

YLN LIBRARY NETWORK MANAGER'S MONTHLY REPORT

December 2011

LIBRARY NETWORK MANAGER'S LOWDOWN

Last month was a very busy month for the YLN. The first order of business was to move the YLN servers and networking infrastructure from multiple racks to one consolidated mobile rack. A majority of the servers were moved. However; about five still remain. The good news is that the most mission critical servers and networking equipment have all been moved. During the move a switch failed and Roy Pogue worked tirelessly to reconfigure a new switch. I offer my thanks and gratitude for all of his hard work. His efforts were essential in getting the problem resolved as quickly as it was. Moreover several other Yavapai County MIS staff gave considerable effort on Monday to resolve other issues related to the move.

The next major event was the completion of the Symphony upgrade. The server was upgraded to version 3.4 which is two full versions ahead of 3.3 where we were at. Chanel Wheeler did an excellent job updating the eLibrary files in preparation for this upgrade. She was essential to the successful completion of the upgrade. The good news is that all the preparation and planning paid off with a near perfectly executed upgrade. Now we need to start planning on how we can best take advantage of some of the new features in the upgraded software.

Lastly, on December 30th a data corruption occurred while a problem was being sorted out with an offline circulation report. Some old testing data was inadvertently entered into the Symphony database. YLN and SirsiDynix staff have been working to get the data issues resolved. For the most part they have been taken care of. There still may be a few test records hanging out so be cognizant of them so they can be removed. Notices have not been run in some time because of the data issues. The first notices will go out the morning of 1/10/2012 as we are now confident that very few bad records remain. The only remaining known issues are that the OPAC statistics are way off and that the spine labels are still missing. SirsiDynix is aware of both issues.

Respectfully Submitted,



Corey Christians

Library Network Manager



PRIORITIZATION

PRIORITY: RESOLVE CURRENT HELPDESK REQUESTS

PROGRESS: ONGOING

CURRENT STATUS:

Total Requests opened in December: 41

Total Requests closed in December: 57

Total Requests reopened in December: 10

Total Unresolved Requests opened in December: 6 (unanswered)/4 (answered or awaiting customer response)

Total Requests still open and unanswered: 64

Total Requests still open and awaiting customer response: 55

Oldest request: 10/19/2010

NARRATIVE:

We continue close more tickets than were opened. This means we are getting caught up on old requests while closing most new requests.

PRIORITY: REWRITE AND REVISE IGA

PROGRESS: EXPLORATION

CURRENT STATUS:

A draft contract was created by Michael and distributed to the YLN Management Committee at the next meeting. He has solicited the committee for comments and corrections. We are hopeful a final draft can be approved by the Management Committee on 1/12/2012. The current plan involves having the YCFLD pay for the operation of the YLN. An amount to be placed in savings would also be billed out via the formula in an attempt to gather \$175,000 a year in reserves to help future upgrades and expenses.

PRIORITY: RFID INSTALLATIONS

PROGRESS: YC, PCL, CTW AND SOME YFL LIBRARIES INSTALLED

CURRENT STATUS:

No installations are pending for January. CTW installed their RFID system at the end of November.

PRIORITY: DISCARDS/OCLC DELETIONS/OCLC UPDATES

PROGRESS: STALLED

STATUS:

I filled out the information required by OCLC. I am waiting on a response from OCLC regarding billing.



PRIORITY: VUFIND IMPLEMENTATION**PROGRESS: ONGOING****CURRENT STATUS:**

Bib records should be getting updated nightly now. A few small bug fixes were committed. A copy of the production server should also now be in a test environment.

PRIORITY: SYMPHONY UPGRADE**PROGRESS: COMPLETE****UPGRADE DATE: DECEMBER 18TH @ 6:00 PM****STATUS:**

Symphony has been upgraded to version 3.4. The upgrade was successfully run with very few issues being reported after it was complete.

PRIORITY: SERVER DISENTANGLEMENT**PROGRESS: PARTIALLY COMPLETE****SERVER MOVE COMPLETION DATE: TBA****STATUS:**

Symphony, the Symphony test server, Telemessage, Director's Station, Staffweb and the Networking equipment has all been moved. Five servers remain. A date to complete the move has not been set.

EXPAND TELEMESAGE ACCESS**PROGRESS: NONE****STATUS:**

No progress has been made on this issue.

PRIORITY: SIF UPLOADS**PROGRESS: WORKING ON DATA MAPPING****STATUS:**

Chanel has sent the necessary information from the Symphony side to HUSD. We are waiting on a response.

PRIORITY: MISSION/VISION/STRATEGIC PLAN**PROGRESS: NONE****STATUS:**

An initial set of questions to ask the Network Membership needs to be drafted.



NEW PRIORITIES FOR NEXT MONTH

CREATE A NEW PORTAL AND TRANSFER PERTINENT EXISTING INFORMATION

RATIONALE:

The current YLN website is on a CoP/PPL server and as part of the server consolidation process it needs to be moved. A new version of Joomla will also be implemented. We will also look at implementing other new features. The new Portal will also be on a newer version of the Operating System and of Joomla which will address existing security concerns.

PRIORITY LIST FOR DECEMBER

Resolve Current Helpdesk Requests

Rewrite and Revise IGA

RFID Installations

DISCARDS/OCLC Deletions/OCLC Updates

VuFind Implementation

Server Disentanglement

Telemessage Access

SIF uploads

Mission/Vision/Strategic Plan

Portal Upgrade/Move



STATISTICS FOR NOVEMBER 2011

HOLDS

| Holds - December 2011 | | | | | |
|-----------------------|-------|-----------|---------|--------|-------------|
| Pickup Library | All | CANCELLED | EXPIRED | FILLED | EXP_ONSHELF |
| All | 27418 | 3314 | 44 | 22015 | 2045 |
| AJS | 39 | 2 | 1 | 36 | |
| ASH | 116 | 7 | 8 | 99 | 2 |
| BAG | 224 | 34 | | 171 | 19 |
| BCC | 357 | 30 | | 298 | 29 |
| BMHS | 40 | 7 | | 29 | 4 |
| CLA | 142 | 10 | | 131 | 1 |
| CON | 489 | 26 | | 427 | 36 |
| COR | 310 | 8 | | 290 | 12 |
| CRK | 29 | 3 | | 23 | 3 |
| CTW | 2603 | 380 | 2 | 2075 | 146 |
| CVHS | 26 | 6 | | 19 | 1 |
| CVPL | 1589 | 145 | | 1334 | 110 |
| CVUSD | 42 | 2 | | 30 | 10 |
| DHL | 324 | 20 | 1 | 298 | 5 |
| DIAL | 4 | | | | 4 |
| ERU | 111 | 5 | | 102 | 4 |
| GMMS | 8 | 1 | | 7 | |
| JER | 72 | 10 | | 54 | 8 |
| LES | 11 | | | 10 | 1 |
| MAY | 413 | 55 | | 333 | 25 |
| MVS | 4 | | | 4 | |
| ORME | 13 | | | 11 | 2 |
| PCL | 139 | 8 | | 105 | 26 |
| PCT | 2 | | | 1 | 1 |
| PHS | 55 | 14 | | 37 | 4 |
| PMH | 35 | 12 | | 23 | |
| PPL | 8654 | 1189 | 17 | 6718 | 730 |
| PPLA | 254 | 23 | | 231 | |
| PPLG | 516 | 71 | | 407 | 38 |
| PVPL | 4933 | 579 | 9 | 3852 | 493 |
| SED | 2323 | 244 | 2 | 1933 | 144 |
| SEL | 253 | 13 | | 208 | 32 |
| THS | 17 | 1 | | 14 | 2 |
| VBC | 289 | 44 | | 235 | 10 |
| VER | 925 | 133 | | 745 | 47 |
| VOC | 1135 | 122 | 1 | 997 | 15 |
| WIL | 188 | 17 | | 137 | 34 |
| WTS | 96 | 30 | 1 | 65 | |
| YAR | 367 | 26 | | 329 | 12 |
| YCP | 190 | 26 | 2 | 132 | 30 |
| YCV | 69 | 11 | | 54 | 4 |
| YFL | 12 | | | 11 | 1 |

TRANSITS

| Items Transited by Library for December 2011 | | | | | | | | | | | | | | | | | |
|--|------|-----|-----|-----|-----|------|-----|-----|-----|-----|------|------|------|-------|-----|------|-----|
| Item Library | All | AJS | ASH | BAG | BCC | BMHS | CLA | CON | COR | CRK | CTW | CVHS | CVPL | CVUSD | DHL | DIAL | ERU |
| All | | 36 | 100 | 171 | 292 | 30 | 116 | 381 | 297 | 26 | 1701 | 21 | 1255 | 39 | 292 | 1 | 104 |
| AJS | 41 | | 1 | 2 | | | | | 2 | | | | 10 | | 1 | | |
| ASH | 199 | | | 2 | 2 | | | 3 | 4 | | 19 | | 16 | 3 | 4 | | 1 |
| BAG | 248 | | 1 | | 4 | | 1 | 11 | 2 | 1 | 34 | 1 | 17 | 2 | 4 | | 2 |
| BCC | 386 | 1 | 3 | 4 | | | 4 | 15 | 7 | 1 | 35 | 1 | 26 | 3 | 8 | | 3 |
| BMHS | 54 | 1 | 1 | 0 | 1 | | | | 2 | | 5 | | 3 | | | | 1 |
| CLA | 299 | | | | 4 | | | 7 | 6 | 2 | 24 | | 19 | 1 | 5 | | 1 |
| CON | 171 | | | 1 | 1 | | | | 6 | | 14 | | 13 | | 1 | | 2 |
| COR | 158 | | 1 | 2 | 2 | | | 6 | | 1 | 14 | | 7 | | 4 | | |
| CRK | 150 | 1 | | 4 | 2 | | 2 | 5 | 3 | | 9 | | 15 | | 2 | | |
| CTW | 1680 | 1 | 7 | 19 | 26 | 3 | 15 | 41 | 40 | 1 | | 2 | 124 | 7 | 27 | | 13 |
| CVHS | 27 | | 1 | | 1 | 1 | | 1 | 1 | 1 | 2 | | | | 1 | | |
| CVPL | 643 | 4 | 6 | 3 | 10 | 1 | 8 | 23 | 9 | 1 | 72 | 1 | | | 15 | | 2 |
| CVUSD | 88 | 1 | | 2 | 1 | | 2 | 1 | 1 | | 7 | | 9 | | 1 | | |
| DHL | 291 | 1 | 3 | 7 | 1 | | | 5 | 8 | | 30 | | 19 | 1 | | | 1 |
| DIAL | 4 | | | | | | | | | | 1 | | | | | | 1 |
| ERU | 201 | 1 | 2 | 2 | 5 | | | 8 | 1 | | 17 | | 11 | | 2 | | |
| GMMS | 39 | 1 | | | 1 | | | | 2 | | 2 | 1 | 3 | 1 | 1 | | |
| JER | 192 | | 3 | 1 | 3 | | | 6 | 6 | 1 | 19 | | 11 | 1 | 1 | | |
| LES | 36 | | | 2 | 1 | | | | | | | | 1 | | 3 | | |
| MAY | 235 | | 2 | | 3 | | 1 | 7 | 6 | 1 | 22 | | 21 | 1 | 11 | | 1 |
| MVS | 1 | | | | | | | | | | | | | | | | |
| ORME | 59 | | | | | | | 1 | | | 6 | | 6 | | | | |
| PCL | 219 | | 4 | 1 | 2 | 1 | 2 | 2 | 1 | | 19 | 1 | 6 | 1 | 2 | | 3 |
| PCT | 2 | | | | | | | | | | | | | | | | |
| PHS | 69 | | 1 | | 2 | | | 3 | | | 7 | 1 | 2 | | 1 | | |
| PMH | 10 | | | | 1 | | | | | | | | 1 | 1 | | | |
| PPL | 3449 | 9 | 13 | 47 | 62 | 3 | 35 | 74 | 66 | 4 | 430 | 4 | 246 | 5 | 64 | | 26 |
| PPLG | 245 | 1 | 2 | 1 | 3 | | 2 | 3 | 3 | 1 | 19 | | 9 | | 4 | | |
| PPLX | 9 | | | | | | | | | | 4 | | | | | | |
| PVPL | 2602 | 6 | 15 | 31 | 56 | 16 | 13 | 42 | 46 | 5 | 345 | 2 | 231 | 2 | 48 | | 16 |
| SED | 3160 | 5 | 10 | 15 | 50 | 3 | 18 | 48 | 25 | 1 | 265 | 3 | 178 | 4 | 24 | | 9 |
| SEL | 321 | | 6 | 4 | 9 | | 3 | 13 | 9 | 1 | 24 | | 40 | | 6 | | 2 |
| THS | 37 | | | 1 | 1 | | | | 1 | | 3 | | 4 | 2 | 1 | | |
| UNDEFINED | 6 | | | | | | | | | 1 | 1 | | | | | | 0 |
| VBC | 105 | | 1 | | 2 | | | | 2 | | 11 | | 8 | | 1 | | 2 |
| VER | 713 | | 4 | 8 | 8 | | 4 | 18 | 10 | 1 | 72 | | 65 | 1 | 25 | | 2 |
| WIL | 185 | | 3 | | 3 | | | 2 | 7 | | 12 | | 9 | 2 | 1 | | 1 |
| WTS | 19 | 2 | | | | | | | | | 1 | | 1 | | | | |
| YAR | 345 | | 3 | 2 | 3 | 1 | 1 | 11 | 11 | 1 | 28 | | 28 | | 7 | | 3 |
| YAV | 1 | | | | | | | | | | | | | | | | |
| YCP | 860 | 1 | 3 | 5 | 6 | 1 | 1 | 8 | 4 | | 71 | 2 | 56 | 1 | 9 | | 8 |
| YCV | 671 | | 4 | 5 | 16 | | 4 | 17 | 6 | 1 | 56 | 2 | 40 | | 7 | | 5 |
| YFL | 3 | | | | | | | | | | 1 | | | | 1 | | |
| YLN | 1 | | | | | | | | | | | | | | | | |

TRANSITS – CONT.

| Items Transited by Library for December 2011 | | | | | | | | | | | | | | | | |
|--|-------|-----|-----|-----|-----|------|-----|-----|-----|-----|------|------|------|------|------|-----|
| Item Library | GMMMS | JER | LES | MAY | MVS | ORME | PCL | PCT | PHS | PMH | PPL | PPLA | PPLG | PVPL | SED | SEL |
| All | 7 | 75 | 17 | 342 | 5 | 12 | 81 | 1 | 57 | 27 | 4181 | 235 | 542 | 2745 | 1392 | 146 |
| AJS | | | | | | | | | 1 | | 8 | 1 | | 7 | | 2 |
| ASH | | 1 | | 3 | | | 1 | | 1 | | 57 | 6 | 7 | 26 | 12 | 1 |
| BAG | | | 2 | 1 | | 1 | 1 | | 1 | | 53 | 1 | 4 | 48 | 13 | 3 |
| BCC | | 1 | | 6 | | | 1 | | 1 | | 95 | 4 | 7 | 58 | 22 | 6 |
| BMHS | | | 2 | | | | | | | 1 | 15 | | 1 | 13 | | |
| CLA | | 1 | 1 | 8 | | | 1 | | 2 | 2 | 70 | 5 | 8 | 42 | 25 | |
| CON | | | | 6 | | | | | 1 | | 44 | 2 | 5 | 42 | 3 | 1 |
| COR | | | | 6 | | | 3 | | | 2 | 29 | 4 | 6 | 28 | 15 | 3 |
| CRK | 1 | | | 2 | | | 1 | | | | 40 | 3 | 2 | 27 | 5 | 2 |
| CTW | | 7 | | 37 | | | 4 | | 2 | 1 | 528 | 28 | 36 | 300 | 122 | 18 |
| CVHS | | | | 1 | | | | | | | 8 | | | 3 | 1 | |
| CVPL | | | 1 | 18 | 1 | | 2 | | | | 165 | 14 | 11 | 127 | 45 | 8 |
| CVUSD | | | 1 | 3 | | 2 | 1 | | | 2 | 21 | 3 | 1 | 11 | 3 | |
| DHL | | 3 | | 5 | | | | | 1 | | 83 | 4 | 4 | 73 | 11 | 2 |
| DIAL | | | | | | | | | | | 0 | | 1 | | 1 | |
| ERU | | 2 | | 6 | | | 1 | | | | 65 | | 2 | 30 | 25 | |
| GMMMS | | | | | | | | | | 1 | 10 | | | 7 | 4 | |
| JER | | | | 6 | | | 1 | | | | 54 | 1 | 4 | 37 | 15 | 2 |
| LES | | | | | | | 2 | | | | 9 | | | 8 | 1 | |
| MAY | 1 | | | | | 2 | | | | | 56 | 1 | 1 | 50 | 19 | 1 |
| MVS | | | | | | | | | | | | | | | | |
| ORME | | | | | | | 1 | | 1 | | 18 | | 3 | 5 | 8 | |
| PCL | | | | 1 | 1 | | | | | | 70 | 1 | 1 | 21 | 40 | |
| PCT | | | | | | | 1 | | | | | | | | 1 | |
| PHS | | | | | | | 1 | | | 1 | 24 | | | 7 | 2 | |
| PMH | | | | | | | | | | | 4 | | | | | |
| PPL | | 21 | 3 | 60 | 2 | 3 | 15 | 1 | 13 | 7 | | 103 | 256 | 816 | 396 | 29 |
| PPLG | | | | 5 | | | | | 3 | | 92 | 2 | | 47 | 17 | 1 |
| PPLX | | 1 | | | | | | | | | 2 | | | 2 | | |
| PVPL | 1 | 6 | 3 | 58 | | 2 | 12 | | 7 | 5 | 895 | 22 | 57 | | 255 | 28 |
| SED | 1 | 10 | 3 | 56 | | 1 | 9 | | 5 | 3 | 732 | 16 | 52 | 387 | | 21 |
| SEL | | | | 8 | 1 | | | | | | 62 | 1 | 7 | 63 | 25 | |
| THS | | | | | | | | | | | 12 | | 1 | 6 | 2 | |
| UNDEFINED | | | | | | | | | | 1 | 0 | | | 1 | 0 | |
| VBC | | | | 4 | | | | | 3 | | 26 | | 2 | 17 | 10 | 1 |
| VER | 3 | 2 | | 5 | | | 1 | | 4 | | 189 | 5 | 21 | 119 | 59 | 8 |
| WIL | | 1 | | 11 | | | | | 1 | | 50 | | 2 | 32 | 15 | 3 |
| WTS | | | | | | | | | | | 2 | | | 8 | 1 | |
| YAR | | 4 | 1 | 9 | | | | | | | 97 | 2 | 10 | 53 | 32 | 3 |
| YAV | | | | | | | | | | | 1 | | | | | |
| YCP | | 11 | | 8 | | 1 | 12 | | 6 | | 276 | 3 | 18 | 121 | 120 | 2 |
| YCV | | 4 | | 9 | | | 10 | | 4 | 1 | 218 | 3 | 12 | 102 | 67 | 1 |
| YFL | | | | | | | | | | | 1 | | | | | |
| YLN | | | | | | | | | | | | | | 1 | | |

TRANSITS – CONT.

| Items Transited by Library for December 2011 | | | | | | | | | | | |
|--|-----|-----|-----|------|-----|-----|-----|-----|-----|-----|-----|
| Item Library | THS | VBC | VER | VOC | WIL | WTS | YAR | YCP | YCV | YFL | YLN |
| All | 15 | 284 | 747 | 1745 | 141 | 64 | 320 | 115 | 59 | 14 | 3 |
| AJS | | | 2 | 2 | | | 2 | | | | |
| ASH | | 5 | 7 | 15 | | | 1 | 1 | | 1 | |
| BAG | | 6 | 14 | 12 | | | 6 | 1 | 1 | 0 | |
| BCC | 1 | 6 | 15 | 29 | 3 | 5 | 6 | 6 | 2 | 1 | |
| BMHS | | 1 | 4 | 3 | | | | | | | |
| CLA | | 14 | 15 | 23 | 5 | | 5 | 2 | 1 | 0 | |
| CON | | 2 | 6 | 14 | | | 6 | | 1 | 0 | |
| COR | | 2 | 6 | 8 | 1 | 4 | 2 | 1 | 1 | 0 | |
| CRK | | 4 | 7 | 4 | 1 | 1 | 7 | | | 0 | |
| CTW | 1 | 11 | 77 | 118 | 17 | 2 | 31 | 7 | 4 | 2 | 1 |
| CVHS | | 2 | 1 | | | | 1 | 1 | | | |
| CVPL | 1 | 8 | 29 | 32 | 4 | 3 | 14 | 3 | 2 | | |
| CVUSD | | 7 | 5 | 3 | | | | | | | |
| DHL | 2 | 8 | 5 | 6 | 2 | | 3 | 3 | | 0 | |
| DIAL | | | | | | | | | | | |
| ERU | | 1 | 6 | 11 | 1 | | 2 | | | | |
| GMMS | | | 2 | | | 2 | 1 | | | | |
| JER | | 6 | 1 | 9 | | 1 | 1 | 1 | 1 | 0 | |
| LES | | | 9 | | | | | | | | |
| MAY | | 3 | 15 | 4 | 1 | 2 | 2 | | | 1 | |
| MVS | | | | | | | | | | | 1 |
| ORME | | | 2 | 4 | 1 | | 2 | 1 | | | |
| PCL | | 7 | 3 | 17 | 1 | | 1 | 3 | 7 | | |
| PCT | | | | | | | | | | | |
| PHS | | 4 | 5 | 6 | 1 | 0 | 1 | | | | |
| PMH | | 1 | 1 | | | 1 | | | | | |
| PPL | 5 | 55 | 185 | 213 | 32 | 17 | 83 | 26 | 18 | 2 | 0 |
| PPLG | | 3 | 4 | 12 | 2 | | 6 | 2 | 1 | | |
| PPLX | | | | | | | | | | | |
| PVPL | 3 | 34 | 118 | 112 | 19 | 13 | 43 | 25 | 10 | | |
| SED | | 41 | 102 | 962 | 33 | 9 | 38 | 15 | 4 | 2 | |
| SEL | | 6 | 8 | 12 | 2 | | 5 | 3 | 1 | 0 | |
| THS | | 1 | 1 | | | | | 1 | | | |
| UNDEFINED | | | | | | | | 2 | | | |
| VBC | | | 6 | 6 | | | 2 | | 1 | 0 | |
| VER | | 22 | | 28 | 5 | 2 | 17 | 1 | 1 | 3 | |
| WIL | | 3 | 12 | 7 | | | 5 | 3 | | 0 | |
| WTS | | | 2 | | | | 1 | | | | 1 |
| YAR | 1 | 5 | 16 | 8 | 3 | 1 | | 1 | | 0 | |
| YAV | | | | | | | | | | | |
| YCP | 1 | 10 | 30 | 41 | 6 | | 13 | | 3 | 2 | |
| YCV | | 6 | 26 | 24 | 1 | 1 | 13 | 6 | | | |
| YFL | | | | | | | | | | 0 | 0 |
| YLN | | | | | | | | | | 0 | |

DISCARDS (DELETED ITEMS)

| Discard Items December 2011 | |
|-----------------------------|-------|
| Library | Items |
| All | 3883 |
| ASH | 7 |
| BAG | 152 |
| BCC | 159 |
| CLA | 1 |
| CON | 131 |
| COR | 24 |
| CRK | 7 |
| CTW | 1069 |
| CVPL | 38 |
| CVUSD | 2 |
| DHL | 2 |
| ERU | 448 |
| GMMS | 12 |
| JER | 45 |
| MAY | 13 |
| MVS | 3 |
| ORME | 1 |
| PHS | 6 |
| PMH | 2 |
| PPL | 608 |
| PVPL | 393 |
| SED | 238 |
| SEL | 3 |
| THS | 1 |
| VER | 11 |
| WIL | 9 |
| YAR | 364 |
| YCP | 124 |
| YCV | 3 |
| YFL | 7 |

ADDITIONS

| Items Added December 2011 | |
|---------------------------|--------|
| Library | Copies |
| All | 14027 |
| AJS | 20 |
| ASH | 53 |
| BAG | 93 |
| BCC | 165 |
| BMHS | 19 |
| CLA | 73 |
| CON | 46 |
| COR | 86 |
| CRK | 17 |
| CTW | 464 |
| CVHS | 3 |
| CVPL | 329 |
| CVUSD | 11 |
| DHL | 42 |
| DIAL | 10 |
| ERU | 12 |
| GMMS | 8 |
| JER | 70 |
| LES | 2 |
| MAY | 47 |
| ORME | 60 |
| PCL | 59 |
| PHS | 18 |
| PMH | 26 |
| PPL | 1430 |
| PPLG | 4 |
| PPLX | 24 |
| PVPL | 684 |
| SED | 708 |
| SEL | 28 |
| VBC | 121 |
| VER | 193 |
| WIL | 60 |
| YAR | 118 |
| YAV | 103 |
| YCP | 175 |
| YCV | 125 |
| YFL | 67 |
| YLN | 8454 |

NEW PATRONS (USERS)

| New Users December 2011 | |
|-------------------------|---------|
| Library | Patrons |
| All | 1057 |
| AJS | 2 |
| ASH | 12 |
| BAG | 16 |
| BCC | 24 |
| BMHS | 4 |
| CLA | 9 |
| CON | 12 |
| COR | 6 |
| CRK | 2 |
| CTW | 140 |
| CVHS | 1 |
| CVPL | 44 |
| CVUSD | 9 |
| DHL | 4 |
| ERU | 2 |
| GMMS | 2 |
| JER | 4 |
| LES | 4 |
| MAY | 10 |
| MVS | 1 |
| PCL | 2 |
| PHS | 1 |
| PPL | 291 |
| PVPL | 234 |
| SED | 123 |
| SEL | 5 |
| VBC | 20 |
| VER | 36 |
| VOC | 11 |
| WIL | 4 |
| WTS | 2 |
| YAR | 8 |
| YCP | 9 |
| YCV | 3 |

PATRON BILLS

| Patron Bills by Library for December 2011 | | | | | | | |
|---|-----------------|---------------------|-----------------|--------------------|-------------------------------|----------------------------|---------------------------|
| Library | Number of Bills | Total Amount Billed | Payment Amounts | Patrons with Bills | Delinquent Patrons with Bills | Blocked Patrons with Bills | Barred Patrons with Bills |
| All | 10279 | 34412.19 | 33796.56 | 3121 | 796 | 219 | 23 |
| AJS | 11 | 103.92 | 103.92 | 4 | 0 | 0 | 0 |
| ASH | 3 | 28.5 | 28.5 | 2 | 0 | 1 | 0 |
| BAG | 60 | 764.75 | 764.75 | 11 | 2 | 2 | 0 |
| BCC | 32 | 339.6 | 337.1 | 8 | 2 | 1 | 1 |
| BMHS | 188 | 2297.04 | 2285.54 | 106 | 18 | 4 | 0 |
| CLA | 8 | 54.15 | 54.15 | 3 | 0 | 0 | 1 |
| CON | 21 | 143.79 | 143.79 | 6 | 4 | 0 | 0 |
| COR | 24 | 287.54 | 287.54 | 10 | 3 | 1 | 0 |
| CRK | 8 | 123 | 123 | 3 | 0 | 0 | 0 |
| CTW | 1654 | 2625.54 | 2510.11 | 502 | 128 | 27 | 4 |
| CVHS | 9 | 261.89 | 261.89 | 7 | 0 | 0 | 0 |
| CVPL | 401 | 789.59 | 743.58 | 139 | 36 | 15 | 0 |
| CVUSD | 49 | 449.85 | 449.85 | 23 | 2 | 5 | 0 |
| DHL | 9 | 56.5 | 56.5 | 4 | 1 | 2 | 0 |
| DIAL | 10 | 11.6 | 11.6 | 5 | 1 | 0 | 0 |
| ERU | 344 | 1903.44 | 1902.89 | 176 | 14 | 6 | 0 |
| GMMS | 39 | 106.55 | 106.15 | 32 | 0 | 8 | 0 |
| JER | 41 | 370.25 | 370.25 | 13 | 4 | 1 | 0 |
| LES | 7 | 104.27 | 104.27 | 6 | 4 | 0 | 0 |
| MAY | 9 | 102.25 | 102.25 | 4 | 1 | 0 | 0 |
| MVS | 7 | 62.61 | 62.61 | 6 | 2 | 0 | 0 |
| ORME | 27 | 361.63 | 361.63 | 6 | 4 | 0 | 0 |
| PCL | 179 | 1276.87 | 1274.37 | 52 | 11 | 3 | 0 |
| PCT | 2 | 32.52 | 32.52 | 1 | 0 | 1 | 0 |
| PHS | 74 | 316.51 | 315.81 | 43 | 11 | 1 | 0 |
| PMH | 92 | 149.07 | 148.67 | 75 | 0 | 24 | 0 |
| PPL | 1819 | 5628.98 | 5439.88 | 581 | 171 | 42 | 8 |
| PPLA | 7 | 36.7 | 36.7 | 5 | 1 | 0 | 0 |
| PPLG | 15 | 108.05 | 107.95 | 13 | 3 | 1 | 0 |
| PVPL | 1839 | 8711.37 | 8646.92 | 340 | 86 | 49 | 3 |
| SED | 2116 | 2631.1 | 2536.43 | 677 | 226 | 8 | 2 |
| SEL | 16 | 132.9 | 132.9 | 9 | 2 | 1 | 0 |
| THS | 19 | 165 | 165 | 12 | 5 | 1 | 0 |
| VBC | 60 | 39.7 | 39.7 | 37 | 6 | 1 | 0 |
| VER | 470 | 650.23 | 640.53 | 137 | 44 | 4 | 2 |
| VOC | 130 | 88.05 | 87.95 | 58 | 21 | 0 | 0 |
| WIL | 28 | 186.5 | 186.5 | 10 | 1 | 0 | 0 |
| WTS | 23 | 419.13 | 419.13 | 10 | 2 | 5 | 0 |
| YAR | 12 | 72.95 | 72.95 | 8 | 2 | 0 | 0 |
| YCP | 279 | 1256.13 | 1197.16 | 91 | 25 | 10 | 3 |
| YCV | 116 | 816.17 | 797.62 | 28 | 5 | 7 | 0 |
| YFL | 13 | 256 | 256 | 3 | 1 | 0 | 0 |
| YLN | 9 | 90 | 90 | 9 | 0 | 1 | 0 |

CIRCULATION*

*Total does not include Library Use Transactions

| Circulation by Library for December 2011 | | | | | | |
|--|-----------|----------------|-----------------|----------|--------------------------|--------|
| Library | Checkouts | Staff Renewals | Patron Renewals | Use Item | Library Use Transactions | Total |
| All | 142238 | 11391 | 18849 | 3052 | 11419 | 175650 |
| AJS | 1946 | 0 | | | 290 | 1946 |
| ASH | 615 | 66 | 13 | | 17 | 694 |
| BAG | 815 | 44 | 18 | | 160 | 877 |
| BCC | 2451 | 179 | 59 | | 252 | 2689 |
| BMHS | 271 | 59 | 8 | | 4 | 338 |
| CLA | 863 | 94 | 45 | | 257 | 1002 |
| CON | 1018 | 123 | 49 | | 173 | 1190 |
| COR | 1506 | 84 | 53 | | 30 | 1643 |
| CRK | 445 | 99 | 3 | | 13 | 547 |
| CTW | 14959 | 1426 | 1847 | 216 | 2184 | 18448 |
| CVHS | 149 | 16 | 9 | | 2 | 174 |
| CVPL | 6753 | 740 | 754 | | 313 | 8247 |
| CVUSD | 1256 | 91 | | | 600 | 1347 |
| DHL | 1225 | 54 | 185 | | 26 | 1464 |
| DIAL | 1 | 21 | | | 0 | 22 |
| ERU | 756 | 124 | 39 | 64 | 506 | 1095 |
| GMMS | 246 | 4 | | 47 | 48 | 297 |
| JER | 687 | 147 | 25 | | 92 | 859 |
| LES | 1197 | 67 | | 150 | 202 | 1414 |
| MAY | 1901 | 104 | 26 | | 16 | 2031 |
| MVS | 295 | 18 | | | 3 | 313 |
| ORME | 78 | 47 | 8 | | 2 | 133 |
| PCL | 545 | 287 | 156 | 111 | 53 | 1099 |
| PCT | 1 | 1 | | | 0 | 2 |
| PHS | 231 | 13 | 4 | | 7 | 248 |
| PMH | 373 | 2 | | 50 | 115 | 425 |
| PPL | 40006 | 3231 | 6379 | | 1724 | 49616 |
| PPLA | 235 | | 7 | | 0 | 242 |
| PPLG | 1098 | 63 | 174 | | 0 | 1335 |
| PVPL | 27509 | 1198 | 3164 | 1604 | 1382 | 33475 |
| SED | 17500 | 611 | 1325 | 412 | 1178 | 19848 |
| SEL | 1418 | 54 | 3 | | 19 | 1475 |
| THS | 1769 | 0 | | 47 | 50 | 1816 |
| VBC | 1932 | 18 | 60 | | 25 | 2010 |
| VER | 3711 | 539 | 811 | | 291 | 5061 |
| VOC | 1745 | 40 | 95 | | 26 | 1880 |
| WIL | 700 | 76 | 22 | | 14 | 798 |
| WTS | 867 | 162 | 45 | 119 | 107 | 1193 |
| YAR | 1896 | 265 | 75 | | 374 | 2236 |
| YCP | 833 | 254 | 400 | 208 | 462 | 1703 |
| YCV | 419 | 185 | 32 | 24 | 16 | 660 |
| YFL | 14 | 9 | | | 322 | 23 |
| YLN | 3 | 776 | 2956 | | 64 | 3735 |

CHECKINS

| Checkins for December 2011 | | |
|----------------------------|--------|---------------------------------------|
| Library | Total | Change Vs. Previous Year FY July June |
| All | 154484 | 0.86% |
| AJS | 1891 | -9.69% |
| ASH | 765 | -13.85% |
| BAG | 842 | -9.17% |
| BCC | 2509 | -17.66% |
| BMHS | 661 | -21.12% |
| CLA | 1093 | 127.23% |
| CON | 1060 | -9.63% |
| COR | 1693 | 35.77% |
| CRK | 483 | -29.59% |
| CTW | 16055 | 5.01% |
| CVHS | 191 | 54.03% |
| CVPL | 7831 | 10.80% |
| CVUSD | 2242 | 12.95% |
| DHL | 1318 | 65.99% |
| DIAL | 6 | |
| ERU | 1138 | -33.41% |
| GMMS | 251 | -26.82% |
| JER | 793 | 9.38% |
| LES | 1252 | -16.14% |
| MAY | 1870 | -19.19% |
| MVS | 559 | -46.25% |
| ORME | 98 | 32.43% |
| PCL | 1011 | -2.60% |
| PCT | 29 | 38.10% |
| PHS | 313 | -53.14% |
| PMH | 462 | -20.34% |
| PPL | 41887 | 3.69% |
| PPLA | 1 | -66.67% |
| PPLG | 1046 | 0.00% |
| PVPL | 29687 | -5.52% |
| SED | 17481 | 10.47% |
| SEL | 1463 | -14.94% |
| THS | 1820 | -18.86% |
| VBC | 2075 | 186.60% |
| VER | 4264 | 4.79% |
| VOC | 2669 | 8.50% |
| WIL | 752 | 10.75% |
| WTS | 1039 | -4.59% |
| YAR | 1982 | 31.35% |
| YCP | 1492 | -40.84% |
| YCV | 387 | -43.91% |
| YFL | 22 | -78.85% |
| YLN | 1 | -95.00% |

OPAC SEARCHES

Waiting on a fix from SirsiDynix to be able to post accurate OPAC statistics

