

# YLN LIBRARY NETWORK MANAGER'S MONTHLY REPORT

November 2012

## LIBRARY NETWORK MANAGER'S LOWDOWN

The end of the year is quickly approaching. The YLN has already started working on its end-of-the year requirements including the annual report, next year's budget, and anticipating the needs of the YLN over the next year. I have already had meetings with new potential members and they have been very positive. The K-12 library market is the only market left to expand into and an area where the YLN can really help our youngest citizens in the County.

The YLN is aggressively pursuing membership within this market utilizing three tools.

- 1) SirsiDynix has recently committed to a 90% reduction in the cost of adding additional libraries.
- 2) We are going to be pursuing LSTA grants to cover initial expenses.
- 3) The YCFLD and the YLN will be working to add services that benefit K-12s.

We have already made it possible to transfer student data into Symphony and we are working on automating that process. This has greatly benefitted K-12 libraries. We are also starting on the process to make this service available to our academic libraries. This new service has already created new efficiencies for K-12s and we look forward to it benefitting our academic members as well. Look forward to some exciting new services coming from the YLN and the YCFLD over the next year.

Respectfully Submitted,



Corey Christians

Library Network Manager



## PRIORITIZATION

### PRIORITY: RESOLVE CURRENT HELPDESK REQUESTS

PROGRESS: ONGOING

CURRENT STATUS:

Total Requests opened in November: 68

Total Requests closed in November: 71

Total Requests reopened in November: 15

Total Unresolved Requests opened in November: 2 (unanswered)/4 (answered or awaiting customer response)

Total Requests still open and unanswered or awaiting YLN response: 30

Total Requests still open and awaiting customer response or replied to: 35

Oldest request: 11/04/2010

### PRIORITY: REWRITE AND REVISE IGA

PROGRESS: COMPLETE

CURRENT STATUS:

The Board of Supervisors (BOS) approved the agreements on November 19<sup>th</sup>. Unsigned agreements will be signed by the County as they come in since the BOS has already agreed to them. Thanks to Michael and Barbara especially for their hard work in completing this process.

### PRIORITY: RFID INSTALLATIONS

PROGRESS: WAITING FOR INSTALLATION REQUESTS

CURRENT STATUS:

Camp Verde Community Library will start their RFID project soon.

### PRIORITY: VUFIND IMPLEMENTATION

PROGRESS: VUFIND 2 HAS BEEN INSTALLED ON THE TEST SERVER.

CURRENT STATUS:

Chanel has also started delving into what it will take to customize VuFind 2.

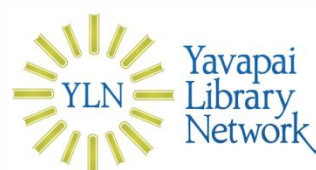
### PRIORITY: CREATE A NEW PORTAL AND TRANSFER PERTINENT EXISTING INFORMATION

PROGRESS: COMPLETE

UPGRADE DATE: 11/1/2012

CURRENT STATUS:

We are now running the new and improved portal. A big thanks goes out to Chanel for all of her efforts in completing the project. The new portal is available through your web browser by going to <http://portal.yln.info>, <http://www.yln.info>, or <http://ynl.info>.



**PRIORITY: EXPAND TELEMESAGE ACCESS**

PROGRESS: APPROVED BY FINANCE

CURRENT STATUS:

The expenditure has been approved. We are going to start configuring the server for the upgrade. Jim will be working with Talking Tech on performing the upgrade.

**PRIORITY: SIF UPLOADS**

PROGRESS: NONE

CURRENT STATUS:

No progress for November

**PRIORITY: MISSION/VISION/STRATEGIC PLAN**

PROGRESS: ANSWERS COMPILED

CURRENT STATUS:

A set of questions was sent out and they were answered. The answers are being used as the basis for a new set of questions that are more granular. They executive committee will approve the new set of questions once they are completed.

**PRIORITY: RFID INVENTORY SCANNER**

PROGRESS: NONE

Scanner compatibility with Symphony will be brought up again.

**PRIORITY: SEPARATE POLICIES FROM PROCEDURES**

PROGRESS: SUBCOMMITTEE BEING FORMED

A committee consisting of all circ, cat and pub services is being formed to look at separating these out. A new policies document will be drafted based on their recommendations.

**PRIORITY: DATA RETENTION POLICY**

PROGRESS: APPROVED

The policy is approved; however, some tweaking is needed for some of the different library types.

**PRIORITY: BEGIN ANNUAL REPORT**

Progress: Outline started

**PRIORITY: CREATE THE FY14 BUDGET**

Progress: None



## NEW PRIORITIES

### PRIORITY: SMS INTEGRATION INTO THE ILS

Reason: SMS capabilities are needed to meet customer expectations.

### PRIORITY: RPA REPLACEMENT

Reason: RPA needs to be replaced with a newer product.

### PRIORITY: TECHNOLOGY PLAN

Reason: The YLN is due for an updated technology plan.



## STATISTICS FOR NOVEMBER 2012

## HOLDS

Holds - November 2012				
Pickup Library	All	CANCELLED	FILLED	EXP_ONSHELF
All	28664	3137	23559	1968
AJS	104	9	95	
ASH	136	13	120	3
BAG	182	32	131	19
BCC	385	9	358	18
BMHS	75	23	49	3
CLA	130	19	106	5
CON	422	45	358	19
COR	456	37	407	12
CRK	15		15	
CTW	2476	242	2054	180
CVHS	25	3	21	1
CVPL	1879	198	1562	119
CVUSD	71	4	54	13
DHL	352	21	319	12
DIAL	7		1	6
ERU	166	18	136	12
GMMS	27		26	1
JER	119	4	99	16
LES	31	12	19	
MAY	409	34	362	13
MVS	6	1	5	
ORME	83	9	70	4
PCL	283	33	229	21
PHS	116	30	71	15
PMH	56	2	53	1
PPL	9435	1188	7536	711
PPLA	252	22	230	
PVPL	4980	525	4042	413
SED	2311	223	1919	169
SEL	378	10	348	20
THS	34		34	
VBC	327	63	256	8
VER	837	91	679	67
VOC	1158	125	1004	29
WIL	70	3	63	4
WTS	60	12	45	3
YAR	340	28	297	15
YCP	402	41	334	27
YCV	57	5	44	8
YFL	12	3	8	1

## TRANSITS

Items Transited by Library for November 2012																	
Station Library →																	
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All		88	129	125	371	53	93	305	397	13	1627	20	1455	62	314	2	134
AJS	71			7					1		6	1	10	4	4		1
ASH	167	1		1	3			6	3	1	17		9	2	3		
BAG	267	1	1		3	2	1	4	7		26	1	23		6		
BCC	349	1	2			1	4	8	16	1	28		36		3		3
BMHS	88		1		3			1	1		7		7	1	4		
CLA	274	1	1	5	6			6	4		13	2	28		5		1
CON	158		2		6		2		4		15	1	18		1		1
COR	141	2	1		2	2		3			16		8	3	6		1
CRK	178		2	2	2	1	2	7	5		19		15		3		
CTW	1870	7	16	12	37	4	8	24	57			2	146	11	25		14
CVHS	39				2				1		4				2		
CVPL	701	8	7	3	21	1	4	15	19	1	72			4	13		2
CVUSD	119			3	1			3	2		10		14		6		
DHL	286	1	2	2	4	1		9	11		32		24	2			2
DIAL	14			2	3												
ERU	172		1		3	1	1	2	4		20	1	4		3		
GMMS	49			1	2	1				1	3		6	1	4		
JER	201		3		5	1	4	5	8		23		12		1		4
LES	46			5					1		2		9	1	3		1
MAY	310	4	10	1	6		2	4	11		33	1	29	1	1	1	4
MVS	2																
ORME	74		1			1		1			5		8		3		
PCL	256		1	2	7		1	1	1		20		10		4		
PCT	1																
PHS	89				4			2	1		4		5		2		2
PMH	21				1			1			3		1		4		
PPL	3723	19	21	19	93	15	20	67	77	2	485	7	367	13	71		44
PPLX	11												1				
PVPL	2319	17	25	21	41	8	11	46	45		217		248	5	40		16
SED	3137	7	15	16	51	5	16	33	37	4	254	2	162	5	35		16
SEL	318		1		5	3	3	8	12		30		40	2	4		3
SHM	0																
THS	53	2		8	1			1			4		7		3		
UNDEFINED	1												1				
VBC	184	2	1	1	3	1		3	7		15		18		5		
VER	634	6	3	5	10	2	5	15	9	1	54		47	5	9		3
WIL	149	2	6		4			4	3		11		14		4		1
WTS	41	3		1					2		3		1	1	1		1
YAR	365	2	1	1	6			10	16	1	30		24		6	1	3
YAV	0																
YCP	985	1	2	3	21	2	5	9	11		88	2	61		17		8
YCV	740	1	3	4	15	1	4	7	21	1	57		41	1	13		3
YFL	3										1						
YLN	1												1				

## TRANSITS – CONT.

Items Transited by Library for November 2012															
Station Library →															
Item Library ↓	All	GMMS	JER	LES	MAY	MVS	ORME	PCL	PHS	PMH	PPL	PPLA	PVPL	SED	SEL
All		23	104	49	384	5	74	157	105	56	4182	231	3086	1310	232
AJS	71										7		12	6	
ASH	167		1		8		1	3			37	2	37	11	3
BAG	267	1		2	7		3		3	5	68	2	68	11	1
BCC	349	2	4		7		2	3	3		89	2	55	30	5
BMHS	88		2				1		1	1	22		18	5	
CLA	274				13		2		1		72	2	51	24	4
CON	158			1	6				1		33	4	34	7	4
COR	141		2		4		1				27	3	33	9	2
CRK	178		5		4		1	3	1		46		21	11	5
CTW	1870	2	10	3	52		8	12	9	2	543	19	385	138	29
CVHS	39				3			2	2		14		5	2	
CVPL	701	2	3	1	16		1	9	3	4	206	8	125	44	3
CVUSD	119			1			2	5	1		26	1	18	7	
DHL	286	1	2		5			2		6	71	3	56	12	4
DIAL	14							1					2	4	
ERU	172		1		2		3	6	6		50	1	19	19	2
GMMS	49			1	3						9	1	8	4	
JER	201				6			2	1		58	2	22	19	7
LES	46				1						6	1	9	3	
MAY	310	1	1				1	1			77	1	62	15	2
MVS	2	1													
ORME	74				3			1	3		15		14	7	
PCL	256		2								98	2	26	36	2
PCT	1										1				
PHS	89		1		1		3	1		1	32	1	7	10	
PMH	21										4		3	1	
PPL	3723	6	30	11	83	1	10	28	30	17		100	973	370	61
PPLX	11										9				
PVPL	2319	3	10	17	54	2	10	17	13	9	819	36		215	40
SED	3137	3	10	9	45	1	9	20	8	4	764	14	406		25
SEL	318	1	1		8		1		1		62	2	69	27	
SHM	0														
THS	53				1			1			8		7	2	1
UNDEFINED	1												0	0	
VBC	184				3		1			3	38	1	45	14	3
VER	634		1	2	25		1	1	7		143	8	141	52	7
WIL	149		2		2			1			38		25	11	1
WTS	41								1		8	2	13	2	
YAR	365		2		10		1	4	2	2	107	4	61	29	5
YAV	0														
YCP	985		9	1	7		5	21	5	1	313	7	156	85	10
YCV	740		5		5	1	7	13	4		262	2	99	68	6
YFL	3												1		
YLN	1														

## TRANSITS – CONT.

Items Transited by Library for November 2012												
Station Library →												
Item Library ↓	All	THS	VBC	VER	VOC	WIL	WTS	YAR	YCP	YCV	YFL	YLN
All		35	306	645	1691	64	59	290	278	41	11	1
AJS	71	2	1	5	1		1		2			0
ASH	167		1	3	10	2			2			0
BAG	267		1	5	8			3	4			0
BCC	349	1	2	16	9	1	1	5	7	1	1	0
BMHS	88		2	8	1			2				0
CLA	274		1	6	13		1	7	5			0
CON	158		1	7	4			4	2			0
COR	141			6	4		1	3	2			0
CRK	178	1	2	6	5	2	1	3	3			0
CTW	1870	3	30	88	114	5	5	30	15	4	1	0
CVHS	39		1					1				0
CVPL	701		15	35	34	7	1	6	6	1	1	0
CVUSD	119		4	12	2			1				0
DHL	286	2	3	9	10			7	3			0
DIAL	14				2							0
ERU	172		2	8	3			5	4		1	0
GMMS	49	1		1	1		1					0
JER	201		2	3	6			2	5			0
LES	46			2	1				1			0
MAY	310		12	12	9		2	2	2	2		0
MVS	2						1					0
ORME	74	1	1		6	1		3				0
PCL	256		5	12	11	3		1	7	3		1
PCT	1											0
PHS	89			6	4	1			1			0
PMH	21			1	1				1			0
PPL	3723	6	76	128	266	17	17	81	82	9	1	0
PPLX	11				1							0
PVPL	2319	3	34	93	105	11	14	37	32	5		0
SED	3137	7	56	79	914	9	6	48	40	1	1	0
SEL	318	2	6	10	9	1		5	2		0	0
SHM	0											0
THS	53			4	0		2		1			0
UNDEFINED	1											0
VBC	184			5	6	1	1	2	3	2	0	0
VER	634	6	13		33		3	5	8	2	2	0
WIL	149		4	2	6			4	4			0
WTS	41			1					1			0
YAR	365		7	8	15	2			4	1	0	0
YAV	0											0
YCP	985		11	48	47	1	1	15		10	2	0
YCV	740		13	16	30			8	28		1	0
YFL	3								1		0	
YLN	1											



## DISCARDS (DELETED ITEMS)

Discards November 2012	
Library	Items
All	2493
AJS	73
ASH	13
BAG	79
BCC	60
CLA	21
CON	28
COR	25
CRK	6
CTW	85
CVPL	17
ERU	5
GMMS	100
JER	2
LES	2
MAY	16
MVS	3
ORME	63
PCL	3
PHS	10
PPL	653
PVPL	263
SED	177
SEL	2
THS	39
VBC	21
VER	468
WIL	3
WTS	5
YAR	29
YCP	54
YCV	67
YFL	4
YLN	97

## ADDITIONS

Items Added November 2012	
Library	Copies
All	5663
AJS	46
ASH	36
BAG	58
BCC	67
BMHS	81
CLA	63
CON	64
COR	82
CRK	36
CTW	212
CVPL	169
CVUSD	26
DHL	82
DIAL	71
ERU	71
GMMS	6
JER	79
LES	13
MAY	74
MVS	5
ORME	30
PCL	218
PHS	75
PMH	12
PPL	1079
PVPL	567
SED	558
SEL	44
SHM	16
THS	32
VBC	135
VER	164
WIL	32
WTS	28
YAR	182
YAV	291
YCP	265
YCV	176
YFL	56
YLN	362



## NEW PATRONS (USERS)

New Users November 2012	
Library	Patrons
All	1260
AJS	6
ASH	9
BAG	5
BCC	18
BMHS	19
CLA	4
CON	9
COR	7
CTW	149
CVHS	7
CVPL	50
CVUSD	87
DHL	13
ERU	52
GMMS	3
JER	4
LES	2
MAY	14
MVS	5
ORME	1
PCL	6
PHS	5
PMH	3
PPL	334
PVPL	200
SED	94
SEL	9
THS	6
VBC	15
VER	37
VOC	16
WIL	4
WTS	4
YAR	13
YCP	43
YCV	7



## PATRON BILLS

Patron Bills by Library for November 2012							
Bill Library	Number of Bills	Total Amount	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	9171	\$ 1,561,325.84	\$ 1,560,704.18	2977	685	235	26
AJS	13	\$ 97.00	\$ 97.00	9	0	0	0
ASH	6	\$ 45.00	\$ 45.00	3	1	1	0
BAG	14	\$ 88.15	\$ 88.15	7	1	0	0
BCC	22	\$ 183.00	\$ 183.00	7	1	2	0
BMHS	452	\$ 6,864.83	\$ 6,856.13	139	0	42	0
CLA	20	\$ 254.68	\$ 254.68	4	1	1	1
CON	20	\$ 118.65	\$ 118.65	12	2	1	0
COR	26	\$ 302.53	\$ 302.53	9	2	2	1
CRK	9	\$ 117.75	\$ 117.75	3	1	0	0
CTW	1453	\$ 1,989.02	\$ 1,910.64	449	123	21	3
CVHS	1	\$ 69.12	\$ 69.12	0	0	0	0
CVPL	253	\$ 771.22	\$ 744.70	104	21	8	0
CVUSD	32	\$ 276.21	\$ 276.21	15	4	1	0
DHL	8	\$ 77.75	\$ 77.75	5	1	1	1
DIAL	2	\$ 15.80	\$ 15.80	1	1	0	0
ERU	242	\$ 616.40	\$ 616.20	121	11	2	0
GMMS	52	\$ 73.49	\$ 70.64	44	0	9	0
JER	37	\$ 381.40	\$ 381.40	11	2	4	0
LES	8	\$ 105.96	\$ 105.96	8	4	1	0
MAY	22	\$ 99.85	\$ 99.85	8	0	0	0
MVS	9	\$ 126.84	\$ 112.84	8	0	2	0
ORME	33	\$ 385.41	\$ 385.41	12	5	0	0
PCL	103	\$ 531.92	\$ 528.62	41	11	4	0
PHS	68	\$ 173.58	\$ 172.58	33	0	7	0
PMH	78	\$ 286.34	\$ 282.34	59	1	20	0
PPL	2117	\$ 5,796.03	\$ 5,531.23	671	159	44	7
PPLA	15	\$ 22.35	\$ 22.35	5	1	0	0
PPLG	11	\$ 30.90	\$ 20.40	5	2	0	0
PVPL	1274	\$ 3,827.16	\$ 3,708.07	362	120	31	4
SED	1837	\$ 3,089.28	\$ 3,022.86	629	176	18	3
SEL	21	\$ 259.30	\$ 259.30	7	1	1	0
THS	11	\$ 94.37	\$ 94.37	9	4	0	0
VBC	16	\$ 1,532,115.00	\$ 1,532,115.00	5	1	0	0
VER	279	\$ 325.75	\$ 322.85	97	24	5	4
VOC	139	\$ 76.00	\$ 76.00	59	20	1	0
WIL	30	\$ 248.15	\$ 248.15	8	4	3	0
WTS	21	\$ 243.92	\$ 243.92	10	4	3	0
YAR	21	\$ 169.75	\$ 169.75	8	1	1	1
YCP	298	\$ 557.71	\$ 548.11	93	25	4	1
YCV	82	\$ 232.27	\$ 227.27	25	9	1	0
YFL	5	\$ 58.00	\$ 56.00	2	1	0	0
YLN	11	\$ 128.00	\$ 125.60	10	0	2	0

## CIRCULATION\*

\*Total does not include Library Use Transactions

Circulation by Library for November 2012						
Library	Checkouts	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	149248	10768	18771	3864	11606	182963
AJS	2885	0	2		512	2887
ASH	714	39	14		39	767
BAG	476	21	29		120	526
BCC	1823	137	24		81	1984
BMHS	876	228	21		55	1125
CLA	723	51	91		204	865
CON	1104	74	57		47	1235
COR	1419	139	50		41	1608
CRK	397	111	2		26	510
CTW	13708	1438	1660	108	716	16914
CVHS	118	20	5		41	143
CVPL	6675	714	852		98	8241
CVUSD	2176	130			2	2306
DHL	1133	68	146		53	1347
DIAL	2				3	2
ERU	1067	168	82	61	58	1666
GMMMS	594	0		80	147	674
JER	657	72	20		84	749
LES	1963	3		202	57	2168
MAY	1637	60	87		107	1784
MVS	1056	60			4	1116
ORME	162	61	18		73	241
PCL	924	300	278	132	46	1634
PHS	497	46	1		16	544
PMH	612	0	1	127	316	740
PPL	45419	2738	8549		2147	56706
PPLA	231	1	29		4	261
PVPL	27250	938	3733	1886	1140	33807
SED	15679	604	1527	395	1208	18205
SEL	1534	23	7		17	1564
THS	1915	443	1	103	196	2462
VBC	2880	44	96		114	3020
VER	3271	300	424		833	3995
VOC	1691	123	153		34	1967
WIL	389	28	26		26	443
WTS	1382	155	6	39	20	1582
YAR	1645	169	47		98	1861
YCP	1887	310	484	648	465	3350
YCV	665	191	87	83	74	1029
YFL	11	8			9	19
YLN	1	753	162		2275	916

## CHECKINS

Checkins by Library for November 2012		
Library	Total	Change Vs. Previous Year FY July June
All	158179	-5%
AJS	2894	1%
ASH	796	16%
BAG	510	-36%
BCC	2128	-14%
BMHS	981	60%
CLA	978	-28%
CON	1048	1%
COR	1673	-3%
CRK	421	-22%
CTW	14760	-17%
CVHS	107	-57%
CVPL	7219	-12%
CVUSD	2150	-6%
DHL	1200	3%
DIAL	5	-69%
ERU	1659	3%
GMMMS	557	1%
JER	711	-5%
LES	1816	-6%
MAY	2029	8%
MVS	1001	2%
ORME	188	62%
PCL	986	-1%
PCT	8	-60%
PHS	535	-3%
PMH	538	-26%
PPL	45552	7%
PPLA	1	
PPLG		-100%
PVPL	29999	-6%
SED	15999	-8%
SEL	1517	8%
THS	1872	-40%
VBC	2938	80%
VER	3628	-30%
VOC	2443	-9%
WIL	489	-20%
WTS	1417	-16%
YAR	1754	-13%
YCP	2436	-16%
YCV	667	-12%
YFL	112	81%
YLN	457	11325%

## OPAC SEARCHES

OPAC Searches by Library for November 2012							
Library	Number of Searches	Number of Hits	Average Hits Per Search	Sessions with Searches	% of Total-YLN Searches	Add'l Extrap. Searches	Est. Tot. Searches
All	92472	34174909	369.5703456	33438			
AJS	148	12683	85.69594595	58	0.28%	109	257
ASH	187	94362	504.6096257	39	0.35%	137	324
BAG	167	55594	332.8982036	48	0.31%	123	290
BCC	265	26526	100.0981132	74	0.50%	194	459
BMHS	250	233429	933.716	48	0.47%	183	433
CLA	494	98239	198.8643725	93	0.93%	363	857
CON	366	37999	103.8224044	95	0.69%	269	635
COR	331	406724	1228.773414	52	0.62%	243	574
CRK	29	4408	152	13	0.05%	21	50
CTW	4852	1472281	303.4379637	1490	9.10%	3561	8413
CVHS	105	108227	1030.733333	28	0.20%	77	182
CVPL	4380	1096561	250.3563927	939	8.21%	3215	7595
CVUSD	52	1845	35.48076923	29	0.10%	38	90
DHL	349	67183	192.5014327	100	0.65%	256	605
ERU	199	104191	523.5728643	58	0.37%	146	345
JER	227	8615	37.95154185	64	0.43%	167	394
LES	42	4599	109.5	13	0.08%	31	73
MAY	432	74625	172.7430556	136	0.81%	317	749
ORME	81	4008	49.48148148	32	0.15%	59	140
PCL	246	10812	43.95121951	63	0.46%	181	427
PHS	122	6685	54.79508197	48	0.23%	90	212
PMH	126	7907	62.75396825	49	0.24%	92	218
PPL	18556	5875792	316.6518646	5685	34.79%	13619	32175
PPLA	46	838	18.2173913	19	0.09%	34	80
PVPL	9953	4141145	416.0700291	2905	18.66%	7305	17258
SED	6304	2116493	335.7381028	2133	11.82%	4627	10931
SEL	227	281400	1239.647577	46	0.43%	167	394
THS	31	311	10.03225806	16	0.06%	23	54
VBC	228	45361	198.9517544	81	0.43%	167	395
VER	1773	500499	282.2893401	500	3.32%	1301	3074
VOC	1030	204017	198.0747573	364	1.93%	756	1786
WIL	115	47129	409.8173913	30	0.22%	84	199
WTS	45	52010	1155.777778	12	0.08%	33	78
YAR	274	62313	227.419708	81	0.51%	201	475
YCP	1020	582690	571.2647059	303	1.91%	749	1769
YCV	277	71346	257.566787	90	0.52%	203	480
YFL	2	37	18.5	1	0.00%	1	3
YLN	39141	16256025	415.3196137	17726		39141	92472
Total-YLN	53331				100.00%		

## EBRARY SEARCHES

Year Month	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
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<a href="#">11/2012</a>	<a href="#">All Categories</a>	8,149	5	128	254	405	0		58	79
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<b>TOTAL</b>		<b>8,149</b>	<b>5</b>	<b>128</b>	<b>254</b>	<b>405</b>	<b>0</b>		<b>58</b>	<b>79</b>
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## OVERDRIVE

## DIGITAL LIBRARY STATISTICS

From 11/1/2012 through 11/30/2012

Collection details from inception to 11/30/2012

- Purchased Titles in Collection: 5,756
  - Audiobook: 2,800
  - eBook: 2,956
- Purchased Copies in Collection (counting each copy of each format of a title): 6,421
  - Audiobook: 3,056
  - eBook: 3,365
- Licensed eBooks in Collection: 77
  - eBook: 77

Other details from 11/1/2012 through 11/30/2012

- Checkouts: 5,326
  - Audiobook: 1,624
  - eBook: 3,702
- Holds: 2,084
  - Audiobook: 515
  - eBook: 1,569
- Unique Library Patrons Checking Out Titles: 1,346

