														

## TRANSITS – CONT.

Items Transited by Library for December 2012													
Station Library →													
Item Library ↓	All	SHM	THS	VBC	VER	VOC	WIL	WTS	YAR	YCP	YCV	YFL	YLN
All		0	26	345	560	1666	98	27	280	140	39	10	0
AJS	57		1		1								
ASH	151			2	7	12	1			5		0	
BAG	250			2	6	2	1		7	2		1	0
BCC	328			5	12	14	3		4	3		1	0
BMHS	81			3	9	1			2				
CLA	259			2	8	9	2		3	4	2		
CON	173			4	10	7	2		3	1			
COR	186			2	7	11			8	1		0	
CRK	171			7	5	9	1		7	1			0
CTW	1586		4	21	64	91	8	2	25	12	4	1	0
CVHS	41		1							1			
CVPL	662		1	10	27	36	4	1	14	5	3		0
CVUSD	90			2	3	4							
DHL	267		1	2	10	6	3		7	6			0
DIAL	11					1							
ERU	131			10	2	2	2		3				
GMMS	44		1	1	3		1						
JER	165			3	1	6	2		3	3	2		0
LES	55				5								
MAY	307			6	11	4	1		4	1			
MVS	1												
ORME	55			2	1	1	1						0
PCL	278		1	2	10	12	1		3	3	5		0
PCT	1												
PHS	91		1	3	3	5				2			
PMH	32				0			1		1			
PPL	3530		5	116	139	281	29	10	100	34	7		0
PPLX	16												
PVPL	2089		4	41	74	90	15	4	21	13	4	2	0
SED	2908		2	60	71	936	11	1	28	22	3	2	0
SEL	335		2	6	10	7	2		2	2		0	0
SHM	0	0											
THS	36				3			2					0
UNDEFINED	1									1			
VBC	166				8	9	2	1	0	3	1		
VER	614		1	13		27	3	1	12	3			0
WIL	170			3	4	4			2				0
WTS	37		1		4	1							
YAR	376			4	12	10	1			5		1	
YAV	0												0
YCP	854			9	21	31	1	2	16		8	2	0
YCV	612			4	9	37	1	2	6	6			0
YFL	2											0	
YLN	0	0											



## DISCARDS (DELETED ITEMS)

Discards December 2012	
Library	Items
All	3604
AJS	9
ASH	146
BAG	56
BCC	59
CLA	32
CON	76
COR	22
CRK	13
CTW	29
CVPL	61
DHL	248
ERU	14
GMMS	3
MAY	79
MVS	16
ORME	17
PCL	7
PHS	4
PPL	897
PVPL	230
SED	138
SEL	3
SHM	30
THS	76
VBC	17
VER	1158
WTS	1
YAR	56
YCP	11
YCV	76
YFL	9
YLN	11

## ADDITIONS

Items Added December 2012	
Library	Copies
All	5513
AJS	126
ASH	54
BAG	91
BCC	162
BMHS	23
CLA	87
CON	30
COR	61
CRK	27
CTW	329
CVHS	76
CVPL	226
CVUSD	6
DHL	47
DIAL	105
ERU	71
GMMS	15
JER	79
LES	50
MAY	94
MVS	2
ORME	18
PCL	111
PHS	8
PMH	38
PPL	1526
PVPL	431
SED	647
SEL	42
THS	58
VBC	124
VER	27
WIL	70
WTS	14
YAR	173
YAV	86
YCP	167
YCV	101
YFL	37
YLN	74



## NEW PATRONS (USERS)

New Users December 2012	
Library	Patrons
All	914
AJS	3
ASH	16
BAG	8
BCC	8
BMHS	8
CLA	6
CON	7
COR	10
CRK	2
CTW	117
CVHS	10
CVPL	49
CVUSD	4
DHL	9
ERU	17
GMMS	7
JER	3
MAY	7
MVS	1
PCL	0
PHS	2
PMH	2
PPL	251
PVPL	157
SED	111
SEL	5
THS	1
VBC	4
VER	51
VOC	8
WIL	2
WTS	4
YAR	13
YCP	10
YCV	1
YFL	0



## PATRON BILLS

## Patron Bills by Library for December 2012

Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	10723	33800.9	33137.46	2830	665	218	45
AJS	13	80.85	80.85	7	0	0	0
ASH	9	50.25	50.25	5	0	0	0
BAG	26	85.55	85.55	12	1	1	0
BCC	22	164.9	164.9	11	6	1	0
BMHS	528	6667.56	6640.86	177	0	37	12
CLA	5	27.15	27.15	5	1	0	0
CON	41	171.2	171.2	14	2	1	0
COR	14	195.55	195.55	7	3	1	0
CTW	1129	2075.71	1991.36	383	105	23	2
CVHS	1	64.47	64.47	1	0	1	0
CVPL	388	994.71	972.86	118	26	12	2
CVUSD	50	422.11	422.11	17	2	3	0
DHL	4	28.5	28.5	2	1	0	0
DIAL	8	33.57	33.57	2	1	0	0
ERU	177	743.34	738.34	91	6	1	0
GMMS	40	49.69	47.44	34	0	1	0
JER	29	289.75	289.75	12	3	3	2
LES	5	65.09	65.09	5	3	0	0
MAY	15	45.55	45.55	5	0	0	0
MVS	6	50.2	49.2	3	0	1	0
ORME	10	93.94	93.94	4	3	0	0
PCL	124	828.19	807.99	39	10	4	1
PHS	54	223.18	221.88	36	1	2	1
PMH	149	391.48	386.83	106	0	14	0
PPL	3885	10017.36	9716.02	626	167	58	15
PPLA	9	54	54	5	2	0	0
PPLG	33	82.99	78.99	2	0	1	0
PVPL	1508	4396.73	4309.25	327	109	26	6
SED	1523	2038.31	1996.49	534	183	11	3
SEL	21	164.95	164.95	8	0	1	0
THS	92	772.04	772.04	62	2	3	0
VBC	12	58.85	58.85	4	1	0	0
VER	210	490.7	489.9	78	15	4	1
VOC	104	64.5	63.45	55	17	0	1
WIL	55	563.8	563.8	16	4	2	0
WTS	17	193.93	193.93	12	4	2	0
YAR	13	103.75	103.75	4	1	0	0
YCP	329	621.92	598.77	82	21	5	0
YCV	56	211.58	210.48	21	6	2	0
YFL	1	13	1	1	0	1	0
YLN	8	110	86.6	8	1	2	0

## CIRCULATION\*

\*Total does not include Library Use Transactions

Circulation by Library for December 2012						
Library	Checkouts	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	132925	9735	19432	2835	10265	165052
AJS	2169	4	3		362	2176
ASH	791	60	24		205	875
BAG	475	27	41		123	543
BCC	1695	144	30		127	1869
BMHS	317	41	9		31	367
CLA	768	37	98		223	903
CON	1083	103	72		100	1258
COR	1360	109	48		35	1517
CRK	223	62	6		35	291
CTW	12508	1149	1925	107	514	15689
CVHS	78	12	3		2	93
CVPL	6916	797	1033		184	8746
CVUSD	1274	71			2	1345
DHL	1006	66	207		309	1279
DIAL	2				1	2
ERU	663	57	50	117	45	1002
GMMS	314	0		52	31	366
JER	572	93	33		65	698
LES	1584	1		253	84	1838
MAY	1796	59	79		193	1934
MVS	625	12			16	637
ORME	61	12	12		18	85
PCL	463	140	235	63	51	901
PHS	299	48			7	347
PMH	275	0	3	119	228	397
PPL	43349	3012	8806		2302	55167
PPLA	197		12		3	209
PVPL	22981	896	3428	1275	1490	28580
SED	15609	521	1717	326	884	18173
SEL	1271	17	4		8	1292
SHM	0				32	
THS	1342	306		90	377	1738
VBC	2076	59	122		59	2257
VER	2726	273	464		1485	3463
VOC	1666	32	120		22	1818
WIL	485	22	37		17	544
WTS	950	97		87	18	1134
YAR	1843	153	90		130	2086
YCP	767	169	562	306	255	1814
YCV	336	187	23	40	77	586
YFL	10	14	3		10	27
YLN	0	873	133		105	1006

## CHECKINS

Checkins by Library for December 2012		
Library	Total	Change Vs. Previous Year FY July June
All	150572	-3%
AJS	2296	21%
ASH	927	21%
BAG	558	-34%
BCC	1888	-25%
BMHS	761	15%
CLA	978	-11%
CON	1134	7%
COR	1452	-14%
CRK	382	-21%
CTW	13542	-16%
CVHS	107	-44%
CVPL	8023	2%
CVUSD	2132	-5%
DHL	1078	-18%
DIAL	3	-50%
ERU	1042	-8%
GMMMS	383	53%
JER	677	-15%
LES	1669	33%
MAY	1976	6%
MVS	944	69%
ORME	100	2%
PCL	830	-18%
PCT	14	-52%
PHS	382	22%
PMH	594	29%
PPL	46748	12%
PPLA		-100%
PPLG		-100%
PVPL	27242	-8%
SED	16080	-8%
SEL	1326	-9%
SHM	20	
THS	1646	-10%
VBC	2191	6%
VER	3457	-19%
VOC	2421	-9%
WIL	530	-30%
WTS	1053	1%
YAR	2024	2%
YCP	1461	-2%
YCV	411	6%
YFL	63	186%
YLN	27	2600%

## OPAC SEARCHES

OPAC Searches by Library for December 2012							
Library	Number of Searches	Number of Hits	Average Hits Per Search	Sessions with Searches	% of Total-YLN Searches	Add'l Extrap. Searches	Est. Tot. Searches
All	81355	32890025	404.2778563	29351			
AJS	126	10879	86.34126984	52	0.26%	83	209
ASH	185	78176	422.572973	35	0.38%	122	307
BAG	225	25096	111.5377778	43	0.46%	148	373
BCC	248	39152	157.8709677	63	0.51%	163	411
BMHS	93	36658	394.172043	26	0.19%	61	154
CLA	320	33079	103.371875	81	0.65%	210	530
CON	438	37684	86.03652968	95	0.89%	288	726
COR	159	276885	1741.415094	34	0.32%	104	263
CRK	34	1349	39.67647059	14	0.07%	22	56
CTW	4849	1099128	226.6710662	1500	9.88%	3185	8034
CVHS	69	92265	1337.173913	20	0.14%	45	114
CVPL	3922	1187407	302.7554819	991	7.99%	2576	6498
CVUSD	13	770	59.23076923	9	0.03%	9	22
DHL	248	112427	453.3346774	83	0.51%	163	411
ERU	132	4043	30.62878788	38	0.27%	87	219
JER	148	4301	29.06081081	51	0.30%	97	245
LES	58	475	8.189655172	8	0.12%	38	96
MAY	277	205362	741.3790614	93	0.56%	182	459
ORME	40	659	16.475	15	0.08%	26	66
PCL	116	37229	320.9396552	39	0.24%	76	192
PHS	63	18575	294.8412698	18	0.13%	41	104
PMH	47	2320	49.36170213	15	0.10%	31	78
PPL	16613	4961372	298.6439535	5269	33.83%	10912	27525
PPLA	198	72423	365.7727273	40	0.40%	130	328
PVPL	9194	4247177	461.9509463	2682	18.72%	6039	15233
SED	6874	3295666	479.4393366	2179	14.00%	4515	11389
SEL	106	8295	78.25471698	31	0.22%	70	176
THS	18	220	12.22222222	8	0.04%	12	30
VBC	291	89372	307.1202749	90	0.59%	191	482
VER	1420	440416	310.1521127	419	2.89%	933	2353
VOC	1154	603939	523.3440208	369	2.35%	758	1912
WIL	88	19466	221.2045455	32	0.18%	58	146
WTS	17	211	12.41176471	8	0.03%	11	28
YAR	294	41101	139.7993197	77	0.60%	193	487
YCP	786	271284	345.1450382	247	1.60%	516	1302
YCV	240	21769	90.70416667	82	0.49%	158	398
YLN	32252	15513395	481.0056741	14579			
Total-YLN	49103				100.00%		

## EBRARY SEARCHES

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter/Range Downloads	Full Title Downloads
<a href="#">12/2012</a>	<a href="#">All Categories</a>	6,721	34	449	348	498	90	151
<b>TOTAL</b>		<b>6,721</b>	<b>34</b>	<b>449</b>	<b>348</b>	<b>498</b>	<b>90</b>	<b>151</b>

## OVERDRIVE

## Digital Library Statistics

From 12/1/2012 through 12/31/2012

Collection details from inception to 12/31/2012

Purchased Titles in Collection: 5,880

Audiobook: 2,823

eBook: 3,057

Purchased Copies in Collection (counting each copy of each format of a title): 6,601

Audiobook: 3,096

eBook: 3,505

Licensed eBooks in Collection: 86

eBook: 86

Other details from 12/1/2012 through 12/31/2012

Checkouts: 5,840

Audiobook: 1,744

eBook: 4,096

Holds: 2,296

Audiobook: 545

eBook: 1,751

Unique Library Patrons Checking Out Titles: 1,415





## 2012 CALENDAR YEAR STATISTICS

## HOLDS

Filled/Cancelled/Expired Holds by Library for CY12						
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP ONSHELF	Ratio Filled to Expired Onshelf
All	354054	40390	214	290973	22472	12.95
AJS	524	46	0	472	6	78.67
ASH	2026	151		1803	67	26.91
BAG	1987	245		1615	127	12.72
BCC	4721	275		4241	205	20.69
BMHS	501	118	1	367	15	24.47
CLA	1799	225		1519	55	27.62
CON	5257	483		4542	232	19.58
COR	4835	279		4272	284	15.04
CRK	246	22		213	11	19.36
CTW	32695	4374	18	26464	1839	14.39
CVHS	248	50	0	188	10	18.80
CVPL	22384	1941	9	19206	1228	15.64
CVUSD	446	29		360	57	6.32
DHL	4108	279		3726	103	36.17
DIAL	150	27		72	51	1.41
ERU	2259	279	2	1837	141	13.03
GMMMS	198	15		175	8	21.88
JER	1373	51		1182	140	8.44
LES	227	52		169	6	28.17
MAY	4593	329		4029	235	17.14
MVS	74	6		67	1	67.00
ORME	483	75		382	26	14.69
PCL	2790	328	1	2203	258	8.54
PCT	37	13		11	13	0.85
PHS	847	211		551	85	6.48
PMH	323	53	2	256	12	21.33
PPL	116091	14832	115	93033	8111	11.47
PPLA	3102	284	2	2812	4	703.00
PPLG	22			20	2	10.00
PVA2	1		1			
PVPL	64552	6792	36	52450	5274	9.95
SED	28477	3064	13	23638	1762	13.42
SEL	4288	171		3774	343	11.00
SHM	1	1				
TES	4	4				
THS	232	12		220		
VBC	4269	597	0	3520	152	23.16
VER	10997	1508	3	9006	480	18.76
VER2	13	13				
VOC	14179	1770	3	12048	358	33.65
WIL	1656	144		1386	126	11.00
WTS	554	145		391	18	21.72
YAR	4993	345		4517	131	34.48
YCP	4619	602	8	3618	391	9.25
YCV	674	95		492	87	5.66
YFL	185	43		124	18	6.89
YLN	14	12		2		

## TRANSITS

Items Transited by Library for CY12																	
	Station Library →																
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All		1053	1829	1588	4251	566	1319	4038	4351	237	21930	285	17999	654	3658	84	1928
AJS	618		2	15	3	1		5	2	1	43	5	65	12	27		5
ASH	2559	11		15	57	6	14	50	54	2	203	4	201	19	48	1	24
BAG	3264	23	33		45	5	19	47	88	5	307	7	262	19	62		18
BCC	4721	20	49	39		7	32	94	129	3	412	8	375	13	72	2	39
BMHS	864	16	2	5	16		3	16	18	1	80	8	50	5	14		12
CLA	3737	5	39	29	67	3		81	72	8	331	6	372	2	47		36
CON	2512	17	30	10	55	3	23		62		223	4	241	11	49		23
COR	2493	11	27	6	52	14	13	51		3	240	8	186	15	40	1	9
CRK	1937	2	16	8	39	3	8	46	46		163	1	167	1	39		11
CTW	22102	84	153	160	353	34	152	360	515	22		34	1840	92	355	3	152
CVHS	408		2	3	12	6	1	7	2	1	36		35	5	13		7
CVPL	9087	36	78	58	198	32	59	190	225	10	930	13		28	169	2	67
CVUSD	919	15	2	8	15	5	1	7	8	1	67	4	86		31		7
DHL	3737	16	34	27	75	16	15	82	87	3	342	6	293	26		3	37
DIAL	29			2	3						1				1		
ERU	2594	5	16	11	83	5	12	30	40	1	228	4	130	1	38		
GMMS	589	26	2	4	9	6		6	7	3	41	7	52	8	16	1	2
JER	2899	7	43	19	83	6	9	61	130	3	308	1	145	3	37	1	21
LES	559	21	1	12	6			9	7		33		88	1	24		4
MAY	3235	23	44	27	77	12	21	66	93	1	338	5	278	14	49	1	31
MVS	47	1							1		3		8	2	1		
ORME	750	9	10	2	14	6	5	10	11		54	5	48	7	14	2	7
PCL	3601	1	13	15	37	5	11	23	16		389	5	138	3	31	2	22
PCT	34		1								2						
PHS	1078	6	7	6	27	10	6	14	9	2	86	6	53	9	17		13
PMH	351	15	2	4	12	3	1	5	1		20		34	3	12	1	3
PPL	46663	229	367	366	1011	107	332	915	912	60	6228	40	4577	120	821	23	512
PPLG	470		1	2	7	1	2	6	7		38	2	29		2		3
PPLX	125				2						14		7		1		
PVPL	31319	193	353	286	638	128	182	674	646	14	3497	35	3087	98	593	17	263
SED	38466	107	247	175	502	57	166	487	412	25	3180	24	2228	57	358	7	249
SEL	4446	10	59	25	81	12	27	114	149	7	358	7	406	15	59	1	57
SHM	0																
THS	427	25		14	4			4	2		23		50	3	13		7
UNDEFINED	25			1		1	0				0	2	1				
VBC	1859	23	13	20	30	8	12	35	36	19	151	3	168	3	43	1	14
VER	8640	55	59	60	155	14	64	158	134	12	959	6	702	34	168	4	47
WIL	2159	2	27	11	43	1	8	57	49	13	199	2	160	8	51		20
WTS	288	10		9	2			3	3		22		27	3	6		5
YAR	4683	12	37	28	110	7	22	110	136	6	413	5	353	4	77	3	35
YAV	1																
YCP	14347	11	34	70	220	26	64	130	120	3	1401	14	705	8	182	5	117
YCV	6338	6	26	35	107	15	35	84	122	5	564	4	349	2	78	3	49
YFL	36			1	1			1		3	3		1				
YLN	7					1							2				

## TRANSITS – CONT.

Items Transited by Library for CY12																		
	Station Library →																	
Item Library ↓	All	GMMS	JER	LES	MAY	MVS	ORME	PCL	PCT	PHS	PMH	PPL	PPLA	PPLG	PPLX	PVPL	SED	SEL
All		211	1377	333	4191	101	472	1730	29	940	409	53561	2825	868	0	39066	16529	2452
AJS	618	1	1	9	6			2		3	7	116	11			133	24	2
ASH	2559		11		48	1	2	21		2	2	648	42	12		467	157	23
BAG	3264	4	8	8	61		8	8		14	9	825	38	3		677	175	31
BCC	4721	5	25	7	123	1	8	21	1	11	4	1174	54	20		890	319	60
BMHS	864	3	7	2	8	1	10	10		10	10	187	4	2		175	42	4
CLA	3737	1	23	3	95	0	7	14		5	3	941	38	17		623	259	41
CON	2512	2	15	4	63		2	2		7		596	28	9		505	127	32
COR	2493	7	20	6	87	1	2	8		5	4	601	26	10		431	163	32
CRK	1937	1	12	2	30		3	12		5	4	525	16	7		298	139	38
CTW	22102	15	155	25	466	7	44	134		78	21	6506	197	63		4514	1765	274
CVHS	408	1	2	2	14		9	9		4	4	106				51	21	
CVPL	9087	16	37	17	232	6	16	55		37	25	2525	107	37		1722	635	108
CVUSD	919		2	2	15		2	22		10	4	206	11	2		184	54	2
DHL	3737	8	27	5	94	2	3	13		6	11	959	38	19		697	200	56
DIAL	29		1					1				5				4	6	
ERU	2594		14	2	33		21	69		16		799	12	9		364	268	18
GMMS	589			6	21	2	3	4		7	14	107	4			100	24	2
JER	2899	1			101		8	23		6	2	736	19	6		408	283	35
LES	559	1			7	3	2			3	1	100	6			130	17	
MAY	3235	4	25	4		1	3	13		3	1	806	22	7		654	180	37
MVS	47	1		1	1							7	4			7	2	
ORME	750	1	3		15			9		20	4	212	3	2		120	50	2
PCL	3601	1	36	1	12	1	9		17	19	12	1323	15	6		428	496	21
PCT	34							9				10				2	2	
PHS	1078	7	5	6	10		18	21			6	301	9	7		165	94	9
PMH	351	6			5	1		1		6		75	3			63	23	3
PPL	46663	56	319	72	905	30	84	336	5	236	97		1271	328	0	12102	4631	677
PPLG	470		6		5			2				179	2			82	24	5
PPLX	125		1				4	2				59				23	5	
PVPL	31319	33	175	78	604	14	70	158		141	55	10991	351	87			2660	385
SED	38466	18	180	31	459	18	52	215	2	117	40	9207	224	70		5384		260
SEL	4446	2	41	1	136	2	6	14		4	2	1065	31	20		867	313	
SHM	0																	
THS	427	2		1	7		3	1		7	1	95	1			98	11	2
UNDEFINED	25			0	0		0	2		4		1				5	6	0
VBC	1859	1	3	3	23		4	6		5	6	451	16	6		401	119	13
VER	8640	5	29	16	169	1	8	40		32	18	2334	71	32		1695	579	97
WIL	2159	2	17	2	38	3	2	4		1	2	602	6	12		370	161	16
WTS	288		1	5	1		1	1		1	5	60	4			61	8	1
YAR	4683	2	29	2	99	1	6	18		7	6	1309	27	18		868	358	69
YAV	1																1	
YCP	14347	4	94	3	105	1	34	314	3	75	24	4811	88	27		2305	1522	63
YCV	6338		53	7	92	4	18	136	1	33	5	1994	26	30		982	602	33
YFL	36				1							5				11	4	
YLN	7											2					0	1

## TRANSITS – CONT.

Items Transited by Library for CY12													
	Station Library →												
Item Library ↓	All	SHM	THS	VBC	VER	VOC	WIL	WTS	YAR	YCP	YCV	YFL	YLN
All		0	260	4170	8935	20075	1444	968	4487	3066	497	212	45
AJS	618		7	10	45	20		18	11	4	1		1
ASH	2559			51	94	159	18	7	40	42	2	1	0
BAG	3264		3	54	115	123	17	20	55	36	5	6	21
BCC	4721		5	86	184	222	29	16	80	62	8	12	0
BMHS	864		2	18	56	31	5	6	9	9	2	2	3
CLA	3737		4	98	142	177	19	10	53	58	5	3	0
CON	2512		1	50	105	108	15	8	49	24	2	7	0
COR	2493		2	51	111	121	21	9	49	33	3	14	0
CRK	1937		4	38	69	86	13	10	44	16	5	10	0
CTW	22102		32	382	985	1205	142	74	413	258	31	7	0
CVHS	408		2	3	17	12	2	2	7	9		1	0
CVPL	9087		8	135	358	428	71	44	239	114	16	2	2
CVUSD	919			16	69	27	4	6	16	8			0
DHL	3737		5	67	139	135	48	8	71	60	1	2	1
DIAL	29					5							
ERU	2594			61	87	99	10	3	56	42	5	2	0
GMMS	589		4	7	46	5	6	8	21	5	2		1
JER	2899		2	70	78	115	26	6	41	41	10	5	0
LES	559		4	1	48	9		9	4	6	2		0
MAY	3235		2	48	99	86	18	19	72	31	5	15	0
MVS	47		4	1	1			2					0
ORME	750		1	10	19	40	5	1	14	13	2		0
PCL	3601		1	38	90	172	30	2	61	71	26	1	1
PCT	34			1	1	4				1	1		0
PHS	1078		3	10	50	33	4	4	19	23	1	1	1
PMH	351		2	3	14	4	1	15	4	5	1		0
PPL	46663		77	1026	2129	2912	364	246	1202	804	105	24	5
PPLG	470			8	15	15	3	1	13	10			
PPLX	125				1	3			3				0
PVPL	31319		30	577	1438	1279	241	216	519	435	57	18	3
SED	38466		22	607	1162	10844	167	69	508	440	64	22	3
SEL	4446		5	91	175	135	32	9	59	39	7	3	0
SHM	0	0											0
THS	427			1	32	4		12	2	1	1		0
UNDEFINED	25			1						1			
VBC	1859				83	57	11	23	18	23	4	4	0
VER	8640		15	202		294	43	43	173	96	10	7	0
WIL	2159			43	82	61		5	43	27	2	5	2
WTS	288		2	1	41	1			2	2			0
YAR	4683		5	69	169	149	29	18		51	9	7	0
YAV	1												0
YCP	14347		5	153	426	649	24	13	371		102	21	0
YCV	6338		1	82	160	245	24	6	145	165		10	0
YFL	36						2		1	1			1
YLN	7	0				1							0

## ADDITIONS

Items Added for CY12	
Item Library	Total Copies
All	168326
AJS	641
ASH	635
BAG	1019
BCC	1224
BMHS	1623
CLA	1131
CON	547
COR	886
CRK	321
CTW	4515
CVHS	2187
CVPL	3381
CVUSD	163
DHL	729
DIAL	208
ERU	659
GMMS	284
JER	691
LES	374
MAY	1242
MVS	146
ORME	583
PCL	1130
PCT	1
PHS	287
PMH	216
PPL	18839
PPLX	300
PVPL	6636
SED	8235
SEL	637
SHM	42
THS	434
VBC	1301
VER	1160
WIL	498
WTS	334
YAR	1472
YAV	2656
YCP	3019
YCV	1841
YFL	93
YLN	96006



## TOTAL ITEMS

Total Items CY2012	
Item Library	Total Copies
All	1206579
AJS	13048
ASH	7262
BAG	10815
BCC	16141
BMHS	41365
CLA	9800
CON	7874
COR	9000
CRK	4407
CTW	103178
CVHS	22290
CVPL	50929
CVUSD	22750
DHL	8060
DIAL	1064
ERU	36737
GMMMS	14450
JER	15063
LES	15130
MAY	12462
MVS	9031
ORME	17106
PCL	34642
PCT	478
PHS	15542
PMH	9792
PPL	166659
PPLX	2023
PVPL	101615
SED	81585
SEL	7863
SHM	6508
THS	17693
UNDEFINED	1
VBC	9877
VER	38710
WIL	4383
WTS	10716
YAR	9309
YAV	10652
YCP	80150
YCV	53997
YFL	416
YLN	96006



## TOTAL USERS

Users by Library CY12								
User Library	Patrons	Library Use	Delinquent Patrons	Blocked Patrons	Barred Patrons	% of Delinquent Patrons	% of Blocked Patrons	% of Barred Patrons
All	145980	4479	21994	19999	3198	15%	14%	2%
AJS	787	44	53	0	1	7%	0%	0%
ASH	1424	29	92	236	6	6%	17%	0%
BAG	1083	33	65	105	7	6%	10%	1%
BCC	1314	127	85	119	7	6%	9%	1%
BME	2	6	0	0	0	0%	0%	0%
BMHS	2034	347	27	449	17	1%	22%	1%
CHV2	1	1	0	0	0	0%	0%	0%
CLA	793	18	167	80	25	21%	10%	3%
CON	1119	21	52	110	9	5%	10%	1%
COR	1043	38	71	140	28	7%	13%	3%
CRK	263	12	13	20	3	5%	8%	1%
CTW	18100	291	4150	3073	241	23%	17%	1%
CVHS	855	809	2	55	0	0%	6%	0%
CVPL	9160	92	1592	1838	105	17%	20%	1%
CVUSD	1688	85	146	139	3	9%	8%	0%
DHL	864	37	67	46	16	8%	5%	2%
DIAL	1	5	0	0	0	0%	0%	0%
ERU	4778	38	65	42	12	1%	1%	0%
GMMS	732	15	5	115	0	1%	16%	0%
JER	545	13	72	173	11	13%	32%	2%
LES	407	12	162	19	0	40%	5%	0%
MAY	1448	39	100	160	23	7%	11%	2%
MVS	466	8	77	26	0	17%	6%	0%
ORME	174	73	15	12	0	9%	7%	0%
PCL	2103	261	243	90	13	12%	4%	1%
PCT	2	7	0	0	0	0%	0%	0%
PHS	1907	277	8	222	2	0%	12%	0%
PMH	735	52	5	142	1	1%	19%	0%
PPL	36042	744	3982	5539	577	11%	15%	2%
PPLA	23	7	2	3	0	9%	13%	0%
PPLG	2	8	0	0	0	0%	0%	0%
PPLX	2	6	0	0	0	0%	0%	0%
PVA2	1	4	0	0	0	0%	0%	0%
PVPL	27005	350	5068	3752	827	19%	14%	3%
SED	13642	157	3062	1254	130	22%	9%	1%
SEL	881	27	49	123	2	6%	14%	0%
SHM	3	6	0	0	0	0%	0%	0%
TES	2	5	0	0	0	0%	0%	0%
THS	751	10	105	10	0	14%	1%	0%
VBC	830	15	168	38	6	20%	5%	1%
VER	4410	42	828	546	906	19%	12%	21%
VER2	1	5	0	0	0	0%	0%	0%
VOC	647	13	101	17	4	16%	3%	1%
WIL	434	15	47	107	4	11%	25%	1%
WTS	438	38	93	12	1	21%	3%	0%
YAR	653	26	47	33	42	7%	5%	6%
YAV	2	5	0	0	0	0%	0%	0%
YCC	3	7	0	0	0	0%	0%	0%
YCP	4148	124	670	574	143	16%	14%	3%
YCV	2191	26	437	580	26	20%	26%	1%
YFL	36	13	1	0	0	3%	0%	0%
YLN	5	36	0	0	0	0%	0%	0%

## CIRCULATION\*

\*Total does not include Library Use Transactions

Circulation by Library for CY12						
Station Library	Checkout Item	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	1874999	127444	227070	49858	160637	2281587
AJS	27609	18	26		6037	27653
ASH	9413	506	315		2834	10234
BAG	7180	614	483		2918	8277
BCC	26488	1971	485		3621	28944
BMHS	14835	1859	267		254	16961
CLA	10957	918	1273		3142	13148
CON	13744	1099	604		1137	15447
COR	22662	1378	427		784	24467
CRK	4869	741	47		508	5657
CTW	182006	16289	21008	4870	8052	224173
CVHS	4318	143	22		1045	4483
CVPL	91077	8574	10913		4386	110564
CVUSD	22028	1826			654	23854
DHL	14728	647	1799		761	17174
DIAL	98	60			4	158
ERU	9296	1604	1039	632	5243	14489
GMMS	4850	3		794	704	5647
JER	7864	1216	374		1124	9454
LES	18208	696		2131	1790	21035
MAY	21416	912	1054		1465	23382
MVS	8563	425	2	5	91	8995
ORME	1043	412	105		626	1560
PCL	8295	2074	2782	1214	2478	14365
PCT	49	27			5	76
PHS	5035	428	38	1	153	5502
PMH	5235	76	20	1051	1535	6382
PPL	565362	37664	99648		30646	702674
PPLA	2825	6	194		15	3025
PPLG	1655	101	346		703	2102
PPLX	0				1	
PVPL	368302	11461	44569	24168	22872	448500
SED	200232	6621	17966	6451	23263	231270
SEL	19740	399	70		342	20209
SHM	0				51	
THS	20031	1673	3	985	1109	22692
VBC	25059	571	644		796	26274
VER	45193	3977	8153	1	7494	57324
VOC	20075	583	1395		366	22053
WIL	6932	647	325		1026	7904
WTS	12964	1732	150	843	1118	15689
YAR	20635	2129	856		932	23620
YAV			12		0	12
YCP	18700	3365	6626	6112	9110	35090
YCV	5155	1604	520	600	755	7890
YFL	228	110	5		338	343
YLN	45	10285	2505		8349	12835



## EBRARY SEARCHES

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter/Range Downloads	Full Title Downloads
CY2012	All Categories	116,463	462	2,183	3,719	6,616	1,299	1,112
<b>TOTAL</b>		<b>116,463</b>	<b>462</b>	<b>2,183</b>	<b>3,719</b>	<b>6,616</b>	<b>1,299</b>	<b>1,112</b>

## OVERDRIVE

## DIGITAL LIBRARY STATISTICS

From 1/1/2012 through 12/31/2012

**Collection details from inception to 12/31/2012**

**Purchased Titles in Collection:** 5,880

Audiobook: 2,823

eBook: 3,057

**Purchased Copies in Collection** (counting each copy of each format of a title): 6,601

Audiobook: 3,096

eBook: 3,505

**Licensed eBooks in Collection:** 86

eBook: 86

**Other details from 1/1/2012 through 12/31/2012**

**Checkouts:** 67,374

Audiobook: 21,636

eBook: 45,738

**Holds:** 28,269

Audiobook: 7,036

eBook: 21,233

**Unique Library Patrons Checking Out Titles:** 4,667

