

YLN LIBRARY NETWORK MANAGER'S MONTHLY REPORT

October 2011

LIBRARY NETWORK MANAGER'S LOWDOWN

October was a very exciting month. To start things off Chanel Wheeler has started working for the YLN and she has been a great addition. She was immediately put to work on fixing the AZCODI registration script which she repaired in a matter of hours. Then she really started working on the eLibrary modifications for the Symphony 3.4 upgrade as well as getting some training on the Symphony software. Her work has been exemplary and I am very pleased to have her onboard.

The ebrary upload was just completed after several months of back and forth between myself, ebrary and OCLC trying to get all the pieces to fit together right. Now EZProxy is working as it should and we have found a way to make the MARC records in the OPAC work somewhat well with three URLs in the MARC record. PCL, YC, and the YLN each have their own URL and patrons will have to determine which to click on. While not ideal it did get the job done. All that remains is to update VuFind with the new bibliographic records and remove the old bibliographic records.

The AzCODI meeting in Lake Havasu was a success. About 40 SirsiDynix software users traveled to the meeting from all over the state. Some interesting things are coming from SirsiDynix including a pretty nifty Facebook application and some enhancements to WorkFlows. While some will become apparent in our upgrade to Symphony 3.4 others will not appear until the 3.4.1 upgrade. I did find out that the e-content management system is not only integrated in Enterprise it is also still in the development stage. So this new software will probably not be useable for some time.

A new Intergovernmental Agreement is still being researched. Some new case law may make it even more difficult to have an Intergovernmental Agreement in any form. Currently we are looking into creating a contract with each governing authority. This is still in the very early stages of research so there isn't much to report yet. The next monthly report should have a lot more information on the subject. I want to try to have something that people can take a look at by the end of the year.

Respectfully Submitted,



Corey Christians

Library Network Manager



PRIORITIZATION

PRIORITY ONE: RESOLVE CURRENT HELPDESK REQUESTS

PROGRESS: ONGOING

CURRENT STATUS:

Total Requests opened in October: 48

Total Requests closed in October: 39

Total Requests reopened in October: 6

Total Unresolved Requests opened in September: 15 (unanswered)/2 (answered or awaiting customer response)

Total Requests still open and unanswered: 78

Total Requests still open and awaiting customer response: 77

Oldest request: 10/19/2010

NARRATIVE:

A major issue that has been ongoing for months has potentially been resolved. Patrons were reporting not receiving proper notification for holds and overdues. There was a problem with some of the reports that would result in patron not getting notified for items that were overdue or holds that became available for pickup over the weekend. The problem should be resolved and proper notification should be taking place. Many thanks to Chanel for finding some real examples of the problem and discovering a solution.

PRIORITY TWO: REWRITE AND REVISE IGA

PROGRESS: EXPLORATION

CURRENT STATUS:

Due to a new court decision it has been determined that two departments within the same agency cannot have the same legal counsel. In our case that means Yavapai County MIS and the Yavapai County Free Library District. Due to this new legal finding Michael Holmes, Barbara Kile, Dave Hunt, and myself are all trying to come up with a new kind of agreement that will encompass all public and private entities in the YLN and still maintain autonomy. A lot more will be forthcoming on this issue throughout and at the end of the month. My goal is to have some sort of agreement to be voted on at the next Management Committee meeting.

PRIORITY THREE: CONTINUE EBRARY INSTALLATION

PROGRESS: COMPLETE

CURRENT STATUS:

EZProxy has been purchased and configured properly for use with Ebrary. This will ensure that those patrons that are accessing Ebrary Ebooks outside of the library can still get the materials they need simply by using their barcode number as they did with RPA. All of the Ebrary items have been loaded. The Vufind bibliographic database has also been reloaded to reflect the addition of the new records. All of YC and PCL ebrary records have been removed from the system to avoid duplication of results. This project is complete.



PRIORITY FOUR: RFID INSTALLATIONS

PROGRESS: YC, PCL, AND SOME YFL LIBRARIES INSTALLED

CURRENT STATUS:

CVPL and CTW have RFID equipment that needs to be installed. YFL libraries continue to get their equipment put in place thanks to the efforts of Jim Lowman. The process will continue as soon as Scott Bruner and Vanessa Ward can determine a good installation date. I will also have to audit all of the current host entries in the database to ensure that we are not exceeding our license allotment and to make sure we have room for new purchases.

PRIORITY FIVE: DISCARDS/OCLC DELETIONS/OCLC UPDATES

PROGRESS: SOME

STATUS:

I have created a Network account with OCLC and have started communicating with them on the process for batch updating/deleting.

PRIORITY SIX: VUFIND IMPLEMENTATION

PROGRESS: ONGOING

CURRENT STATUS:

The account issues reported in the previous monthly report have been resolved. Chanel and Tom are working on getting the other issues resolved. The bibliographic database on VuFind has been updated and should accurately reflect the Symphony Database as of early November. Hopefully the bib database will be updating automatically again soon. The VuFind project is getting back on track.

PRIORITY SEVEN: SYMPHONY UPGRADE

PROGRESS: ONGOING

UPGRADE DATE: DECEMBER 18TH @ 6:00 PM

STATUS:

The test server has version 3.4 of Symphony on it. There are still some tests I would like to have take place regarding SIP to make sure the newest version of Symphony includes the changes we had them make to SIP so that we could use Circ-IT and AMH properly. I will conduct these tests the first part of November.

Chanel has been hard at work making adjustments to the test version of eLibrary to match the production layout of eLibrary. While some things are different by design the changes shouldn't be too alarming for the patrons. Once the changes are complete we will upgrade to the new version of Symphony on the production server. The eLibrary changes will be copied over after the upgrade is complete.

The total installation process could take several hours. I plan on conducting the upgrade the latter part of the month.

The Director's Station upgrade did not occur. It will happen this month as well.



PRIORITY EIGHT: SERVER DISENTANGLEMENT

PROGRESS: ONGOING

SERVER MOVE DATE: DECEMBER 8TH, 2011 @ 9:00 PM

STATUS:

KVM cables had to be purchased and delivered. Now that they have been received the server move can take place.

EXPAND TELEMESAGE ACCESS

PROGRESS: NONE

STATUS:

No progress has been made on this issue.

PRIORITY TEN: SIF UPLOADS

PROGRESS: STALLED

STATUS:

No progress has been made on this issue.

NEW PRIORITIES FOR NOVEMBER

SYMPHONY MAINTENANCE AUDIT

RATIONALE:

I have to verify that we are getting properly billed from SirsiDynix. This means that I have to go through all of the items on the bill and compare them to the contract. I also have to make sure we are not paying for any services we have discontinued.



PRIORITY ORDER FOR NOVEMBER

Priority One: Resolve Current Helpdesk Requests

Priority Two: Rewrite and Revise IGA

Priority Three: Symphony Maintenance Audit

Priority Four: RFID Installations

Priority Five: DISCARDS/OCLC Deletions/OCLC Updates

Priority Six: VuFind Implementation

Priority Seven: Symphony Upgrade

Priority Eight: Server Disentanglement

Priority Nine: Telemessage Access

Priority Ten: SIF uploads



STATISTICS FOR OCTOBER 2011

HOLDS

| Holds - October 2011 | | | | | |
|----------------------|-------|-----------|---------|--------|-------------|
| Pickup Library | All | CANCELLED | EXPIRED | FILLED | EXP_ONSHELF |
| All | 29619 | 3583 | 33 | 23885 | 2118 |
| AJS | 62 | 8 | | 53 | 1 |
| ASH | 149 | 15 | | 125 | 9 |
| BAG | 371 | 38 | | 325 | 8 |
| BCC | 406 | 30 | | 359 | 17 |
| BMHS | 62 | 16 | 2 | 37 | 7 |
| CLA | 71 | 6 | 3 | 62 | |
| CON | 449 | 53 | | 373 | 23 |
| COR | 367 | 34 | | 316 | 17 |
| CRK | 19 | 2 | | 16 | 1 |
| CTW | 2510 | 322 | 4 | 2011 | 173 |
| CVHS | 32 | 5 | | 26 | 1 |
| CVPL | 2045 | 177 | | 1763 | 105 |
| CVUSD | 54 | 1 | | 50 | 3 |
| DHL | 322 | 42 | | 265 | 15 |
| DIAL | 18 | 8 | | 9 | 1 |
| ERU | 187 | 13 | | 161 | 13 |
| GMMMS | 9 | 2 | | 7 | |
| JER | 61 | | | 52 | 9 |
| LES | 8 | 2 | | 5 | 1 |
| MAY | 355 | 40 | | 292 | 23 |
| MVS | 13 | | | 10 | 3 |
| ORME | 25 | 4 | | 19 | 2 |
| PCL | 269 | 27 | | 223 | 19 |
| PCT | 12 | 4 | | 7 | 1 |
| PHS | 142 | 20 | 1 | 98 | 23 |
| PMH | 37 | 13 | | 24 | |
| PPL | 9065 | 1275 | 13 | 7115 | 662 |
| PPLA | 296 | 37 | | 259 | |
| PPLG | 529 | 85 | | 398 | 46 |
| PVPL | 5408 | 630 | 9 | 4172 | 597 |
| SED | 2519 | 282 | 1 | 2091 | 145 |
| SEL | 256 | 8 | | 223 | 25 |
| THS | 23 | 5 | | 18 | |
| VBC | 235 | 26 | | 207 | 2 |
| VER | 1032 | 123 | | 881 | 28 |
| VOC | 1004 | 112 | | 859 | 33 |
| WIL | 133 | 14 | | 105 | 14 |
| WTS | 115 | 39 | | 71 | 5 |
| YAR | 381 | 24 | | 339 | 18 |
| YCP | 439 | 32 | | 356 | 51 |
| YCV | 120 | 9 | | 95 | 16 |
| YFL | 9 | | | 8 | 1 |

TRANSITS

| Items Transited by Library for October 2011 | | | | | | | | | | | | | | | | | |
|---|-------|-----|-----|-----|-----|------|-----|-----|-----|-----|------|------|------|-------|-----|------|-----|
| Item Library | All | AJS | ASH | BAG | BCC | BMHS | CLA | CON | COR | CRK | CTW | CVHS | CVPL | CVUSD | DHL | DIAL | ERU |
| All | | 53 | 129 | 318 | 379 | 40 | 54 | 352 | 344 | 18 | 1636 | 39 | 1641 | 53 | 269 | 11 | 163 |
| AJS | 2197 | | | 9 | | | | | | | 6 | | 2 | | 3 | | 1 |
| ASH | 621 | | | | 1 | | | 3 | 1 | | 14 | 1 | 14 | | 3 | | 2 |
| BAG | 887 | 2 | 2 | | 5 | | 2 | 5 | 4 | | 21 | | 28 | | 5 | | 1 |
| BCC | 2327 | 1 | 4 | 8 | | | | 2 | 11 | | 34 | 1 | 31 | 1 | 4 | | 4 |
| BMHS | 1062 | | | | | | | 2 | 1 | | 10 | | 1 | 2 | 1 | | 1 |
| CLA | 1092 | | 2 | 4 | 2 | | | 10 | 7 | | 17 | | 22 | 3 | 1 | | 1 |
| CON | 781 | | 2 | | 3 | | | | 1 | | 15 | 1 | 17 | 2 | 1 | 1 | 1 |
| COR | 1474 | | 2 | 2 | 3 | 1 | | 2 | | 1 | 12 | | 20 | 1 | 3 | | |
| CRK | 507 | | | 5 | 3 | | | 3 | 6 | | 13 | | 9 | | | | |
| CTW | 14715 | 5 | 10 | 29 | 37 | 2 | 8 | 36 | 40 | 2 | | | 145 | 2 | 32 | | 16 |
| CVHS | 209 | | 1 | | | | | 2 | | | 2 | | 3 | | | | |
| CVPL | 7429 | 4 | 3 | 6 | 16 | 5 | 2 | 20 | 12 | 1 | 63 | 5 | | 2 | 9 | 1 | 11 |
| CVUSD | 2192 | 2 | 1 | 8 | 1 | 2 | 1 | 2 | 1 | | 8 | | 14 | | 3 | | |
| DHL | 1055 | 1 | | 5 | 8 | | | 5 | 6 | | 29 | 2 | 34 | 1 | | | 1 |
| DIAL | 7 | | | | | | | | | | | | | | | | |
| ERU | 1507 | | 3 | | 9 | | 2 | 5 | 1 | | 23 | 1 | 11 | | 1 | | |
| GMMS | 428 | | | 3 | 2 | | | 2 | 1 | | 3 | | 3 | 1 | 2 | | 1 |
| JER | 902 | | 1 | 1 | 5 | | 2 | 6 | 9 | | 27 | 2 | 14 | | 4 | | 1 |
| LES | 1686 | | 1 | 7 | 1 | | | 1 | | | 4 | | 13 | | 3 | | 1 |
| MAY | 1816 | | 2 | 6 | 5 | 2 | 1 | 6 | 16 | | 22 | 1 | 26 | | 4 | | 3 |
| MVS | 736 | | | 2 | | | | | | | 1 | | | | | | |
| ORME | 240 | | 2 | 3 | 2 | | | 5 | 1 | | 8 | 1 | 6 | | 1 | | |
| PCL | 1083 | 1 | | 2 | 8 | | | | 2 | | 19 | | 10 | | 1 | 1 | 2 |
| PCT | 4 | | | | | | | | | | 1 | | | | | | |
| PHS | 381 | | | 1 | 1 | 1 | | 1 | 1 | | 8 | 1 | 1 | 3 | | | |
| PMH | 667 | 1 | | 1 | 2 | | | 1 | 1 | | 2 | 1 | 2 | | 1 | | 1 |
| PPL | 41656 | 14 | 30 | 59 | 72 | 2 | 9 | 70 | 51 | 6 | 415 | 3 | 355 | 12 | 60 | 1 | 29 |
| PPLG | 717 | | 2 | 2 | 5 | | | 1 | 1 | | 18 | | 19 | | 3 | | 1 |
| PPLX | 14 | | | | | | | 1 | | | 4 | | | | | | |
| PVPL | 30360 | 15 | 22 | 55 | 69 | 14 | 10 | 50 | 71 | 4 | 272 | 4 | 347 | 12 | 45 | | 36 |
| SED | 17948 | 5 | 14 | 47 | 48 | 6 | 8 | 45 | 34 | 3 | 230 | 3 | 201 | 3 | 37 | 3 | 11 |
| SEL | 1246 | | 3 | 5 | 6 | 2 | 2 | 10 | 11 | 1 | 29 | 1 | 27 | | 6 | | 5 |
| THS | 2432 | | | 9 | 2 | | | | | | 2 | | 4 | 1 | 2 | | 1 |
| UNDEFINED | 2 | | | | | 0 | | | | | 0 | 1 | | | | | |
| VBC | 172 | | | 1 | | | | 1 | | | 2 | | 2 | | | | |
| VER | 4381 | 2 | 5 | 8 | 12 | | 2 | 23 | 18 | | 96 | | 77 | 1 | 11 | | 6 |
| WIL | 569 | | 3 | 4 | 4 | | 1 | 3 | 3 | | 12 | | 15 | 1 | 4 | | 2 |
| WTS | 1365 | | | 5 | | | | 1 | | | 2 | | 2 | | 2 | | 1 |
| YAR | 1953 | | 2 | 4 | 8 | | 1 | 12 | 9 | | 39 | 1 | 37 | | 5 | 1 | 1 |
| YAV | 1 | | | | | | | | | | | | 1 | | | | |
| YCP | 3095 | | 7 | 11 | 19 | 3 | | 12 | 7 | | 86 | 6 | 70 | 4 | 5 | 2 | 16 |
| YCV | 1484 | | 5 | 6 | 20 | | 1 | 5 | 11 | | 67 | 2 | 59 | | 7 | 1 | 6 |
| YFL | 6 | | | | | | | | | | | | | | | | |
| YLN | 1 | | | | | | | | | | | 1 | | | | | |

TRANSITS – CONT.

| Item Library | Items Transited by Library for October 2011 | | | | | | | | | | | | | | | | |
|--------------|---|------|-----|-----|-----|-----|------|-----|-----|-----|-----|------|------|------|------|------|-----|
| | All | GMMS | JER | LES | MAY | MVS | ORME | PCL | PCT | PHS | PMH | PPL | PPLA | PPLG | PVPL | SED | SEL |
| All | | 7 | 73 | 13 | 311 | 15 | 24 | 192 | 7 | 126 | 29 | 4598 | 264 | 424 | 2987 | 1524 | 166 |
| AJS | 2197 | | | | | 1 | | | | | | 11 | 2 | | 21 | 2 | |
| ASH | 621 | | 3 | | 7 | | | 4 | | | | 39 | 6 | 6 | 20 | 9 | 2 |
| BAG | 887 | | | | 4 | | | | | 15 | 1 | 59 | 5 | 3 | 47 | 15 | 1 |
| BCC | 2327 | | 1 | | 11 | | | 2 | | 1 | | 86 | 8 | 4 | 80 | 27 | 6 |
| BMHS | 1062 | | | | 1 | | | 2 | | 1 | 1 | 21 | 1 | 1 | 12 | 3 | |
| CLA | 1092 | | 1 | | 6 | | | 1 | | 1 | | 91 | 3 | 10 | 43 | 28 | |
| CON | 781 | | | | 3 | | | | | | 1 | 42 | 4 | 3 | 37 | 13 | 1 |
| COR | 1474 | | 1 | | 3 | | | 4 | | 1 | 1 | 45 | 1 | 3 | 31 | 12 | |
| CRK | 507 | | | | 7 | | | 3 | 1 | 1 | | 38 | 3 | 5 | 31 | 10 | |
| CTW | 14715 | 2 | 7 | 1 | 30 | 1 | 1 | 8 | | 11 | 3 | 483 | 21 | 48 | 313 | 160 | 21 |
| CVHS | 209 | | | | 1 | | | 1 | | | | 10 | | | 6 | 1 | 1 |
| CVPL | 7429 | 1 | 5 | | 11 | | 1 | 6 | 1 | 6 | | 199 | 5 | 12 | 143 | 57 | 4 |
| CVUSD | 2192 | | 1 | | | | | 2 | | 1 | 1 | 30 | | | 20 | 6 | |
| DHL | 1055 | | | | 4 | | | | | 2 | | 79 | 2 | 3 | 51 | 14 | 4 |
| DIAL | 7 | | | | | | | | | | | | | | | | |
| ERU | 1507 | | 1 | | 8 | | 2 | 4 | | 1 | 1 | 86 | 1 | 3 | 45 | 29 | 2 |
| GMMS | 428 | | 1 | | | 1 | | 1 | | | 1 | 16 | | | 10 | 1 | 1 |
| JER | 902 | | | | 4 | | 1 | 2 | | | | 68 | 6 | 2 | 39 | 22 | 5 |
| LES | 1686 | | | | | 2 | | | | | 1 | 22 | | | 15 | | |
| MAY | 1816 | | 1 | | | | 1 | | | 1 | | 71 | 2 | 5 | 58 | 14 | 3 |
| MVS | 736 | | | | | | | | | | | 1 | | | 4 | | |
| ORME | 240 | | | | 3 | | | 1 | | 1 | | 39 | 2 | 2 | 14 | 8 | |
| PCL | 1083 | | 2 | | 1 | | | | 1 | 2 | | 115 | | | 37 | 60 | 1 |
| PCT | 4 | | | | | | | | | 1 | | | | | 1 | | |
| PHS | 381 | | 1 | | 2 | | 1 | 5 | 1 | | 1 | 37 | 1 | 1 | 17 | 6 | |
| PMH | 667 | | | | | | 1 | | | | | 4 | | | 6 | 4 | |
| PPL | 41656 | 3 | 17 | 2 | 65 | 3 | 4 | 32 | | 21 | 7 | | 101 | 154 | 771 | 386 | 42 |
| PPLG | 717 | | | | 3 | | | 1 | | 2 | 1 | 92 | 2 | | 41 | 14 | |
| PPLX | 14 | | 1 | | | | | | | | | 4 | | | | 1 | |
| PVPL | 30360 | 1 | 3 | 1 | 52 | 2 | 5 | 13 | | 21 | 2 | 1020 | 41 | 49 | | 240 | 28 |
| SED | 17948 | | 8 | 9 | 31 | 3 | 4 | 33 | 1 | 14 | 5 | 733 | 22 | 44 | 412 | | 15 |
| SEL | 1246 | | | | 6 | | | 1 | | | | 74 | 3 | 9 | 66 | 29 | |
| THS | 2432 | | | | 1 | 1 | | 1 | | | | 6 | | 1 | 10 | 1 | |
| UNDEFINED | 2 | | | | | | | 1 | | | | | | | 0 | 0 | |
| VBC | 172 | | | | 2 | | | | | | | 11 | | | 4 | 2 | |
| VER | 4381 | | 4 | | 5 | | 1 | 5 | | 7 | 2 | 232 | 4 | 14 | 162 | 50 | 9 |
| WIL | 569 | | 1 | | 3 | | | | | 2 | | 39 | 1 | 4 | 25 | 17 | 3 |
| WTS | 1365 | | | | | | | 1 | | 1 | | 7 | 2 | | 8 | 2 | |
| YAR | 1953 | | 1 | | 7 | | | 2 | | | | 103 | 3 | 10 | 63 | 27 | 4 |
| YAV | 1 | | | | | | | | | | | | | | | | |
| YCP | 3095 | | 4 | | 12 | | 1 | 33 | 2 | 9 | | 343 | 5 | 9 | 201 | 161 | 7 |
| YCV | 1484 | | 9 | | 18 | 1 | 1 | 23 | | 3 | | 241 | 7 | 19 | 123 | 92 | 6 |
| YFL | 6 | | | | | | | | | | | 1 | | | | 1 | |
| YLN | 1 | | | | | | | | | | | | | | | | |

TRANSITS – CONT.

| Items Transited by Library for October 2011 | | | | | | | | | | | | |
|---|-------|-----|-----|-----|------|-----|-----|-----|-----|-----|-----|-----|
| Item Library | All | THS | VBC | VER | VOC | WIL | WTS | YAR | YCP | YCV | YFL | YLN |
| All | | 22 | 235 | 839 | 1517 | 114 | 71 | 332 | 302 | 91 | 14 | 2 |
| AJS | 2197 | | | 3 | 3 | | 2 | 2 | | | | |
| ASH | 621 | 1 | 7 | 7 | 8 | 2 | 1 | 1 | 6 | | 0 | |
| BAG | 887 | | 7 | 13 | 10 | 1 | | 4 | 1 | | 1 | |
| BCC | 2327 | 1 | 10 | 15 | 25 | 3 | 3 | 9 | 8 | 3 | 0 | |
| BMHS | 1062 | | 2 | 2 | 6 | | 1 | | 1 | | | |
| CLA | 1092 | | 3 | 13 | 15 | 1 | 1 | 4 | 9 | 1 | | |
| CON | 781 | | 7 | 7 | 9 | | 1 | 3 | 4 | 1 | 0 | |
| COR | 1474 | | 1 | 9 | 4 | | 1 | 4 | 2 | 2 | 0 | |
| CRK | 507 | | 1 | 10 | 5 | | | 3 | | | 0 | |
| CTW | 14715 | 3 | 18 | 83 | 105 | 6 | 9 | 34 | 20 | 10 | | |
| CVHS | 209 | | | 3 | 2 | | | 1 | 1 | | | |
| CVPL | 7429 | 2 | 9 | 33 | 16 | 5 | 2 | 17 | 9 | 3 | | |
| CVUSD | 2192 | | 2 | 8 | 3 | | 1 | 5 | | | | |
| DHL | 1055 | | 7 | 10 | 8 | | 1 | 8 | 1 | 1 | 0 | |
| DIAL | 7 | | | | | | | | | | | |
| ERU | 1507 | | 9 | 6 | 12 | 1 | | 4 | 7 | 4 | | |
| GMMS | 428 | | | 7 | 2 | | | 1 | 1 | | | |
| JER | 902 | | 5 | 12 | 13 | 1 | | 5 | 4 | 3 | 0 | |
| LES | 1686 | 2 | | 1 | 1 | | 2 | | | | | |
| MAY | 1816 | | 2 | 11 | 5 | 1 | 1 | 6 | 4 | 1 | 0 | |
| MVS | 736 | | | | 1 | | | | | | | |
| ORME | 240 | | | 2 | 5 | | 1 | 1 | 5 | 1 | | |
| PCL | 1083 | | | 8 | 13 | 1 | | 7 | 10 | 4 | | |
| PCT | 4 | | | | | | | | | | | |
| PHS | 381 | 2 | | 4 | 5 | | | 1 | 7 | 1 | | |
| PMH | 667 | | 1 | | 6 | | 1 | | | | | |
| PPL | 41656 | 5 | 41 | 193 | 184 | 18 | 17 | 74 | 67 | 19 | 2 | 2 |
| PPLG | 717 | | 2 | 10 | 6 | 2 | | 1 | 3 | | | |
| PPLX | 14 | | | | 3 | | | | | | | |
| PVPL | 30360 | 3 | 23 | 153 | 114 | 28 | 9 | 30 | 50 | 10 | | |
| SED | 17948 | 1 | 32 | 102 | 817 | 23 | 7 | 42 | 40 | 14 | 1 | |
| SEL | 1246 | | 3 | 17 | 7 | 1 | | 6 | 5 | | 0 | |
| THS | 2432 | | | 7 | | 1 | 2 | 2 | | | | |
| UNDEFINED | 2 | | | | | | | | 0 | | 0 | |
| VBC | 172 | | | | 4 | | | 1 | | | 5 | |
| VER | 4381 | 1 | 16 | | 18 | 13 | 5 | 12 | 10 | 3 | | |
| WIL | 569 | | 1 | 9 | 5 | | | 5 | 2 | 1 | 0 | |
| WTS | 1365 | | | 3 | 2 | | | 2 | | | | |
| YAR | 1953 | | 3 | 5 | 16 | 4 | | | 8 | | 0 | |
| YAV | 1 | | | | | | | | | | | |
| YCP | 3095 | | 10 | 42 | 26 | 2 | 1 | 16 | | 9 | 2 | |
| YCV | 1484 | 1 | 11 | 30 | 33 | | 2 | 21 | 16 | | 3 | |
| YFL | 6 | | 2 | 1 | | | | | 1 | | | |
| YLN | 1 | | | | | | | | | | 0 | |

DISCARDS (DELETED ITEMS)

| Discards October 2011 | |
|-----------------------|-------|
| Library | Items |
| All | 4514 |
| AJS | 4 |
| ASH | 19 |
| BAG | 6 |
| BCC | 168 |
| BMHS | 5 |
| CLA | 22 |
| CON | 192 |
| COR | 190 |
| CRK | 8 |
| CTW | 545 |
| CVPL | 220 |
| CVUSD | 2 |
| DHL | 413 |
| ERU | 302 |
| GMMS | 2 |
| JER | 17 |
| MAY | 10 |
| MVS | 13 |
| ORME | 1 |
| PHS | 13 |
| PPL | 847 |
| PPLG | 34 |
| PVPL | 473 |
| SED | 299 |
| SEL | 14 |
| VER | 91 |
| WIL | 11 |
| YAR | 282 |
| YCP | 180 |
| YCV | 9 |
| YFL | 122 |

ADDITIONS

| Items Added October 2011 | |
|--------------------------|--------|
| Library | Copies |
| All | 90036 |
| AJS | 12 |
| ASH | 23 |
| BAG | 56 |
| BCC | 136 |
| BMHS | 554 |
| CLA | 154 |
| CON | 36 |
| COR | 55 |
| CRK | 19 |
| CTW | 509 |
| CVHS | 15 |
| CVPL | 410 |
| CVUSD | 10 |
| DHL | 69 |
| DIAL | 7 |
| ERU | 114 |
| GMMS | 20 |
| JER | 58 |
| LES | 66 |
| MAY | 108 |
| MVS | 30 |
| ORME | 54 |
| PCL | 53 |
| PHS | 31 |
| PMH | 13 |
| PPL | 1418 |
| PPLG | 28 |
| PVPL | 433 |
| SED | 581 |
| SEL | 34 |
| THS | 75 |
| VBC | 372 |
| VER | 127 |
| WIL | 84 |
| WTS | 4 |
| YAR | 103 |
| YAV | 9 |
| YCP | 475 |
| YCV | 144 |
| YFL | 6 |
| YLN | 83531 |

NEW PATRONS (USERS)

| New Users October 2011 | |
|------------------------|---------|
| Library | Patrons |
| All | 1459 |
| AJS | 9 |
| ASH | 6 |
| BAG | 14 |
| BCC | 24 |
| BMHS | 13 |
| CLA | 4 |
| CON | 11 |
| COR | 15 |
| CRK | 3 |
| CTW | 157 |
| CVHS | 15 |
| CVPL | 62 |
| CVUSD | 13 |
| DHL | 9 |
| DIAL | 1 |
| ERU | 17 |
| GMMS | 3 |
| JER | 4 |
| LES | 4 |
| MAY | 13 |
| ORME | 2 |
| PCL | 5 |
| PHS | 20 |
| PMH | 5 |
| PPL | 397 |
| PVPL | 289 |
| SED | 130 |
| SEL | 8 |
| THS | 1 |
| VBC | 62 |
| VER | 35 |
| VOC | 1 |
| WIL | 5 |
| WTS | 6 |
| YAR | 16 |
| YCP | 65 |
| YCV | 15 |

PATRON BILLS

| Patron Bills for October 2011 | | | | | | | |
|-------------------------------|-----------------|---------------------|-----------------|--------------------|-------------------------------|----------------------------|---------------------------|
| Library | Number of Bills | Total Amount Billed | Payment Amounts | Patrons with Bills | Delinquent Patrons with Bills | Blocked Patrons with Bills | Barred Patrons with Bills |
| All | 9771 | 29544.11 | 28851.18 | 2989 | 730 | 202 | 30 |
| AJS | 9 | 100.53 | 100.53 | 5 | 0 | 1 | 0 |
| ASH | 23 | 317.9 | 317.9 | 2 | 0 | 2 | 0 |
| BAG | 57 | 535.3 | 535.3 | 18 | 1 | 4 | 0 |
| BCC | 50 | 469.25 | 469.25 | 11 | 0 | 5 | 0 |
| BMHS | 110 | 2976.7 | 2976.7 | 37 | 3 | 3 | 0 |
| CLA | 6 | 55.34 | 55.34 | 4 | 1 | 0 | 0 |
| CON | 34 | 236.28 | 236.28 | 18 | 5 | 0 | 0 |
| COR | 7 | 55 | 55 | 5 | 0 | 1 | 0 |
| CRK | 3 | 55.15 | 55.15 | 2 | 0 | 0 | 0 |
| CTW | 1416 | 2173.13 | 2061.86 | 453 | 103 | 15 | 3 |
| CVHS | 5 | 223.34 | 223.34 | 2 | 0 | 0 | 0 |
| CVPL | 460 | 902.27 | 851.23 | 136 | 23 | 9 | 1 |
| CVUSD | 6 | 47.75 | 47.75 | 3 | 0 | 1 | 0 |
| DHL | 1 | 0.9 | 0.9 | 1 | 1 | 0 | 0 |
| DIAL | 10 | 1.3 | 1.3 | 2 | 1 | 0 | 0 |
| ERU | 128 | 374.75 | 374.25 | 63 | 15 | 3 | 0 |
| GMMS | 40 | 41.19 | 40.39 | 34 | 0 | 3 | 0 |
| JER | 73 | 828.12 | 827.87 | 21 | 2 | 7 | 0 |
| LES | 6 | 67.54 | 67.54 | 4 | 1 | 0 | 0 |
| MAY | 9 | 136.6 | 136.6 | 5 | 1 | 1 | 0 |
| MVS | 4 | 20.05 | 20.05 | 2 | 1 | 1 | 0 |
| ORME | 27 | 142.84 | 142.84 | 8 | 4 | 0 | 0 |
| PCL | 109 | 582.02 | 582.02 | 34 | 8 | 2 | 0 |
| PCT | 4 | 81.34 | 81.34 | 2 | 0 | 0 | 0 |
| PHS | 100 | 274.19 | 271.4 | 58 | 5 | 1 | 0 |
| PMH | 131 | 178.79 | 178.79 | 99 | 0 | 7 | 0 |
| PPL | 1959 | 5841.93 | 5588.8 | 692 | 171 | 67 | 14 |
| PPLA | 12 | 13.3 | 13.3 | 5 | 1 | 0 | 0 |
| PPLG | 36 | 55 | 52.5 | 14 | 4 | 0 | 0 |
| PVPL | 1842 | 7533.82 | 7382.77 | 354 | 120 | 46 | 5 |
| SED | 2134 | 3174.26 | 3090.48 | 713 | 226 | 14 | 5 |
| SEL | 21 | 195.4 | 195.4 | 7 | 2 | 0 | 0 |
| THS | 10 | 102 | 102 | 4 | 1 | 0 | 0 |
| VBC | 16 | 41.4 | 37.4 | 10 | 2 | 0 | 0 |
| VER | 406 | 357.65 | 349.15 | 127 | 32 | 2 | 1 |
| VOC | 136 | 120.25 | 119.45 | 60 | 14 | 0 | 0 |
| WIL | 26 | 185.24 | 185.24 | 10 | 3 | 1 | 1 |
| WTS | 8 | 124.6 | 124.6 | 4 | 1 | 2 | 0 |
| YAR | 10 | 68.35 | 68.35 | 4 | 2 | 0 | 0 |
| YCP | 251 | 566.19 | 549.75 | 82 | 17 | 6 | 2 |
| YCV | 56 | 81.15 | 80.45 | 16 | 4 | 3 | 0 |
| YFL | 1 | 16 | 16 | | | | |
| YLN | 19 | 190 | 184.62 | 18 | 0 | 2 | 0 |

CIRCULATION*

*Total does not include Library Use Transactions

| Circulation by Library for October 2011 | | | | | | |
|---|-----------|----------------|-----------------|----------|--------------------------|--------|
| Library | Checkouts | Staff Renewals | Patron Renewals | Use Item | Library Use Transactions | Total |
| All | 153407 | 11912 | 19128 | 3802 | 13473 | 188610 |
| AJS | 2182 | 17 | | | 766 | 2199 |
| ASH | 582 | 22 | 24 | | 30 | 628 |
| BAG | 943 | 58 | 44 | | 16 | 1045 |
| BCC | 2302 | 188 | 49 | | 283 | 2539 |
| BMHS | 1029 | 192 | 41 | | 16 | 1262 |
| CLA | 846 | 57 | 61 | | 311 | 964 |
| CON | 953 | 83 | 13 | | 226 | 1049 |
| COR | 1646 | 77 | 54 | | 206 | 1777 |
| CRK | 368 | 71 | 1 | | 15 | 440 |
| CTW | 14589 | 1491 | 1306 | 365 | 2375 | 17751 |
| CVHS | 213 | 19 | 15 | | 2 | 247 |
| CVPL | 8363 | 770 | 774 | | 733 | 9907 |
| CVUSD | 2122 | 168 | | | 7 | 2290 |
| DHL | 1037 | 74 | 188 | | 444 | 1299 |
| DIAL | 18 | 46 | 16 | | 0 | 80 |
| ERU | 1388 | 302 | 59 | 127 | 423 | 2126 |
| GMMS | 374 | 0 | | 87 | 51 | 461 |
| JER | 711 | 107 | 18 | | 75 | 836 |
| LES | 1622 | 173 | | 148 | 57 | 1943 |
| MAY | 1846 | 88 | 40 | | 14 | 1974 |
| MVS | 742 | 41 | | | 13 | 783 |
| ORME | 150 | 76 | 8 | | 3 | 234 |
| PCL | 967 | 217 | 159 | 98 | 23 | 1441 |
| PCT | 8 | 1 | | | 0 | 9 |
| PHS | 396 | 36 | 14 | | 18 | 446 |
| PMH | 660 | 13 | | 70 | 125 | 743 |
| PPL | 42836 | 3406 | 5489 | | 1829 | 51731 |
| PPLA | 264 | 1 | 5 | | 0 | 270 |
| PPLG | 902 | 66 | 198 | | 36 | 1166 |
| PVPL | 30423 | 1148 | 2764 | 1381 | 1592 | 35716 |
| SED | 16361 | 748 | 1234 | 591 | 915 | 18934 |
| SEL | 1077 | 42 | 2 | | 27 | 1121 |
| THS | 2400 | 0 | | 112 | 15 | 2512 |
| VBC | 372 | 17 | 48 | | 206 | 437 |
| VER | 4386 | 405 | 753 | | 367 | 5544 |
| VOC | 1517 | 78 | 122 | | 28 | 1717 |
| WIL | 513 | 41 | 34 | | 13 | 588 |
| WTS | 1395 | 142 | | 98 | 134 | 1635 |
| YAR | 1909 | 138 | 25 | | 338 | 2072 |
| YCP | 2254 | 366 | 347 | 655 | 1060 | 3732 |
| YCV | 725 | 124 | 16 | 70 | 15 | 936 |
| YFL | 14 | 10 | | | 519 | 24 |
| YLN | 2 | 793 | 5207 | | 147 | 6002 |

CHECKINS

| Checkins for October 2011 | | |
|---------------------------|--------|--|
| Library | Total | Change Vs. Previous Year FY July June |
| All | 160033 | -3.56% |
| AJS | 2382 | -6.40% |
| ASH | 703 | -24.73% |
| BAG | 1014 | 35.56% |
| BCC | 2438 | -17.64% |
| BMHS | 527 | 0.57% |
| CLA | 1053 | 259.39% |
| CON | 980 | -11.15% |
| COR | 1819 | 37.39% |
| CRK | 378 | 7.39% |
| CTW | 15782 | -8.33% |
| CVHS | 182 | 4.60% |
| CVPL | 9332 | 19.17% |
| CVUSD | 2142 | -18.65% |
| DHL | 1144 | 29.12% |
| DIAL | 11 | |
| ERU | 1575 | -1.25% |
| GMMS | 296 | -27.80% |
| JER | 771 | -13.08% |
| LES | 1662 | 0.48% |
| MAY | 1969 | -8.42% |
| MVS | 755 | -12.82% |
| ORME | 127 | 56.79% |
| PCL | 784 | -24.18% |
| PCT | 37 | -22.92% |
| PHS | 514 | -54.35% |
| PMH | 701 | 21.49% |
| PPL | 43220 | -1.53% |
| PPLA | 2 | |
| PPLG | 953 | -11.18% |
| PVPL | 31512 | -10.08% |
| SED | 16029 | 2.17% |
| SEL | 1145 | -30.01% |
| THS | 2411 | -9.50% |
| VBC | 830 | 114.47% |
| VER | 4643 | 2.20% |
| VOC | 2292 | 6.41% |
| WIL | 555 | -24.90% |
| WTS | 1382 | -17.64% |
| YAR | 1989 | 13.27% |
| YCP | 3248 | -11.33% |
| YCV | 703 | -30.81% |
| YFL | 39 | -18.75% |
| YLN | 2 | -80.00% |

